

1/15/19 COC Meeting

Attendance:

Tina Krause, Executive Director Hospitality House

Christiana Tugman, Interim Grants Director

Graham Doege, WeCan Coordinator Hospitality House

Shane Johnson, Grants Writer Hospitality House

Emma Rose, LSA Hospitality House

Lori Watts, VAYA

Jennifer Herman, Oasis

Kaylan Lewis, Oasis

Ned Fowler, NWRHA

Kim Cashett, NWRA

James Tanner, ASHVAMC

Tommy McClure, Ashe DSS

Kim Hill, Daymark

1000: Agency updates

Oasis: New Oasis office in Newland, near the courthouse. Open part-time advocacy position. Seeking PSH housing at the fair market rate (\$575). There is a current freeze on reimbursements for 40% of grants due to government shutdown. Emails sent to the DV agencies about PIT.

Ashe Co. DSS: People who receive food stamps will receive an advance in January, but beyond that, funding is questionable. DSS is anticipating needing increased volume in food banks. Credit scores could be potentially affected because of missed payments. Second Harvest has a political advocacy group to inform the public about the effects of the shutdown. Organizations may see a cut in funding in homeless services to make up for the shutdown.

Vaya: Vaya continues to have funding/support for housing. Per executive leadership, Vaya will vacate offices by mid-May in Boone and employees will be working from home.

Funding for HAP will be present for January and February.

The Historic Ashe Hospital is open. 15-16 open units. Completing construction on the back of the building for 27 additional units. There are age and disability status criteria. Christina Day is the contact. New office is in the Historic Ashe Hospital. Mainstream vouchers available for adults in the household who fit one of four categories: institutionalized, at risk of institutionalization, homeless, or at risk of homelessness. Applicants go on a waiting list.

WeCan is transitioning into HMIS. The name is changing to Western Crisis Assistance. Graham Doege. With the name change, we can fundraise at a further reach and partner with other agencies to serve folks outside of our service area.

Publix gave a fund of \$1700 to help someone who has been working and through no fault of their own have lost their job and are struggling to meet independent housing needs. Publix employees take priority. This grant is to be administered through WeCan.

Hospitality House is seeking funding for a second supportive services role for PSH to offer more consistent support in the community. Dual role in working with PSH residents and ESG vulnerability calculation.

1045: COC planning

Grants.gov, HMIS capacity building or merger of HMIS systems and COC systems. HUD is issuing a grant for 50 COCs across the nation. Application process in place. January 31st is the due date.

Updates given on PIT. No changes made in PIT survey. Seven day window after January 30th is open for data retrieval. Be aware of duplicates.

PIT RESPONSIBILITIES:

Oasis: all DVs, Avery (schools included)

VAYA: Ashe, daymark, AHA, law enforcement, Alleghany DSS

Hosphouse board: Wilkes, phone calls, Watuaga schools (Megan and Denise), Boone (Sgt. Miller)

Christiana: grantmgr@hosphouse.org

Governess Committee met 1/14/19 in Greensboro. Worked on making arrangements with the 3 exiting CoCs. Discussed QPR's and how to move forward with the agency and deal with data errors. Discussed the need for collaborative efforts with present agencies to make up for funding cuts to bring those lost resources back into the community. Upwards of \$60,000 lost. Because of the critical need for emergency shelter in our seven county region, replacing these funds is necessary.

2/19/19 Northwest NC CoC Meeting

Attendance:

Tina Krause, Executive Director Hospitality House
Graham Doege, Rapid Rehousing Coordinator Hospitality House
Shane Johnson, Director of Grand Funding Hospitality House
Emma Rose, LSA Hospitality House
Alexandra Fawcett, Intern Hospitality House
Emily Golding, Intern Hospitality House
Tequila Sanford, Infinite Beginnings
Thelma Howell, Infinite Beginnings
Kaylan Lewis, Oasis
Jim Tanner, Asheville VA
Carl Jenkins, Easter Seals
Lori Watts, VAYA
Jessica Peale, Ashe Co. Safe Home For Everyone (DV)
Murray Hawkinson, Daymark
Brian Wilson, ABCCM

Agency Updates:

Oasis:

Kaylan Lewis
New office by Mountain Jewelers, in Newland NC.
2 Bedroom upstairs apartment open. (permanent supportive housing)
Reminder that Oasis provides services for victims of intimate partner violence

NWRHA:

Kim Cashett
Still leasing Historical Ashe Hospital units. 27 units opening up March 1st. 19 units fully leased in the historical wing. Age requirements: 65 and older, or 45 and older with a disability.

Easter Seals:

Carl Jenkins
1 opening in Wintergreen group home for mental health
1 opening in Boone PSH

VAYA:

Lori Watts
Has grant funds for one time assistance first months rent and utility deposits. Open to referrals. No longer offering SU grant funds to help people get into halfway houses. That program is being revamped. Office is still scheduled to close in Boone in mid-May. Employees will work remotely/from home.

ABCCM:

Brian Wilson

Currently has plenty of funds for helping veterans in the community. Referrals accepted.

Hospitality House:

Tina Krause

Hospitality house was granted a HUD DV/sexual assault bonus grant for Rapid Rehousing, Transitional Housing, and Permanent Supportive Housing. Able to offer help to those experiencing family violence and will overlap with the transitional program. Traditionally a two year program, the transitional program will be changing to a transitional unit that will have a shorter shelter length and will have RR funds to help clients move out more quickly. Those funds are coming from a federal level. Additional training on DV for staff will be implemented.

The winter shelter is very busy, filling up nightly. They have not turned anyone away, but they are lacking in mats and space.

One unit opening in Rock Haven, there are lots of applicants. Coordinated entry call for all PSH openings to be scheduled.

Infinite Beginnings:

IB works hand in hand with agencies to sustain housing through peer support, one-on-one support, discussions with landlords on how to minimize risk factors with housing previously homeless individuals. This results in higher count of open doors. Furthermore, IB offers a 24 hour crisis line, house checks, assistance with meds, doctors appointments, treatment teams, wrap around services. IB's purpose is to enhance current services, socialization skills, money management, and mental health coping skills. Accepting referrals. Partners with Salvation Army. Prioritizing Ashe, Avery, Watauga, but serves all Vaya counties. Provides transportation. Hiring staff, very competitive wages.

In house clinical assessments.

Office located by the Chamber of Commerce on King Street.

Requirements:

Medicaid recipients

Axis 1 mental health diagnosis

Email: TSanford@infinitebeginningsnc.org

Other Business

NOFA registration completed.

Governance Committee:

A new MOU was developed by NCHIMS Governance Committee and submitted it to BOS Durham & Orange.

Tableau Program Training:

Emma from Hospitality house gave an overview of the Tableau training in Charlotte and discussed the potential for further training to improve the quality of agency/community/donor awareness through data infographics.

Mandatory meeting at state ESG office in Burlington.

Tina Krause, Shane Johnson and Financial Director Stacey Harris will attend the meeting to represent the CoC. Will be going over the application process standards.

Lead Program Task Force

Tina Krause is working on letters of support for grant purposes and is working on acquiring the following information:

The cutoff for the type of charge the Program is willing to divert.

The cost savings for the community that is a result of clients keeping their vouchers through the Program.

Behavioral Health Task Force

Watauga Medical has a task force to find a solution for the high volume of mental health/substance abuse cases their emergency room sees. They are developing a county wide diversion plan. The goal is to divert mental health/substance abuse clients to Cannon Memorial Hospital. Transportation is a barrier to this. By October, this plan will be in place. Tina Krause provided this update.

New CoC meeting calendar to be sent out by Lori Watts about the scheduled visit from the ESG office. The meeting with ESG will take place on July 16th, 10am at the Boone HUD office.

CoC minutes 3/19/19

Attendance:

Tina Krause, Executive Director Hospitality House
Graham Doege, Rapid Rehousing Coordinator Hospitality House
Emma Rose Pardue, Local System Administrator Hospitality House
Jennifer Herman, Oasis
Lori Watts, VAYA
Kim Cashett, Ashe hospital
Brian Wilson, ABCCM

Agency Updates:

Hospitality House:

- Winter Shelter ends April 30th. Social workers and interns are currently working with Winter Shelter residents on housing plans. Families and domestic violence victims will be prioritized for the 15 overflow beds.
- There are 2 openings at Rock Haven. Will accept referrals. This is community living, the potential resident must be disabled, and it comes with a voucher.
- Hospitality House will be able to access new the DV fund when contracts are completed. TBA.

Ashe Hospital:

- 2 openings reserved for DHHS referrals. Vouchers are available. Accepting referrals for mainstream vouchers for any adult in the household who are disabled, currently institutionalized/homeless/at risk of homelessness/at risk of being institutionalized.
- Criteria: Age 45+ with a disability or age 55+.

Oasis:

- Rash of flu spreading through the office and the residents. Oasis put residents in hotels for two nights in order to use Clorox bombs.
- Oasis is negotiating with a landlord for a PSH house in Newland.

Easter Seals:

- Wintergreen is out of Homeless Veterans Reintegration Program money.
- Wintergreen currently has one opening.

VAYA:

- Housing grant funds available for first month's rent and utility deposits available, up to 500 dollars. Must be working with providers/other agencies (e.g. Daymark).
- Office is closing in May 2019; employees will work from home.

General CoC Updates:

- The CoC received a score of 171.25/200 for the CoC competition debriefing FY2018. CoC will focus on improvement in length of time homeless, and return to homelessness.
- May CoC meeting moved to the 15th.
- The Bringing It Home conference is in May, in Raleigh. This is presented by NCCEH.
- Coordinated Entry: As we implement a parallel DV system, The ESG Coordinated Entry manual will update to meet HUD standards.
- ESG office to monitor and attend the 516 CoC meeting in July 2019.
- ESG is recommending documented guidelines in-house for all funded and non-funded agency activities for those who were awarded ESG funds in 2019.
- Christiana Tugman is assisting with manuals for ESG projects.
- Governance Committee NCHMIS: NCCEH signed the new MOU agreement for the extension of time for June 30th. They are still under the MCAH contract.
- There was a retreat in Winston. HUD had a TA person attend and lead the workgroups. One of the focus areas was how both implementations will provide statewide data.
- Data is still being collected from non-HMIS agencies for the night of the PIT count.
- There will be a Coordinated Entry call for the Hospitality House PSH openings.

Prepared by: Emma Pardue

CoC Meeting Minutes 4/16/19

Attendance:

Tina Krause: Executive Director of Hospitality House

Emma Rose Pardue: Local System Administrator; Hospitality House

Graham Doege: Rapid Rehousing Coordinator Hospitality House

Shane Johnson: Director of Grant Funding Hospitality House

Lori Watts: VAYA

Kim Cashett: Northwestern Regional Housing

Carl Jenkins: Easter Seals

Jennifer Herman: Oasis

Kaylan Lewis: Oasis

Tommy McClure: Ashe County DSS

Gregory Frasier: Infinite Beginnings

Tequila Sanford: Infinite Beginnings

Kim Hill: Daymark

Murray Hawkins: Daymark

Jessica Peale: A Safe Home For Everyone

Brian Wilson: ABCCM

Amanda Stancil: Asheville VA

Agency Updates:

Northwestern Regional Housing:

- Mainstream vouchers are available.

Daymark:

- Daymark is now part of a five year grant that will provide medical care to clients on-site in Watauga, Wilkes, and Forsyth County. They will target clients who either have Medicaid or who entirely lack insurance. It will involve tele-medicine and will be a joint effort with HQFC. Their target amount of clients served is 75 for the three counties in the first year.

Oasis:

- April is Sexual Assault Awareness Month. Oasis is providing awareness pins to the community.
- Midnight at Oasis Fundraiser is May 17th.
- Today, 4/16/19, is the Active Bystander Training at the local library provided by Oasis.

Infinite Beginnings:

- No new updates.

Asheville VA,

- Amanda Stancil is now in Jim Tanner's position.

Ashe DSS

- Ashe DSS is presenting an elder abuse prevention forum May 21st 9am-12pm. It will focus on local info, data, and scams. The Local Clerk of Court, Sheriff, Credit Union, and Hospice are to present. May-June are the elder prevention awareness months.

VAYA

- VAYA has funds from grants for housing deposits, first month's rent, and utility deposits. They are accepting referrals.

Easter Seals

- There is one opening at Wintergreen and two openings in Willow Place: Ashe County mental health group home.

A Safe Home for Everyone

- There is now one unit open in their three emergency units.

ABCCM

- There is homelessness prevention money available. They are accepting referrals for all veterans who are at risk of homelessness/homeless.

Hospitality House:

- The seasonal Winter Shelter ends April 30th.
- This year has shown an increase in more intense mental health and medical issues in the Winter Shelter, resulting in frequent partnership with Daymark services.
- There are two openings at Rockhaven. Accepting referrals within the homeless community. A third unit was recently filled after the latest Coordinated Entry call. Another Coordinated Entry call to be scheduled to get the other two units filled.

Coordinated Entry:

- Oasis employees have been trained and certified in Lethality Assessments in order to better understand the level of danger a client is in. The CoC is working with Oasis who has requested a parallel system to serve different subpopulations (e.g. Domestic violence clients, youth clients).
- GIW was released.

- The ESG scorecards for the NOFA will be approved for the applications for use by the 15th of May.
- We will again use the Coordinated Entry evaluation process to be submitted with the NOFA.
- Our CoC written standards are available on the Hospitalityhouse.org/northwestcoc website for CoC agency guidance.
- There will be HUD grantee training in Winston-Salem is on May 1st.

Governance Committee and NC HMIS updates:

- The HMIS transition is still in place between NCHMIS and NCCEH. NCCEH is still under the MCAH contract. The new NCCEH demo site is not up and running yet, as they are still transferring the data.

ESG and Rapid Rehousing:

- ESG is not requiring the 1st quarter QPR.
- Hospitality House has met the minimum of 20% spending in the first quarter for ESG dollars.
- The ESG office will attend the CoC's July 16th meeting.

Other business:

- Bringing it Home Housing Conference is a two day conference available in Raleigh on May 1st and 2nd. The cost is \$100 for both days.
- The August 516 CoC meeting date has changed to August 21st at 10am.

CoC Meeting Minutes 5/15/19

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Emma Rose Pardue: Local System Administrator; Hospitality House

Christiana Tugman: Compliance Officer Hospitality House

Lori Watts: VAYA Housing Specialist

Kim Cashett: Northwestern Regional Housing

Jennifer Herman: Oasis

Kaylan Lewis: Oasis

Jordan Edmondson: Oasis

Kim Hill: Daymark

Brian Wilson: ABCCM

David Barr:

Agency Updates:

Northwestern Regional Housing:

- Taking applications for a unit in Ashe Historical Hospital. The unit is prioritized for a homeless individual or homeless couple. Must be 62+ or 45+ if disabled
- Accepting referrals for Elk Park, a remodeled School in Avery County. Applicants must be 55+ or disabled

Daymark:

- Daymark is now part of a five year grant that will provide medical care to clients on-site in Watauga, Wilkes, and Forsyth County. They will target clients who either have Medicaid or who entirely lack insurance. It will involve tele-medicine and will be a joint effort with HQFC. Their target amount of clients served is 75 for the three counties in the first year.

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CoC Meeting Minutes 6/20/19

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Tina Krause: Executive Director of Hospitality House

Emma Rose Pardue: Local System Administrator; Hospitality House

Graham Doege: Rapid Rehousing Coordinator; Hospitality House

Lori Watts: VAYA Housing Specialist

Kim Cashatt: Northwestern Regional Housing

Jennifer Herman: Oasis

Kaylan Lewis: Oasis

Michelle Grit: Oasis

David Barr: Easter Seals

Torre White: Charles George VA Medical Center

Jeff Lloyd: Charles George VA Medical Center

Jessica Peale: A Safe Home For Everyone

Agency Updates:

Northwestern Regional Housing:

- Taking applications for a unit in Ashe Historical Hospital. The unit is prioritized for a DSS client for 30 days and then will open up to other agency referrals. Must be 62+ or 45+ if disabled. Refer to Jeffrey Brooks with DHHS.

Oasis:

- Jennifer Herman is transitioning into the Programs Coordinator and Michelle Grit will be the new Executive Director.
- One PSH unit has transferred from Watauga to Avery and has been filled.

VAYA:

- With the new fiscal year starting, funding remains for housing deposits for clients partnered with providers.
- Medicaid transformation in progress. The state will be sending letters to medicaid recipients in Ashe, Alleghany, Watauga, and Wilkes to let them know that they can

choose from some private insurers through a broker. Tailored plans will roll out through VAYA in approx. 2021 for people with severe and persistent mental illnesses.

Easter Seals:

- Wintergreen has one opening.
- Highlands Apartments in Wilkesboro has one opening with two applications pending.
- West Jefferson group home has two openings with one applicant pending move-in in July.
- Wintergreen APR has been submitted. The new grant year is 04/01/18 - 03/31/19.

A Safe Home for Everyone:

- Currently full.
- They have found that DANA in Alleghany has openings.

Hospitality House:

- An audit with HUD is being scheduled for early fall.
- One opening at Rock Haven.
- One opening in the onsite Permanent Supportive Housing program.
- A new client has been approved and will be moving into a Scattered Site unit.
- Accepting referrals for all openings with prioritization going to the chronically homeless population.
- One client was approved for PSH through the Coordinated Entry call.
- A team from Hospitality House attended the recent HUD webinar for the new DV bonus project. The referral system and the point of entry for the Coordinated Entry process discussed. Awaiting contracts.
- There is a waitlist for emergency shelter beds.
- Fifteen overflow beds are being filled based on vulnerability.

CoC planning - Members:

Housing Conference in Raleigh:

- A DV shelter did a presentation on using ServicePoint in a closed system. Hospitality House proposed removing Wintergreen from the shared system so they can have a closed agency system with the new incoming DV project. Tina Krause is scheduling time with the NCADD to work with the Governance Committee to help support agencies that have DV clients.

Coordinated Entry:

- Oasis presented a proposal for a parallel Interpersonal Violence Coordinated Entry process involving a danger assessment provided by certified individuals. CoC members were given a copy to review to further discuss.
- Hospitality House is using the By Name List to improve efficiency for Coordinated Entry.

NOFA:

- The NOFA has yet to be announced. As soon as NOFA is announced, the CoC will begin to plan additional collaborative application meetings.

NC360 Upcoming Work Sessions:

- Tina Krause and Christiana Tugman will be representing the CoC by traveling to Durham for the NC360 meeting led by NCCEH.

ESG and Rapid Rehousing

- There will be an ESG audit of Rapid Rehousing files in July conducted by the ESG office.

Governance Committee and NC HMIS Updates:

- MOU for MCAH; contract renewed. Hospitality House will continue as the CoC lead. Voted to adopt MCAH as the contract holder: Jennifer Grit made the motion, Lori Watts seconded it.
- MCAH visited Hospitality House and did a two day training on HMIS. Topics discussed included privacy policies, report pulling, and efficient HMIS workflows.

Other Business:

- CoC members discussed the impact of a proposed ordinance that will eliminate all accessory dwelling units. This will have a significant impact on the current established affordable rental stock in the Boone city limits. Noted that housing within the city limits provides access to free public Apal-cart transportation.
- Meeting adjourned, next meeting is 7/16/19.

Prepared by Emma Pardue

CoC Meeting Minutes 7/16/19

Attendance:

Tina Krause: Executive Director of Hospitality House

Emma Rose Pardue: Local System Administrator; Hospitality House

Shane Johnson: Director of Grant Funding; Hospitality House

Christiana Tugman: Hospitality House; Compliance Officer

Lori Watts: VAYA Housing Specialist

Kim Cashatt: Northwestern Regional Housing

Jennifer Herman: Oasis

Kaylan Lewis: Housing Specialist; Oasis

Carl Jenkins: Easter Seals

Brian Wilson: ABCCM

Kimberly H: Daymark

Murray Hawkins: Daymark

Nicole Kellerman: Veterans Association

Kim Crawford: ESG Office

Agency Updates:

Northwestern Regional Housing:

- Mainstream housing vouchers available
- Accepting referrals for elders and non-elderly disabled people 18-61 years of age who are recently institutionalized, at risk of institutionalization, homeless, or at risk of homelessness

Oasis:

- Benefit on August 18th at Lost Province in Boone, NC

VAYA:

- Under the new fiscal year, VAYA is offering one time assistance grants for deposits for folks connected with associated providers.
- Requesting contact from the providers rather than the clients

Easter Seals:

- Two openings in Wintergreen and Lenoir

ABCCM:

- Now covering 24 counties, expanding east with the PATH grant.
- HVRP has allowed for more funds for employment

VA:

- No new updates

Daymark:

- Received a 5 year grant for integrated care. The grant was originally for medical care on site and is now for care management. With this grant, Daymark plans to hire two care coordinators to oversee follow through for medical care and one data specialist. Long term, Daymark plans to hire two more care coordinators and two peer support specialists.

Hospitality House:

- Hospitality House is operating the Emergency Shelter at capacity.
- They are anticipating an influx in their overflow bed usage due to families needing shelter.
- One opening at Rock Haven, one opening for on-site Hard to Serve. Applicants must have documented disabilities.
- A CE call will be scheduled to fill those two openings. Email to come with details.
- Hospitality House case coordinators are working on verifying chronic homelessness histories for clients in need of permanent housing.
- Working on writing the operations policy for the upcoming Joint DV/RRH project.

CoC planning - Members:**Coordinated Entry:**

- Oasis has written a Parallel System Coordinated Entry for Survivors sub-committee, adding an Intimate Partner Violence lethality assessment to their clients to work in conjunction with the VISPDAT. Applicants must be in shelter at least 30 days before applying. Will be taking and making referrals with other agencies. Vote on this assessment TBA.

NOFA:

- The NOFA application is now open. Project applications are due Monday August 26th. There is a seven day grace period for appeals.
- Agencies will be notified of project ranking on September 13th.

ESG:

- ESG project application is open. So far, two letters of intent from A Safe Home for Everyone and Hospitality House have been submitted for ESG.

Rapid Rehousing

- Rapid Rehousing has served 21 people: 17 adults, 2 DV. RRH provided 7 security deposits, 4 first and last month's rent, many utility deposits. Many RRH clients were housed within 30 days. RRH is providing three ongoing rental payments and 16 clients are currently enrolled in the program.

Governance Committee and NC HMIS Updates:

- HMIS transition is complete.
- MCAH HMIS lead contract and MOU signed.
- The HMIS Lead Survey Monitoring Tool has been sent out and is due back by noon 7/24/19. This survey tool helps provide feedback on HMIS Governance and MCAH's performance.
- Oasis to receive a survey soon for their parallel system (Osnum).
- The HMIS Lead is working with ABCCM to ensure that provider pages are accurate and accessible.

NC CARE 360:

- NC Care 360 survey, representatives will come in October. Only 3 CoC funded agencies in our region. 2 United Ways . Supposed to parallel with the 211 system, potential merge. Our 211 system goes to Asheville. Currently the NCCares 360 has the Northwest CoC split into 3 regions.

Other Business:

- The collaborative application is due September 30th.
- Meeting adjourned, next meeting is 8/20/19.

8/20/19 Northwest CoC Meeting Minutes

Attendance:

Tina Krause: CoC Lead and Executive Director, Hospitality House

Graham Doege: RRH/weCan Specialist, Hospitality House

Emma Pardue: Data Specialist and Local System Administrator, Hospitality House

Shane Johnson: Director of Grant Writing, Hospitality House

Christiana Tugman: Compliance Officer, Hospitality House

Murray Hawkins: Director, Daymark

Lori Watts: Housing Specialist, VAYA

Kim Cashett: Northwestern Regional Housing

Michelle Gritt: Interim Director, Oasis

Kaylan Lewis: Housing Specialist, Oasis

Jessica Peale: A Safe Home for Everyone

Tommy McClure: Ashe County DSS

Nicki Kellerman: Social Worker, Asheville VA

Jennifer Herman: Oasis

David Barr: Easter Seals

Welcome and Agency Updates:

Daymark:

- Daymark has lost seven personnel members due to the state cutting mental healthcare funds. There are needs, such as child services, that no longer have funding.

Safe Home:

- Operating steadily at capacity. There is funding, but it is not getting allocated efficiently.

RRH:

- There are four families and a couple of individuals that are appropriate for the program. Working on scheduling a Coordinated Entry phone call and locating funding for these clients.

VAYA:

- There has been a lot of funding cuts, specifically for residential costs. There are some funds still available for first month deposits and utility deposits.
- VAYA sent letters wout June/July about enrollment in the Medicaid standard plan. VAYA will send out slides to CoC members about this transition. The deadline for clients starting into the standard plan is September 13th and goes live November 1st. If people think they received the letter to enter the standard plan and they want to remain in the state plan instead, the client need to contact their broker at 1833-870-5500. Clients need to ensure that their assigned physician is in their plan's network.

DSS Ashe:

- DSS Ashe has a contact with a Maximus broker and they have a goal to facilitate meetings with this broker in order to better help their clients understand the letters they

- Only accepting Medicaid clients, but the current non-medicaid clients are being grandfathered in.
 - VAYA will be reviewing the non-medicaid clients case by case. If someone is in dire need, VAYA can authorize someone on a three month basis.
 - There may be more acceptance criteria changes.
- 5 clients have passed away in the last year due to health reasons. There is a high elder rate in the apartments.
- Wintergreen is moving forward with the collaborative application and it is nearly complete.

NWRHA:

- NWRHA is pulling clients from a waiting list for section 8 vouchers.
- NWRHA is applying for 65 mainstream vouchers through NOFA. Still trying to lease current vouchers, but the lack of housing availability in Watauga and Ashe is a barrier. NWRHA has been requesting to work with landlords
- MOUs are set up for five year terms. If a letter of support is received, they are in need of new dates/signatures.

CoC Planning - Members:

NOFA

- The deadline is Monday 9/26 at midnight is the deadline. There will be a discussion on the appeal time and will get answers back to everyone by the 13th.

Collaborative Application

- The Collaborative application is due on 8/30 by 8pm.

Governance Committee and NC HMIS updates

- GC met one week ago and is moving closer to being able to hire a full time paid staff member for the Executive Director position. The GC received some funding for this through BB&T. This position will be facilitated through United Way - Winston.

Racial Disparity/Equity Analysis for NC 516 Presentation

- Racial Equity Analysis: Presented preliminary results of Racial Disparity Analysis of NW CoC data using the HUD Racial Disparity tool and the National Alliance to End Homelessness Racial Equity tool. The HUD tool compared NWCoC 2017 Point in Time data to the seven county service area American Community Survey. The NAEH showed the total homeless population served from 1/1/2018 through 1/1/2019 that was represented in HMIS and any disparity between whites and all other races for program enrollment and returns to homelessness. Victim Service providers will submit data for the final summary for a more comprehensive report to be filed with the FY 2019 Collaborative Application.

8/20/19 Northwest CoC Meeting Minutes

Attendance:

Tina Krause: CoC Lead and Executive Director, Hospitality House

Graham Doege: RRH/weCan Specialist, Hospitality House

Emma Pardue: Data Specialist and Local System Administrator, Hospitality House

Shane Johnson: Director of Grant Writing, Hospitality House

Christiana Tugman: Compliance Officer, Hospitality House

Murray Hawkins: Director, Daymark

Lori Watts: Housing Specialist, VAYA

Kim Cashett: Northwestern Regional Housing

Michelle Gritt: Interim Director, Oasis

Kaylan Lewis: Housing Specialist, Oasis

Jessica Peale: A Safe Home for Everyone

Tommy McClure: Ashe County DSS

Nicki Kellerman: Social Worker, Asheville VA

Jennifer Herman: Oasis

David Barr: Easter Seals

Welcome and Agency Updates:

Daymark:

- Daymark has lost seven personnel members due to the state cutting mental healthcare funds. There are needs, such as child services, that no longer have funding.

Safe Home:

- Operating steadily at capacity. There is funding, but it is not getting allocated efficiently.

RRH:

- There are four families and a couple of individuals that are appropriate for the program. Working on scheduling a Coordinated Entry phone call and locating funding for these clients.

VAYA:

- There has been a lot of funding cuts, specifically for residential costs. There are some funds still available for first month deposits and utility deposits.
- VAYA sent letters wout June/July about enrollment in the Medicaid standard plan. VAYA will send out slides to CoC members about this transition. The deadline for clients starting into the standard plan is September 13th and goes live November 1st. If people think they received the letter to enter the standard plan and they want to remain in the state plan instead, the client need to contact their broker at 1833-870-5500. Clients need to ensure that their assigned physician is in their plan's network.

DSS Ashe:

- DSS Ashe has a contact with a Maximus broker and they have a goal to facilitate meetings with this broker in order to better help their clients understand the letters they

are receiving about their healthcare plans. DSS Ashe has been contacted frequently by clients because the letters are hard to understand.

- The elder abuse prevention task force in Ashe is hosting a forum on October 8th 9a-11a at Ashe Services for Aging with Regina Royal as the keynote speaker to help explain the medicaid transformation. The information covered will not solely cover Ashe.

Asheville VA:

- The Asheville VA is now covering a total of 27 counties. Cards and more info upon request.

Oasis:

- Oasis does not have any beds available. They have been receiving many calls a day requesting shelter and all of the Oasis housing programs are full. Oasis is attempting to put clients they can't house in local hotels. There has been a dramatic increase in calls and contacts.
- There is a job opening for a Spanish Services Coordinator.
- There is a hotline for Spanish services.

Hospitality House:

- Hospitality House staff is very focused on the current NOFA project applications. Administration is reviewing and updating written standards for annual updates.
- Hospitality House is working on written standards for the "Combined Component Program".
- The State ESG is requiring a CoC wide Emergency Transfer Plan under VAWA. It will be incorporated in the NC 516 Written Standards.
- There is some availability in women's Emergency Shelter. Contact ES Services coordinator Ethan Flynn for more info.
- There is an opening at Rock Haven and an opening in the onsite Hard to Serve units. Accepting referrals through, clients need to have a documented disability and current homeless status.
- Need MOUs for employment related programs and child care education services in the CoC for the collaborative application. Will be sending out notifications to the agencies that need to submit MOUs.

Easter Seals:

- 3 Unit openings in Wilkes, 1 Unit in West Jefferson, 1 Unit in Lenoir
- West Jefferson has an opening for a part-time apartment manager

- Only accepting Medicaid clients, but the current non-medicaid clients are being grandfathered in.
 - VAYA will be reviewing the non-medicaid clients case by case. If someone is in dire need, VAYA can authorize someone on a three month basis.
 - There may be more acceptance criteria changes.
- 5 clients have passed away in the last year due to health reasons. There is a high elder rate in the apartments.
- Wintergreen is moving forward with the collaborative application and it is nearly complete.

NWRHA:

- NWRHA is pulling clients from a waiting list for section 8 vouchers.
- NWRHA is applying for 65 mainstream vouchers through NOFA. Still trying to lease current vouchers, but the lack of housing availability in Watauga and Ashe is a barrier. NWRHA has been requesting to work with landlords
- MOUs are set up for five year terms. If a letter of support is received, they are in need of new dates/signatures.

CoC Planning - Members:

NOFA

- The deadline is Monday 9/26 at midnight is the deadline. There will be a discussion on the appeal time and will get answers back to everyone by the 13th.

Collaborative Application

- The Collaborative application is due on 8/30 by 8pm.

Governance Committee and NC HMIS updates

- GC met one week ago and is moving closer to being able to hire a full time paid staff member for the Executive Director position. The GC received some funding for this through BB&T. This position will be facilitated through United Way - Winston.

Racial Disparity/Equity Analysis for NC 516 Presentation

- Racial Equity Analysis: Presented preliminary results of Racial Disparity Analysis of NW CoC data using the HUD Racial Disparity tool and the National Alliance to End Homelessness Racial Equity tool. The HUD tool compared NWCoC 2017 Point in Time data to the seven county service area American Community Survey. The NAEH showed the total homeless population served from 1/1/2018 through 1/1/2019 that was represented in HMIS and any disparity between whites and all other races for program enrollment and returns to homelessness. Victim Service providers will submit data for the final summary for a more comprehensive report to be filed with the FY 2019 Collaborative Application.

ESG and Rapid Rehousing

- Three Hospitality House Staff attended two sessions for the ESG application which were very informative.

Other Business

- CoC members reviewed the IPV CE proposal, there will be a draft of the proposal incorporated into the CE policy. It will be presented when completed
- McCloud center is closing

Upcoming Meetings and Dates

- 9/17/19 10am

516 CoC Meeting Minutes 9/17/19

Attendance:

Tina Krause: Hospitality House, Executive Director

Shane Johnson: Hospitality House, Director of Grant Funding

Christiana Tugman: Hospitality House, Compliance Officer and CoC Lead Alternate

Emma Rose: Hospitality House, Data Specialist and Local System Administrator

Graham-Doege: Hospitality House, Rapid Rehousing Specialist and WeCan Service Coordinator

Lori Watts: VAYA Health, Housing Specialist

Kaylan Lewis: Oasis, Housing Specialist

Jennifer Herman, Oasis, Program Coordinator

Carl Jenkins: Easter Seals, Housing

Brian Wilson: ABCCM, Veteran Services

Kim Hall: Daymark, Mental Health Services

Kim Chashett: NWRHA

Agency Updates:

Oasis:

- The Avery PSH unit has been filled with a family.
- Oasis has collected a one year snapshot of statistics from all DV shelters in the region.
 - 1445 total DV clients served
 - Over 6000 crisis calls answered
 - 112 referrals were made to other agencies because of full shelters

NWRHA:

- NWRHA applied in early September for 65 additional mainstream vouchers. The response date is unknown.
- Seeking landlords with available units.
- Mainstream and Section 8 vouchers remain available
- Tenant numbers have dropped off slightly
- NWRHA is doing a lot of voucher extensions due to a lack of rent reasonable units in the area
- Accepting referrals from waiting lists from all 7 seven counties.

VAYA:

- One time assistance program vouchers available for first months rent and utility deposits; up to \$500.
- Accepting referrals from VAYA providers

- The state has delayed the plan for the first wave of Medicaid enrollment. The new start date is February 1st, 2020 and the new enrollment deadline is December 13th 2019.

ABCCM:

- Veteran Services Carolinas is rebranded and VA services are all now going through NC Serves.
- Transformation Village, Buncombe County is on track to open in December.
 - 250 beds
 - 12 designated bed for mental health
 - Offering lots of wrap-around services
 - Medical staff on campus
 - Classrooms with different education opportunities

Easter Seals

- One opening at Birch Apartments
- One opening at Wintergreen
- Job opening for manager of Birch Apartments

Rapid Rehousing:

- CE call scheduled for 9/18/19

Daymark:

- No updates

Hospitality House:

- Coordinated Entry call scheduled to fill the openings at Rockhaven and in the Hard to Serve unit
- All but one client on the Chronically Homeless Priority List has been placed
- Now working with other high vulnerability clients that still qualify for dedicated plus beds in PSH without the chronic status
- PSH Service Coordinator Jenny Carson is leaving her position at Hospitality House on 9/20/19 to begin working for VAYA.
- PSH/Supportive Services Coordinator position is open
- Volunteer and Food Service Coordinator position is open
 - Interviewing applicants this week
- Hospitality House has completed the HUD monitoring.
 - The focus was on PSH and Transitional grants.
 - Positive results with no findings.
 - Reviewed HUD guidance with HUD representative for the new combined component project

COC Planning members - Members:

NOFA-Collaborative Application

- Collecting data for the Collaborative Application and working on the narratives
- Request for the history of how Moving Forward has been working in the community
 - All discussed the importance of sharing the Moving Forward policy terminology with clients and staff
- All discussed the PIT/HIC numbers in the Collaborative Application
- All discussed the focus on reducing the number of unsheltered homeless
- Potential Collaborative Application meeting in the future, TBD
- No update from Raleigh office on the signed Consolidated Plan

ESG Update

- Hospitality House is approved to move forward with submission of the final 2019-20 ESG Project application.

Written Standards

- There are some updates in the written standards regarding environmental reviews, lead safety, fair market rent calculation and determination.
- Vote for the approval of the Written Standards carried

Conflict of Interest Annual updates:

- Email to come with information.
 - Needs signatures from everyone

NC HMIS Governance updates:

- GC has received funding for an executive director position.
 - NCHMIS-Job posting

Fair Housing Laws Training:

- Handouts and presentation by Christiana Glenn Tugman

Other Business:

- Catherine Barber shelter in Wilkes is closing October 1st until they secure a temporary location
 - This is a loss of ten shelter beds in the region
- Hospitality House will accept any referrals from Catherine Barber and will utilize overflow beds to make up for this loss.

516 CoC Meeting Minutes October 2019

Attendance:

Tina Krause: Hospitality House, Executive Director

Emma Rose: Hospitality House, Data Specialist

Graham-Doege: Hospitality House, Rapid Rehousing Specialist and WeCan Service Coordinator

Lori Watts: VAYA Health, Housing Specialist

Kaylan Lewis: Oasis, Housing Specialist
Jennifer Herman, Oasis, Program Coordinator

Brian Wilson: ABCCM, Veteran Services

Kim Hall: Daymark, Mental Health Services

Kim Chashett: NWRHA

Michelle Gritt: Oasis, Director

David Barr: Easter Seals

Heather Ross: Infinite Beginnings

Agency Updates:

Oasis:

- Oasis is applying for a \$10,000 emergency facility grant through Western Community Foundation.
- It is Domestic Violence Awareness month. Purple ribbons available, activities going on through the month. Book club at Foggy Pines is reading “No Visible Bruises” Refer to website to learn more.
- The Census is hiring census workers.
- Accepting applications for open job positions.
- Treating housing for bedbugs, temporarily housing clients in hotels.
- No beds available currently.

NWRHA:

- No update on the mainstream voucher application.
- Leasing numbers are low and the housing authority is pulling names off the waiting list. This is due to a lack of housing options.

VAYA:

- New enrollment period for Medicaid started 10/14/19 to go into effect 2/1/20.
- Funds available for one-time assistance for referrals working with providers.
- Attended Affordable Housing conference in Raleigh.
- Job opening in PSH program.

ABCCM:

- NC Serves accepting referrals.

- Transformation Village is in progress.
- There have been significant staff changes.
- ABCCM is implementing a new HMIS process in which info is recorded in the database upon intake instead of during enrollment.
- Synergy is closing for six months.
- November 7th event: Stand Down for Vets

Easter Seals

- Openings at most sites: West Jefferson, Wintergreen, Peace Street/Wilkesboro, Winklers Meadow, Lenoir.
- Seeking a part time manager in Ashe Co.
- Adjusting to medicaid billing/individual support. Only accepting new referrals who have Medicaid.
- Training for HMIS usage.

Rapid Rehousing:

- Housed a family of 8 through RRH/CE.
- Two bedroom home opening in Yancey, contact info shared among present agencies.

Daymark:

- No updates

Hospitality House:

- Permanently housed three chronically homeless persons in the permanent supportive housing program.
- There is one opening at Rockhaven.
- Winter Clothing Drive open to the community Friday 10/25/19.
- Winter Shelter opening November 1st. There has been an increase in the usage of day services due to the low temperatures. There is no waitlist for winter shelter.
- Seeking a new resource to purchase affordable sleeping mats in bulk.
- System Performance Measures reporting window is now open.
- There is a job opening for a Supportive Services/PSH/Rise Program Coordinator posted on the website and on indeed.
- For the new combined component program, make referrals to Sonya Hamby.

Infinite Beginnings:

- Enrolling Medicaid members.
- Currently supporting five community members.
- Accepting Medicaid referrals.

- Works one-on-one, can provide transportation out of the community for services, works with law enforcement, has a mobile pantry.
- Office is on King Street.
- Infinite Beginnings is seeing a 97% effectiveness rate and the contact number is: 9804757807.

COC Planning members - Members:

NC HMIS Governance updates:

- Interviews for NCHMIS Project Manager are in process. This position will travel to communities to ensure the data is being collected correctly. BB&T has funded the first year of the position and the GC is applying for ESG funds for year two. The BB&T grant is being managed by United Way Forsyth.
- The 9 CoCs are no longer able to pull statewide data.
- ESG application submitted and accepted.

Fair Housing Laws Training:

- Fair Housing training coming up in Asheville in November.

Other Business:

- Catherine Barber shelter is now located at a church in Wilkes, off highway 115.
- All attending members signed the Conflict of Interest Document.
- The DV CE Parallel Entry process discussed. Everyone voted in favor and the motion was moved and adopted by Kim Cashett and Lori Watts.
- Tina Krause is serving on a task force regarding clients involved in the justice system with untreated mental health issues. The lead organization is going to take on the responsibility of developing this new system. The focus is on transitioning from institutionalization to homelessness. Potential bill proposed for people coming out of institutionalization to receive 30 days of Medicaid for supportive services. Shelter resources for this population includes:
 - Phases in Wilkes, entry fee. males/females
 - Wilkes prison ministry, weekly fee
- Next meetings: 11/13/19

**Northwestern Continuum of Care
Steering Committee Meeting
Wednesday, November 13, 2019**

Attendance:

Tina Krause: Hospitality House, Executive Director
Shane Johnson: Hospitality House, Director of Grant Funding
Lori Watts: VAYA Health, Housing Specialist
Kaylan Lewis: OASIS, Housing Coordinator
Michelle Grit: OASIS Interim Executive Director
Jennifer Herman , OASIS Program Coordinator
Carl Jenkins: Easter Seals, Housing Manager
David Barr: Easter Seals, Director

Agency Updates:

OASIS dealt with bed bugs in the shelter and unfortunately were not eligible for the Janirve Emergency Need grant since the shelter is not located in their service area. OASIS has an opening for the Avery Services Coordinator position supervising staff and working out of both offices.

Easters Seals has opening in the following counties: (1) Ashe, (2) North Wilkesboro, (1) Wilkes, (2) Caldwell. Hired an Individuals Support person in Wilkes and hiring a manager for the apartments in Ashe.

Hospitality House has reorganized their staff and Shane Johnson is now the HMIS System Administrator and Emma Rose's position has changed as well. Winter shelter is open and is averaging 20 people per night with 9 persons in families in overflow Emergency Shelter. Hospitality House worked with the Watauga Sheriff's department to reach out to people camping out the night of 11/12 since windchills were below zero. Four people were assisted. There is one opening at Rock Haven.

The first draft of the Combined Component Procedure manual has been created by Hospitality House to outline their Rapid Rehousing program with State Funds and Combined Component funded through Federal funds. Currently Tina is spending approximately one third of her time on CoC related activities and utilized the planning grant to fund this time.

NCHMIS is hosting a training on data collection to include domestic violence numbers in Statewide homeless count and coordinated entry processes to ensure safe referrals of victims. The State ESG office is paying for the training.

Shane participated in Point in Time training and reported no significant changes except with the addition of combined component numbers. Hospitality House will have interns help with the PIT and will determine who will be the primary contact for the 2020 count.

Christiana asked that each agency begin looking at the Housing Inventory Chart to update bed count. Tina is planning to have the Point In Time article ready for local papers in early January.

North Carolina Coalition to End Homelessness (NCCEH) website does not currently publish NWCoC numbers. Elected Officials often ask for an official website publishing the NWCoC PIT to document the number of homeless in the region. Lori will follow up with a contact at NCCEH to pursue the publication of local data.

The NCHMIS Governance Committee met in person 4 times last month to hire a new Project Manager and Jarod Hunter was hired with funding from the Winston-Salem United Way. Dennis Culhane is a Consultant hired by ESG to interface the two HMIS systems in North Carolina to collect Statewide data.

The ESG office contacted Hospitality House this past week to congratulate them on having the highest ranking grant score for their most recent ESG application. Congratulations Hospitality House!

Other Business:

The Watauga Sheriff's Department and Watauga Health Department received two grants to hire Law Enforcement Assistance Diversion staff to provide peer support staff to work with offenders and to implement a medical assistance program for incarcerated individuals withdrawing from opioids.

Michelle announced Governor Roy Cooper signed into law new legislation to close loopholes in current Sexual Assault laws.

Meeting adjourned 11:20

Minutes submitted by Jennifer Herman

**Northwestern Continuum of Care
Steering Committee Meeting
Northwestern Regional Housing Authority Conference Space
Wednesday, December 11, 2019 – 10:00 AM**

- **Welcome & Agency Updates**
- **COC**
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- **Govt**
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- **State**
- **Other Business**
- **Upcoming Meetings and Dates:**
 - NWCoC – NRHA January 21, 2020 at 10am



