

**Northwestern Continuum of Care
Steering Committee Meeting
January 16, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and Severe Weather and Covid Response**

- **COC Planning**
 - **HMIS Reporting**
 - **Point in Time Planning in 7 Counties**
 - **2024 CoC Program Registration opens January 9, 2024, deadline to submit March 7, 2024 at 5pm**
 - **Watauga Housing Council Update**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
- **CoC and SNOFO Contracts**
- **ESG Updates**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday February 20, 2024 at 10am. Below is the meeting link /call in information for Wednesday's meeting.**

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

Local numbers | **Reset PIN** | **Learn more about Teams** | **Meeting options**

Northwest Continuum of Care (NC 516)
Steering Committee Meeting
Tuesday, January 16, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Jakin Rohlinger: Outreach Specialist, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: Family Self-Sufficiency Coordinator, Northwest Regional Housing Authority
Seth Horton: Coordinated Entry Specialist, Veterans Affairs - Kernersville Health Care Center
Howard Anderson: Healthcare for Homeless Veterans (HCHV) Outreach SW Asheville-VAMC
Rachelle Ellis: Housing Specialist, VAYA Health
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Kat Daniellik: RRH Coordinator, OASIS, Inc.
Emily Fortunato: Housing Coordinator, OASIS, Inc.

- **Welcome and Agency Updates**

- **Tina Krause:** Hospitality House of Northwest NC (HH) Executive Director and CoC Lead. Due to severe weather, HH is operating under a severe weather protocol. Only those that are trespassed on the indefinite ban list and sex offender registry due to children on site or those that are not permitted at shelter for violence or on a respite for violence cannot stay. There are bus vouchers available to those not eligible for shelter to locate to other shelters/areas. HH is in need of blankets and coats/warm weather gear. All services will continue during this time. HH is currently operating under a COVID response due to cluster outbreaks in programs like PSH, ES that includes some staff. Persons with underlying health conditions are having significant/severe symptoms that have tested positive for COVID. One resident passed away and another is in ICU. Isolation protocol for those that test positive is in place. There will be an all-day open house at the Wilkes Housing Center, Tuesday January 23, 10-6pm and lunch will be provided. The Wilkes Chamber of Commerce is helping with the event. A second space in the Wilkes building will be open next week- large enough for meetings, classes, and space to meet with clients. CoC agencies may also use the space to meet with their clients.
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported assisting housing program participants this month. Helped one household in WeCan program move into housing today who was a long stayer at shelter. Concentrating on finding additional units for RRH and helping clients maintain their housing. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.

- **Jakin Rohlinger:** Street Outreach Coordinator at Hospitality House shared that Outreach specialists have office hours at the Wilkes Housing Outreach Center. As temperatures fall and snow is falling, more and more unsheltered come to office looking for shelter and resources. Providing case management and assisting those with no resources to find shelter. Outreach is available to assist unsheltered households in the CoC connect to resources and housing programs. Contact Jakin at jakin@hosphouse.org if you know someone who needs street outreach assistance.
- **Rachelle Ellis:** Housing Specialist with VAYA. VAYA has funding for the One-Time Assistance program for contracted providers to refer members/recipients for help initially obtain housing. The funding covers all of VAYAs' service counties. The program provides a maximum of \$500 to a household for either rent deposits, 1st month's rent, and/or utility deposits in 31 counties. The program cannot pay for past due rent, ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- **Kat Danielik:** CoC RRH Coordinator at OASIS housed two people immediately before the holidays. May have one opening in the RRH project that can be staffed at next CE meeting.
- **Watauga Housing Council Update:** Kellie Reed Ashcraft, PhD., Organizer and Facilitator, Watauga Housing Council cannot join today but sent word about work-force housing conversations and development viability study. Working with hospital and hospitality businesses on survey to get more data. There are several meetings scheduled with stakeholders regarding work-force housing/affordable housing initiatives for the area.
- **Kim Cashatt:** The NRHA has broken ground at the Yancey site development. Not certain as to the CO/completion date for the project. NRHA has also closed on a parcel in Mitchel County for affordable housing development. Will move forward with that development project. The property in Newland w/OASIS is moving forward but in predevelopment for 10 units in total. Want to move forward with issuing Stability Vouchers. HH and NRHA will schedule a meeting to discuss how to proceed per the MOU and HUD requirements.
- **CoC Planning:**
 - **HUD CoC NOFO Registration:** The registration for the CoC annual competition opened January 9, 2024. The deadline to submit the annual registration for Northwest CoC (NC 516) is March 7, 2024 by 5pm.
 - **Written Standards and CE Policy Update:** HUD has not released the VAWA Administrative Notice or provided any guidance to HUD grantees at this time. The Federal Register requires HUD to release the guidance no later than March 15, 2024. The HUD administrative notice will provide further guidance on implementation of the new VAWA standards and definition for Category 4 to HUD funded programs. The notice will affect the Northwest policies and grantee program operations manuals. Revisions to the NC 516 policies and the VAWA Emergency Transfer Plan will begin and not wait until HUD provides additional guidance. Christiana will work with the workgroup to begin the review and provide additional information. If anyone is interested in participating, please send an email to christiana@hosphouse.org.

- **HMIS and Federal Reporting:** The CoC is currently in the System Performance Measures (SPM) and Longitudinal System Analysis (LSA) reporting period. Sonya Hamby met with MCAH staff to get assistance on flags in the system on Friday. HUD did delay the deadline until next Wednesday, January 24, 2024, due to issues across the country with integration of new data standards into the HMIS software. The LSA and SPM required federal reports are very important to the Northwest CoC and quality data and certain benchmarks achieved help on the Consolidated Application for the annual NOFO competition. Both reports will be submitted and combined with the PIT/HIC submission to produce the annual competition report for the NOFO.
- **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** The 2024 PIT/HIC is scheduled for Wednesday, January 31, 2024 for the seven county region. Review of final PIT survey for 2024 is now completed and it is a longer than it has been in past years. HUD data fields are the first two pages of the PIT survey, age category is now quite extensive- with age range fields being collected. Gender fields are expanded as well as race/ethnicity. Persons may select all that apply for these fields. Also included on the survey is the definition of homelessness that should be met for the PIT. Hotel/motel that is self-pay cannot be counted in PIT/HIC but if paid for by an agency/government- then the unit and the household can be counted. To ensure accurate data/unit inventory, persons need to complete the surveys so the data can be entered into HMIS. Agencies/volunteers do not have to complete the whole survey if the person does not want to cooperate/participate. But it is important to get date of birth/initials of household members so we can de-duplicate the data for the PIT count. Try and collect as much information as possible but confirm where the person spent the night on January 31, 2024. Local law enforcement agencies have helped with the unsheltered count previously and will again assist. Outreach team and school systems help tremendously to get unsheltered data and the Ashe County Homeless Coalition will also participate. The PIT/HIC will cover all seven counties. Kim Cashatt will reach out to several agencies in the western portion of CoC and work with NRHA to check HCV waitlist for persons identifying as homeless/DV. Northwest will do a service count up to February 7, 2024. Unit and bed inventory is critical to the HIC and HMIS utilization must be more than 80% to get full points for the NOFO. Contact Ethan Flynn at Hospitality House for more information or how to participate in the PIT.
- **NC HMIS Update:** NC HMIS Governance Committee (GC) held the monthly meeting January 8, 2024 and ICF facilitated a discussion to lay the foundation for NC HMIS strategic planning meeting which will be in-person in February. This will be first in-person meeting since the spring of 2020. ICF received approval from HUD to travel to NC to help facilitate this planning meeting. The GC is looking at finding another fiscal sponsor. United Way (UW) of Forsyth struggled to manage the ESG grant funding this FY due to the state not doing timely reimbursement which left UW carrying the debt for nearly 8 months before reimbursement and is now waiting on another large disbursement from the state before the December deadline. The workgroup of NCEH, NC HMIS, and Wake CoCs implementation is also receiving HUD Technical Assistance through ICF to evaluate and make recommendations for a state wide data warehouse. NC HMIS already has access to a data warehouse through Green River.
- **HUD CoC Contracts Update-** Hospitality House has now received all but the Planning and the SSO-CE expansion agreements for FY2023. Hospitality House finally received the SNOFO grant agreement last Friday. The delayed contracts will cause issues in eLOCCS for

all Northwest grantees because they cannot draw down funds quarterly as required and grantees will have to expedite draws to spend down award prior to grant terms ending.

- **HUD Regional TA:** Northwest has been assigned HUD TA with TA Christiana Osawe, Senior Homeless Services Specialist with ICF. She sent the National Programmatic Environmental Review (ER) record for grantees in the Northwest CoC for those covered projects when asked for assistance in securing that document from HUD. Christiana Glenn Tugman received the Nationwide ER for soft costs for all Northwest CoC funded programs and has requested, per an AAQ HUD response, the statewide one for TBRA/TBL projects for the SNOFO awards from the CPD Office twice but has not received a response from Greensboro Field Office.
- **Emergency Solutions Grant:** New ESG forms for the 2024 ESG programs will go into effect January 22, 2024. There is a new Homeless Verification Form (2.0) that includes the new VAWA definition and is easier to complete. Hospitality House received the FY2024 contract for \$123,893 for the 2024 calendar year. The funding will support Emergency Shelter, RRH and HMIS. The ESG award for 2023 closed out December 31, 2023.
- **Other Business:**
 - No other business.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **February 20, 2024 at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
February 20, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and Severe Weather and Covid Response**

- **COC Planning**
 - **HMIS Reporting**
 - **Point in Time Survey Collection and Follow-up with agencies**
 - **2024 CoC Program Registration opens January 9, 2024, deadline to submit March 7, 2024 at 5pm**
 - **Draft VAWA addendum for NC 516 Written Standards, CE and ET**
 - **Watauga Housing Council Update and Boone Town Council Housing Retreat CoC Presentation**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**

- **ESG Updates**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday March 19, 2024 at 10am. Below is the meeting link /call in information for Tuesday's meeting.**

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

Local numbers | Reset PIN | Learn more about Teams | Meeting options

**Northwest Continuum of Care (NC 516)
CoC Program Committee Meeting
Tuesday, February 20, 2024 at 10:00am
Via Web Conference**

- **Attendees:**

Tina B. Krause: Executive Director, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Jakin Rohlinger: Outreach Specialist, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: Family Self-Sufficiency Coordinator, Northwest Regional Housing Authority
Fran Harvey: SSFV Case Manager, Veteran Services of the Carolinas
Rachelle Ellis: Housing Specialist, VAYA Health LME/MCO
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Jeanie Futrelle: Executive Director, OASIS, Inc.
Rubi Estrada: Community Systems Manager, OASIS, Inc.
Emily Fortunato: Housing Coordinator, OASIS, Inc.
Regina Brown: Wilkes County School System
Kellie Reed Ashcraft: Watauga Housing Council
Adrian Council: Watauga Housing Council

- **Welcome and Agency Updates**

- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) Family Self-Sufficiency Coordinator reports that NWRHA is working on several housing developments; the Sawmill Property should receive Certificate of Occupancy by next spring, also moving forward with 10-unit transitional housing project in Newland for OASIS at old Lowes property, and the Mitchell property finally closed (like the development in Yancey). The property in Ashe County at the old Days Inn site is near completion and is now taking applications (outside of NWRHA) as this is a private venture but the developer/management company is taking NWRHA vouchers. The lease in place program will assist cost-burdened households that are at or below 50% AMI. Contact Kim for more information.
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported assisting 3 housing program participant households this month. The lease in place eligibility for a HCV voucher is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Always looking for additional units for the RRH program. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.
- **Rachelle Ellis:** Housing Specialist with VAYA. VAYA has funding for the One-Time Assistance program for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 31 service counties. The

program cannot pay for past due rent (arrears), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.

- **Jeannie Futrelle:** Executive Director at OASIS, Inc., is excited about the 10 new units in Avery County being developed by NWRHA for OASIS. Staff are working on finding another unit in Avery with NWRHA to replace the unit lost. Kat Danielik had two individuals enter the CoC RRH program since the last CE meeting. The OASIS Emergency Shelter is full but consistently, when someone is exited from the shelter, the bed is filled almost immediately.
- **Regina Brown:** The Wilkes County School system is working with the Hospitality House RRH Coordinator Graham Doege-Osler and Sean from Street Outreach to locate units for Wilkes County School's homeless households. Always a challenge finding appropriate units for families.
- **Jakin Rohlinger:** Street Outreach Coordinator at Hospitality House shared that Street Outreach specialists have office hours available at the Wilkes Housing Outreach Center. Has been sick with flu for two weeks so getting caught up. As temperatures and snow fall, more and more unsheltered individuals and families come to the office looking for shelter and resources. Providing case management and assisting those with no resources to find shelter. Outreach is available to assist unsheltered households in the CoC connect to resources and housing programs. Contact Jakin at jakin@hosphouse.org if you know someone who needs outreach assistance.

Tina Krause: Hospitality House of Northwest NC (HH) Executive Director and CoC Lead. Due to severe weather, HH is operating under severe weather protocol. Only those that are trespassed on the indefinite ban list, on the sex offender registry (due to children on site) or those that are not permitted at shelter for violence or on a respite for violence cannot stay at the shelter. There are bus vouchers available to those not eligible for shelter to locate to other shelters/areas. Looking at some properties in Ashe County and hope to secure those units for PSH-SNOFO or if enough located- for the RRH Program. Have not seen COVID this week but have the flu going around. The Wilkes Housing Center held the ribbon cutting ceremony and all-day open house, Tuesday January 23, from 10-6pm. The Wilkes Chamber of Commerce helped with the event. Staff met and spoke with leadership/stakeholders in Wilkes County at the grand opening and over 100 people were in attendance, including school district representatives, law enforcement, both mayors, and town council members. In the past 10 months, the center has seen 847 people and the ribbon cutting event increased traffic almost immediately. Project Lazarus and R3 have counseling services across the street to also help persons in crisis. A second space in the Wilkes Housing Center building will be open next week and is large enough for meetings, classes, and space to meet with clients for area partners that need space to meet with clients in Wilkes.

- **CoC Planning:**

- **HMIS and Federal Reporting:** The Longitudinal System Analysis (LSA) was submitted for NC 516 January 24, 2024, and currently, work is under way to complete and submit the

- System Performance Measures (SPM). Working with Green River on data cleanup for the APRs for Hospitality House. The LSA and SPM federal reports are very important to the Northwest CoC and quality data and certain HUD benchmarks achieved by NC 516 help on the annual Consolidated Application for the NOFO competition. Both reports combine with the PIT/HIC submission to produce the annual competition data report for the NOFO.
- **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** Thank you to all those that participated in the planning and data collection for the 2024 PIT/HIC. Surveys are being turned in from providers/agencies across the region. We will need to submit final PIT/HIC near the end of April/first week of May. There is a HUD PIT webinar this Thursday- HDX 2 is being used for the first time by HUD instead of HDX 1. Street Outreach teams and school systems helped tremendously to get unsheltered data and the Ashe County Homeless Coalition also participated. The PIT/HIC covers all seven counties of the Northwest CoC.
 - **Annual CoC registration for HUD CoC 2024 NOFO:** Ethan Flynn will submit the annual competition registration for NC 516 which is due the first week of March.
 - **VAWA Addendum/Written Standards and CE Policy Update:** The VAWA 2022 addendum to the Northwest CoC's Written Standards, Coordinated Entry and Assessment Policy and Procedure and the Emergency Transfer Plan was emailed to the membership for consideration. HUD has not released the VAWA Administrative Notice or provided any guidance to HUD grantees at this time, but The Federal Register notice required HUD to release guidance to grantees no later than March 15, 2024. The HUD administrative notice will provide further guidance on implementation of the new VAWA 2022 standards and expanded definition for Category 4 to HUD funded programs. The HUD notice and this addendum will affect all the NC 516 policies and grantee program operations manuals. Any other revisions to the NC 516 policies and the NC 516 VAWA Emergency Transfer Plan will wait until HUD provides additional guidance for covered housing providers and landlords. Motion to approve the Northwest CoC VAWA 2022 Addendum Tina B. Krause; second, Jeanie Futrelle. Motion passed unanimously. Christiana will work with the workgroup to begin the review and provide additional information. If anyone is interested in participating, please send an email to christiana@hosphouse.org.
 - **Watauga Housing Council Update- Boone Town Council Comprehensive Planning Session:** Members of the Watauga Housing Council, the Watauga Housing Trust, and Tina Krause for the CoC and Hospitality House (HH) spoke with Town of Boone representatives regarding affordable housing as the Town is currently undertaking a Comprehensive Plan. Goal is to increase supply of housing in the Town and the council took information presented back to a work session. NWRHA, OASIS, Habitat for Humanity and HH worked to identify gaps in the community's affordable housing stock. The Watauga Housing Council's Housing Solutions Committee is working with ASU and the Watauga Hospital on expanding housing opportunities for health care professionals. Winfield Properties held a community meeting regarding their senior housing development that is pursuing LITCH.
 - **NC HMIS Update:** NC HMIS Governance Committee held an in person strategic planning meeting on February 12, 2024, with HUD Technical Assistance ICF. ICF facilitated the discussion to solidify the priorities and goals of the NC HMIS strategic plan. This was the first in-person meeting of the GC since March of 2020 and every CoC in the NC HMIS implementation attended. ICF received approval from HUD to travel to NC to help facilitate this planning meeting. A workgroup consisting of members of NCCEH, NC HMIS, Charlotte-Mecklenburg, and Wake CoCs implementation is also receiving HUD Technical

Assistance through ICF to evaluate and make recommendations for a statewide data warehouse. NC HMIS already has access to a data warehouse through the Green River data warehouse.

- **Emergency Solutions Grant:** New ESG forms for the 2024 ESG programs went into effect January 22, 2024. There is a new Homeless Verification Form (2.0) that includes the new VAWA definition (just adopted by Northwest CoC in the VAWA Addendum). The 2024 HVF form is easier to complete. Hospitality House executed the ESG FY2024 contract for \$123,893 for the calendar year. The funding will support Emergency Shelter, RRH program, and HMIS.
- **HUD CoC Grantee Contracts Update:** Hospitality House has now received all but the Northwest Planning Grant and the SSO-CE expansion grant agreements for FY2022. Hospitality House finally received the SNOFO grant agreement which was awarded in January of 2023. OASIS will confirm they have all 2022 grant agreements prior to a meeting with Tina Krause and Christiana Glenn Tugman and HUD TA Christiana Osawe, Senior Homeless Services Specialist with ICF this Thursday, as this issue will be a topic of discussion. The delayed contracts will cause issues in eLOCCS for all affected Northwest grantees because they cannot draw down funds quarterly during the grant period as required, and grantees will have to expedite draws to spend down award prior to grant term end.
- **SNOFO Update:** Hospitality House is working to solidify the NWRHA Ashe properties for the SNOFO stability vouchers.
- **Other Business:**
 - No other business.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **March 19, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Policy and System Performance
Committee Meeting
March 19, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**
 - **COC Planning**
 - HMIS Reporting- SPM Submitted
 - **FY 2024 CoC Program Registration Completed**
 - **CoC Quarterly Session with Regional Office March 20th 9:30-12pm**
 - **Annual CoC NOFO Debriefing**
 - **NC 516 annual monitoring/Housing First Assessment for grantees**
 - **Annual Point in Time Count-Updates**
 - **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
 - **Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday, April 16, 2023 at 10am**

Below is the meeting link /call in information for Wednesday's meeting.

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

Local numbers | Reset PIN | Learn more about Teams | Meeting options

Northwest Continuum of Care (NC 516)
Policy and System Performance Committee Meeting
Tuesday, March 19, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Jakin Rohlinger: Outreach Specialist, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kecia Robinson: Coordinated Entry Specialist, Healthcare for Homeless Veterans, Salisbury VAMC
Fran Harvey: SSFV Case Manager, Veteran Services of the Carolinas
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Emily Fortunato: Housing Coordinator, OASIS, Inc.
Regina Brown: Wilkes County School System
Kellie Reed Ashcraft: Watauga Housing Council
Adrian Council: Watauga Housing Council
Tiffany Moon: Avery Youth Coalition

- **Welcome and Agency Updates**

- **Fran Harvey:** Veterans Services of the Carolinas- have received two new clients, including one in Watauga. In Hickory, have done outreach and the VFW has a support group if persons are interested in connecting for services. Still learning about all the resources and partnerships in the area.
- **Kecia Robinson:** Salisbury, VAMC. No updates.
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported assisting 2 housing program participant households this month one is almost housed and possibly two households moving to vouchers by end of this month. The lease in place eligibility for a HCV voucher is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Always looking for additional units for the RRH program. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.
- **Jakin Rohlinger:** Street Outreach Coordinator at Hospitality House shared that Street Outreach specialists have office hours available at the Wilkes Housing Outreach Center. An encampment is being moved for a roadway project in Wilkes and working with those displaced to locate to shelter/resources in the area. Temperatures are falling again and more unsheltered individuals and families come to the office looking for shelter and resources. Outreach is available to assist unsheltered households in the CoC connect to resources and housing programs. Contact Jakin at jakin@hosphouse.org if you know someone who needs outreach assistance.

- **Lori Watts:** Housing Specialist with VAYA. VAYA did a presentation at Hospitality House last week and provided housing program information though for more information on Transitions to Community Living (TCL) program, Jessica Barlow is the best contact, jessica.barlow@vayahealth.com . VAYA has funding for the One-Time Assistance program for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 31 service counties. The program cannot pay for past due rent (arrears), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line-call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- **Regina Brown:** Wilkes schools worked with one household to get them housed. We have another family we just started working with. The Wilkes County School system is working with the Hospitality House RRH Coordinator Graham Doege-Osler and Sean from Street Outreach to locate units for Wilkes County School's homeless households. Always a challenge finding appropriate units for families.
- **Watauga Housing Council Update:** Members of the Watauga Housing Council, the Watauga Housing Trust, and Tina Krause for the CoC and Hospitality House (HH) spoke with Town of Boone representatives regarding affordable housing as the Town is currently undertaking a Comprehensive Plan. Goal is to increase supply of housing in the Town and the council took information presented back to a work session. NWRHA, OASIS, Habitat for Humanity and HH worked to identify gaps in the community's affordable housing stock. The Watauga Housing Council's Housing Solutions Committee is also working with ASU and the Watauga Hospital on expanding housing opportunities for health care professionals. Winfield Properties held a community meeting regarding their senior housing development that is pursuing LITCH. Met with Habitat for Humanity in Wisconsin to get information on options for manufactured housing and increasing supply for the area. Watauga Housing Council's Community Engagement Committee **hosted second dinner and outreach meeting with Bradford Park** and is planning to host a dinner and conversation with the Cove Creek Community regarding assets and needs of their community related to housing and other topics. In order to get to know community members before we host our conversation, we have been invited to attend their bi-monthly community dinners to help serve, eat with, and get to know members of their community. The next Community Dinner is Thursday, March 28, from 3:30-5:30 pm at the Western Watauga Community Center, 1-81 Old US Highway 421, Sugar Grove. If you have any questions, please feel free to email committee co-facilitator Adrian Councilll at councillla@appstate.edu. Our community housing partner, the Watauga Community Housing Trust (WCHT) has a week left in their fundraising campaign until the end of March to fund repairs on their first home in the Junaluska community. In addition, Mast General Store has generously offered to match any donations made during this period, up to \$25,000. If you are interested and moved to support this important effort, included is information about the fund & a Donate button: <https://givebutter.com/wchtfirsthome>
- **Emily Fortunato:** OASIS is looking for another unit for PSH for a large family that has to move because the landlord will not renew current lease in Avery County. Looking for

assistance to find a unit for this household if anyone has ideas. Are working with Lori to finalize the PIT count report for victim service providers.

- **Tiffany Moon:** Avery Youth Coalition- housing is issue that has become more problematic for the youth. Here to learn more about the entire service area of the CoC, not just Avery. In Avery, we have sites that have been identifies that may not be part of PIT and would like to learn more. Would like to contribute data/information on the homeless youth, participate in PIT count, and gather information on resources for this population.
- **Tina Krause:** Hospitality House of Northwest NC (HH) Executive Director and CoC Lead. Have had 5 cases of COVID in past three weeks, mostly of staff. It is harder to get PPE supplies and testing for COVID now. Due to severe weather past few nights, HH is operating under severe weather protocol. Only those that are trespassed on the indefinite ban list, on the sex offender registry (due to children on site) or those that are not permitted at shelter for violence or on a respite for violence cannot stay at the shelter. There are bus vouchers available to those not eligible for shelter to locate to other shelters/areas. Finalizing two leases for SNOFO/Rural grant that is specific for areas in the west of the CoC region. Have designated 9 PSH units for Yancey, hopefully by next spring those units will come on line. Ashe County will have the two new leases however. One is two bedroom unit, the other is a one bedroom unit. There may be other units in the same company we can obtain- one in Crumpler, one in Laurel Springs. Coordinators will home visit program participants weekly and they are nice units. HH has been operating safety plans for cold temperatures the past few nights under NBN due to inclement weather. The Combined Component Transitional program is full and RRH is at capacity.

- **CoC Planning:**

- **System Performance Measures (SPM):** The System Performance Measures (SPM) were submitted by the March 14, 2024 deadline for Northwest. The SPM data was slightly better than last year showing improvements in income/non-cash benefits, length of time homeless, and overall data quality. The SPM federal report is very important to the Northwest CoC and quality data and certain HUD benchmarks achieved by NC 516 help on the annual Consolidated Application for the NOFO competition. Both the LSA and the SPM reports combine with the PIT/HIC submission due in late April to produce the annual competition data report for the NOFO.
- **Annual CoC registration for HUD CoC 2024 NOFO:** Hospitality House submitted the registration for the annual competition on behalf of NC 516. The next step in the annual NOFO cycle for all Grantees is the Grant Inventory Worksheet review. HUD on Friday's Open Office Hours, did state that the NOFO is moving to a 2 year cycle after this year's competition but did not provide further details. HUD was granted permission in the funding resolution to move to a bi-annual competition.
- **CPD All Grantee Quarterly Meeting:** Greensboro CPD representative asked Hospitality House/NC 516 to present on the CE process for Northwest at the quarterly meeting on March 20, 2024 at 9:30-12:00. Not much notice provided to HH but will work to get a presentation prepared on our CE process. We are scheduled for 11:00 am.
- **HUD NOFO Debriefing for NC 516:** HUD provided the debriefing for the NOFO and the Northwest CoC did not perform as well as we have in the past five years. The System Performance Measures were the biggest point loss of the competition but Northwest did retain all renewal projects in Tier I and II.

- **Housing First Assessment and Annual Monitoring for Grantees:** The annual monitoring for CoC grantees will begin next month and the first part of the process will be a Housing First Assessment. The desk review and policy monitoring will be conducted afterwards. Notices and instructions will be emailed to grantees. Contact Christiana Glenn Tugman if any questions at christiana@hosphouse.org.
- **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** HDX 2.0 opened yesterday but Northwest is still de-duplicating persons from the PIT count. April 30th is the submission date this year and there are narratives that must accompany the data submission. Lori Watts has template from last year that we can use to help but the move to HDX2.0 for PIT will change some of the processes. The Housing Inventory Count (HIC) will also be submitted and a report similar to the LSA will also be required to be submitted with the HIC. For non-HMIS users (Catherine Barber/Victim Service providers) data must be manually added since these providers are not in HMIS. Lori Watts is meeting later this afternoon to get Mitchell, Avery, etc. victim service beds added into the PIT. Lori Watts also needs to be added to the HDX 2.0 as soon as possible as an editor/administrator if that allows manual entry.
- **NC HMIS Update:** NC HMIS Governance Committee is finalizing strategic plan with HUD Technical Assistance ICF. Training for LSAs and communication among LSAs in NC as main goals for this year. ICF facilitated the discussion to solidify the priorities and goals of the NC HMIS strategic plan. NC HMIS received an award from ESG office for \$148,500. The grant will be used to pay for the Green River data warehouse, administration, and some Wellsky costs for all participating CoCs. A workgroup consisting of members of NCCEH, NC HMIS, Charlotte-Mecklenburg, and the Wake implementation is also receiving HUD Technical Assistance through ICF to evaluate and make recommendations for a statewide data warehouse. A workgroup is meeting with ICF weekly for the next 12 weeks to develop a plan for a state data warehouse. NC HMIS already has access to a data warehouse through the Green River data warehouse.
- **HUD CoC Grantee Contracts Update:** Hospitality House has now received all but the SSO-CE expansion grant agreements for FY2022.
- **Wilkes Outreach:** Tina Krause met with Wilkes County Commissioners/Town of Wilkes article to address information that was presented in a recent article that said 75 homeless persons were in the encampments needing to be moved by April 1, 2024 in Wilkes, due to the roadway project but in actuality, 17 individuals were located, not 75 as stated. Have spoken directly to the town/commissioners and have resources available at the Wilkes Resource Center which can provide housing applications, shelter spaces, and bus passes if needed. Have housed 4 households from encampment two of which were unsheltered teens and we are working on delivering information to leadership that will focus on the work of the Northwest CoC.
- **Other Business:**
 - Bringing it Home Conference June 4 and 5th 2024 is announced and registration is open.
 - No other business.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **April 16, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
 Conference ID: 585 407 593#

**Northwestern Continuum of Care
Policy and System Performance
Committee Meeting
April 16, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**
- **COC Planning**
HMIS Reporting
- **NC 516 annual monitoring/Housing First Assessment for grantees**
- **Annual Point in Time Count-Updates**
- **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
- **Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business**

- **Upcoming Meetings and Dates:**
- **NWCoC – Virtual Tuesday, May 21, 2024 at 10am**

Below is the meeting link /call in information for Wednesday's meeting.

[Join Microsoft Teams Meeting](#)

[+1 828-552-4129](#) United States, Asheville (Toll)

Conference ID: 585 407 593#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

**Northwest Continuum of Care (NC 516)
Steering Committee Meeting
Tuesday, April 16, 2024 at 10:00am
Via Web Conference**

- **Attendees:**

Tina B. Krause: Executive Director, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Jakin Rohlinger: Outreach Specialist, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: Kim Cashatt - FSS Program Coordinator, NRHA
Kecia Robinson: Coordinated Entry Specialist, Healthcare for Homeless Veterans, Salisbury VAMC
Fran Harvey: SSFV Case Manager, Veteran Services of the Carolinas
Seth Horton: Seth Horton, Coordinated Entry Social Worker - Kernersville VA
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Rachelle Cornwell: Housing Specialist, VAYA Health
Jeannie Futrelle: Executive Director, OASIS, Inc.
Emily Fortunato: Housing Coordinator, OASIS, Inc.
Kat Danielik: Rapid Rehousing Coordinator, OASIS Inc.
Regina Brown: Wilkes County School System
Brooke Whitman: Center Director, Daymark Recovery Services Watauga

- **Welcome and Agency Updates**

- **Jakin Rohlinger:** Street Outreach Coordinator at Hospitality House shared that Street Outreach specialists have office hours available at the Wilkes Housing Outreach Center. An encampment is being moved for a Dept. of Transportation (DOT) roadway project in Wilkes and outreach is working with those displaced to locate to shelter/resources in the area. Project by DOT will begin by end of the week. Temperatures are falling again and more unsheltered individuals and families come to the outreach office looking for shelter and resources. Outreach is available to assist unsheltered households in the CoC connect to resources and housing programs. Contact Jakin at jakin@hosphouse.org if you know someone who needs outreach assistance.
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported assisting 2 housing program participant households this month-one is almost housed and possibly two households moving to vouchers by end of this month. The lease in place eligibility for a HCV voucher is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Always looking for additional units for the RRH program. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.
- **Brooke Whitman:** The new center director at Daymark Recovery Services will be transitioning to Watauga office. Will be joining the CoC meetings going forward.

- **Jeannie Futrelle:** Executive Director at OASIS reminds everyone that April is Sexual Assault and Awareness month. OASIS is hiring for several positions which are currently posted on Indeed. Doing interviews now. The OASIS Emergency Shelter is currently full. Staff are looking for LLs that will accept voucher assistance for housing project participants.
- **Emily Fortunato:** Housing Coordinator, OASIS has one family household in PSH where the owner would not renew lease for PSH in Avery County. Were able to locate another unit in a different county for the household. Are working with Lori Watts to finalize the 2024 PIT count report for victim service providers.
- **Kat Daniellk-** Rapid Rehousing Coordinator, OASIS reports that the TH/RRH project entered two new households this month.
- **Kim Cashatt:** Northwest Regional Housing Authority has 23 new HCV contracts- 2054 active vouchers are leased up which is highest we have ever had. Over 2032 vouchers in the inventory.
- **Seth Horton:** Coordinated Entry Specialist, Veterans Affairs - Kernersville Health Care Center will cover Ashe, Alleghany and Wilkes. Still new to role in this CoC but will assist where ever he can. Contact Seth Horton for Veterans that need assistance.
- **Kennedy Freeman:** HMIS Data Specialist and System Administrator and SSO-Coordinated Entry at Hospitality House says has one household from the By-Name List/PSH project that is approved for a Stability Voucher- looking for appropriate housing for that household.
- **Regina Brown:** The Wilkes County School System has no report. Still working with the Hospitality House RRH Coordinator Graham Doege-Osler and Sean from Street Outreach to locate units for Wilkes County School's homeless households.
- **Lori Watts:** Housing Specialist with VAYA. No ability to provide update do to technology issues. Reminder that VAYA has funding for the One-Time Assistance program for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 31 service counties. The program cannot pay for past due rent (arrear), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line-call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- **Tina Krause:** Hospitality House of Northwest NC (HH) Executive Director and CoC Lead. Have one opening in Ashe County for a unit to offer at the CE call this afternoon. Have two units lined up for the CoC PSH Rural grant units which will be leased. Always looking for more- units as the need is outpacing availability, especially for ADA compliant units. The Hospitality House Emergency Shelter program is full, The Combined Component Transitional program is full and RRH is at capacity. Had a second meeting with Town Officials in Wilkes County regarding the encampment and DOT project. Newspaper reported 75 but 17 persons reside in the encampment and 4 of those have now been housed. Outreach Office in Wilkes is very busy and HH staff are trying to meet the demand. The facility in Boone has had 5 cases of COVID in past three weeks, mostly of staff. It is harder to get PPE supplies and testing for COVID now.

- **CoC Planning:**
 - **HMIS Reporting-** The CoC will be reporting on trends in the System Performance Measures moving forward at the Northwest CoC meetings. Some noticeable trends in the data include older persons entering homelessness, severely disabled and severe Mental Health disorder diagnosis.
 - **Housing First Assessment and Annual Monitoring for Grantees:** The annual monitoring process has begun and the Housing First Assessment for CoC grantees was sent out April 5 and is the first part of the process due May 1, 2024. Please reach out to Christiana Glenn Tugman at christiana@hosphouse.org if there are any questions or concerns.
 - **2024 Point In Time (PIT) and Housing Inventory Count (HIC):** PIT numbers have been completed and are ready to upload to HDX II. The HIC reports are having issues pulling accurately. There are issues in the Homeless Management Information System platform pulling reports for the 2024 HIC. The LSA for HMIS has worked with Technical Assistance and MCAH to pull together the HIC numbers for Northwest. Unsheltered homelessness count is compiled. Narratives then need to be completed, methodology explained, and addressing trends as noted. The deadline has changed to May 7, 2024 due to the significant issue with the federal site HDX2.
 - **NC HMIS Update:** NC HMIS Governance Committee is finalizing strategic plan with HUD Technical Assistance ICF. Training for LSAs and communication among LSAs in NC as main goals for this year. The NC HMIS Governance Committee held a special meeting and invited MCAH to the the discussion to solidify the priorities and goals of the NC HMIS strategic plan. NC HMIS received an award from ESG office for \$148,500. The grant will be used to pay for the Green River data warehouse, administration, and some Wellsky costs for all participating CoCs. A workgroup consisting of members of NCCEH, NC HMIS, Charlotte-Mecklenburg, and the Wake implementation is also receiving HUD Technical Assistance through ICF to evaluate and make recommendations for a statewide data warehouse. A workgroup is meeting with ICF weekly for the next 12 weeks to develop a plan for a state data warehouse. NC HMIS already has access to a data warehouse through the Green River data warehouse.
 - **Watauga Housing Council Update:** The Watauga Housing Council received 501(c)3 designation for the entity from the IRS. The Watauga Housing Council's Housing Solutions Committee is working with ASU and the Watauga Hospital on expanding housing opportunities for health care professionals.
 - **Wilkes Outreach:** Tina Krause met with Wilkes County Commissioners/Town of Wilkes- article to address information that was presented in a recent article that said 75 homeless persons were in the encampments needing to be moved by April 1, 2024 in Wilkes, due to the roadway project but in actuality, 17 individuals were located, not 75 as stated. Have spoken directly to the town/commissioners and have resources available at the Wilkes Resource Center which can provide housing applications, shelter spaces, and bus passes if needed. Have housed 4 households from encampment two of which were unsheltered teens and we are working on delivering information to leadership that will focus on the work of the Northwest CoC.
 - **HUD Technical Assistance:** Northwest CoC is engaged in three HUD technical assistance cohorts. There is the SNOFO TA for rural awards, the Coordinated Entry cohort, and

Region 4 TA assigned to support the overall CoC. The HUD CE TA which is an intensive cohort that will run 12 weeks. Prioritization and Assessment is the focus for Northwest.

- **Other Business:**

- Wellsky staff contacted Hospitality House as the HMIS Lead to engage in a discussion on the unsheltered count decrease in NC 516 over the past five years which data indicates is not the trend nationwide. NC 516 had the highest percentage decrease nationwide. Have a meeting scheduled to meet with MCAH staff and then respond to Wellsky who would like to share the success.
- DV Shelter and HIC discussion. DANA and SafePlace have beds listed on the HIC that may not be accurate and/or are not utilized. May have had people in hotels as no staff for ES which is not available 24/7. Jeanie Futrelle will follow up with DANA shelter to ensure count/bed inventory is accurate.
- Bringing it Home Conference June 4 and 5th 2024 is announced and registration is open. The conference is in person only this year.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **May 21, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
May 21, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**

- **COC Planning**
 - **HMIS Reporting**
 - **Point in Time and HIC Completed**
 - **Governance Charter/COI Annual Review**
 - **Coordinated Entry/HUD Technical Assistance Update**
 - **CE Annual Evaluation**
 - **Watauga Housing Council Update and Boone Town Council Housing Retreat**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
 - **ESG RFA Fair Share**
 - **Bringing it Home State Conference- June 4-5, 2024**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Tentative Change for Virtual Tuesday June 18, 2024 at 10am.** Below is the meeting link /call in information for Tuesday's meeting.

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

Local numbers | Reset PIN | Learn more about Teams | Meeting options

Northwest Continuum of Care (NC 516)
Data Quality Committee Meeting
Tuesday, May 21, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Jakin Rohlinger: Outreach Specialist, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: FSS Program Coordinator, NRHA
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Rachelle Ellis: Housing Specialist, VAYA Health
Jeanie Futrelle: Executive Director, OASIS, Inc.
Rubi Estrada: Shelter Coordinator, OASIS, Inc.
Emily Fortunato: Housing Coordinator, OASIS, Inc.
Kat Danelik: Rapid Rehousing Coordinator, OASIS Inc.
Regina Brown: Wilkes County School System
Kellie Reed Ashcraft: Executive Director, Watauga Housing Council
Brooke Whitman: Center Director, Daymark Recovery Services Watauga

- **Welcome and Agency Updates**

- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported that the RRH program is still working to move eligible households to voucher assistance. The lease in place eligibility for a Housing Choice Voucher is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Always looking for additional units for the RRH program. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.
- **Kim Cashatt:** Northwest Regional Housing Authority (NRHA) has 23 new HCV contracts. There are 2232 vouchers in the NRHA portfolio and 2055 active vouchers are leased up which is highest NRHA has ever had. Working through the development in Newland, Avery, and Burnsville. The development in Mitchell County (approx. 30 units of small homes) is also underway. The staff are also revising the administrative plan for NRHA. Homeless preferences will remain in the revised administrative plan.
- **Emily Fortunato:** Housing Coordinator at OASIS announced that OASIS may have a few units opening up and will present at next CE meeting.
- **Jeanie Futrelle:** Executive Director at OASIS announced new staff hires who will also attend the CoC meetings: Michaela McKala as Judicial Advocate can be reached at Mmcelhaney@oasisinc.org and Seanna Rushing as OASIS Family Case Manager at Srushing@oasisinc.org

- o **Regina Brown:** The Wilkes County School System has no report. Currently working with one household in need of housing. Primarily working with the Hospitality House RRH Coordinator Graham Doege-Osler and the Street Outreach program to locate unsheltered households and to locate suitable units for Wilkes County School's homeless families.
- o **Lori Watts:** Housing Specialist with VAYA. No ability to provide update due to technology issues. Engaged in a Healthy Opportunities Pilot- Avery Mitchell and Yancey counties- will try to get more information for next month. The Tailored Plan is supposed to launch for Medicaid and appears to be on schedule. The standard plan was pushed out by the state a few years ago. Hopeful everything will launch to get more people health care assistance. Reminder that VAYA has funding for the One-Time Assistance program for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties. The program cannot pay for past due rent (arrear), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- o **Brooke Whitman:** Daymark announced participating in the Healthy Opportunities Pilot, for Avery County. The pilot focuses on four factors that affect health: transportation, food, victimization, and stable housing. The new center director at Daymark Recovery Services will be transitioning to Watauga office and will be joining the CoC meetings going forward. Brooke Whitman – Daymark brwhitman@daymarkrecovery.org
- o **Jakin Rohlinger:** Street Outreach (SO) at Hospitality House announced the encampment impacted by the Dept. of Transportation road expansion in Wilkes County is completely cleared out and construction is underway. SO worked with some folks from the encampment to relocate to the hospital area Wilkes and working with those displaced to locate to shelter/resources in the area. Street Outreach specialists have office hours available at the Wilkes Housing Outreach Center and are available to assist unsheltered households in the CoC connect to resources and housing programs. Contact Jakin at jakin@hosphouse.org if you know someone who needs outreach assistance.
- o **Tina Krause:** Hospitality House of Northwest NC (HH) Executive Director and CoC Lead. There will be an open house held on May 28th from 10-6 at the Watauga Outreach Center at Den Mac. HH opened the medical clinic at Den Mac with High Country Community Health (HCCH). The clinic has two therapists on staff, volunteer medical providers, and Mondays and Wednesday, physicians on site as a result of this partnership. HCCH also attended a conference in Arizona on street medicine and working with the high needs/unhoused population. HH posted positions for a Combined Component Coordinator, a new family Coordinator position for Emergency Shelter (ES), and a full time SO Coordinator as Jakin Rohlinger is moving to Charlotte next month. The Hospitality House ES program is still full and there is a waitlist for shelter beds. Have one unit opening in Ashe County to offer at the CE call this afternoon and two units lined up for the CoC PSH Rural grant and those units which will be master leased by HH. Always looking for more

units for all housing programs as the need is outpacing availability, especially for ADA compliant units. The Combined Component Transitional program is full and RRH is at capacity and has already spent the 2024 ESG funds available.

- **CoC Planning:**

- **HMIS Reporting-** Kennedy Freeman/Sonya Hamby will be presenting data and noting trends to the CoC each month regarding the By-Name List (BNL), the total households on the BNL, the Length of Time homeless, and the unsheltered and sheltered numbers in the Northwest system. The data trends are those noted in the System Performance Measures for the Northwest CoC and included on CoC funded agencies Annual Performance Reports (APR). Some noticeable trends in the current data include older persons entering homelessness, severely disabled persons, and severe Mental Health disorder diagnosis.
- **Coordinated Entry/HUD Technical Assistance Update:** HMIS Data Specialist/System Administrator and SSO-Coordinated Entry Coordinator at Hospitality House reports that staff at HH (Kennedy, Ethan, Sonya and Christiana) are engaged in CE TA with HUD assigned technical assistance to revise and reimagine the Northwest CoC CE assessment and prioritization. Looking at new assessment tool and process, focus on length of time, and a new CE cohort in Green River to manage the BNL. Stakeholder meetings will occur throughout the process. The TA is set to conclude at the end of July.
- **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** Submission of the 2024 PIT/HIC was completed in HDX2 on May 10, 2024. The deadline was changed to May 10, 2024 due to the significant issue with the federal site HDX2. Will present the preliminary PIT/HIC data for the Northwest CoC in June but do not anticipate certified results from HUD for a few months due to the issues with HDXII.
- **Northwest CoC Governance Charter and Conflict of Interest Annual Review:** The NC 516 Governance Charter was revised to include the new Northwest CoC logo and correct one typo (an 'a' from 'an'). A full revision was conducted in 2022 and included a restructuring and naming of the official subcommittees of the CoC. All voting members of the CoC should sign and return the COI as part of the annual review process in advance of the competition period. Please review, sign and send to christiana@hosphouse.org.
- **Coordinated Entry (CE) Annual Evaluation:** The annual CE evaluation is forthcoming. Agencies and program participants will be surveyed and the HUD CE Self-Assessment format will be used again this year. The annual evaluation is submitted in the ESG Regional Application and will also help inform the current re-structuring of the CE system and a new assessment for intake and evaluation for Northwest.
- **Watauga Housing Council:** Kellie Reed Ashcraft reported last month that the Watauga Housing Council (WHC) received its 501(c)3 designation for the entity from the IRS. The Watauga Housing Council's Housing Solutions Committee is currently working with ASU to address employee housing solutions and the Watauga Hospital on expanding housing opportunities for health care professionals. Also working with Bradford Park community residents and stakeholders to develop the trailer park as a resident owned community. The WHC has quarterly meetings scheduled that several CoC members attend. The Restorative Justice/Mediation Center wants to establish two recovery homes in Boone and there will be a request for a zoning variance presented to Town Council at the Boone Town Chambers. The Watauga Housing Council will endorse the request during public comment to support the housing effort.

- o **NC HMIS Update:** The Northwest CoC NC HMIS implementation will have increase in their cost share for HMIS in the 24-25 fiscal year. As HMIS Lead, Hospitality House is responsible for the costs, oversight, and the federal reports required to be submitted on the CoC's behalf. NC HMIS Governance Committee is finalizing strategic plan with HUD Technical Assistance provider, ICF. Training for LSAs and communication among LSAs in NC is main goal for this year. The final strategic plan will be approved in June by the GC. A workgroup consisting of members of NCCEH, NC HMIS, Charlotte-Mecklenburg, and the Wake implementation is also receiving HUD Technical Assistance through ICF to evaluate and make recommendations for a statewide data warehouse. The workgroup is meeting with ICF weekly for the next 12 weeks to develop a plan for a state data warehouse. NC HMIS already has a data warehouse through the Green River data warehouse.
- o **ESG Request for Application (RFA) 2024-25:** The Emergency Solutions Grant Request for Application (RFA) will be released on June 11, 2024 by the NC DHHS ESG office. The ESG Fair Share was released but the state is revising the calculations of available funding for each CoC as another ESG entitlement community (Fayetteville) received funding from HUD which affected the total fair share for each CoC. The amount available for eligible ESG activities to Northwest is approximately \$120,000 annually. Northwest CoC is requesting a Letter of Interest (LOI) and will send out and post the LOI request and additional information closer to the RFA release date. The local competition deadlines, applications, and additional information for applicant agencies will be posted and circulated to apply for the funding opportunity. The Regional Application submitted on behalf of the Northwest CoC and applicant agencies is due August 26, 2024 by 5:00PM.
- **Other Business:**
 - o The Bringing it Home Conference in Raleigh will be held June 4 and 5th 2024. Registration is now closed. The conference is in-person only this year at the McKinnon Center and several people from Northwest CoC will be in attendance.
 - o Housing First Assessment update: All assessments and accompanying documents have been submitted on time and have now been reviewed. OASIS did an outstanding job completing the assessment and are following up with a de-briefing and review of current operations manuals this month with Christiana.
 - o CoC Quarterly Meeting is scheduled for June 18, 2024 so the Northwest CoC will need to change CoC meeting date to either June 25 or keep the 18th of June but changing the time to the afternoon. Agreed by consensus to move to the 25th at 10:00 am.
- **Upcoming Meetings and Dates:**
 - o Next scheduled meeting of the Northwest CoC- **June 25, 2024, at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
 Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
June 25, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**

- **COC Planning**
 - **HMIS Reporting**
 - **Point in Time and HIC Completed - Data Quality Review**
 - **HUD TA Questions**
 - **Coordinated Entry/HUD Technical Assistance Update**
 - **CE Annual Evaluation**
 - **Watauga Housing Council Update**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
 - **ESG RFA 2024 Announced**
 - **Bringing it Home State Conference- June 4-5, 2024-attendance by CoC members**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday July 16, 2024 at 10am. Below is the meeting link /call in information for Tuesday's meeting.**

[Join Microsoft Teams Meeting](#)

[+1 828-552-4129](#) United States, Asheville (Toll)

Conference ID: 585 407 593#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

Northwest Continuum of Care (NC 516)
Emergency Solutions Grant Committee Meeting
Tuesday, June 19, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Ethan Flynn: Director of Grant Funding, Hospitality House of Northwest, NC
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: FSS Program Coordinator, Northwestern Regional Housing Authority (NRHA)
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Jeanie Futrelle: Executive Director, OASIS, Inc.
Rubi Estrada: Shelter Coordinator, OASIS, Inc.
Kat Danielik: Rapid Rehousing Coordinator, OASIS Inc.
Brooke Whitman: Center Director, Daymark Recovery Services Watauga

- **Welcome and Agency Updates**

- **Lori Watts:** Housing Specialist with VAYA. There is still funding for One-Time Assistance program for FY 23-24. Anticipate funding for FY24-25 for this assistance program. The One-Time Assistance program is for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties. The program cannot pay for past due rent (arrears), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). VAYA is also engaged in a Healthy Opportunities Pilot in Avery Mitchell and Yancey counties. Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- **Jeanie Futrelle:** Executive Director at OASIS reports OASIS is winding down their fiscal year. There will be a public hearing for the Avery County shelter plan from 10-12 on Tuesday, July 16th and from 6-9pm for public input on a shelter proposal in Avery County. There were previous proposals for recovery homes (SA) that did not go well so the community changed funding over to DV in hopes to have more success. Dogwood is working on education/outreach materials as a means to better engage the community and the County Commissioners have buy in for DV shelter. At OASIS, the Emergency Shelter remains full. New staff hires will attend the CoC meetings: Michaela McKala as Judicial Advocate can be reached at Mmcelhaney@oasisinc.org and Seanna Rushing as OASIS Family Case Manager at Srushing@oasisinc.org
- **Kat Danielik:** Rapid Rehousing Coordinator at OASIS reports that there will be one opening in the TH/RRH program to present at today's Coordinated Entry meeting.
- **Rubi Estrada:** No update for the PSH at OASIS- Emily Fortunato the Housing Coordinator at OASIS cannot be here as she is moving a household from Avery to Watauga today.

- **Kim Cashatt:** Northwestern Regional Housing Authority (NRHA) reports that most Housing Choice Voucher (HCV) are going to leasing in place right now. Overall, NRHA has 2232 vouchers in the NRHA portfolio and 2055 active vouchers are leased up which is highest NRHA has ever had. Continuing to work through the development in Newland, Avery, and Burnsville. The development in Mitchell County (approx. 30 units of small homes) is also underway. The staff are also revising the administrative plan for NRHA. Homeless preferences will remain in the revised administrative plan.
- **Brooke Whitman:** Have hired a new care manager cover Watauga and Avery is currently being covered by care manager extenders. Daymark also announced participating in the Healthy Opportunities Pilot, for Avery County. The pilot focuses on four factors that affect health: transportation, food, victimization, and stable housing. The new center director at Daymark Recovery Services will be transitioning to Watauga office and will be joining the CoC meetings going forward. Brooke Whitman – Daymark brwhitman@daymarkrecovery.org
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported that the RRH program is securing five Housing Choice Vouchers (HCV) for RRH clients and working to move eligible households to voucher assistance from ESG RRH assistance as the program has expended the grant. The lease in place eligibility for a HCV is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Always looking for additional units for the RRH program. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance. Contact graham@hosphouse.org for information on RRH.
- **Sonya Hamby:** NC HMIS Local System Administrator for the Northwest CoC is reporting on some System Performance Measures (SPM) at the monthly meetings. Kennedy Freeman/Sonya Hamby will be presenting data and noting trends to the CoC each month regarding the By-Name List (BNL), the total households on the BNL, the Length of Time homeless, and the unsheltered and sheltered numbers in the Northwest system. The data trends are those noted in the System Performance Measures for the Northwest CoC and included on CoC funded agencies Annual Performance Reports (APR). The Length of Stay is 260 days for ES and NBN shelter this month with 3 exits to temporary placements. The average days homeless for top 5 of longest stayers is 603 days. Funding for the Opioid Use Disorder (OUD) housed 9 people this month and the total enrolled is 59 people. In Wilkes, the OUD can pay security deposit, utility deposits, and first month's rent but a household member must have OUD to be eligible for the funding.
- **Ethan Flynn:** Director of Grant Funding submitted an application to Appalachian Health for the Watauga OUD settlement and the grant application was approved and will move on to County Commissioners for final approval. Project will provide basic assistance for housing the same as offered in Wilkes OUD.
- **CoC Planning:**
 - **HMIS Reporting:** Some noticeable trends in the current data include older persons entering homelessness, severely disabled persons, and severe Mental Health disorder diagnosis.
 - **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** HUD TA has reached out to the CoC for the data quality review as a part of certifying the PIT/HIC. This part of the

process occurs annually following submission. Most questions asked each year (veterans, youth, DDV/SA in HMIS) are always asked based on the data. Northwest reported no unaccompanied youth 18-24 yrs. of age nor unsheltered Veterans. There is a discrepancy in the HIC/PIT which must match and did not which will have to be answered as well as the CoC reported 145 unique persons for PIT vs. 158 reported for HIC in Shelter and TH only. Submission of the 2024 PIT/HIC was completed in HDX2 on May 10, 2024 but there were error messages because of the new system. Do not anticipate certified results from HUD for a few months due to the issues with HDXII.

- **Coordinated Entry/HUD Technical Assistance Update:** HMIS Data Specialist/System Administrator and SSO-Coordinated Entry Coordinator at Hospitality House reports that staff at HH (Kennedy, Ethan, Sonya and Christiana) are engaged in CE TA with HUD assigned technical assistance group TAC to revise and reimagine the Northwest CoC CE assessment and prioritization. We are still getting comments on the assessment draft. OASIS and Kennedy met for more feedback on the assessment. Meeting with advocacy group of persons with lived experience next month to obtain more feedback. In the CE cohort representing various CoCs across the country, some are new to CE and others are re-inventing the process/changing assessment and/or prioritization. Looking at new assessment tool and process, focus on length of time, and a new CE cohort in Green River to manage the BNL automatically. Stakeholder meetings will occur throughout the process. The TA is set to conclude at the end of July.
- **Coordinated Entry (CE) Annual Evaluation:** The annual CE evaluation is ongoing. Agencies and program participants will be surveyed and the HUD CE Self-Assessment format will be used again this year. Since Northwest is engaged with HUD TA in the CE, the responses will also help inform changes to the system. The annual evaluation is submitted in the ESG Regional Application and will also help inform the current re-structuring of the CE system and a new assessment for intake and evaluation for Northwest.
- **Watauga Housing Council:** Kellie Reed Ashcraft was not able to attend. No update.
- **NC HMIS Governance Update:** Green River coming to North Carolina for CE cohort late August. Trying to schedule presentations for both east and western part of state to cover the full implementation. The Northwest CoC NC HMIS implementation will have increase in their cost share for HMIS in the 24-25 fiscal year. As HMIS Lead, Hospitality House is responsible for the costs, oversight, and the federal reports required to be submitted on the Northwest CoC's behalf. NC HMIS Governance Committee concluded strategic plan with HUD Technical Assistance provider, ICF and should vote to approve in July. Training for LSAs and communication among LSAs in NC is main goal for this year. A workgroup consisting of members of NCCEH, NC HMIS, Charlotte-Mecklenburg, and the Wake implementation is also receiving HUD Technical Assistance through ICF to evaluate and make recommendations for a statewide data warehouse. The workgroup is meeting with ICF weekly for the next 12 weeks to develop a plan for a state data warehouse. NC HMIS already has a data warehouse through the Green River data warehouse. Members were presented an opportunity to join in the existing warehouse this month as a means to move forward but data would be maintained separately and governance plan of the system is still ongoing. The group is also pulling together a state-wide sheltered and unsheltered PIT report.
- **CoC Annual Funding Competition:** The Grant Inventory Worksheet (GIW) has not been released to the CoC Grantees/Lead as of today. This is very late for the projected time-line

of the Notice Of Funding Opportunity (NOFO) release of mid to late July. The GIW may come out first week of July per Region 4 TA- Christiana Osawe. Expect a quick turnaround for grantees to make/submit changes or approve the GIW for their renewals.

- **ESG Request for Application (RFA) 2024-25:** Reminder that agency applications are due July 24, 2024 by 11:59pm. Notices of acceptance and recommendations for funding will be sent no later than 8.11.2024. Webinars from the state were recorded and available on the state's site. The amount available for eligible ESG activities in Northwest is approximately \$116,000. The Regional Application submitted on behalf of the Northwest CoC and applicant agencies is due August 26, 2024 by 5:00PM.

- **Other Business:**
 - The Bringing it Home Conference in Raleigh was held June 4 and 5th 2024. Members of the Northwest CoC at Hospitality House were in attendance. The conference was in-person only this year at the McKinnon Center. Innovative responses to lack of shelter beds and an unsheltered safe parking initiative operated in another CoC was presented. Pallet shelter project in Greensboro was interesting. Kennedy Freeman attended housing barriers session for people involved with the criminal justice system. Christiana Glenn Tugman met with persons working on a new nationwide initiative that NC just joined (one of three current states) called Re-entry 2030. The state DHHS strategic plan was also presented.
 - **Northwest CoC Conflict of Interest Annual Review:** Reminder that all voting members of the CoC should sign and return the COI as part of the annual review process in advance of the competition period. Please review, sign and send to christiana@hospouse.org.
 - HUD Region 4 is hosting a webinar today at 11:00 on Funding Partnerships.

- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **July 16, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
July 16, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**

 - **COC Planning**
 - **HMIS Reporting and Green River Update**
 - **Point in Time and HIC Questions from TA**
 - **GIW Reviewed, No Changes**
 - **Reminder COI Annual Disclosure Form**
 - **Coordinated Entry/HUD Technical Assistance Update**
 - **CE Annual Evaluation in process**
 - **Watauga Housing Council Update**

 - **Governance Committee and NC HMIS updates**
 - **State and Federal Grant Updates**
 - **ESG RFA in process**
 - **NAEH Conference-Washington, DC July 8-11, 2024**

 - **Other Business**

 - **Upcoming Meetings and Dates:**
 - **NWCoC – CoC Subcommittee Virtual Tuesday August 20, 2024 at 10am.**
Below is the meeting link /call in information.
-

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

Northwest Continuum of Care (NC 516)
Steering Committee Meeting
Tuesday, July 16, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director/CoC Lead, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House
Sonya Hamby: NC HMIS Local System Administrator, Hospitality House
Kennedy Freeman: HMIS Data Specialist and System Administrator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Kim Cashatt: FSS Program Coordinator, Northwestern Regional Housing Authority (NRHA)
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Jeanie Futrelle: Executive Director, OASIS, Inc.
Seth Horten: Salisbury VAMC
Brooke Whitman: Center Director, Daymark Recovery Services Watauga

- **Welcome and Agency Updates**

- **Jeanie Futrelle:** Executive Director at OASIS reports a PSH client passed away and this is a new experience for many of the OASIS staff. Working on supporting the staff/clients as the individual had been with OASIS for a long period of time. Will share funeral time/day when known with HH staff. The unit will come back on line through CE when ready. There will be a second meeting for the Avery County shelter plan from 6-9 on Tuesday, July 16th and a public hearing on August 5, 2024 for the shelter proposal in Avery County. There were previous proposals for recovery homes (SA) that did not go well so the community changed funding over to DV in hopes to have more success. The first meeting went well and Dogwood is working on education/outreach materials as a means to better engage the community and the County Commissioners. At OASIS, the Emergency Shelter remains full. New OASIS staff will attend the CoC meetings going forward: Michaela McKala as Judicial Advocate can be reached at Mmcelhaney@oasisinc.org and Seanna Rushing as OASIS Family Case Manager at Srushing@oasisinc.org
- **Kim Cashatt:** Northwestern Regional Housing Authority (NRHA) reports that HUD did a recalculation for PHAs and NRHA had some vouchers recaptured, but believe it was EHV that had expired. Most Housing Choice Voucher (HCV) are going to leasing in place right now. Overall, NRHA has 2224 vouchers in the NRHA portfolio and 2038 active vouchers are currently leased up. Continuing to work through the development in Sawmill in Yancey which has the building permit now and intend to break ground in Newland in the next 60 days. The development in Mitchell County (approx. 30 units of small homes) is on hold for now. The staff are continuing to work on revising the administrative plan for NRHA although the HOTMA and NSPIRE compliance deadlines have all been extended.
- **Lori Watts:** Housing Specialist with VAYA. VAYA started a new fiscal year July 1, 2024 and there is a new allocation for One-Time Assistance program for FY 24-25. The One-Time Assistance program is for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties.

The program cannot pay for past due rent (arrears), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). VAYA is also engaged in a Healthy Opportunities Pilot in Avery Mitchell and Yancey counties. The Tailored Assistance Plan started this month as well. This is Medicaid for higher needs clients. Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachele Ellis at Rachele.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.

- **Seth Horten:** The Salisbury VAMC covers Ashe, Alleghany and Wilkes for the VAMC. Please reach out if you need assistance with a Veteran. seth.horton@va.gov
- **Brooke Whitman:** No updates at this time. Reminder that Daymark is participating in the Healthy Opportunities Pilot, for Avery County. The pilot focuses on four factors that affect health: transportation, food, victimization, and stable housing. The new center director at Daymark Recovery for the Watauga office and will be joining the CoC meetings going forward. Brooke Whitman – Daymark brwhitman@daymarkrecovery.org
- **Tina Krause:** CoC Lead and Executive Director at Hospitality House reports HH shelter also had a client pass away last night. Are working through the process with staff and clients. Interviewing for additional positions and have promoted a current staff member to Family Housing Specialist who will work with literally homeless families. Funding for this position is through Bezos fund. Also had an offer accepted for the Combined Component Coordinator position at HH with experience in mediation that intends to start in August.
- **Ethan Flynn:** Director of Grant Funding submitted an application to Appalachian Health for the Watauga OUD settlement and the grant application was reviewed and approved and will move on to County Commissioners for final approval. Project will provide basic assistance for housing the same as offered in Wilkes OUD. Do not have confirmation of any award. Have also applied in Ashe County.
- **CoC Planning:**
 - **HMIS Reporting:** Sonya Hamby, NC HMIS Local System Administrator for the Northwest CoC is reporting on some System Performance Measures (SPM) at the CoC meetings. In June, 15 new people entered shelter; 7 positive exits; Length of Stay is at 137 days; Two people have increased income and one person received benefits. Data and noting trends to the CoC each month regarding the By-Name List (BNL), the total households on the BNL, the Length of Time homeless, and the unsheltered and sheltered numbers in the Northwest system will continue. The data trends are those noted in the System Performance Measures for the Northwest CoC and included on CoC funded agencies Annual Performance Reports (APR).
 - **2024 Point in Time (PIT) and Housing Inventory Count (HIC):** HUD TA has reached out to the CoC for the data quality review as a part of certifying the PIT/HIC. This part of the process occurs annually following submission. Most questions asked each year (veterans, youth, DDV/SA in HMIS) are always asked based on the data. Northwest reported no unaccompanied youth 18-24 yrs. of age nor unsheltered Veterans. There is a discrepancy in the HIC/PIT which must match and did not which will have to answered as well as the CoC reported 145 unique persons for PIT vs. 158 reported for HIC in Shelter and TH only. There is a 14 person difference between PIT/HIC that may have been shelter/NBN issue. Will submit to HUD TA by end of the week. Submission of the 2024 PIT/HIC was

completed in HDX2 on May 10, 2024 but there were error messages because of the new system. Do not anticipate certified results from HUD for a few months due to the issues with HDXII.

- **CoC Grant Inventory Worksheet (GIW):** The GIW was submitted without changes for Northwest CoC Grantees. This is the last step before the NOFO is released.
- **Reminder: Northwest CoC Conflict of Interest Form:** Reminder that all voting members of the CoC should sign and return the COI as part of the annual review process in advance of the competition period. Please review, sign and send to christiana@hosphouse.org.
- **Coordinated Entry/HUD Technical Assistance Update:** HMIS Data Specialist/System Administrator and SSO-Coordinated Entry Coordinator at Hospitality House reports that staff at HH (Kennedy, Ethan, Sonya and Christiana) have finished the Community Workshop with HUD TA. Met with OASIS staff for 2 hours a few weeks ago for the assessment and improved communication with providers. The CE evaluation is ongoing and we are receiving a good number of responses. Should circulate to providers for their feedback.
- **Coordinated Entry (CE) Annual Evaluation:** The annual CE evaluation is ongoing. Agencies and program participants will be surveyed and the HUD CE Self-Assessment format will be used again this year. Since Northwest is engaged with HUD TA in the CE, the responses will also help inform changes to the system. The annual evaluation is submitted in the ESG Regional Application and will also help inform the current re-structuring of the CE system and a new assessment for intake and evaluation for Northwest.
- **Watauga Housing Council:** No update.
- **NC HMIS Governance Committee Update:** The last GC meeting primarily focused on the time-line for the strategic plan with HUD TA, ICF. More support with training for end users and LSAs is first goal. The NC HMIS contract was signed and submitted to MCAH. Increase in costs for the Northwest. Just over \$11,000 for the bill in FY2024-25. Discussed the Bringing it Home Conference in Raleigh and having more of a presence in the state and with state stakeholders. Green River coming to North Carolina for CE cohort early September. Trying to schedule presentations for both east and western part of state to cover the full implementation. As HMIS Lead, Hospitality House is responsible for the costs, oversight, and the federal reports required to be submitted on the Northwest CoC's behalf.
- **CoC Annual Funding Competition:** The NOFO has not been released. Anticipate release in the next week.
- **ESG Request for Application (RFA) 2024-25:** Reminder that agency applications are due July 24, 2024 by 11:59pm. Notices of acceptance and recommendations for funding will be sent no later than 8.11.2024. Webinars from the state were recorded and available on the state's site. The Regional Application submitted on behalf of the Northwest CoC and applicant agencies is due August 26, 2024 by 5:00PM.
- **RRH update:** OASIS RRH may be full and the HH RRH is not taking new clients for the next two weeks.
- **Other Business:**
 - **NAEH Conference: Washington DC 2024:** Christiana Glenn Tugman attended the National Alliance to End Homelessness conference in DC last week. The conference is bigger than previous years. HUD held the annual NOFO Q&A session and a special session for SNOFO

grantees. HUD fielded questions about the bi-annual NOFO but did not have clear answers at this time. Are thinking about re-allocation/consolidation and transfer grants during off years, are looking at COLA increase for grantees which has not occurred in many years, cautioned grantees to avoid extensions that make projects ineligible for renewal during the NOFO, and stated that HUD did not anticipate major changes to the Consolidated Application this year.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **August 20, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Committee Meeting
August 20, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**

- **COC Planning**
- **CE Evaluation Feedback**
- **Written Standards**
- **HMIS Reporting**
- **FY 2024 HUD CoC Program Competition NOFO is published and can be accessed at CoC Program Competition page**
- **The NC-516 estimated Annual Renewal Demand (ARD) is: \$519,624. Additional funding will be available for a DV Bonus up to 15% of the CoC's Preliminary Pro-Rata Need (PPRN), for CoC Bonus up to 12% of the Final Pro-Rata Need (FPRN), and for the annual CoC Planning grant at 5% of the FPRN or \$50,000, whichever is greater. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2024 Competition at this time. The Project Applications are available online in e-snaps. The NC 516 Consolidated Application deadline is Thursday, October 30, 2024 at 8:00 PM. NC-516 plans to post the Consolidated Application and Project Priority Listing containing the Project Applications by Friday, October 25, 2024 to ensure CoC gets early submission points.**
- **Additional Opportunities announced by HUD. The Office of Special Needs Assistance (SNAPS) is excited to announce the opening of the CoCBuils application process.**
- **Applications are Due November 21, 2024, by 11:59:59 PM EDT**
- **The Continuum of Care (CoC) Builds (CoCBuils) NOFO will add new units permanent supportive housing (PSH) for individuals and families experiencing homelessness through new construction, acquisition, or rehabilitation. The CoCBuils NOFO outlines additional CoC Program eligible activities and costs that may be included in your application. Additionally, CoCs are encouraged to leverage funds provided for construction, acquisition, or rehabilitation of new PSH units with other funding sources to maximize the amount of housing that can be directed to meeting the needs of individuals and families experiencing homelessness.**
- **Additional funding Announcements this month: Non-profit housing and services providers, Non-Profit developers of supportive housing, North Carolina local government entities, For-profit developers of integrated Olmstead compliant permanent rental housing, and Housing Development Consultants**
- **The North Carolina Housing Finance Agency is pleased to announce the availability of funding for our Supportive Housing Development Program under the 2025 funding cycle. The SHDP Guidelines and Instructions, Project Description and Site Visit request form, and additional application information can be found on the [Agency's website](#).**

- **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**
- **Green River CoC CE Training and Workshop Sept 4, 2024, Winston-Salem at Goodwill Corporate at 11am - 5pm For GLC, Forsyth, Northwest, and Buncombe**

- **State ESG Updates**

- **The Northwest North Carolina Continuum of Care (NC 516 CoC), serving Watauga, Ashe, Avery, Wilkes, Alleghany, Mitchell and Yancey counties) is charged by the NC Department of Health and Human Services (NC DHHS) to submit a community-wide application (a Regional Application) for Emergency Solutions Grant (ESG) funds on behalf of the NW Continuum of Care.**
- **Any agency recommended for ESG funding for eligible activities must submit a completed Project Application for ESG eligible activities and all required attachments via the ESG Office Smartsheet by Friday, August 23, 2024, 5:00 pm. The NC 516 Regional Application must be submitted on behalf of NC 516 to the ESG Office by Monday, August 26, 2024 by 5:00 pm.**
- **Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday, Sept. 17, 2024 at 10am**

[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)

Conference ID: 585 407 593# [Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

Northwest Continuum of Care (NC 516)
Steering Committee Meeting
Tuesday, August 20, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director/CoC Lead, Hospitality House of Northwest, NC
Graham Doege Osler: Rapid ReHousing Coordinator, Hospitality House
Tori Rodriguez: Emergency Shelter Coordinator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Olivia DeBois: Family Services Coordinator, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Rachelle Ellis: Housing Specialist, VAYA Health
Jeanie Futrelle: Executive Director, OASIS, Inc.
Seth Horton: Coordinated Entry Social Worker, Durham, Veteran Administration Medical Center
Brooke Whitman: Center Director, Daymark Recovery Services Watauga County

- **Welcome and Agency Updates**

- **Jeanie Futrelle:** Executive Director at OASIS reports OASIS is in the process of getting a PSH unit ready for occupancy that needed some repairs. A new Housing Coordinator is being hired at OASIS. In Avery County, working with community/Avery Commissioners and have made an offer on the property that was accepted to purchase property for a emergency shelter. Will need an Environmental Review. Hope to continue progress on the new site which will have an animal kennel on site. There were previous proposals for recovery homes (SA) that did not go well so the community changed funding over to DV in hopes to have more success. At OASIS, the Emergency Shelter remains full. New OASIS staff will attend the CoC meetings going forward: Michaela McKala as Judicial Advocate can be reached at Mmcelhaney@oasisinc.org and Seanna Rushing as OASIS Family Case Manager at Srushing@oasisinc.org
- **Tina Krause:** CoC Lead and Executive Director at Hospitality House (HH) reports the emergency shelter is currently full. COVID reported with some of the residents and staff. Looking for additional unit for Rural PSH. New staff/internal promotions have been hired at HH including a new CC Coordinator who was working in Statesville as a court Coordinator. Gabby Shackelford was promoted and will be working with CC as a specialist as well. Olivia DeBois will be Family Coordinator under the Bezos Grant.
- **Olivia DeBois:** New Family Coordinator has been at HH for a year and a half but is new to this position. Happy to be in this role and joining Northwest CoC meetings.
- **Rachelle Ellis:** Vaya Health, Housing Specialist reminds CoC members that the One-Time Assistance program is for contracted providers to refer members/recipients for help initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties. The program cannot pay for past due rent (arrear), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.). Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance can call the line for help.
- **Seth Horton:** The Salisbury VAMC covers Ashe, Alleghany and Wilkes for the VAMC. Have not worked with any Veterans this month. Please reach out if you need assistance with a homeless Veteran. seth.horton@va.gov

- **Tori Rodriguez:** Tori Rodriguez Emergency Shelter Coordinator is conducting the 2024 Needs and Gaps surveys and analysis. Sent out July 30, 2024 via the listserv for providers to help participants complete. Due September 30, 2024. Needs assessment and Gaps is annual regulatory requirement of the CoC. Contact tori@hosphouse.org with any questions.
 - **Brooke Whitman:** No updates at this time. Looking for a licensed mental health provider but otherwise fully staffed. Reminder that Daymark is participating in the Healthy Opportunities Pilot, for Avery County. The pilot focuses on four factors that affect health: transportation, food, victimization, and stable housing. The new center director at Daymark Recovery for the Watauga office and will be joining the CoC meetings going forward. Brooke Whitman – Daymark brwhitman@daymarkrecovery.org
 - **Rubi Estrada:** OASIS housing projects are currently full except for the one PSH unit coming on-line.
- **CoC Planning**
 - **Coordinated Entry (CE) Annual Evaluation:** The annual CE evaluation has concluded. Agencies and program participants were surveyed and the HUD CE Self-Assessment format will be used again this year. Since Northwest was engaged with HUD TA in the CE system evaluation, the responses will also help inform changes to the system. The annual evaluation is submitted in the ESG Regional Application and will also help inform the current re-structuring of the CE system and a new assessment for intake and evaluation for Northwest CoC.
 - **CE Training with Green River:** NC HMIS is sponsoring two trainings in the state for CE and use of the CE CoHort in Greenriver data warehouse. Events are one day occurring on September 3 in Raleigh and September 4 in Winston Salem. NC 516 will attend the Winston-Salem training with Forsyth and Lincoln/Gaston/Cleveland CoC.
 - **NC 516 Written Standards and Coordinated Entry Policy and Procedures:** Will have drafts prepared for review by the CoC at the September meeting. Small additions/revisions to Written Standards and some process changes to CE policy.
 - **FY 2024 HUD CoC Program Competition:** The NOFO is published and can be accessed at CoC Program Competition page. The NC-516 estimated Annual Renewal Demand (ARD) is: \$519,624. Additional funding will be available for a DV Bonus up to 15% of the CoC's Preliminary Pro-Rata Need (PPRN), for CoC Bonus up to 12% of the Final Pro-Rata Need (FPRN), and for the annual CoC Planning grant at 5% of the FPRN or \$50,000, whichever is greater. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2024 Competition at this time. The Project Applications are available online in e-snaps and due September 6, 2024 by 8:00pm. The NC 516 Consolidated Application deadline is Thursday, October 30, 2024 at 8:00 PM. NC-516 plans to post the Consolidated Application and Project Priority Listing containing the Project Applications by Friday, October 25, 2024 to ensure CoC gets early submission points.
 - **Additional Funding Opportunities by HUD:** The Office of Special Needs Assistance (SNAPS) announced the opening of the CoCBuils application process. Applications are Due November 21, 2024, by 11:59:59 PM EDT. Interested applicants should contact the CoC Lead for submission consultation and assistance. The CoCBuils NOFO will add new units of permanent supportive housing (PSH) for individuals and families experiencing homelessness through new construction, acquisition, or rehabilitation. The NOFO outlines additional CoC Program eligible activities and costs that may be included in your application. Additionally, CoCs are encouraged to leverage funds provided for construction, acquisition, or rehabilitation of new PSH units with other funding sources to maximize the amount of housing that can be directed to meeting the needs of individuals and families experiencing homelessness.
 - **The North Carolina Housing Finance Agency (NCHFA):** NCHFA announced the availability of funding for our Supportive Housing Development Program under the 2025 funding cycle. The SHDP Guidelines and Instructions, Project Description and Site Visit request form, and additional application information can be found on the NCHFA website.

- **NC HMIS Governance Committee Update:** The August NC HMIS Governance Committee meeting focused on finalizing the time-line for the strategic plan with HUD TA, ICF. Green River coming to North Carolina for CE cohort early September.
- **ESG Request for Application (RFA) 2024-25:** Project Applications were submitted July 24, 2024. Notices of acceptance and recommendations for funding were issued by the funding and review subcommittee. The Regional Application submitted on behalf of the Northwest CoC and the applicant agency is due August 26, 2024 by 5:00PM.
- **ESG Rapid ReHousing:** The RRH program is out of funding and cannot take anymore households from CE. If awarded, will have additional funding in January 2025.
- **Watauga Housing Council:** Upcoming trip on Monday, August 26th with Town Council members and local stakeholders to tour modular site hosted by Clayton Homes. Will be looking at different housing models in Salisbury and projects that have used Clayton Homes to develop affordable Housing.

- **Other Business:**
 - No other business.

- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **September 17, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Committee Meeting
September 17, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates**

- **COC Planning**
- **HMIS Written Standards for 2027 Feedback requested by HUD**
- **HMIS Reporting- No updates for Sept**
- **Follow-up Updates from Green River CoC CE Training and Workshop held Sept 4, 2024, Winston-Salem at Goodwill Corporate at 11am - 5pm For GLC, Forsyth, Northwest, and Buncombe**

- **FY 2024 HUD CoC Program Competition NOFO is published and can be accessed at CoC Program Competition page**
- **The NC-516 estimated Annual Renewal Demand (ARD) is: \$519,624. Additional funding will be available for a DV Bonus up to 15% of the CoC's Preliminary Pro-Rata Need (PPRN), for CoC Bonus up to 12% of the Final Pro-Rata Need (FPRN), and for the annual CoC Planning grant at 5% of the FPRN or \$50,000, whichever is greater. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2024 Competition at this time. The Project Applications are available online in e-snaps. The NC 516 Consolidated Application deadline is Thursday, October 30, 2024 at 8:00 PM. NC-516 plans to post the Consolidated Application and Project Priority Listing containing the Project Applications by Friday, October 25, 2024 to ensure CoC gets early submission points.**
- **Additional Opportunities announced by HUD. The Office of Special Needs Assistance (SNAPS) is excited to announce the opening of the CoCBuilds application process.**
- **Applications are Due November 21, 2024, by 11:59:59 PM EDT**
- **The Continuum of Care (CoC) Builds (CoCBuilds) NOFO will add new units permanent supportive housing (PSH) for individuals and families experiencing homelessness through new construction, acquisition, or rehabilitation. The CoCBuilds NOFO outlines additional CoC Program eligible activities and costs that may be included in your application. Additionally, CoCs are encouraged to leverage funds provided for construction, acquisition, or rehabilitation of new PSH units with other funding sources to maximize the amount of housing that can be directed to meeting the needs of individuals and families experiencing homelessness.**
- **Additional funding Announcements this month: Non-profit housing and services providers, Non-Profit developers of supportive housing, North Carolina local government entities, For-profit developers of integrated Olmstead compliant permanent rental housing, and Housing Development Consultants**
- **The North Carolina Housing Finance Agency is pleased to announce the availability of funding for our Supportive Housing Development Program under the 2025 funding cycle. The SHDP Guidelines and Instructions, Project Description and Site Visit request form, and additional application information can be found on the [Agency's website](#).**

- **Watauga Housing Council - Update on Clayton Homes Tour**

- **Governance Committee and NC HMIS update
State ESG Updates**

- **The Northwest North Carolina Continuum of Care (NC 516 CoC), serving Watauga, Ashe, Avery, Wilkes, Alleghany, Mitchell and Yancey counties) is charged by the NC Department of Health and Human Services (NC DHHS) to submit a community-wide application (a Regional Application) for Emergency Solutions Grant (ESG) funds on behalf of the NW Continuum of Care. Application was submitted on August 26, 2024.**

- **Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday, October 15, 2024 at 10am**

Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593# Local numbers | Reset PIN | Learn more about Teams | Meeting options

**Northwest Continuum of Care (NC 516)
Policy and System Performance Committee Meeting
Tuesday, September 20, 2024 at 10:00am
Via Web Conference**

- **Attendees:**

Tina B. Krause: Executive Director/CoC Lead, Hospitality House of Northwest, NC
Graham Doege Osler: Rapid ReHousing Coordinator, Hospitality House
Tori Rodriguez: Emergency Shelter Coordinator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Rachelle Ellis: Housing Specialist, VAYA Health
Jeanie Futrelle: Executive Director, OASIS, Inc.
Seth Horton: Coordinated Entry Social Specialist, Salisbury Veteran Administration Medical Center
Kellie Reed Ashcraft: Watauga Housing Council
Rachel Rosalia: MSW Intern, Watauga Housing Council
Fran Harvey: Veteran Services of the Carolinas

- **Welcome and Agency Updates**

- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported that the RRH program has expended the grant for 2024. The lease in place eligibility for a HCV is what is helping those enrolled in RRH that need continued financial support maintain housing and helps the Northwest CoC use minimal grant funding to help sustain units. Working in Wilkes County at the Housing and Outreach center doing intakes and assessments for households needing assistance. Tremendous need in the Wilkes area for housing location and financial assistance and the Center is very busy and staffed nearly every day with one or more persons.
Contact graham@hosphouse.org for information on RRH or the Wilkes Center.
- **Jeanie Futrelle:** Executive Director at OASIS reports OASIS had 3 clients move into housing last month. There is one spot now open for PSH that we hope to fill today at the CE meeting. Have reposted position on Indeed for a PSH Coordinator at OASIS. The Emergency Shelter is at full capacity. In Avery County, working with the community/Avery Commissioners and are under contract for a property to open an emergency shelter to serve that area. The new site will have an animal kennel on site. There were previous proposals for recovery homes that were not well received so the community changed funding over to DV in hopes to have more success. There are new OASIS staff that will attend the CoC meetings going forward: Michaela McKala as Judicial Advocate can be reached at Mmcelhaney@oasisinc.org and Seanna Rushing as OASIS Family Case Manager at Srushing@oasisinc.org
- **Rachelle Ellis:** Vaya Health, Housing Specialist reminds CoC members that the One-Time Assistance program is for contracted providers to refer members/recipients for help to initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties. The program cannot pay for past due rent (arrear), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.) that are contract providers with VAYA. The phone lines also provides opportunity to have issues staffed to provide better assistance. Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for

resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance to secure housing can call the line for help.

- **Seth Horton:** The Salisbury VAMC covers Ashe, Alleghany, and Wilkes for the VAMC. The Veteran Standdown is being held in Forsyth, Friday September 20, 2024 in Winston Salem. Please attend or refer a Veteran who would like to connect. Need referrals from Northwest CoC. Please reach out if you need assistance with a homeless Veteran. seth.horton@va.gov
- **Tina Krause:** CoC Lead and Executive Director at Hospitality House (HH) reports the emergency shelter is currently full. COVID reported with some of the residents and staff in the past few weeks and are monitoring the situation and using infectious disease protocol. High Country Community Health hosting clinic on October 3, 2024 at the Emergency Shelter and will provide flu shots and COVID vaccines from 1-5 and other health/wellness checks. Hospitality House is celebrating its 40th Anniversary soon. As part of the festivities, a film was featured last week which received good feedback and focused on mental health and homelessness. On September 27, 2024 at the Appalachian Theater, a book launch, film and panel will feature Diane Niland and Diana Bowman co-authors of the book called the Three Melissas: The Practical Guide to Surviving Family Homelessness. Admission is free and community members and CoC agencies are encouraged to attend. Currently looking for additional unit for Rural PSH. New staff/internal promotions have been hired at HH including a new CC Coordinator who was working in Statesville as a court Coordinator. Gabby Shackelford was also promoted and will be working with CC as a specialist. Olivia DeBois will be the Family Coordinator under the Bezos Grant.
- **Tori Rodriguez:** Tori Rodriguez Emergency Shelter Coordinator is conducting the 2024 Needs and Gaps surveys and analysis. The participant survey was sent out July 30, 2024 via the listserve for providers to help participants complete. Due September 30, 2024. The Needs Assessment and Gaps Analysis is annual regulatory requirement of the CoC. Contact tori@hosphouse.org with any questions or if you would like to help complete surveys.
- **CoC Planning**
 - **HUD and HMIS Data Standards:** The proposed 2027 data standards is open for public comment and feedback requested by HUD on the proposal. For more information or to comment, please visit: <https://www.hudexchange.info/news/community-support-to-gather-feedback-on-proposed-changes-to-hmis-data-elements/>
 - **HMIS Reporting:** No report this month.
 - **CE Training with Green River:** Northwest CoC members from OASIS, NWRHA, and Hospitality House attended a Coordinated Entry training sponsored by NC HMIS in Winston Salem on September 4, 2024. The trainings were held in two locations in the state and focused reimagining CE and use of the CE CoHort available in the Green River data warehouse. Northwest attended the Winston-Salem training with Forsyth (NC 500) and Lincoln/Gaston/Cleveland (NC 509). In Raleigh, Guilford (NC 504), Cumberland, Tri-Hic, MCAH representatives, as well as special guests from the Wake CoC (NC 507) all attended a session at Oak City Cares.
 - **Coordinated Entry (CE) and Housing Interview and Assessment Tool (HIAT):** new standardized assessment tool for use in Northwest CE is now ready for the pilot launch. Agencies are encouraged to do mock or actual interviews and record comments/feedback on the HIAT from both the intake person and the participant. When finalized, the HIAT will be utilized in CE to help determine appropriate program referral (PSH, RRH or OTH) and CE will no longer use the VI-SPDAT. The CE system will also no longer use a scoring system to determine prioritization but will concentrate on length of time homeless and appropriate program placement in accordance with the Order of Priority.
 - **FY 2024 HUD CoC Program Competition:** The NOFO is published and can be accessed at CoC Program Competition page. The NC-516 estimated Annual Renewal Demand (ARD) is: \$519,624. Additional funding will be available for a DV Bonus up to 15% of the CoC's Preliminary Pro-Rata

Need (PPRN), for CoC Bonus up to 12% of the Final Pro-Rata Need (FPRN), and for the annual CoC Planning grant at \$50,000 (5% of PPRN). Project Applications were submitted September 6, 2024 by OASIS and Hospitality House The NC 516 Consolidated Application deadline is Thursday, October 30, 2024 at 8:00 PM. NC-516 plans to post the Consolidated Application and Project Priority Listing by Friday, October 25, 2024 to ensure CoC receives all available points.

- **Additional Funding Opportunities by HUD:** The Office of Special Needs Assistance (SNAPS) announced the opening of the CoCBUILDS application process due by November 21, 2024. Interested applicants should contact the CoC Lead for submission consultation and assistance. The CoCBUILDS NOFO will add new units of permanent supportive housing (PSH) for individuals and families experiencing homelessness through new construction, acquisition, or rehabilitation. The NOFO outlines additional CoC Program eligible activities/costs that may be included in the application. CoCs are encouraged to leverage funds provided for construction, acquisition, or rehabilitation of new PSH units with other funding sources to maximize the amount of housing that can be directed to meet the needs of persons experiencing homelessness.
- **The North Carolina Housing Finance Agency (NCHFA):** NCHFA announced the availability of funding for the Supportive Housing Development Program under the 2025 funding cycle. The SHDP Guidelines and Instructions, Project Description and Site Visit request form, and additional application information can be found on the NCHFA website.
- **Watauga Housing Council:** Kellie Reed Ashcraft would like to introduce Rachel Rosalia, an MSW Intern from App State who will be interning at the Watauga Housing Council. The Council does not provide direct services but is a collective impact model that is focused on increasing affordable housing supply and collaboration in the community. Housing Solutions Committee, Town Council members, CoC members, and other key stakeholders (22 total) went to tour a modular subdivision in Richmond NC and then took tour of a modular development that used Clayton Homes rather than stick-built construction. Engagement Committee went to Bradford 421 to work with them and the Hunger and Health Coalition. Distributed 150 surveys to collect data- Government Relations committee members attended a conference in Raleigh NC. We sometimes get calls looking for direct services and are trying to make referrals for assistance through the CoC or other systems. OASIS and HH and Coalition submitting grant to National Institutes of Health (NIH) for data/dashboard funding. Rachel's email address: rosaliare@appstate.edu for adding to the Team meetings--thx! Kellie
- **NC HMIS Governance Committee Update:** The September NC HMIS Governance Committee meeting focused on HUD TA with ICF and the statewide reporting warehouse. Green River CE training debrief for CE cohort conducted in early September, FY2024-25 budget review, and acquiring a new fiscal sponsor for NC HMIS to secure and maintain ESG funding.
- **NC 516 Written Standards and Coordinated Entry Policy and Procedures:** Will have final draft for comment and approval prepared for review in advance of the October CoC meeting. Small additions/revisions to Written Standards and some process changes to CE policy are included.
- **ESG Request for Application (RFA) 2024-25:** Notices of acceptance and recommendations for funding were issued by the funding and review subcommittee and the Regional Application was submitted on behalf of the Northwest CoC on August 26, 2024 by 5:00PM. Funding has been recommended for HMIS and RRH for the Northwest CoC's Fair Share.
- **Other Business:**
 - Article from the Patriot Journal about funding opportunities and local government. Tina Krause did interview for the article. County Commissioners in Watauga held candidate forum September 16th and several candidates talked about funding opportunities available for affordable housing reported Kellie Reed Ashcraft and referenced items in the article.
- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **October 15, 2024, at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

Northwest Continuum of Care (NC 516)
Data Quality Committee Meeting
Tuesday, November 19, 2024 at 10:00am
Via Web Conference

- **Attendees:**

Tina B. Krause: Executive Director/CoC Lead, Hospitality House of Northwest, NC
Ethan Flynn: Director of Grant Funding, Hospitality House
Graham Doege Osler: Rapid ReHousing Coordinator, Hospitality House
Kennedy Freeman: Leadership Coordinator, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Jeanie Futrelle: Executive Director, OASIS, Inc.
Katharyn Danielik: PSH Coordinator, OASIS, Inc.
Casey Maslow: Housing Manager, OASIS, Inc.
Luke Fowler: Chief Operating Officer, Northwestern Regional Housing Authority
Kim Cashatt: Family Services Coordinator, Northwestern Regional Housing Authority
Brooke Whitman: Center Director, Daymark Recovery Services, Watauga County
Seth Horton: Coordinated Entry Specialist, Salisbury Veteran Administration Medical Center
Kellie Reed Ashcraft: Executive Director, Watauga Housing Council

- **Welcome and Agency Updates**

- **Graham Doege-Osler:** RRH Coordinator for Hospitality House reported that she is looking at the BNL for RRH participants for January enrollment when the new contract is received from ESG. WeCan is being contacted by households that need assistance with heaters, hot water heaters, and propane tanks/oil tanks to replace heating sources damaged in flood. Will refer to WAMY when appropriate for assistance. Contact graham@hosphouse.org for information on RRH or the Wilkes Center.
- **Kim Cashatt:** NWRHA has lease in place options are available for persons that may need assistance- especially those that have lost their jobs due to Hurricane Helene. HCV units that are damaged will present a problem in the area as affordable units are limited. NWRHA is assessing damage from to assisted properties- some units may come off line due to damage. NWRHA is currently receiving reports of damaged units which will increase as time goes on and providers should let NWRHA know if units in the PSH/RRH units that are damaged.
- **Lori Watts:** Vaya Health, Permanent Supportive Housing Manager reminds CoC members that the One-Time Assistance program is for contracted providers to refer members/recipients for help to initially obtain housing. The program provides a maximum of \$500 per household for either rent deposit, 1st month's rent, and/or utility deposits in VAYA's 32 service counties. The program cannot pay for past due rent (arrear), ongoing rent, or past due utilities. Referrals must come from community providers (Daymark Recovery, RHA, Mountain Health Solutions, Infinite Beginnings, Stepping Stone, Easter Seals, etc.) that are contract providers with VAYA. The phone lines also provides opportunity to have issues staffed to provide better assistance. Information about the One-Time Assistance Program should be directed to: HousingSupport@vayahealth.com or Rachelle Ellis at Rachelle.Ellis@vayahealth.com or 828-225-2785 ext. 1262. The VAYA Housing Line- call for resources and to staff for housing needs at 828-225-2785 ext. 4560. Persons needing assistance to secure housing can call the line for help.
- **Jeanie Futrelle:** OASIS Executive Director reports that OASIS will have units to fill next CE meeting. A PSH client has passed away from health related issues and staff have been working with family of tenant and LL to finalize her estate and vacate the unit.

- **Katharyn Danielik** Kat- Emily Fortunato is now in the RRH Coordinator role at OASIS. Casey Maslow is the new Housing Manager, and joins us today. Casey can be reached at: cmaslow@oasisinc.org
 - **Brooke Whitman:** Center Director, Daymark Recovery Services, Watauga County reports that Daymark Recovery text crisis support number is available at 828.348.0540. The Daymark phone number is 866.275.9552. Both lines are available 24/7 for those in need of crisis support. The Daymark crisis text line will help as cell/internet service is may not be available for some clients. Daymark can provide individual services during this difficult period as well as group counseling as always, but may set up a disaster recovery support group as well.
 - **Ethan Flynn:** Director of Grant Funding is actively applying for hurricane relief specific grants to help those affected by hurricane and have lost their homes. Another opportunity is short term hotel stays for those who need temporary housing. The Housing Outreach Center in Wilkes is getting a lot of donations and Hospitality House is trying to balance the relief efforts/donation distribution with other needs. Will not do drop ins for donated items anymore so staff can return to other needed housing work.
 - **Seth Horton:** The Salisbury VAMC covers Ashe, Alleghany, and Wilkes for the VAMC. The VAMC will assist Veterans impacted by Hurricane Helene and those experiencing homelessness. Doing contract housing in the service areas outside of this CoC and surrounding counties. Please provide contact information for homeless Veterans from Northwest CoC for assistance. Email at: seth.horton@va.gov
- **CoC Planning**
 - **FY 2024 HUD CoC Program Competition: Submitted on November 12, 2024. Extension granted by HUD:** All seven counties in the Northwest CoC were listed in the hurricane impacted covered area by HUD and Tina Krause sent letter to Norm Sucher at SNAPS office in response to an offer of an extension on the NOFO deadline and HUD granted an extension. Thank you to CoC members who contributed to writing and editing of the 2024 NOFO. Award notices expected by January.
 - **HMIS Reporting:** The Longitudinal System Analysis (LS) draft was uploaded into HDX2 and had no errors and a few red flags. Sonya Hamby and Christiana Glenn Tugman are participating in the MCAH Learning Lab series on Equity and Data Analysis for the next 6 months.
 - **2025 PIT/HIC:** Street Outreach has expanded so will work directly with SO Teams to expand PIT coverage in the more rural areas of the CoC to get better data. PIT is snapshot of homelessness conducted for both sheltered and unsheltered homelessness annually across the country. The PIT/HIC will be conducted in the Northwest CoC on January 29, 2025. Rural areas Yancey, Mitchell and Alleghany will be engaged in advance of the count. A notice will be sent out to agencies to get full Housing Inventory (unit/bed) in advance of the PIT. HUD will provide guidance on how to count those in hotels that are affected by the hurricane. December first week there will be a meeting with FEMA to continue discussions on counting those persons.
 - **Kellie Reed Ashcraft:** The Watauga Housing Council is working with a volunteer Tiffany Williams and property owners to create a resource for short term rentals. Persons that have been impacted by the hurricane from the hospitality industry/renters in the area may not necessarily be immediately FEMA qualified. A list of second homes/vacation rentals have been posted to match displaced persons to accommodations that are available for short/medium term housing. Visit the website for more information at Wataugahousing.org. Over 70 households have been identified and over a 100 have asked for assistance. Bradford Park needs support to rebuild after the hurricane devastated the park. Harvest House replaced a trailer for one of the families that lost their trailer and IJC also providing support. Red Cross went through in the first two weeks to also document damaged homes. Canvassing to get information on who is eligible for FEMA assistance/who is not. Also working to determine if Watauga housing council should be a certified dealer for Clayton Homes to get the non-profit discount (Habitat for Humanity, HH, etc.) to purchase these and develop neighborhoods

and the specs that the group would like to see. Will also submit application for HOME to the state specific for Ashes and Watauga- 3 grants (Boone and High Country Council of Governments) going in and hope is to get at least one. Tina Krause reports new contact with Red Cross has contacted her and will set up a meeting with her in the next week.

- **NC HMIS Governance Committee Update:** The Governance Committee met yesterday and most of the conversation surrounded the process/pitfalls of doing an RFP for a new software provider. Thurston Alexander Smith with MCAH provided an overview of the Wake's process and the issues they had/have with the transition in the Wake County CoC. Increased costs, inability to maintain historical case notes, services normally covered in previous implementation are now a la carte and costly, training is video only unless pay for additional services.
- **ESG Annual Award:** Received and executed contract for 2025- **initial contract received was for another CoC so they had to redo and send back our contract.**
- **Street Outreach new staff:** Now have two staff members as Hospitality House hired William Holly to build out the team.

- **Other Business:**

- **Back@HOME:** Discussion regarding the Back@Home disaster recovery plan for hurricane Helene affected CoCs. Other CoCs experiences with this program model advocated by the State proved ineffective and was mismanaged in both Mathew, Florence, and the ESG-CV iteration. Northwest CoC did not participate during the ESG-CV program, retained funding for area providers, and successfully implemented and spent the ES, SO, Prevention and RRH during the pandemic. There was another hearing at the General Assembly yesterday regarding NCORR's mismanagement of hurricane funding and their 221 million dollar deficit for Florence and Mathew and 2 million a month in hotels for people still homeless after those hurricanes. The state has taken the RUSH funding allocated by HUD for WNC and intends to launch this same model under NCORR again but an opting out as was done during pandemic funding is not an option as decision was made for NCORR to receive funding at the state level and launch the programs. At this time, plan is moving slowly and NCORR's has not signed agreements to enter into NC HMIS, work with the CoC, or have staff/sub-recipient provider in some of the affected areas like Northwest CoC. RUSH funding is supposed to be allocated to fund ESG activities (RRH, Prevention, SO and Emergency Shelter).

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **December 17, 2024, at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Data Quality CoC Committee Meeting
December 17, 2024 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and Hurricane Response**

- **COC Planning**
 - **HMIS Reporting- LSA**
 - **Annual Point in Time County Planning**
 - **HUD Focus Group and Hurricane related discussion**
 - **Watauga Housing Council Update**

- **Governance Committee and NC HMIS updates**

- **State and Federal Grant Updates**
- **ESG Annual Contract Signed**
 - **Rapid Rehousing and Outreach/Supportive Services Updates**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual Tuesday January 21, 2025 at 10am.** Below is the meeting link /call in information for Tuesday’s meeting.

[Join Microsoft Teams Meeting](#)

[+1 828-552-4129](#) United States, Asheville (Toll)

Conference ID: 585 407 593#

[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)