

**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday, January 18, 2022 10am-11:15
Via Phone Conference**

Join Microsoft Teams Meeting

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

- **Welcome & Agency Updates include Covid response**
- **COC Planning- Members**
 - **COVID-19 Planning for Northwest-Congregate Settings stay within same guidelines for safety, PPE, Testing, Vaccinations**
 - **ESG CARES ACT Funding Caper Reporting**
 - **Point in Time Planning and Assignments**
 - **HUD CoC Office Hours Update/Waivers**
- **Governance Committee and NC HMIS updates**
 - **NCHMIS**
- **State ESG and Rapid Rehousing Updates**
Program Update
- **Other Business**
- **Upcoming Meetings and Dates:**
- **NWCoC – Feb. 15th at 10am Virtual**

**Northwest Continuum of Care
ESG and RRH Committee Meeting
Tuesday, January 18, 2022 at 10:00am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marni Slawson: Homelessness Prevention and Diversion Coordinator; Hospitality House
Lori Watts: Housing Specialist; VAYA Health
Kim Cashatt: Family Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jennifer Herman: Housing Program Director, OASIS, Inc.
Jordan Edmisten: Housing Manager; OASIS, Inc.
David Barr: Residential Housing Manager; Easter Seals, UCP
Angel Bell: Families in Transition; Wilkes County Schools
Matt Lucas: Executive Director; Quiet Givers
Kecia Robinson: Veteran's Administration Medical Center (VAMC) Salisbury
Tequila Sanford: Regional Director of Operations; Infinite Beginnings
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Nanette Franklin: Safe Harbor of the High Country- Recovery for Women

• **Welcome & Agency Updates and COVID-19 Response**

- **Angela Bell:** Families in Transition/Homeless Liaison for Wilkes County Public. Pleased to be a part of the CoC meeting and gather information about how Wilkes can assist persons experiencing housing insecurity in Wilkes. Have seen increased demand for assistance. Many households doubled-up. Will assist during PIT/HIC. Please contact Angel Bell: bella@wilkes.k12.nc.us for information/assistance.
- **Graham Doege-Osler:** The Rapid Re-Housing Program (RRH) enrolled three households in the past week- one may be housed this week. The RRH program is continuing to enroll literally homeless individuals and families in the Rapid Re-Housing Program despite affordable unit availability. Always working on landlord recruitment. Contact Graham if you are aware of any potential units or have a landlord interested in working with the program at graham@hospouse.org.
- **Marni Slawson:** Homelessness Prevention and Diversion Program (HPDP) Coordinator Currently also working with 10 households in RRH. The HPDP program has 14 households enrolled- 6 receiving ongoing assistance/case management and another 8 looking for units. Majority of these households need a one bedroom unit which is difficult to find. Two households are looking for 3 bedroom units. There are more inquiries for Prevention now that the HOPE rental assistance program is closed to new participants. The HPDP can work with households that are at imminent risk of homelessness (within 14 day of eviction) and those that are 'at risk' of homelessness. Contact Marnie Slawson for more information on program eligibility at marnie@hospouse.org.
- **Tequilla Sanford:** Infinite Beginnings is hosting a Peer Support training the week of February 2, 2022. The training is 40 hours and the classes are filling up past. This training is free. Infinite Beginnings is looking to hire some additional peers. Have opened up PSR and are bringing clients in- Email Tequilla for more information on the

training as soon as possible because the training is almost full at tsanford@infinitebeginningsnc.org

- **David Barr:** Boone has three openings but units are not ready for people because of maintenance issues that are being addressed but can take applications now. West Jefferson has two openings and another is being moving in this week. Wilkesboro has openings- one that may be transferred there however from another site. Lenoir has two openings and Morganton is full. To be eligible, participants must have severe persistent MH, can live independently and have Medicaid or Medicare. Many applicants have not been qualified for housing assistance because they cannot live independently. Participants cannot be on ACT-T while residing at these units because it's another Medicaid service. Group Homes are currently full. Easter Seals has group homes in both Boone and Lenoir. Have some openings in other areas of WNC because of merger with VAYA and Cardinal but not sure about units/group homes openings in those newer service counties.
- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) has approximately 240 voucher recipients actively looking for housing in the region. Northwest Regional NWRHA is currently planning/working on some development projects slated for Yancey, Avery, and Mitchell counties. NWRHA is looking at 30-40 smaller home developments each with a community center and is working with Dogwood Health Trust on some funding for projects and other developments in the Northwest region. The EHV program has issued 45 vouchers with 17 under contract. Also have Housing Choice Vouchers available. The NWRHA offices are still closed to walk-ins but are scheduling appointments.
- **Jennifer Herman:** Program Coordinator with OASIS. OASIS has hired new Executive Director, Jerry Shore, who will join the next Northwest CoC meeting in February. OASIS is working on VOCA grants but this federal funding has been cut so not sure how this deficit will be made up by the agency. HOME-ARP or other funding may be able to make up the difference when the shortfall occurs in October 2022. Seeing increase in COVID cases with staff and residents. OASIS is partnering with DANA in Wilkes to provide emergency shelter/securing hotel rooms with the ESG-CV funds. Currently, OASIS has 5 households in emergency shelter and is at capacity.
- **Jordan Edmisten:** PSH and Transitional are both full. OASIS does have ESG funding for hotel vouchers for overflow shelter if needed. Staff and clients struggling with COVID. The ESG DV Outreach program is operating very well. Please contact Jordan for any information.
- **Matt Lucas:** Quiet Givers has spent down its COVID funding but still have funds under the Home for the Holidays for rent/utility assistance. Have requests for hotel stays- are careful here however. First making referral to emergency shelter and if not available, then look at requests on case by case basis. Are not filling all requests for assistance as quickly with the COVID funds gone but have some options available.
- **Lori Watts:** Housing Specialist with VAYA. The new coverage area for VAYA now includes: Stokes, Rowan, Alamance, Franklin, Person, Granville, Vance, Chatham, and Caswell counties. The VAYA one-time housing support assistance program has funding that allows up to \$500 per qualifying household for rent/utility assistance. There will be some additional funding to expand housing resources to those counties and hire new staff to support the larger coverage area. The VAYA Housing team will expand to 6 more staff and a new department will be formed that will combine TCL and housing support. Providers may contact Lori Watts for more information.

- **Austin Combs:** Daymark Recovery Services is working to get the walk-in process more streamlined for client care. Daymark is hiring two full time positions- Mary Strong is moving into the ACTT Lead and Kim Hill has moved on. Looking for a new peer support specialist as soon as possible. PT support staff in administration is also open. Groups are continuing online/hybrid/ and in person. Please contact Austin Combs for more information or referral at acombs@daymarkrecovery.org
 - **Nanette Franklin:** Safe Harbor/Recovery for Women had to jump off call. Safe Harbor recovery and transition housing for women.
 - **Tina Krause:** Hospitality House (HH) is full and is operating under extreme weather protocol. Because of extreme weather, HH taking people off the Emergency Shelter waitlist, except those persons banned for violence. HH has bus tickets to other shelter if cannot agree to a safety plan for night by night shelter. Have stayed full but operational during the snow storm because staff are sleeping on site because of road conditions. Combined Component may have a few openings for individuals in shared rooms-families are now occupying a lot of space. PSH is all full (except one in scattered site) that is being slated off the by-name list. This unit is in town, small, and on bus route. HH has been in active COVID status for quite a while. Staff and HHS are being very supportive and helped to minimize the spread. Currently, about 8 persons per week are testing positive. HH has quarantine rooms available. There are no other programs available to help persons who test positive who are homeless. Staff are trying to address medical needs-oxygen checks/set-ups and wear full PPE to deliver meals. Testing on weekly basis in coordination with the Watauga County Health Department on Tuesdays 10-11:30. High Country will be offering vaccines again soon- still offering boosters/vaccinations by appointment but not operating a vaccine clinic right now. HUD has issued new guidance for COVID response in congregate shelter but the CDC guidance for this population has not changed. The ESG-CV quarterly report was submitted and the ESG annual grant closeout.
 - **Christiana Glenn Tugman:** HUD issued additional waivers December 30, 2021 for ESG annual funds. The ESG Office as the recipient, has notified the CPD office of their election of the waivers. Agencies may contact for additional information or assistance in understanding the required record keeping policy and procedures. Will send out a copy of the CPD notice to the list serve in case anyone missed it due to the holidays.
- **CoC Planning Members**
 - **NC 516 PIT and HIC 2022:** Occurring on January 26, 2022. Street Outreach will be on the ground to conduct the unsheltered count. Logan Shaut will be spearheading the unsheltered PIT count/service based count for unsheltered. HMIS will pull most of the reports for those that are sheltered/housed in RRH. OASIS will gather data on behalf of the Domestic Violence agencies in Northwest. Logan will send out email with more information this week and is willing to discuss with anyone- food pantry, churches, etc. what is required to count on the night of PIT. A newspaper article will also be published on the PIT/HIC, why it's important, and the PIT count's bearing on the CoC's level of funding. The PIT/HIC informs the Annual Homeless Assessment Report (AHAR) that is submitted to Congress and NC 516 was in the top five by population nationwide for unsheltered a few years ago. DV shelter beds need to be confirmed (Ashe, Alleghany, etc.) as Northwest must change the HIC because ES beds have decreased due to shelter closings. Lori Watts will reach out to contacts at the Ashe County Coalition, the interagency coalition for Avery, Mitchell, Yancey, and contacts for MH/SU providers across the region. There are also contacts with the school systems. We have a 7 day window to get gather information but where someone slept on the night of 26th is the

requirement. Interview forms for PIT/HIC count will be sent out to Partners across the Northwest CoC who participate: Homeless Coalition in Ashe, DV agencies, and local crisis assistance organizations. Information is being collected to identify encampments prior to the night of the PIT.

- **ESG-CV update:** OASIS is having difficulty finding hotel rooms to meet shelter demand because of ski season. ESG-CV funds end June 30 and OASIS is working on other revenue sources to support this activity. HUD has hinted at possible funding extension for ESG-CV beyond September of 2022, but the 80% spend down requirement still remains fixed at March 30, 2022. Will keep the CoC posted. Looking at the HOME ARP funds but even if used to build a new shelter, OASIS would need ongoing operations costs to cover expenses that would be approximately \$250,000 annually even for a small shelter. Hospitality House is also looking at shifting funds between activities to ensure spend down is met and no re-capture is warranted. Some large ES projects will help meet that goal.
- **NC HMIS:** meeting monthly as Governance Committee and several committee meetings per month (Finance and Data). NC 507 (Wake) has given NC HMIS written notice of their intent to leave the NC HMIS implementation on June 30, 2022, which will affect the cost share for Northwest to participate in the implementation. Racial Equity Training is paid for and will start in the early spring. Staff from Hospitality House will go to the Tableau Training which will enable public data interface for NC 516. NC HMIS is paying for the training. Data warehousing project moving forward- data would be held by trusted third party and enable reporting/data collection for the full implementation.
- **Hospitality House HMIS LSA/Director of Grant Funding:** Shane Johnson will stay on as LSA until the position is filled. The job description is posted.
- **NOFO update:** No announcement on awards until February was stated in the HUD Office Hours on January 7, 2022. Both OASIS and Hospitality House submitted renewal projects and OASIS submitted a DV Bonus application in this FY's Consolidated Application.

- **Other Business:**

- No other business.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC-**February 15, 2022 at 10:00 am**
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday February 15, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Brief Agency Updates and COVID Response**
- **COC Planning**
- **Point in Time Count Update and Follow-Up**
- **HUD Office Hours Updates**
- **Housing Forum Update**
- **ESG and ESG-CV Program Update**
- **NCHMIS Updates**
- **Upcoming Meetings and Dates:**
 - **NWCoC – NWHA March 15, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

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Steering Committee Meeting
Tuesday, February 15, 2022 at 10:00am
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Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Todd Careter: Development Director; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and Diversion Coordinator; Hospitality House
Lori Watts: Housing Specialist; VAYA Health
Jessica Joyner: Housing Specialist; Cardinal Health
Kim Cashatt: Family Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Jennifer Herman: Housing Program Director, OASIS, Inc.
Jordan Edmisten: Housing Manager; OASIS, Inc.
David Barr: Residential Housing Manager; Easter Seals, UCP
Angel Bell: Families in Transition; Wilkes County Schools
Matt Lucas: Executive Director; Quiet Givers
Kecia Robinson: Veteran's Administration Medical Center (VAMC) Salisbury
Tequila Sanford: Regional Director of Operations; Infinite Beginnings
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Nanette Franklin: Safe Harbor of the High Country- Recovery for Women

• **Welcome & Agency Updates and COVID-19 Response**

- **Jordan Edmisten:** Jordan Edmisten, Housing Manager at OASIS, announced she is leaving OASIS, Inc. and that this will be her final Northwest CoC meeting. Northwest acknowledged Jordan's hard work and dedication to the CoC and OASIS and noted her significant contributions to outreach and effectively serve the people of Western NC during her tenure at OASIS. She will be missed and everyone wished her well.
- **Jerry Shore:** Welcome to Jerry Shore, the new Executive Director at OASIS. Jerry has come to the area from Pierce County, Washington and has experience with homeless service providers, and CE (victim services only). Jerry is looking forward to working with the CoC and getting to know each agency. Housing crisis is as apparent here as it was in Pierce County.
- **Jennifer Herman:** Housing Program Director is excited to have Jerry Shore as the new Executive Director at OASIS. We will miss Jordan Edmisten but we are excited about her new opportunities.
- **David Barr:** Easter Seals in Boone has two or three openings but has applications pending. Currently trying to get some repairs and maintenance done in these units. W. Jefferson has openings and Wilkesboro has 3 openings. Opening in Lenior but have a pending application. At the W. Jefferson at group home, we may have one opening. Experiencing an uptick in COVID-19 because we are having trouble getting people to isolate when exposed/testing positive. To be eligible for available units, participants must have severe persistent MH, are capable of living independently and have Medicaid or Medicare. Many applicants have not been qualified for housing assistance because they

cannot live independently. Participants cannot be on ACT-T while residing at these units because it's another Medicaid service.

- **Lori Watts:** Housing Specialist with VAYA. Jessica Joyner is joining us from Cardinal Health as a housing specialist. Her focus is on eastern counties (Rowan/Salisbury). She will be joining some of the regional committees for BoS and as a guest for Northwest. There is some transition going on with VAYA and the consolidation, as a result, VAYA now has 31 counties in the service area which now includes: Stokes, Rowan, Alamance, Franklin, Person, Granville, Vance, Chatham, and Caswell counties. The VAYA one-time housing support assistance program has funding that allows up to \$500 per qualifying household for rent/utility assistance. Because of the new counties, funding may be restricted until new FY in June because of increased service area. There will be some additional funding to expand housing resources to those counties and hire new staff to support the larger coverage area. The VAYA Housing team will expand to 6 more staff and a new department will be formed that will combine TCL and housing support. Providers may contact Lori Watts for more information.
- **Keisha Robinson:** Salisbury VA offers Transitional Housing in Davie, Greensboro, Charlotte and Winston Salem. A Veteran can get disposable cell phone if enrolled in one of the homeless programs through the VA. If you are working with a Veteran who needs assistance, contact kecia.robinson@va.gov or 704-267-7828
- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) covers all 7 counties that the Northwest CoC covers. Offices open to appointment only. Issuing both EHV and HCV (vouchers) but unit availability is still bad. Many households are holding vouchers but cannot find units. Thank you to Jordan Edmisten for her service and welcome Jerry and Jessica.
- **Austin Combs:** Daymark Recovery Services is working to get the walk-in process more streamlined for client care. Daymark is currently hiring two full time positions- Mary Strong is moving into the ACTT Lead and Kim Hill has moved on. Looking for a new peer support specialist as soon as possible and for a contract school based therapist. Groups are continuing online/hybrid/ and in person. Please contact Austin Combs for more information or referral at acombs@daymarkrecovery.org
- **Matt Lucas:** Quiet Givers- Home for Holidays rent and utility assistance is still ongoing. Have requests for hotel stays and can reimburse agencies but are careful to look at available alternatives. First making referral to emergency shelter and if not available, then look at requests on case by case basis. Are not filling all requests for assistance as quickly with the COVID funds gone but have some options available.
- **Tequila Sanford:** Infinite Beginnings has a certified therapist for sex offenders now on staff. Currently have a program and compliance specialist position we are looking to hire. All open positions are posted. Infinite Beginnings is still enrolling clients in the psycho-social program and offer in house IOP. For more information, contact Tequila Sanford at tsanford@infinitebeginningsnc.org
- **Marnie Slawson:** Homelessness Prevention and Diversion Program (HPDP) Coordinator Currently is working with 7 households in RRH that are looking for housing. Had one in each program housed recently (one 3 bedroom and one individual) The HPDP program has 14 households enrolled- 6 receiving ongoing assistance/case management and another 7 looking for units. Majority of these households need a one bedroom unit which is difficult to find. There are more inquiries for Prevention now that the HOPE rental assistance program is closed to new participants. The HPDP can work with households that are at imminent risk of homelessness (within 14 day of eviction) and those that are 'at

risk' of homelessness. Contact Marnie Slawson for more information on program eligibility at marnie@hosphouse.org.

- **Graham Doege-Osler:** The Rapid Re-Housing Program (RRH) Coordinator. Four households successfully exited RRH with EHV vouchers this month. Always looking for more units. Have 12 active RRH households but are open to referrals through CE. More luck finding units in Wilkes than Watauga. The RRH program is continuing to enroll literally homeless individuals and families in the Rapid Re-Housing Program despite affordable unit availability. Contact Graham if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
 - **Logan Shaut:** The 2022 PIT/HIC count went well. Many agencies participated and the unsheltered count numbers are coming in. Contact Logan Shaut if you still have persons that were counted for the night of the PIT (January 26, 2022).
 - **Angela Bell:** Families in Transition/Homeless Liaison for Wilkes County Public. Pleased to be a part of the CoC meeting and gather information about how Wilkes can assist persons experiencing housing insecurity in Wilkes County school district. For the PIT/HIC, the number of persons under the McKinney-Vento definition was has 235 school age children, and 247 includes siblings in household. This number just includes children of school age. Currently working with Marnie on housing for family. Very excited to be working with her and appreciative there was help for this family. Many families have vouchers but can't find units but the CoC has been a great resource to help families in need. Contact Angel Bell: bella@wilkes.k12.nc.us for information or assistance.
 - **Tina Krause:** Hospitality House (HH) is running COVID testing this morning. Working with High Country Health for testing at the HH main facility. Hospitality House had Have as many as 47 positives with recent outbreak. During the first year of COVID-19, this number of positives would have been difficult to manage. Current quarantine space is full- last few weeks have been difficult but only a few persons have gotten really sick. Have some medical personal that are volunteering to come in to help. HH has one vacant apartment in town- almost ready due to same maintenance/repairs being made. Will have a CE call for that unit. Have a PSH 3 bedroom unit in town that is now open (successful exit from PSH for large family that have moved to Wake). COVID cases are currently decreasing with persons still coming in during the evening for emergency shelter. HH is adding a second therapist to our staff and finishing interviews for Grants Director and then intend to make offer.
- **CoC Planning Members**
 - **NC 516 PIT and HIC 2022 Update:** Logan Shaut presented on the 2022 PIT/HIC for Northwest. This year, a full unsheltered count was conducted as opposed to last year's head count because of COVID-19. Logan has spoken with Wilkes County schools concerning their data but is still missing some data from outlining counties. At this time, there are approximately 80 individuals that will need to be de-duplicated and more families than normal. There was great outreach to agencies that provided demographic information for the count of literally homeless persons in the Northwest. As a reminder, **McKinney Vento is not counted in the PIT but it is great to have all this data.** Angela Bell will also provide data for the unsheltered/literal homelessness count and those defined as homeless under McKinney-Vento. Have report from Mitchell schools reported '0' for the PIT but may have some households identified under the other definition. Lori Watts has heard back from many agencies in Ashe/Yancey/Mitchell and Avery and are they are still compiling data. Deadline to submit in HDX is usually end of April but HDX will probably open in March to start draft reporting.

- **HUD Office Hours:** HUD Open Office Hours began in 2020 and initially were held weekly. Since late 2021, the Friday sessions are every other week. The first portion of the office hours provides an update from the CDC on COVID-19 and best practices for agencies. HUD has been recently focused on upcoming monitoring and agency compliance, in particular with ESG-CV funding and CoC waivers and flexibilities documentation. HUD still has not opened *esnaps* for NOFO registration.
- **Housing Forum Updates:** Todd Carter presented information about the Housing Forum in Watauga County. The Northwest CoC is represented at the meetings and some staff will be present at each of the upcoming sessions in March and April. There is significant support from Watauga (Chamber of Commerce, local businesses, Town of Boone, ASU, and many agencies). Housing issues will be explored from lots of perspectives. Registration is now open. In person or virtual will be available. K95 masks will be available at the in-person location. All sessions start at 5:30 and will have small box dinner available. Sessions will each be on Monday evening starting with Safety on March 14th, then Accessibility, then Affordability, then to community Solutions. Todd was on the radio with podcast yesterday with David Jackson. The group is trying to look at all the issues and get feedback from everyone to come up with solutions for the community. Planning grant dollars are helping defray some costs. Register soon and get more information at Wataugahousingforum.org
- **ESG/ESG-CV Programs:** Working on getting the office open in Wilkes and will then be open for tours to show the space. Agency staff will flow through the work space representing the ESG programs (prevention/outreach/RRH) and our DV partners can work out of there as well. This is a great partnership. Recovery Revolution is just next door. Good to have presence in this area of the community and a safe place for agency staff to meet their clients.
- **NC HMIS:** The NC HMIS Governance Committee met yesterday and is working on the 2022-23 budget. Wake County (NC 507) is leaving the implementation which will result in a small increase to the remaining CoCs. Preliminary numbers show \$1,300 increase in NC 516 costs. The LSA Shane is continuing in the role but Kennedy Freeman is filing in until a new Director of grant Funding and the LSA is hired. The Data Committee reviewed a data request from a researcher that is looking at specifically at the health of pregnant women that are homeless. If approved by the GC, the data would be held by trusted third party and enable reporting/data collection for the full implementation for the research project.
- **Other Business:**
 - OASIS has more COVID-19 tests than they can use but some expire soon. Please come and get some tests if needed.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC-March 15, 2022 at 10:00 am
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Steering Committee Meeting
Tuesday March 22, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - HUD NOFO Awards Announced
 - HUD 2022 CoC Program Registration Opens
 - 2022 PIT and HIC Review
 - HUD Grantee 2-Day Training Summary
 - HMIS Reporting
 - Watauga Housing Forum Part 1- Summary

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - ESG-CV: Update on area projects
 - Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services
 - ESG Monitoring Training

- **Other Business**

- **Upcoming Meetings and Dates:**
 - NWCoc – Virtual April 19, 2022 at 10am

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PSH and CoC Programs Committee Meeting
Tuesday, March 22, 2022 at 10:00am
Via Phone Conference**

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Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and Diversion Coordinator; Hospitality House
Lori Watts: Housing Specialist; VAYA Health
Kim Cashatt: Family Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Jennifer Herman: Housing Program Director, OASIS, Inc.
Jazmin Vickers: Housing Programs Manager, OASIS, Inc.
Jeanie Futrelle: Shelter Manager, OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services

● **Welcome & Agency Updates and COVID-19 Response**

- **Marnie Slawson:** Homelessness Prevention and Diversion Program (HPDP) Coordinator is currently working with 5 households in HPDP receiving case management and financial assistance and 8 in RRH. In HPDP, two households were just placed in units in Wilkes. The HPDP can work with households that are at imminent risk of homelessness (within 14 day of eviction) and those that are 'at risk' of homelessness. Contact Marnie Slawson for more information on program eligibility at marnie@hosphouse.org.
- **Graham Doege-Osler:** The Rapid Re-Housing Program (RRH) Coordinator. Exiting 7 households of the 12 currently enrolled in RRH and trying to expend ESG-CV funding. Transferring eligible households who require ongoing support to vouchers assistance. We have one RRH household with that has high heating costs. Four households successfully exited RRH with EHV vouchers last month. Always looking for more units for RRH. Contact Graham if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Jerry Shore:** New staff at OASIS that will be attending NC 516 meeting. OASIS has opened up the administrative office that was closed to the public since COVID. Jazmin Vickers is taking on Jordan's Edmisten's role as Housing Programs Manager and Jeanie Futrelle is joining us. Excited to be here and learn more about the CoC and the region.
- **Jennifer Herman:** OASIS is Applying for a new grant under HOME ARP. Have 12 households currently in the emergency shelter. The closing of other DV shelters in the region is causing issues with demand on OASIS. OASIS is operating at capacity all the time.
- **Jazmin Vickers:** OASIS new Housing Programs Manager. Happy to be here and learn about the Northwest CoC.
- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) covers all 7 counties that the Northwest CoC covers. Offices open to appointment only. Issuing both EHV and HCV (vouchers) but unit availability is still bad. Many households are holding vouchers but cannot find units to lease.
- **Austin Combs:** Daymark Recovery Services is working to get the walk-in process more streamlined for client care. Daymark is currently hiring and looking for qualified applicants. Daymark is offering Telehealth for MH/SU. Have two fulltime adolescent/children's

clinician for folks that has slots available. Groups are continuing to meet online/hybrid/ and in person. Please contact Austin Combs for more information or referral at acombs@daymarkrecovery.org

- **Lori Watts:** Housing Specialist with VAYA. There is some transition going on with VAYA and the consolidation and VAYA now has 31 counties in the service area which includes: Stokes, Rowan, Alamance, Franklin, Person, Granville, Vance, Chatham, and Caswell counties. The VAYA one-time housing support assistance program allows up to \$500 per qualifying household for rent/utility assistance. This funding is not available to participants on an ongoing basis. Expect more funding for this program next FY since coverage area has now increased with consolidation. There will also be some additional funding to expand housing resources to those new counties and hire staff to support the larger coverage area. Providers may contact Lori Watts for more information.
- **Gillian Hampton:** The Transitions to Community Living Initiative (TCLI) program is no longer going to be under NC DHHS Division of Aging and Adult Services effective in June. The TCLI program will be moving under a different division in the Dept. of Commerce. A new supervisor position is posted. This position will supervise many of the housing programs including ESG, CDBG and HOME. There are three TGLI working across the state at this time.
- **Tina Krause:** Hospitality House (HH) has one opening in scattered site for Watauga. The unit is in town, very small on bus route. Going through the BNL for appropriate placement. HH does have one opening in TH/RRH-PH program. In Emergency Shelter and night-by night shelter, remaining full but seeing fluctuating demand based on weather. Have many families coming in for services and shelter. Higher needs medical people are also coming in but are not appropriate for shelter. Currently trying to find a placement as these persons cannot care for themselves and need skilled care. As discussed before, this is becoming more common issue at shelters. COVID response continues at HH which needs two more weeks without positive cases to get out of the cluster classification. Working hard to get Wilkes offices open (Wilkes Housing and Outreach Center) and anticipate spring grand opening. HH received the phone contract yesterday for that space. OASIS staff welcome to come down to Wilkes site and do a walk through. All housing/outreach services and coordination will be offered at the new location (DANA, OASIS, HH, and anyone else that may need spaces). Looking at other funding sources to continue Outreach program. Currently at HH. Outreach has been a great program that we would like to keep. HH will have vacant positions filled shortly- announcement forthcoming.

- **CoC Planning Members**

- **FY 2021 CoC NOFO Awards:** NC 516 was awarded \$480,986 in renewal, planning and bonus funds. OASIS received the DV bonus for RRH. Thanks to everyone who contributed to the Consolidated Application for NC 516.
- **2022 CoC Registration:** The FY 2022 CoC registration is now open. NC 516 will register for this year's competition following this meeting. As the Collaborative Applicant, Hospitality House will need to enter the UEI (a new field in applicant profile) and each project applicant will need to complete to get the grant agreements executed for FY 2021.
- **NC 516 PIT and HIC 2022 Update:** HDX opened last week to enter 2022 PIT/HIC. Lori Watts is coordinating with Logan Shaut on getting the unsheltered numbers for Northwest but needs HMIS reports for other programs. Lori worked with Jordan Edmisten to get OASIS numbers for the count before she left. Deadline for submission is late April but will have better idea of where we are heading on the data at the next CoC meeting which is prior to submission deadline.

- **HUD All Grantee Meeting:** Northwest sent attendees to the two day webinar conference. HUD covered primarily monitoring and OIG compliance. Good training overall and first one in several years. HH will send out the monitoring checklists again this year so that agencies may monitor themselves for compliance and check client files for completeness.
- **ESG Office Monitoring Webinar:** The NC ESG Office also held a monitoring webinar this month and provided step by step instructions on entering information into their monitoring portal. The ESg Office will be doing both virtual and in-person monitoring. HUD will stick to their on-line portal. Jennifer says tool is helpful to prepare for the ESG monitoring of sub-recipients.
- **HMIS reporting/data entry:** Sonya Hamby is doing a lot of the data entry for HH programs and data quality/audits of HH programs. HH will do quarterly audits for compliance and data quality checks.
- **Housing Forum Updates:** The first of the 4 part Watauga Housing Forum series occurred last week. HH is attending and have some staff helping out in set-up/coordination for the events. Housing Safety was first in the series and part two is next Monday at 5:30 on Accessibility. People can still register to attend other parts of the forum but please do so soon if interested. Graham moderated a table for the break-out sessions and was impressed by the depth and breadth of knowledge of the attendees. NC 516 Planning grant dollars are helping defray some costs. Register soon and get more information at Wataugahousingforum.org
- **NC HMIS:** The next FY budget will come in about \$1000 higher than last year. Hospitality House, as HMIS Lead, receives funding from ESG annually and additional funding was available through ESG-CV but that will end in September 2022. There is a training for Tableau that two HH staff will be attending. HH will hold the license and can generate graphs and charts for the Northwest CoC and participating agencies. NC HMIS is paying for the C4 Equity Training and have sent out a survey to gather information from participating organizations in the implementation. The deadline to complete the survey is today but no date is set for the training. Each CoC will have an individual plan and C4 staff will meet with Northwest staff so that it's tailored for our needs. We will share information when they set a time/agenda for the training and for the meeting with each CoC. One person from each agency should attend. OASIS will fill out survey today and assign at least one person to participate.
- **ESG/ESG-CV Update:** Currently working on getting the Housing and Outreach Center office open in Wilkes and will soon hosting tours. Agency staff from HH and OASIS will operate from the new work space representing core ESG programs (prevention/outreach/RRH). Recovery Revolution is just next door to the Center and are making referrals for housing assistance. It will be good to have physical presence in this area of the community and a safe place for agency staff to meet their clients.

HH applied for extension to use ESG-CV funds until September of 2022, asked for extra ES money and moved some budget items around. The NC ESG Office and the Stae set ESG-CV contracts to end on June 30, 2022 but CARES ACT ESG funds were not set to end until September of 2022. HH is working with a lot of contractors to make essential repairs and upgrades to facilities but many are not available, overbooked, or there is a shortage of materials available to scheduled work. Do not have official approval for amendment/budget shift as all requests will be submitted as batch and the ESG Office is waiting for completed paperwork from some agencies. OASIS is also waiting and applied for extension as well. It also appears the ESG Office is holding ESG-CV requisitions to wait on executed budget shifts/amendments to contracts.

- **Other Business:**

No other business.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **April 19, 2022 at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday, April 19th, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - HUD 2022 CoC Program Registration
 - 2022 PIT and HIC Review
 - HMIS- Site Training NCHMIS Staff
 - Watauga Housing Forum Part - Summary

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - ESG-CV: Update on area projects
 - Homeless Prevention and Diversion Program, Rapid Rehousing, and CE/Outreach/Supportive Services
 - Bringing it Home Conference
 - WCCI Registration Open

- **Other Business**

- **Upcoming Meetings and Dates:**
 - NWCoC – Virtual May 17th, 2022 at 10 am

Below is the meeting link /call-in information for next Tuesday's meeting.

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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday May 24th 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HUD NOFO Awards Announced**
 - **HUD 2022 CoC Program Registration Opens**
 - **2022 PIT and HIC Review**
 - **HUD Grantee 2-Day Training Summary**
 - **HMIS Reporting**
 - **Watauga Housing Forum Part 1- Summary**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**
 - **ESG Monitoring Training**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual June 21, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

[Join Microsoft Teams Meeting](#)

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**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, April 19, 2022 at 10:00am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and Diversion Coordinator; Hospitality House
Logan Shaut: Street Outreach Coordinator; Hospitality House
Lori Watts: Housing Specialist; VAYA Health
Kim Cashatt: Family Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Jazmin Vickers: Housing Programs Manager, OASIS, Inc.
Jeanie Futrelle: Shelter Manager, OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services

• **Welcome & Agency Updates and COVID-19 Response**

- **Graham Doege-Osler:** Rapid Re-Housing Program (RRH) Coordinator. The RRH program has almost expended annual ESG funds but will maintain existing households. The RRH ESG annual does have some funds for security/move in financial assistance but otherwise cannot take more clients at this time. Still have funds remaining in ESG-CV that we can utilize. Transferring some eligible households who require ongoing support to vouchers assistance. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Marnie Slawson:** Homelessness Prevention and Diversion Program (HPDP) Coordinator is working with two households in HPDP receiving case management and financial assistance. Have nine enrolled in the RRH program- five are housed and four are looking for units. Five current households in HPDP are working on exit plans. Both HPDP and RRH are using voucher assistance for households that cannot maintain permanent housing without assistance. The HPDP can work with households that are at imminent risk of homelessness (within 14 day of eviction) and those that are 'at risk' of homelessness. Contact Marnie Slawson for more information on program eligibility at marnie@hosphouse.org.
- **Jeanie Futrelle:** OASIS is spending down the agency's ESG-CV funds. Currently waiting for hotel bills to come in and will re-assess funding availability at that time. Safety for clients is always a concern but bringing the shelter back to capacity with COVID-19 still circulating has created some barriers as hotel room availability decreases. Working on roommate situations/sharing rooms in emergency shelter while trying to navigate COVID concerns.
- **Jerry Shore:** We are trying to spend and maintain existing program clients. Hotel costs are very high so OASIS is trying to re-open shelter pace. Have a transitional apartment for a family but otherwise capacity is at max. There is an opening in transitional and will assess who gets priority placement through CE. Will contact Marnie/Graham to work on more options for exits.

- **Jazmin Vickers:** Housing Programs Manager. OASIS has 5 units for PSH and all are full. Happy to be here and learn about the Northwest CoC.
- **Lori Watts:** Housing Specialist with VAYA. VAYA now has 31 counties in the service area which includes: Stokes, Rowan, Alamance, Franklin, Person, Granville, Vance, Chatham, and Caswell counties. The VAYA one-time housing support assistance program still has some funding through June 30, 2022 that allows up to \$500 per qualifying household for rent/utility move-in assistance. Funding is winding down for this FY but expect more in July. Having trouble finding affordable units. VAYA has requests for persons that are already housed for financial assistance but the one time assistance fund is not intended for that purpose as funding is not available to participants on an ongoing basis. Providers may contact Lori Watts for more information.
- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) covers seven counties. NWRHA is still working on small home communities in Mitchell, Avery, and Yancey. Yancey development may be completed by spring but material costs are rising and contractors are hard to come by. Currently negotiating for property in Mitchell but are still looking in Avery for appropriate site. Have plan to develop the old Lowes building for workforce housing working with Dogwood Trust on development for this project. A lot of vouchers are issued but voucher holders can't find affordable units anywhere. NWRHA receives lots of calls asking for help/tips on where to find units but have no information to provide which is very discouraging. Offices open to appointment only as still closed to public. Contact Kim Cashatt for more information on NWRHA programs.
- **Austin Combs:** Daymark Recovery Services is working to get the walk-in process more streamlined for client care. Daymark still has telehealth available to assist. Trying to open up assessment appointments for clients. Currently have a new pilot program to expand/support crisis response with VAYA and the Watauga Sheriff's Office. Deputies will have IPADS to connect with crisis at Daymark to facilitate screening. Excited about potential of this pilot. ACCT Team hiring Substance Use clinician. Intensive in-home is also hiring a team lead. Daymark is currently hiring for several positions and looking for qualified applicants. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org
- **Logan Shaut:** The High Country re-entry collaborative met recently and are looking at Oxford House housing model for re-entry. The Collaborative is looking at potential property prospects/costs to explore feasibility of this type of resource for the community
- **Tina Krause:** High Country Health and Hospitality House (HH) are holding vaccination/booster clinic tomorrow at HH from 9:30 until 11:00am in the dining hall. HH has been out of cluster status for the last ten days so happy we can have clinic again. If you need a slot- contact Todd directly. High Country came in last week to give people boosters and has been a great partner throughout the pandemic. Currently, HH has one opening in scattered site. The unit is being repaired but will be available shortly. The PSH scattered site project requires clients to have a qualifying disability and be literally homeless. The Wilkes Housing and Outreach Center anticipates opening in June. All housing/outreach services and coordination will be offered at the new location (DANA, OASIS, HH, and anyone else that may need spaces). We have a really good possibility of securing two open spaces that are right beside the Center to possibly get classroom/meeting room space. The Wilkes Center is next to the hospital in a great location for outreach/DV and RRH programs. The proximity to hospital will generate traffic for those that may normally not seek assistance. After Merle Fest's annual fundraising hot dog stand closes, we will be able to have a walkthrough for staff and other agencies. OASIS would like to be there. Hospitality House has hired Ethan Flynn as the

new Director of Grant funding. Ethan has been with HH for 6 years as shelter Director. Ethan will work on the CoC Consolidated and the ESG Regional applications for NC 516. Logan Shaut, Outreach Coordinator will also have someone join him at the Wilkes Center- Jakin Rohlinger was a former intern at HH and will be full time over the summer for outreach. The Combined Component (CC) for DV/Sexual Assault has one opening. The CC Project is a Transitional/RRH combination for up to 24 months. Sonya Hamby will be the new Lead Coordinator for Emergency Shelter and Tori will also be on the team. Currently hiring someone to run CC/TS/RRH as a result of Sonya's move to ES. HH also has an opening for a mental health therapist.

- **CoC Planning Members**

- **2022 CoC Registration:** The FY 2022 CoC NOFO registration for NC 516 is now completed. As the Collaborative Applicant, Hospitality House entered the UEI (a new field in applicant profile) and each project applicant will need to complete to get the grant agreements executed for FY 2021. Thanks to Lori for helping to navigate this process.
- **FY 2022 CoC NOFO:** During HUD Open Office hours last week, Norm Suchar indicated that the NOFO will drop sometime in May and due sometime in September. Congress appropriated additional funding for DV Bonus but no other for regular bonus. For FY 2021, NC 516 was awarded \$480,986 in renewal, planning and bonus funds.
- **NC 516 PIT and HIC 2022 Update:** Lori Watts is working with Logan Shaut and Sonya Hamby on compiling the remaining data from the PIT/HIC for 2022. NC 516 just requires a few more things before submission on the unsheltered count and hotel stays. OASIS is also providing information for the PIT/HIC and Jerry/Jazmin/Jennifer and Jordan have all helped. Currently working on the narratives for the methodology and a few more question responses. We may have had a slight decrease in total count for unsheltered and a few increases in sheltered, transitional housing, and RRH. PSH count dropped due to participant deaths and were hard to fill. Wintergreen was full at PIT/HIC which was first time in over a year. Deadline for submission is late April but will have better idea of the actual data at the next CoC meeting.
- **Jeanie Futrelle reports that the DANA shelter does not appear to be open right now-** intermittent staff so hard to keep open consistently. Clients are being placed in hotels or brought into OASIS. For Wilkes County, would like to get DANA involved in the Wilkes Center for safety planning purposes. OASIS trying to help navigate. The owner for the Wilkes Center building is the Health Foundation and they are really receptive to supporting the Center so agencies can expand work together in the community. Hospitality House just submitted application to the Health Foundation to secure funding to continue to offer space and operate Center in Wilkes.
- **NC 516 HMIS:** Sonya Hamby will be the new Local System Administrator for HMIS for NC 516. There will be an in person training for a few days in May by Thurston Alexander Smith, MCAH support for NC HMIS. OASIS would like to schedule time to talk to him while here, so will reach out to schedule meeting with him during his time in NC 516. Thurston is excited to come and ready to help. NC HMIS is paying for his training here.
- **Housing Forum Updates:** The third of the 4 part Watauga Housing Forum series occurred last week. HH and OASIS have been attending and some staff from each agency are helping with coordination for the events and have been on the panels. Many attendees (over 125) for the forums as well as elected officials and government representatives. Next Monday at 5:30 is the final forum on 'Solutions'. People can still register to attend but please do so soon if interested. More information at: Wataugahousingforum.org

- **NC HMIS:** A survey was sent out for possible dates for the C4 Equity Training and we will let you know when there is a firm date.
Each CoC will have an individual equity plan and C4 staff will meet with Northwest staff so that it's tailored for our needs. We will share information when they set a time/agenda for the training and for the meeting with each CoC. One person from each agency should attend.
- **ESG/ESG-CV Update:** Outreach trying to collect better data moving forward. The Watauga Housing Forums have generated potential new partners and interest in homeless outreach. It will be good to have more physical presence in the area and a safe place for agency staff to meet their clients in Wilkes.
- **Bringing It Home Conference:** The 2022 Bringing It Home Conference Agenda has been posted. The conference will be held virtually on the mornings of May 10-11, 2022. Please review the agenda and register. The \$50 expense is an eligible cost for ESG recipients.
- **WCCI Conference** is coming up on May 13/14th. Please register. This is a great conference to attend for local agencies.
- HUD sent out a notice yesterday that there will be an ESG-CV webinar today at 3:30. HUD did not indicate what the agenda items may be but anticipate it could be on ESG-CV monitoring, transfer plans, or they will announce an extension for ESG-CV funds past September 30, 2022.
- **Match Training for CoC grantees** will be on May 26, 2022 at 10:00am hosted by HUD Regional. CoC grantees should attend.
- **Other Business:**
 - The NC 516 Written Standards will be reviewed/revised sooner than normal this year. Christiana Glenn Tugman will be working on a draft to include some of the newer guidance from HUD and the ESG Office. Look for a draft to go out for review/comments to the NC 516 list-serve.
 - OASIS would like to go over the procedures for the parallel CE system for victim service since there are many new staff at OASIS. The parallel CE system is call/meeting specifically for victim service providers and DV housing opportunities. ffutrelle@oaslsinc.org
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **May 17, 2022 at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday May 17, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - 2022 PIT and HIC Review
 - C4 Racial Equity Training- Summary, Data Collection
 - HMIS LSA and Data Training Summary
 - Watauga Housing Forum Next Steps

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - ESG-CV: Update on area projects
 - Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services
 - Bringing it Home- ESG/HUD Training

- **Other Business**

- **Upcoming Meetings and Dates:**
 - NWCoc – Virtual June 21, 2022 at 10am

Below are the meeting link /call in information for next Tuesday's meeting.

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**Northwest Continuum of Care
Data Quality Committee Meeting
Tuesday, May 17, 2022 at 10:00am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Sonya Hamby: HMIS Local System Administrator; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and Diversion Coordinator; Hospitality House
Logan Shaut: Street Outreach Coordinator; Hospitality House
Jakin Rohlinger: Street Outreach Associate; Hospitality House
Lori Watts: Housing Specialist; VAYA Health
Kim Cashatt: Family Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Jazmin Vickers: Housing Programs Manager, OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
David Barr: Housing Manager; Easter Seals
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC

Welcome & Agency Updates and COVID-19 Response

- **Graham Doege-Osler:** The Rapid Re-Housing Program (RRH) has enrolled two new households (security deposit only) and are exiting two households successfully. We are working on getting assistance from the PHA to get HCV as quickly as possible. ESG-RRH annual is already running out of funds for 2022, so we are moving as many households that still need ongoing financial assistance as possible to ESG-CV. Hospitality House will request re-allocation funds if available for the Rapid Re-Housing Program. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Kecia Robinson:** no update at this time.
- **Jerry Shore:** The OASIS shelter had a fire in the kitchen last week and had to close down a portion of the shelter. Working on the repairs and may be open again in mid-June. OASIS is almost out of ESG-CV funding as well but will also request more if possible if a re-allocation occurs. In the meantime, we are trying to maintain existing program clients.
- **Austin Combs:** Daymark Recovery Services is working to get the walk-in process more streamlined for client care. Daymark still has telehealth available to assist. Trying to open up assessment appointments for clients. Daymark is currently hiring for several positions and looking for qualified applicants. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org
- **Jazmin Vickers:** Housing Programs Manager. OASIS has 5 units for PSH that are currently full.
- **David Barr:** Easter Seals has several openings at this time. Boone at The Meadows has 3 openings. Some construction issues related to the foundation are being addressed. Have one approved at this time but the applicant needs a first floor and that unit is not ready. West Jefferson has 3 vacancies, Wilkes has 3 vacancies but will have another in October. Had fire in Wilkes as well and the person in the affected unit has been relocated. Across

the agency, this is the third fire in 6 months. All different causes- traumatic experience for many of the residents for many different reasons. Fairview in Lenoir also has 3 openings. Morganton has one that is being filled. For Easter Seals housing programs, individuals must have severe and persistent illness and Medicaid. Units are the single bedroom occupancy except a few in W. Jefferson that are two bedroom (parent(s) and child).

- **Kim Cashatt:** Northwest Regional Housing Authority (NWRHA) is still working on developing small home communities in Mitchell, Avery, and Yancey. Yancey development is moving fast and may be completed by spring but material costs are rising and contractors are hard to come by. Currently negotiating for property in Mitchell but are still looking in Avery for an appropriate site. Avery also has site at the old Lowes Food building we are looking to potentially develop into Work Force Housing and would submit a LITC application if we proceed. Contact Kim Cashatt for more information on NWRHA programs.
- **Lori Watts:** Housing Specialist with VAYA. Completing FY2021 by the end of June. VAYA expects new allocation of funding for the one-time assistance program in July for FY2022. Households must have a provider referral (Daymark/RHA, e.g.) for the one-time assistance program that allows up to \$500 per qualifying household for rent/utility move-in assistance. The VAYA housing team is getting much larger and now includes 17 or 18 people covering different housing programs in the 31 counties of the service area which now includes: Stokes, Rowan, Alamance, Franklin, Person, Granville, Vance, Chatham, and Caswell counties. I have reached out to PHAs in our catchment area to try and compile/update an affordable housing list, especially in SW area, but many owners/property managers do not want a list published with their name on it because they have no units to offer. Providers may contact Lori Watts for more information.
- **Ethan Flynn:** Director of Grant Funding at Hospitality House. No update, glad to be here.
- **Sonya Hamby:** New HMIS Local System Administrator for NC 516. Working on several things and de-duplicating data/improving data quality. Fourteen years of experience with HMIS but this is a new role and I am learning a lot.
- **Jakin Royer:** New Street Outreach Associate who has been at Hospitality House as an intern but will now be working with Logan Shaut in Street Outreach.
- **Logan Shaut:** Nothing to report at this time. Glad that Jakin can be here with us.
- **Tina Krause:** Hospitality House (HH) currently has one opening in PSH scattered site. The unit is being remodeled and may go from 1 bedroom to three bedroom if merged with the unit adjoining it. HH is experiencing another small COVID-19 outbreak and is still in cluster status. Conducting on-site testing in coordination with the Watauga health Department on a weekly basis. HH is still providing all services, and individuals/families can get into an isolation room at the main facility if we have opening and after 72 hours move to a regular bed. All services are continuing (day services/meals/showers, etc.) and meals are provided in to-go boxes outside. HH requires masks inside the buildings. Tina Krause did a presentation last night in Wilkes County for the Rotary Club. There is also a commercial for the Wilkes Center and the partnerships that are resulting from the Center. Wilkes has the 2nd highest number of homeless persons for the region with Watauga first, so the presentations are helpful to answer questions and present data- especially with the new Center opening sometime in June. Currently just waiting on computers/basic office supplies to come in. HH has made an agreement with the Health Foundation to get the two adjoining spaces for conferencing and a classroom to support the Wilkes Center. All housing/outreach services and coordination will be offered at the new location (DANA, OASIS, HH, and anyone else that may need spaces). The Wilkes Center is next to the

hospital in a great location for outreach/DV and RRH programs. The proximity to hospital will generate traffic for those that may not normally seek assistance.

- **CoC Planning Members**

- NC 516 PIT and HIC 2022 Update: The 2022 PIT/HIC was submitted on time for NC 516. The PIT showed a slight decrease in the overall population by two persons. Emergency Shelter went up (85 compared to 74 last year) but available beds increased so that accounts for some of the increase. The unsheltered numbers went down slightly, Transitional went up, and PSH went down from 56 last year to 52 this year. The decrease in PSH was attributed to death of participants and that PSH household size affects overall numbers. RRH unit count increased to 95 from 16 in 2021. The Veteran count showed a slight increase from 2 to 4 persons. The chronic homeless number is down from 20 to 19 for 2022 and 6 of those persons are unsheltered. For the HIC, Emergency Shelter beds also include hotel stays in Ashe and Wilkes. The PIT/HIC reports go to Congress from HUD annually, are a part of the Competition Report during the NOFO, and account for the cost share methodology for NC HMIS. The county by county breakout is critical for this region and a lot of extra work by Logan, Sonya, OASIS, Kim Cashatt and especially Lori Watts went into getting the PIT/HIC submitted and collecting the necessary data for the county by county breakdown.
- FY 2022 CoC NOFO: CoC Registration Review and Grant Inventory Worksheet GIW should be out any day now in esnaps. Once the GIW confirmation date passes, the NOFO should be released within 10 days. During HUD Open Office hours, Norm Suchar indicated that the NOFO will drop sometime in June and be due sometime in September/early October of 2022.
- C4 Racial Bias Training: The final session is this Thursday at 1:30. This has been a four part series sponsored by NC HMIS. C4 will collect and analyze each CoCs data and prepare an individual equity plan. C4 staff will meet with Northwest staff so that it's tailored for our needs. We will share information when they set a time/agenda for the meeting with each CoC. One person from each agency should attend.
- MCAH Training with Thurston Alexander-Smith: MCAH staff came to Northwest and conducted in-depth training for staff. They also met with Jerry Shore from OASIS, HH staff, and new LSA-Sonya Hamby. Sonya will also attend the LSA orientation next week. Jerry was able to visit the HH administration building and speak with MCAH staff about his interest in using HMIS for victim service providers as he has some experience from Washington providers using HMIS for RRH programs. Gerry Leslie from MCAH is coming to North Carolina in June and NC 516 will coordinate some time with him on this issue.
- Watauga Housing Forum Updates: The Watauga Affordable Housing Forum has concluded its four part series and as a result, the Watauga Housing Coalition is in the process of forming workgroups to implement the next steps. The workgroups will take up specific issues/tasks that were raised during the forum and look for solutions and funding opportunities to support affordable housing in the area. The first of these sessions is scheduled for June 13 from 6-8 pm and will be a hybrid format (virtual and in-person). For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org
- ESG-CV Update: Contract amendments forthcoming with extensions until 9/2023 that resulted from the ESG-CV Notice in April. There is a potential for re-allocation if NC hits the 50% spend down in IDIS by June 2022. If re-allocation occurs, both OASIS and HH will request more funding.

- **Brining It Home Conference:** The 2022 Bringing It Home Conference was held last week. NC 516 represented at the Procurement, Transfer Policy, HUD Monitoring, Lived Experience, RRH and ESG 101. A newer concept of the 'Honest Budget' for program participants was also presented and may be useful for agencies to incorporate into programs.
- **WCCI Conference:** The WCCI Conference was held on May 13/14th. Tina Krause attended as well as other HH staff. There was a Veteran Trauma session attended and while the focus was on Veteran Trauma which are normally underrepresented in the homeless population in NC 516, the session was applicable to how to recognize and address trauma in the homeless population. There were two local speakers, so possibility of the CoC organizing a training with local speakers is possible to arrange.
- **Other Business:**
 - HUD NOFO Competition Debriefing: NC 516 performed well in the 2021 NOFO overall despite challenges (138.25 out of 163). NC 516 lost points primarily in the largest section (55 out of 74.5) of Coordination and Engagement, but had a perfect score in Addressing COVID-19 in the geographic area, PIT/HIC, and HMIS. Lost all points available in RRH (10) for decline in RRH during 2020. Should not have that issue in 2022 since unit production is high, but HUD has indicated they will have to make some changes next year on how the RRH question is scored since ESG-CV funding increased beds across the nation and therefore, a CoC cannot meet or exceed 2021/22 RRH unit production in 2023. NC 516 scored well above the median on the DV Bonus (81.27 out of 100).
 - The NC 516 Written Standards will be annually reviewed/revised this summer. Christiana Glenn Tugman will be working on a draft to include some of the newer guidance from HUD and the ESG Office. Look for a draft to go out for review/comments to the NC 516 list-serve.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **June 21, 2022 at 10:00 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
 Conference ID: 585 407 593#
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday June 21, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
- **CoC NC 516 Written Standards Review and Vote**
- **CoC NC 516 Coordinated Entry and Assessment Policy and Procedures Review and Vote**
 - **HUD 2022 NOFO Update**
 - **HUD Grantee Match Training**
 - **HMIS Reporting**
 - **Watauga Housing Forum - New Committees**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**
 - **ESG Grantee 101 Training**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual July 19, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

[Join Microsoft Teams Meeting](#)

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**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, June 21, 2022 at 10:00am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Sonya Hamby: HMIS Local System Administrator; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator; Hospitality House
Kennedy Freeman: Data Entry Specialist; Hospitality House
Lori Watts: Housing Specialist; VAYA Health LME/MCO
Jeannie Futrelle: Housing Programs Manager; OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
David Barr: Housing Manager; Easter Seals
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC

• **Welcome & Agency Updates and COVID-19 Response**

- **Jeannie Futrelle:** OASIS is looking for a RRH Coordinator. The job description/opening is posted on Indeed and also available at Chamber website. Will send out to the NW CoC via the listserve to share. OASIS is winding up FY2021-22, re-organizing based on ESG-CV extension and shifting funds. The Emergency Shelter at OASIS is still waiting to open after construction work to address the fire. ESG funds being used for alternate shelter for now but hope to be fully opened by next month when project completed.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House is working on getting RRH/Prevention participants moved onto voucher assistance who are eligible. Currently, four households are in Prevention, one is moving to voucher assistance, and there are eight in RRH with five moving to long term vouchers.
- **Graham Doege-Osler:** RRH Coordinator at Hospitality House has two RRH units that passed minimal housing inspection but one unit did not. One property owner is working on making the necessary repairs, the other owner is not sure whether to proceed. Two others units have pending move-in dates. The RRH case load is winding down until more funding is available/reconciled with the possibility of re-allocation. Otherwise, ESG annual is spent for this FY. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Kecia Robinson:** Coordinated Entry Specialist with VAMC-Salisbury; no updates at this time.
- **David Barr:** Easter Seals has several openings. The Wilkes site has two openings now but two other individuals are moving out at end of month. Boone has three openings but only one unit is available due to renovation work being completed and some foundation work that has not yet been completed. There is a pending approval for one household but they need a ground floor and that apartment is not ready due to the foundation work needed. Lenoir has three openings, Ashe has units available, and the group home has two openings. Morganton apartments just had one approval that is moving in this month. There is a need for wheelchair accessible units in the CoC. David will check to see if there are any others currently/coming on-line soon. Boone has one ADA unit but it already

someone approved for that unit which is the one that needs foundation work. The fire damage is still not completely repaired. Easter Seals wheelchair accessible units are limited but agencies can make ADA accessible with their own funds. For Easter Seals housing programs, individuals must have severe and persistent illness and Medicaid.

- **Austin Combs:** Application for approval as a managed care organization (MCO) has been approved for Daymark. Moving ahead on hiring for new positions to support work of the MCO but not sure how this will look at this time. Will be hiring for a lot of positions to support the expansion. Currently, Daymark has openings for a few clinical care positions, one in adult services, an intake person, and one peer support specialist that may be coming in but always looking for qualified applicants. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org
- **Lori Watts:** Housing Specialist with VAYA. Completing FY2021 by the end of June 2022. There is only enough funding for the one-time assistance program to cover a utility deposit at this time. VAYA expects new allocation of funding for the one-time assistance program in July for FY2022-23. Households must have a provider referral (Daymark/RHA, e.g.) for the one-time assistance program that allows up to \$500 per qualifying household for rent/utility move-in assistance. Staff are going through the Medicaid Tailored Plan training this week. The tailored plan care management goes live in December of 2022. Providers may contact Lori Watts for more information.
- **Tina Krause:** Hospitality House (HH) is still using 72 hour COVID isolation rooms for Emergency Shelter entries. Participants are provided private rooms/bath and meals are brought to their rooms. Can go outside during day-time in designated area. Isolation households are monitored for COVID symptoms and offered testing. At this time, HH has had two weeks without any additional positive cases of COVID. Hospitality House currently has an opening for a FT Combined Component Coordinator that is posted on Indeed. Also have opening for a clinical therapist working with Jenna Crawley at the clinic. The PSH program is currently full with no openings. HH is offering a new summer program called 'Lunchalooza' from 12-1:30 outside under a covered space at the main facility. Lunch is provided for parents and children and no ID is required- just show up and eat a meal.
- **CoC Planning Members**
 - **NC 516 Written Standards:** The NC 516 Written Standards annual review/revisions have been completed and submitted to the Northwest CoC for approval. HUD had released guidance on requirements for transfer policy and procedures to be adopted by CoCs. HUD detailed specifics for each funding source on transfers, but the approach in this policy, after consultation with the ESG office, mirrored what is already occurring in Northwest, honed in on specifics needed to transfer (eligibility, maximum term, client choice, etc.) regardless of funding type that receives the transfer. Agencies will also need to review operating manuals and Notice of Occupancy Rights Under VAWA to make sure to comply with new standards and revise forms. This year's WS revision includes the new transfer policy, updates to the resources page on the VAWA Emergency Transfer Plan, some minor edits/change of logo to a designated Northwest CoC logo, a more robust definition of the Category 4, and inclusion of comparable database adjacent to HMIS across the document. COVID addendum is still in effect.
Vote to approve the NC 516 Written Standards: unanimous.
 - **NC 516 Coordinated Entry Policy and Procedure:** The NC 516 Coordinated Entry and Assessment Policy and Procedures review/revisions have been completed and submitted

to the Northwest CoC for approval. No substantive changes were recommended/made to the CE policy except the removal of the specific mention of the VI-SPDAT. Standardized assessment tool or assessment has been used throughout the document. Category 4 definition expanded throughout document, comparable database added throughout document adjacent to HMIS and new Northwest logo. COVID addendum is still in effect. Vote to approve the NC 516 Written Standards: unanimous.

The NC HMIS Operating Policy and Procedures were also approved in June by the NC HMIS Governance Committee. Once the final version of the P&P is released complete with the version history, all documents will be combined into a single source document, sent to the listserve, and posted to the Northwest CoC webpage.

- **FY 2022 CoC NOFO:** Registration review was completed and now just waiting for the Grants Inventory Worksheet to go out for approval. Once the GIW confirmation date passes, the NOFO should be released within 10 days. During HUD Open Office hours, Norm Suchar indicated that the NOFO will drop sometime in June and be due sometime in September/early October of 2022, but they are already behind and the NOFO may not be released until August.
- **HUD Match Training:** HUD held a Match Training webinar on June 14, 2022. Several grantees from Northwest CoC were represented. The Match Training was primarily directed to MCOs on proper uses of Medicaid for match. Specific guidance on how to do cash and in-kind match for CoC projects was also highlighted.
- **NC HMIS:** C4 data pull for racial equity is due June 27th. C4 Racial Bias Training has been a four part series sponsored by NC HMIS. C4 will collect and analyze each CoCs data pull and prepare an individual equity plan for each CoC. C4 staff will meet with Northwest staff so that it's tailored for our needs. We will share information when they set a time/agenda for the meeting with the NW CoC. One person from each agency should attend. Will set up listening sessions for each CoC following data analysis.
- Kennedy Freeman, Data Entry Specialist at Hospitality House attended the LSA meeting last week. The LSA's were shown how data warehousing/tools can support implementations which was very exciting. For example, a report that keeps a running tally on program length of stay. For HH, NCHFA requires 90 income recertification so it would keep track and alert a case manager when to recertify. Agencies can pull individual programs or lump together as needed for a single data report. Demographics reports, and report results can be linked directly to a dashboard on a website. Good tools for annual reports as well.
- **Watauga Housing Forum Updates:** The forum series has concluded but Watauga Housing Coalition and several committees that have come out of the initial forums. The Council is now moving ahead with a RBA (Results-Based Accountability) to refine the initiative and goals. The first meeting was the on June 13, 2022 and the next meeting is June 27, 2022 at 6:00pm to complete the RBA and formulate a plan. There is a need to push for better awareness of what/how CoC functions and their role at the meetings. The workgroups will take up specific tasks and look for solutions and funding opportunities to support affordable housing in the area after completing the RBA. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org

- **NC HMIS Governance Committee:** Budget passed for FY 2022-23. Currently electing new Executive Officers. Northwest has held officer roles some period and has asked other to step up but will remain on GC and the Data and Finance subcommittees.
 - **ESG-CV Update:** HH just received large payment from requisitions. Close to \$300,000 was received. Contract amendments forthcoming with extensions on ESG-CV funding until 9/2023 that was authorized by the ESG-CV Notice on April 19, 2022. Both OASIS and HH have requested additional funding from the ESG office if a re-allocation occurs.
 - **ESG Monitoring:** Hospitality House just successfully concluded a virtual monitoring for ESG and ESG-CV by the ESG Office. Street Outreach, Prevention, RRH, and Emergency shelter participant files under both funding sources was monitored including all operating manuals, policies and procedures. No findings, concerns or recommendations were received.
 - **HUD ESG 101 Training:** The ESG Office held an “ESG 101” training on June 16, 2022. More detail than what was offered at the Bringing it Home Conference. Of note, the ESG Office received additional guidance that vehicle maintenance (tires/oil/gas) does not go under ‘Operations’ on the requisitions but is an eligible cost under ‘Services’.
 - **ESG Program Operations Manuals Training:** The training will be held on June 28, 2022 at 2:00. The ESG Office is going to use the standard Technical Assistance meeting (TA) on Tuesdays to focus on compliance/training for specific ESG activities and requirements once per month. Registration is not required to attend, just use the TA log-in for TA as usual. The TA sessions may move to every other week until the RFP is released.
- **Other Business:**
 - **ESG-CV Re-allocation:** The ESG Office as the recipient was required to spend down 50% in IDIS by June 15, 2022 or risk recapture. The ESG Office and subrecipient agencies exceeded the 50% requirement and will therefore be eligible for re-allocated funding. There is no information on how much or when and to whom it may be awarded across the state.
 - **NC HMIS Annual Conference:** scheduled for July 19-21, 2022. The conference may conflict with the next NWCoC meeting. Will move by consensus to 10:30 on July 13, 2022 to accommodate members who will attend HMIS conference.
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **July 13, 2022 at 10:30 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
 Conference ID: 585 407 593#
[Local numbers](#) | [Reset PIN](#) | [Learn more about Teams](#) | [Meeting options](#)

**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday July 13, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HUD Supplemental NOFO Announced to Address Unsheltered and Rural Homelessness**
 - **Review of NC 516 Conflict of Interest Policy and Annual Certification**
 - **HMIS Reporting- Equity C4 Data**
 - **Watauga Housing Council**

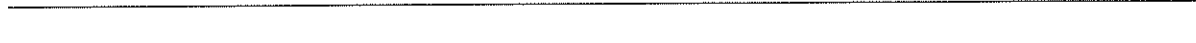
- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**
 - **ESG RFA Training for CoC's and Announcement of Dates**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual August 16, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.



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**Northwest Continuum of Care
ESG and RRH/Prevention Committee Meeting
Tuesday, July 13, 2022 at 10:30am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Sonya Hamby: HMIS Local System Administrator; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator; Hospitality House
Sonya Hamby: Director of Services/Local System Administrator for HMIS; Hospitality House
Logan Shaut: Street Outreach Supportive Services Specialist; Hospitality House
Jakin Rohlinger: Street Outreach Specialist; Hospitality House
Lori Watts: Housing Specialist; VAYA Health LME/MCO
Kim Cashatt: Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Gillian Hampton: Targeting Program DHHS (rental assistance-tenancy supports
Jerry Shore: Executive Director; OASIS, Inc.
Sara Crouch: Director of Community Programs; OASIS, Inc.
Jeannie Futrelle: Housing Programs Manager; OASIS, Inc.
Jazmyn Vickers: Shelter Manager; OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC
Greg Jenkins: Veteran Advocate; Avery County

• **Welcome & Agency Updates and COVID-19 Response:**

- **Graham Doege-Osler:** RRH Coordinator at Hospitality House- the annual ESG funding for RRH is running out of funds for this FY, so working on exiting current program participants/transferring to voucher assistance if needed, and only committing to short term rental assistance. All EHV have been issued in the community- there are no more available unless people move on and release their voucher. The RRH program has two prospective RRH units- one passed minimal housing inspection but one unit did not. One property owner is working on making the necessary repairs, the other owner is not sure whether to proceed. Two others units have pending move-in dates this month. The RRH case load is winding down until more funding is available/reconciled with the possibility of re-allocation from ESG-CV. Otherwise, ESG annual is spent for this FY. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House is working on getting RRH/Prevention participants moved onto voucher assistance who are eligible. One new household for Prevention- 5 enrolled in Prevention total, two households will move off RRH, one is looking for housing. Taking referrals for Prevention but funds are limited unless re-allocation occurs. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **Kim Cashatt:** NWRHA is currently working on the development of a small home community called Saw Mill Village in Yancey with 27 total units: 7 will be one bedroom and 20 two bedroom. Hope to start project in September with completion in late spring of 2023. In Mitchell County, hope to build approximately 30 units there and Dogwood Health Trust is granting 1 million toward the property acquisition. NWRHA just got approval to convert over

existing 'public housing' and move all occupants to Section 8 voucher. Process will start in Yancey County first, some of those units are vacant so expect to move quickly. There was a due diligence period that we met and have been waiting for approval for a long time. In June, there was a notice of allocation posting for more mainstream vouchers, and NWRHA wants to request 30 more HCV. Additionally, the administration fee may go up to \$500 which will be back dated to all existing vouchers. This is a non-competitive allocation from HUD. NWRHA total would be 2167 vouchers if receive the additional 30 vouchers. At this time, 1946 of NWRHA vouchers are active, there is just no units available. NWRHA is also getting some reports of rent increases as leases end and people cannot afford to remain in their unit at new rent. NWRHA is trying to mitigate and get voucher assistance for qualifying households with qualifying units. FMR/Payment Standards still applies- must adhere to the terms of the lease. If voucher assisted, landlord can raise rent with appropriate notice but only at lease end.

- **Jeannie Futrelle:** OASIS has one PSH unit in Avery open that is appropriate for a family. Maintenance being done but will soon be available. Please contact contact Jazmin. The OASIS Emergency Shelter will be opening in about two weeks as the repairs are almost complete from the fire. All other OASIS programs are at capacity as funding is running out. A new RRH Coordinator being hired. Please contact Jeanie if any questions at jfutrelle@oasisinc.org
- **Sara Crouch-** OASIS is doing some re-organization to build capacity. Leadership has discussed program management, supervision of staff, and working on trying to close the gap/learn about HUD, Lots to learn and will ask questions and be attending the NWCoC meetings. Please contact scrouch@oasisinc.org
- **Keisha Robinson:** Coordinated Entry Specialist with VAMC-Salisbury. The VAMC can offer Transitional and PSH for eligible Veterans, no other updates at this time.
- **Lori Watts:** Housing Specialist with VAYA. There is new funding for the one time assistance program for this FY. Complex care managers at VAYA and outside partner agencies may make referrals for assistance. VAYA is reaching out to providers so they are aware and become a network provider so they can make referrals. Households must have a provider referral (Daymark/RHA, e.g.) for the one-time assistance program that allows up to \$500 per qualifying household for rent/utility move-in assistance. Providers may contact Lori Watts for more information at Lori.Watts@vayahealth.com
- **Austin Combs:** Application for approval as a managed care organization (MCO) has been approved for Daymark. Moving ahead on hiring for 2 new positions for care managers- a QP position and also for child services, ACCT Team Lead, Mary Strong took new position. Lots of hiring to support work of Daymark as a MCO and not sure how this will look at this time but new positions available to support the expansion. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org
- **Gillian Hampton:** The Targeting Housing Program of NC DHHS is transferring to the Office of the Secretary and taken out of DHHS Adult Services. There has been a lot of change at DHHS. The Targeted Housing Program used to work with all referrals- focused on TCL transition from adult care facility to community living (those that have persistent mental illness) but funding is decreasing because of acquisition in recent years and funding availability leveled off. Still very difficult to place people in units who qualify.
- **Greg Jenkins:** Veteran advocate came to NC from Florida on vacation and has now come back to this area permanently. Mr. Jenkins has worked in the southeast to get Veterans PTSD dogs, and develop shelter and housing for Veterans for the past 7 years and is working on securing property in Avery County. Currently looking for funding opportunities so is interested in the NWCoC and the ESG grant. Recently acquired multi-million dollar facility in Beech Mountain, and another property in Tennessee for a place to do training, employment, with transportation and farming for Veterans. Needs additional funding and would like information on ESG and CoC funding available. Mr. Jenkins has questions about HMIS and federal funding and what is required to participate in HMIS. The VA uses HOMES but

homeless service and housing providers that are not victim service providers use HMIS. ESG funding for NWCoC is limited by the ESG Fair Share, Northwest's is \$124,167 this year and the funding for Emergency Response for ES and Outreach is capped at 60%. Mr. Jenkins would like to see if there is funding for dedicated ES beds for Veterans. He says his experience with PTSD and homelessness is now driving this goal. The NWCoC has SSVF support available but there are no dedicated Veteran beds in ES. All ES beds at HH are open to all literally homeless persons, including Veterans and OASIS serves all DV regardless of Veteran status. For GPD/SITH there is a process for entry to these programs which are offered in Asheville and some Transitional and PSH through the VAMC in Salisbury. Mr. Jenkins would like Transitional, ES, etc. and a retirement home for low-income Veterans in the NWCoC that would be a 'community living' arrangement and is interested in learning more about the NWCoC.

- **Tina Krause:** Hospitality House (HH) is back in cluster status for COVID so we are back to weekly testing/isolation. Currently moving some persons around in PSH units because of household composition so will have opening in PSH Wilkes scattered site leasing. Will advise when unit is open next month. There will be another unit available in PSH scattered site- 3 bedroom unit and head of household must have a disability and be chronically homeless. Hospitality House has 72 hour COVID isolation rooms for Emergency Shelter entries. Participants are provided private rooms/bath and meals are brought to their rooms. Hospitality House currently has an opening for a FT Combined Component Coordinator that is posted on Indeed. Also have opening for a clinical therapist working with Jenna Crawley at the clinic.

- **CoC Planning Members:**

- **HUD Special NOFO:** HUD released a Special CoC NOFO to Address Unsheltered and Rural Homelessness on June 22, 2022 without prior notice. There are two set-asides: Unsheltered and Rural. The NWCoC Lead is reviewing the Special CoC NOFO materials and is interested in potentially applying for the Rural Set Aside. The Unsheltered Set-Aside has specific population requirements and will be very competitive. Northwest's geographic area was designated by HUD as eligible in all seven counties for the Rural Set Aside but only three CoC's in NC were designated as eligible for the Rural Set Aside and only Northwest had the entire geographic area designated. Project applications and the Collaborative Application have not been posted in *esnaps*. The process is similar to the annual NOFO but the requirements are very different and submission requires a strategic plan, leverage, match and MOUs. Project applicants must work with the CoC to submit a project application. Since the release, there have been several webinars on the Special NOFO. For more information:
https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO
- **Annual Conflict of Interest Policy Review and Disclosure:** The Conflict of Interest Policy (COI) was posted at the meeting and reviewed by the members of the NWCoC. Discussion was had on making disclosure form and annual certification available electronically through the listserv so members could sign and send back any disclosure to Lori Watts since the NWCoC is still meeting virtually because of COVID.
- **NC 516 Written Standards and Coordinated Entry Policy and Procedure:** The NC 516 Coordinated Entry and Assessment Policy and Procedures review/revisions have been completed and approved by the Northwest CoC. The NC HMIS Operating Policy and Procedures approved in June by the NC HMIS Governance Committee were combined into a single source document, sent to the listserv, and posted to the Northwest CoC webpage.
- **NC HMIS:** C4 data pull for the racial equity study was due June 27th. The NWCoC submitted the data. C4 and representatives from each CoC will now set up the listening sessions to be conducted in the CoC. The Governance Committee elected new executive officers. Tina

Krause, Christiana Glenn Tugman and Ethan Flynn are GC members and serve on Finance, Data and the Executive Committee.

- **NC HMIS Annual Summit:** The HMIS Summit, *Using Data to Create and Equitable Tomorrow*, is scheduled for July 19-21, 2022. Registration for HMIS users is free.
- **Watauga Housing Forum Updates:** The forum series has concluded but Watauga Housing Coalition and several committees that have come out of the initial forums. The next meeting is August 2, 2022 3:30 to 5:00 pm, though a location has not been set. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org
- **ESG-CV Update:** The ESG Office as the recipient spent down 50% in IDIS by June 15, 2022 so is eligible for re-allocation. There is no information on how much or when and to whom it may be awarded across the state. Some funding may be returned by sub-recipients at state contract end on June 30, 2022. May be one re-allocation in August/September from state and then the federal re-allocation which may occur in September. Both OASIS and HH have requested additional funding from the ESG office if a re-allocation occurs. OASIS and HH requested extension and both have contracts that end in September 30, 2022.
- **ESG Annual RFP:** Consultation with the ESG office and CoC's per the regulation occurred in late June for the annual ESG RFP. Administrative staff from HH attended and Jennifer Herman from OASIS. The ESG office asked for leadership contacts and the timeline for the NWCoC ESG RFA by July 12, 2022. The application has some changes this year and the ESG office shared the Regional Application template and the Fair Share notice during the meeting. Northwest is eligible for \$124, 167. The ESG Office anticipates the FY2022-23 RFP will go out on July 19, 2022. The firm due date for the Regional Application is October 3, 2022 by 5:00pm. A request for a Letter of Intent for the NWCoC was due on July 11, 2022 but was not required to submit a project application. Hospitality House submitted an LOI and OASIS sent an email stating they would not be seeking ESG annual funding. The RFP will be posted and sent to the listserve when it is released with the NWCoC deadlines, scorecard, and requirements for applicants.

- **Other Business:**

- No other business.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **August 16, 2022 at 10:30 am**
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday August 16, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HUD Special NOFO to Address Unsheltered and Rural Homelessness- Project applications must be submitted no later than September 20, 2022 at 8pm in order to allow adequate time to be reviewed, rejected, reduced or included in the Priority Listing and the Northwest CoC Collaborative Submission.**
 - **HUD Announces FY 2022 CoC Program Competition NOFO- Project Applications must be submitted in e-snaps by August 31, 2022 at 8pm to allow adequate time for review and ranking by the CoC**
 - **HMIS Reporting- Equity C4 Data**
 - **NC 516 Governance Charter revisions for 2022**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**
 - **ESG RFA Project Applications Due to Review Committee Aug 31, 2022**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual September 20, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

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**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, August 16, 2022 at 10:30am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator; Hospitality House
Sonya Hamby: Director of Services/Local System Administrator for HMIS; Hospitality House
Lori Watts: Housing Specialist; VAYA Health LME/MCO
Kim Cashatt: Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Sara Crouch: Director of Community Programs; OASIS, Inc.
Jeannie Futrelle: Housing Programs Manager; OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC
Greg Jenkins: Veteran Advocate; Avery County

• **Welcome & Agency Updates and COVID-19 Response:**

- **Lori Watts:** Lori Watts has changed positions at VAYA to focus on PSH in the Balance of State but will continue to work with the NWCoC. Her former position is posted and interviews are starting this week. Hopefully, the new person will also come to NWCoC meetings. The one time assistance program contact is Racheal Cornwell now. The one time assistance program with Vaya Health is for contracted providers to refer members/recipients for help getting into housing and provides max \$500 for either rent deposits, 1st month's rent, utility deposits. Contact through email at HousingSupport@vayahealth.com. Providers may contact Lori Watts for more information at Lori.Watts@vayahealth.com
- **Sara Crouch:** Kat Danielik is the new RRH Coordinator at OASIS and will be joining the NWCoC meetings. OASIS has free at home COVID tests available outside the main office if needed. Marnie Slawson from Hospitality House and Sarah Crouch will be facilitating the new Community Outreach Committee that came out of the planning with the Watauga Housing Forum meetings. Please contact scrouch@oasisinc.org for more information
- **Kat Danielik:** New RRH Coordinator at OASIS. Contact Katharyn (Kat) Danielik at kdanielik@oasisinc.org
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House is working on getting RRH/Prevention participants moved onto voucher assistance who are eligible. Currently have 4 households enrolled in Prevention and 5 in RRH, one household is looking for housing. Taking referrals for Prevention but funds are limited unless re-allocation occurs. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **Kim Cashatt:** NWRHA is currently still closed to the public. There are vouchers available but affordable housing is difficult to locate. NWRHA is working on 24 of 48 units are under renovation in Wilkes- will be converted from public housing to Section 8 at Cove Creek. Yancey development Woodland Apartments will be renovated next. Saw Mill Village in Yancey will have 27 total units: 7 will be one bedroom and 20 two bedroom. Hope to start project in September with completion in late spring of 2023. Development of the old Lowes site submitted a LITCH application- possible answer in September. In Mitchell County, NWRHA hopes to build approximately 30 units there and Dogwood Health Trust is granting 1

million toward the property acquisition. Still looking for a viable property. NWRHA just got approval to convert over existing 'public housing' and move all occupants to Section 8 voucher. Process will start in Yancey County first, some of those units are vacant so expect to move quickly. There is a due diligence period that was met but have been waiting for approval for a long time. In June, a notice of non-competitive allocation for more mainstream vouchers was released. NWRHA requested 30 more HCVs but did not receive any.

- **Graham Doege-Osler:** RRH Coordinator at Hospitality House. Currently have two long term RRH clients- one needs an EHV. The other just started receiving entitlement assistance and will be moving to efficiency so she can maintain housing without subsidy. One unit is getting inspection this week. The RRH program had 16 households and now down to 3 enrolled. The annual ESG funding for RRH is running out of funds for this FY, so working on exiting current program participants/transferring to voucher assistance if needed, and only committing to short term rental assistance. All EHV have been issued in the community- there are no more available unless people move on and release their voucher. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hospthouse.org.
- **Austin Combs:** Daymark has hired a new Peer Support Specialist: Teresa Spears, tspears@daymarkrecovery.org. Also hiring clinical positions for expansion of services. Application for approval as a managed care organization (MCO) has been approved for Daymark. Moving ahead on hiring for 2 new positions for care managers- a QP position and also for child services. Lots of hiring to support work of Daymark as a MCO. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org
- **Keisha Robinson:** Coordinated Entry Specialist with VAMC-Salisbury. The VAMC can offer Transitional and PSH for eligible Veterans. The VA Standdowns will occur September 9th in Charlotte and Greensboro. The VA Homeless Program Director has resigned, so the VA will be transitioning that to new person at VAMC Salisbury.
- **Jerry Shore:** Had a good planning meeting with Christiana Glenn Tugman and OASIS staff to discuss local competition processes and technical assistance for renewal of OASIS CoC grants. Will continue conversations in support of application for Special NOFO and submission of both Consolidated Applications for Northwest CoC.
- **Jeannie Futrelle:** OASIS has one PSH unit in Avery location open that is appropriate for a family. Maintenance being done but the unit will soon be available. Please contact Jazmin Vickers for more information. All other OASIS programs are at capacity as funding is limited. Please contact Jeanie Futrelle if any questions at jfutrelle@oasisinc.org
- **Tina Krause:** Hospitality House (HH) is back in cluster status for COVID so weekly testing/isolation rooms are in place. Good CE meetings this month- some chronic homeless households are now placed in PSH. Wilkes PSH scattered site has a 3 bedroom unit available and we have possible referral from the Wilkes LEA for family. The Hope Luncheon is this week on the 19th featuring guest speakers, auction, lunch and more. The event is outdoors this year but glad to be hosting event again. Hospitality House currently has an opening for a FT Combined Component Coordinator that is posted on Indeed. Also have opening for a clinical therapist working with Jenna Crawley at the clinic.
- **Ethan Flynn:** The ESG RFA is out for the state and two NOFO's, the Special and annual for CoC. Next week Ethan will be out of town but will have access to email. Will send out further guidance on working on the annual Consolidated Application. Check the Northwest CoC page on Hospitality House website for any updates from HUD.
- **Greg Jenkins:** Veteran advocate is working with two veterans from Avery that are homeless. Have three that have been temporarily re-housed and working toward permanent housing. Trying to do events that focus on Veterans' homelessness. We have had people volunteer services to help and do assessment of veteran's needs. Working with both secular/religious organizations in the area. COVID positives are a challenge and trying to direct people to the care and treatment they need. Interested in StandDown resources for this area and how to help

locals but does not want to work with Asheville VA for housing and resources. VAMC contact Kecia Robinson offered resources and information if needed.

- **CoC Planning Members:**

- **HUD Special NOFO and Annual NOFO:** LOI for Special NOFO is now closed. The Special NOFO for Unsheltered and Rural Homelessness was released first but due October 20, 2022 after the annual NOFO which was released August 1, 2022 and due September 30, 2022. Northwest will post scorecards/updates for annual NOFO this week for renewals and new projects. E-snaps is not open but HUD stated it would open this week. HUD's Special CoC NOFO to Address Unsheltered and Rural Homelessness has two set-asides: Unsheltered and Rural. The NWCoC Lead had Letters of Intent from both Hospitality House and OASIS for projects under the Rural Set Aside. The Unsheltered Set-Aside has specific population requirements and will be very competitive. Northwest's entire geographic area geographic was designated by HUD as eligible for the Rural Set Aside. Project applications and the Collaborative Application are posted in *e-snaps*. The process is similar to the annual NOFO but the requirements are very different and submission requires a strategic plan, leverage, match and MOUs. Project applicants must work with the NWCoC to submit a project application. Since the release, there have been several webinars on the Special NOFO. For more information:
https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO
- **ESG Annual RFP:** The project and Regional application has some changes this year. Northwest is eligible for \$124, 167. The due date for the Regional Application is October 3, 2022 by 5:00pm. A request for a Letter of Intent for the NWCoC was due on July 11, 2022 but was not required to submit a project application. Hospitality House submitted an LOI and OASIS sent an email stating they would not be seeking ESG annual funding. The RFP is posted and was sent to the listserve when it is released with the NWCoC deadlines, scorecard, and requirements for applicants.
- **NC HMIS:** C4 Equity Study- C4 presented to the NC HMIS Governance Committee (GC) at the August GC meeting. C4 will complete the quantitative data analysis for each participating CoC by mid-September. The Listening Sessions will be completed after the quantitative data and the final report will come out after the NOFO. The NW will have a session Lead- Randall Brandon. C4 will train the listening session coordinators and HH administrative staff and the LSA will assist in completing the remaining work on the C4 Equity Study. **MCAH**, the NC HMIS Lead is offering technical assistance for data requests/reports to support work on the Special NOFO. Additional office hours will be offered.
- **NC 516 Bylaws annual review:** A draft of the NC 516 Steering Committee bylaws were presented for review and comment. Changes discussed included: language reflecting current federal reporting requirements (inclusion of the LSA, e.g.), submission of the ESG Regional Application as a responsibility of the CoC Lead, standing committee structure, composition and name changes, the mission/vision statements, and minor edits. Draft was emailed out to listserve and the Steering Committee will hold vote after comments are received at September meeting.
- **Watauga Housing Forum Updates:** The forum series has concluded but the Watauga Housing Coalition has formed several committees from information/goals that came out of the initial forums. Sarah Crouch and Marnie Slawson are a part of the Community Outreach Committee. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org
- **Unsheltered Outreach:** Greg Jenkins is conducting outreach along the Appalachian Trail to find unsheltered homeless, in particular Veterans. Will start in Avery County and cross into TN

and back. Working to expand community awareness and outreach to unsheltered veterans and host events. Hospitality House is conducting street outreach working with locating unsheltered encampments and providing services and connection to housing. Offering food-boxes, hygiene supplies with no preconditions. Engaging where people are and when they come to access sites for food, showers, laundry, etc., and offering assessment and meetings time with Coordinator.

- **Wilkes Center Update:** phones installed last week, some furniture has been delivered and we are looking to open in early fall. Great location to service Wilkes. Walking distance from town and on the river. Close to other essential services that are available in town.

- **Other Business:**

- Discussion on local Law Enforcement Organization (LEO) involvement and jail/prison discharge planning with the CoC. NW has an LEO representative. There is almost daily contact with an LEO and the CoC has a community officer from Boone and Sheriff's Office- Kat Eller, Boone Police Department and Kelly Redmond Watauga Sheriff's Department. In Avery County- if shelter needed, LEO's transport to HH for assistance. Street Outreach works with law enforcement assisted diversion (LEAD) at Watauga jail for re-entry. There are correctional facilities (two in Avery County and one in Wilkes) in the region. At Avery-Mitchell prison, Mayland Community College teaches re-entry classes/training as well as GED. Christiana Glenn Tugman presented every 10 weeks at the prison in Spruce Pine and weekly had a music class at the women's prison in Swannanoa. All DOC facilities, classes, and volunteers activities ended because of COVID. Some prisons opening to limited volunteers in area. Hope to re-start when DOC opens fully at the three prisons.
- **NOFO/Special NOFO:** please remember to check the Northwest page for updates.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **September 20, 2022 at 10:30 am**
[Join Microsoft Teams Meeting +1 828-552-4129](#) United States, Asheville (Toll)
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**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday September 20, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HUD NOFO Consolidated Application**
 - **HUD Special NOFO**
 - **NC 516 Bylaws Vote**
 - **HMIS Reporting**
 - **C4 Data, Listening Sessions Training**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**

- **ESG RFA Regional Application**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual October 18, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

[Join Microsoft Teams Meeting](#)

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Conference ID: 585 407 593#

**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, September 20, 2022 at 10:30am
Via Phone Conference**

Attendees:

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Graham Doege-Osler: RRH Coordinator; Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator; Hospitality House
Kennedy Freeman: Data Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH); VAYA Health LME/MCO
Kim Cashatt: Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Sara Crouch: Director of Community Programs; OASIS, Inc.
Jeannie Futrelle: Housing Programs Manager; OASIS, Inc.
Jazmine Vickers: Shelter and Outreach Coordinator; OASIS, Inc.
Kat Danielik: RRH Coordinator; OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC
Teresa Spears: Peer Support Specialist; Daymark Recovery
David Barr: Housing Supervisor, Easter Seals, UCP of NC and Virginia
Greg Jenkins: Veteran Advocate; Avery County. Veterans Response Team

• **Welcome & Agency Updates and COVID-19 Response:**

- **Graham Doege-Osler:** RRH Coordinator at Hospitality House. The RRH has limited funding available and is mostly providing security deposits and move-in assistance at this time. Utilizing voucher assistance after placement. Have requested additional funding under re-allocation for RRH and applying for ESG annual funds. Currently have two long term RRH clients one of which needs an EHV to maintain housing and the other just started receiving entitlement assistance and will be moving to an efficiency so she can maintain housing without subsidy. Have one unit that is getting an inspection this week. The RRH program had 16 households and now down to 3 households that are enrolled. All EHV have been issued in the community- there are no more available unless people move on and release their voucher. Contact Graham or Marnie if you are aware of any potential units or have a landlord interested in working with the program at graham@hosphouse.org.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House is working on getting RRH/Prevention participants moved onto voucher assistance who are eligible. Currently have 2 households enrolled, two exiting in Prevention and 4 in RRH, one household is looking for housing. Taking referrals for Prevention but funds are limited unless re-allocation occurs. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **Keisha Robinson:** Coordinated Entry Specialist with VAMC-Salisbury. No updates at this time. The VAMC can offer Transitional and PSH for eligible Veterans and help connect Veterans to other benefits.
- **Austin Combs:** Daymark has hired a new Certified Peer Support Specialist: Teresa Spears, tspears@daymarkrecovery.org to join the NWCoC meetings. Daymark is also hiring clinical positions for expansion of services. Daymark will be a managed care organization (MCO) and is moving ahead on hiring for 2 new positions for care managers. Building capacity to support

work of Daymark as an MCO. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org

- **Kim Cashatt:** NWRHA is currently still closed to the public. There are 2,110 vouchers available but affordable housing is difficult to locate. Over 1900 vouchers are issued. New Payment Standards have been approved by the board at 110% FMR beginning October 1, 2022.

NWRHA is working on 24 of 48 units are under renovation in Wilkes that will be converted from public housing to Section 8 at Cove Creek. The Yancey development, Woodland Apartments, will be renovated next. Developing Saw Mill Village in Yancey that will have 27 total units: 7 will be one bedroom and 20 two bedroom with completion in late spring of 2023. Development of the old Lowes site submitted a LITCH application and are awaiting approval. In Mitchell County, NWRHA hopes to build approximately 30 units. Dogwood Health Trust is granting 1 million toward the property acquisition for that development but still looking for a viable property. NWRHA just got approval to convert over existing 'public housing' and move all occupants to Section 8 voucher. Working on Stability Voucher application/notice to HUD due on October 20, 2022.

- **Kat Danielik:** RRH Coordinator at OASIS. The new CoC RRH Project at OASIS is getting ready to start taking clients. Contact Kathryn (Kat) Danielik at kdanielik@oasisinc.org
- **Lori Watts:** Lori Watts has changed positions at VAYA to focus on PSH grants Vaya has in the Balance of State CoC but will continue to work with the NWCoC. Her former position is posted and interviews have started. Hopefully, the new person will also come to NWCoC meetings. The one-time assistance program contact is Rachelle Cornwell at VAYA however, she will be going out for 6-week leave, returning in mid-November. Jessica Joyner will step in to handle one-time assistance in the interim during her leave time. Referrals/information needed about Housing Support One-Time Assistance Program should be directed to HousingSupport@vayahealth.com. The one-time assistance program with Vaya Health is for contracted providers to refer members/recipients for help getting into housing and provides max \$500 for either rent deposits, 1st month's rent, utility deposits. Contact through email at HousingSupport@vayahealth.com. Providers may contact Lori Watts for more information also at Lori.Watts@vayahealth.com
- **Jerry Shore:** Executive Director at OASIS Inc. There is a PSH unit available in Avery County that is a 2 bedroom house that would be good for family and is close to town. Go through Kat for referrals. Will continue conversations in support of application for Special NOFO and submission of both Consolidated Applications for Northwest CoC.
- **Greg Jenkins:** Veterans Response Team- two Veterans he was working with have returned to live with their families out of state. Saw an article about a 21% increase in WNC of homelessness. The article was about Buncombe-Asheville CoC. Has questions about how WNC is defined- what is the geographic area? Depends on context and who is asked, but for the NWCoC its Ashe, Avery, Alleghany, Wilkes, Watauga, Yancy, and Mitchell.
- **Tina Krause:** Hospitality House (HH) is back in cluster status for COVID-19, so weekly testing/isolation rooms are in place. HH has put in request for ESG reallocation for additional funding. Cleaning up a unit in Wilkes for PSH and will be taking referrals from the By-name List. The unit is for a larger household. Please contact Harley/Brandon on the unit particulars. Hospitality House currently has an opening for a FT Combined Component Coordinator that is posted on Indeed. Also have opening for a clinical therapist working with Jenna Crawley at the clinic.

- **CoC Planning:**

- **HUD Special NOFO and Annual NOFO:** FY2022 NOFO for the NWCoC is due September 30, 2022. The Consolidated Application will be posted 2 days prior to submission for extra points. OASIS has applied for DV Bonus for SSO-CE and Hospitality House for the annual

Bonus for SSO-CE. If awarded, both projects will help build capacity for Coordinated Entry system for NC 516. The Special NOFO project review and ranking and then the Consolidated SNOFO Application will follow and is due by October 20, 2022. Check the Northwest CoC page on Hospitality House website for any updates from HUD. Since the release, there have been several webinars on the Special NOFO. For more information:

https://www.hud.gov/program_offices/comm_planning/coc/specialCoCNOFO

Special NOFO Draft Plan to Support Unsheltered/Rural homelessness presented. Will need to move to approval for final plan on October 18, 2022 to post with SNOFO and submit with Consolidated Application. Landlord engagement is HUD priority, 50% leverage (healthcare and PHA) is required, lived experience involvement, and new units commitment. A set-aside and preference must also be included from the PHA. OASIS is restructuring their LL recruitment- calling LLs directly- active recruiting. Governor's Crime Commission gives grant for healthcare visits and they have MOU in place. Networx workgroup concentrating on reduction of barriers, focus on goal oriented solutions, will be included in lived experience group.

- **NC 516 Governance Charter:** A draft of the NC 516 Steering Committee bylaws was presented for review and comment at the NWCoC meeting in August. Changes included: language reflecting current federal reporting requirements (inclusion of the LSA, e.g.), submission of the ESG Regional Application as a responsibility of the CoC Lead, standing committee structure, composition and sub-committee name changes, edits to the mission/vision statements, and other minor edits. Motion by Lori Watts to approve the NC 516 Governance Charter; Jerry Shore, second. Approved unanimously.
- **MCAH Update:** NC HMIS Lead is offering technical assistance for data requests/reports to support work on the Special NOFO. Additional office hours will be offered.
- **NC HMIS:** Implementation contracts have been completed except for one CoC. NC HMIS will contract with ABLr for Americans with Disabilities Act and WCAG work to enhance HMIS ADA compliance. The GC is submitting a project application to the ESG Office for HMIS costs and work on the relational database to serve all 8 CoCs in the NC HMIS system. Potential for \$200,000 this FY.
- **HMIS data reporting for C4-** equity evaluation. Brandon Randal getting the listening sessions organized and going to work with Brandon Poole and Networks. The C4 Equity Study qualitative section plan and schedule was presented to the NC HMIS Governance Committee (GC) at the August GC meeting. C4 will complete the quantitative data analysis for each participating CoC by September. The Listening Sessions will be completed after the quantitative data and the final report will come out after the NOFO. The NW will have a session Lead- Randall Brandon. C4 will train the listening session coordinators and HH administrative staff and the LSA will assist in completing the remaining work on the C4 Equity Study.
- **ESG Annual RFP: The NC 516 Regional Application for FY 2022 is almost done and will be submitted on October 3, 2022. Requested funds for ES, RRH and HMIS.** The project and Regional application has some changes this year. Northwest is eligible for \$124,167. Hospitality House was the only applicant this FY.
- **Watauga Housing Forum Updates:** Sarah Crouch and Marnie Slawson are a part of the Community Outreach Committee. Sub-committee meetings are continuing on. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org

- **Other Business:**

- No other business.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **October 18, 2022 at 10:30 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday October 18, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
- **FY 2022 ESG Regional Application and HUD Consolidated Application submitted**
 - **HUD Supplemental NOFO to Address Unsheltered and Rural Homelessness**
 - **Final Draft for Approval - CoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs**
 - **HMIS Equity C4 Data – Listening Sessions**
 - **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**
 - **ESG RFA Training for CoC's and Announcement of Dates**

- **Other Business**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual November 15, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

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**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, October 18, 2022 at 10:30am
Via Phone Conference**

- **Attendees:**

Tina Krause: Executive Director/CoC Lead; Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding; Hospitality House
Sonya Hamby: Lead Service Coordinator and NC HMIS LSA, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist; Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator; Hospitality House
Kennedy Freeman: Data Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH); VAYA Health LME/MCO
Jessica Joyner: Housing Specialist; VAYA Health LME/MCO
Kim Cashatt: Self-Sufficiency Coordinator; Northwestern Regional Housing Authority
Jerry Shore: Executive Director; OASIS, Inc.
Sara Crouch: Director of Community Programs; OASIS, Inc.
Jeannie Futrelle: Housing Programs Manager; OASIS, Inc.
Jazmine Vickers: Shelter and Outreach Coordinator; OASIS, Inc.
Kat Danielik: RRH Coordinator; OASIS, Inc.
Austin Combs: Director of Services, Watauga County; Daymark Recovery Services
Kecia Robinson: Coordinated Entry Specialist; Salisbury VAMC
Teresa Spears: Peer Support Specialist; Daymark Recovery
David Barr: Housing Supervisor; Easter Seals, UCP of NC and Virginia
Angel Bell: Wilkes Public Schools

- **Welcome and CoC Planning:**

- **HUD Annual NOFO:** FY2022 NOFO for the NC 516 was submitted on September 29, 2022. The Consolidated Application was posted 2 days prior to submission deadline for extra points. OASIS applied for DV Bonus for SSO-CE and Hospitality House for the annual Bonus for SSO-CE. If awarded, both projects will help build capacity for Coordinated Entry system for NC 516. Announcement of awards and project renewals may occur before the end of 2022.
- **HUD Supplemental Rural NOFO:** Special NOFO Draft Plan to Support Unsheltered/Rural Homelessness for NC 516 presented to the CoC. The Plan is submitted with the Consolidated Application for NC 516. The Plan will be an ongoing process for the CoC. The PSH project application required a 50% leverage (healthcare and PHA), lived experience involvement, and commitment for new unit creation. A set-aside and preference must also be included from the PHA. NETworX Watauga workgroup concentrating on reduction of barriers, focus on goal oriented solutions, have authored lived experience group letter. Northwestern Housing Enterprises, NWRHA, Daymark, Wilkes Recovery, and HCCH have provided support letters. Trying to get enough leverage to cover all project submissions and have VAYA and RHA pending. OASIS has Governor's Crime Commission for healthcare visits and they have MOU in place. The draft Consolidated Application, including the Priority Listing, should be posted tonight on the Northwest CoC Funding page, and then submitted in e-snaps tomorrow. The NC 516 Plan is required and attachments will all be uploaded today. HUD 2991 is not returned back yet from the Dept. Of Commerce. Have cover with the AAQ filed 2 months ago and will submit regardless. Vote to approve NC 516 Plan -unanimous.
- **ESG Annual RFP:** The NC 516 Regional Application was submitted to the ESG Office on October 3, 2022. Funding for Emergency Shelter, RRH and HMIS/Lead Activities was requested. Northwest is eligible for \$124,167. Hospitality House was the only applicant this FY.

- **HMIS C4 Equity Analysis:** Brandon Randal and Kennedy Freeman organized the Listening Sessions organized and worked with Brandon Poole and Networks. The C4 Equity Study qualitative section and qualitative section will be presented to the NC HMIS Governance Committee (GC) on October 31, 2022. C4 completed the quantitative data analysis for each participating CoC by September and created a dashboard. Northwest was able to hold one Listening Session. Participants included former and current participants both ES/Unsheltered/PSH/clients. Lots of suggestions from the participants. Group had food, good discussion and suggested movie nights, scheduled activities. Comments from the Listening Session did not include any stated feelings on race/ethnicity bias. Most participants just frustrated by homelessness in general and lack of resources. Dashboard from quantitative analysis and the report did not include median/mean that you see in a standard statistical analysis and outliers skewed the data.
- **Watauga Housing Forum Updates:** Sarah Crouch and Marnie Slawson are a part of the Community Outreach Committee. Sub-committee meetings are continuing on. There are three committees: Fiscal, Housing Solutions, Outreach. Meeting first Tuesday of every month at 3:30. November 1, 2022 is first meeting. Outreach committee is working on planning outreach meetings across the community. The first one will be Hopewell at Meatcamp Church November 15, 2022. Potluck flyer will be sent out. MSW students putting together survey to gain more feedback. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org
- **MCAH/NC HMIS Update:** ESG Annual RFP project application submitted for NC HMIS for \$210,000. Balance of this year's ESG Annual funding will cover additional licenses and some Wellsky costs, Ablr contract, Tableau training and for next year moving toward covering all Wellsky costs for each CoC in the implementation. NC HMIS signed a contract with ABLr for Americans with Disabilities Act and WCAG work to enhance HMIS ADA compliance.
- **ESG-CV Program Updates:** Tina Krause says that the HH Street Outreach program continues to try and engage persons in encampments, especially with the onset of colder weather. Street Outreach has conducted a trash day, provided sanitation assistance, and information on services/housing. Trying to engage housing resistant people and a large encampment in the woods behind HH building but many currently camping there are housing resistant. Will have to make some decisions about how to engage, stay safe, as the weather turns. ESG Office is offering Street Outreach Training coming up on October 25, 2022 at 2:00. Pre-registration is required but can occur right before the start time.

• **Agency Updates and COVID Response**

- **Lori Watts:** Jessica Joyner with VAYA has joined us today. Jessica is the interim contact for the one time assistance program at this time until Rachelle Cornwell returns in mid-November. Jessica will step in to handle one-time assistance in the interim during Rachelle's leave. VAYA is currently working well with Watauga Daymark on provider referrals. Lori Watts has changed positions at VAYA to focus on PSH grants, the position remains open, and while the VAYA PSH projects are in the Balance of State CoC region, Lori will continue to work with the NWCoC. Hopefully, the new person in that role will also come to NWCoC meetings. Referrals/information needed about Housing Support One-Time Assistance Program should be directed to HousingSupport@vayahealth.com. The one-time assistance program with Vaya Health is for contracted providers to refer members/recipients for help getting into housing and provides max \$500 for either rent deposits, 1st month's rent, utility deposits. Contact through email at HousingSupport@vayahealth.com. Providers may contact

Jessica Joyner jessica.joyner@vayahealth.com for more information or also at Lori.Watts@vayahealth.com

- **Kat Danielik:** RRH Coordinator at OASIS. The new CoC RRH Project at OASIS is now launched. Have one client enrolled. Marnie Slawson at Hospitality House has been very helpful getting RRH questioned answered. OASIS PSH has 4 households enrolled. Have a vacancy in Newland for a 2 bdr./ 2 bath unit. Good for family. Contact Kathryn (Kat) Danielik at kdanielik@oasisinc.org
- **Sara Crouch:** October is National Domestic Violence month. There will be a vigil at the Jones House next Tuesday at 7:30 pm in recognition and remembrance. Mary McKinney will be guest speaker. Please engage others who may like to speak and contact Sara to let her know. OASIS made an offer for an outreach coordinator, and if accepted, she will start November 1, 2022. Will be glad to shift back to other responsibilities once she is brought fully onboard.
- **Jerry Shore:** Executive Director at OASIS. Received notice of ESG-CV re-allocated funds award. OASIS spent 98% of ESG-CV from Round 1 and 2. Asked for ESG contract extension and additional funding and received entire request. Contract for new award will expire in September of 2023.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House is working on getting RRH/Prevention participants moved onto voucher assistance who are eligible. Currently have 5 households in RRH program, one new in housing, and Prevention has two households enrolled. Taking referrals for Prevention but funds are limited. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **Kim Cashatt:** NWRHA is submitting Letter of Intent with HUD for Stability Vouchers. We have over 150 Housing Choice Vouchers that still can be issued but it remains difficult to find housing. In Wilkes, the speedway re-opening may change available housing there as some rentals may change to AirB&B. Rent Reasonableness ran for a recent unit that was new construction, so that was worth noting. NWRHA is working on 24 of 48 units are under renovation in Wilkes that will be converted from public housing to Section 8 at Cove Creek. Not adding any additional units- just changing programs. The Yancey development, Woodland Apartments, will follow but this is a massive renovation of existing units and hope to have that project completed in the spring of 2023. Developing Saw Mill Village in Yancey that will have 27 total units: 7 will be one bedroom and 20 two bedroom with completion in by October of 2023. Some of these units are committed to the new PSH project under the SNOFO. There are 2,110 vouchers available but affordable housing is difficult to locate. New Payment Standards have been approved by the board at 110% FMR beginning October 1, 2022. Development of the old Lowes site submitted a LITCH application and are awaiting approval. In Mitchell County, NWRHA hopes to build approximately 30 units. Dogwood Health Trust is granting 1 million toward the property acquisition for that development.
- **David Barr:** Easter Seals has hired a new manager, Bobby Reagan, for Boone apartments. Ann Marie has moved on to another opportunity. Repairs to the foundation is still ongoing at the Boone site. Only one unit is ready. W. Jefferson has 3 openings and Wilkesboro has 4 units available. Have some recent luck with referrals from VAYA- non ACTT clients are eligible but may be able to have case by case consideration for those who have ACTT to come into housing program. Lenoir has 2 openings, Morganton maybe one opening on line soon. W. Jefferson has option for 2 bedroom apartments and that is the only program that can offer that option. Must meet HUD guidelines for unit however on family size. Carl at group home in W. Jefferson may have one opening as well.
- **Austin Combs:** Daymark has hired a Tailored Care QP care manager and a new Peer Support Specialist. Pushed back dates to December 1, 2022 to launch MCO. May have room for another QP. Really exciting to see growth of Daymark. Teresa Speers is seeing clients and can take referrals. Daymark has a need for OIP person, two children's clinicians, and Team Leads.

Daymark just started offering a hiring bonus which is paid out over the first year of employment (approx. \$8,000). Continuing to refine/improve process for walk-in assessment/intake. Trying to get initial assessment down to less than hour but not quite there yet. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org or

Certified Peer Support Specialist: Teresa Spears, tspears@daymarkrecovery.org

- **Tina Krause:** Hospitality House (HH) has one opening in Wilkes- duplex for PSH scattered site. There is also a 3 bedroom unit in town. Has not been vacant for 6 years. Two PSH move-ins will occur by end of month to two units in Wilkes. For ES- bringing people in to overflow shelter. Offering onsite testing, isolation rooms if needed, starting safety plans and letting people in who are on ES waitlist. Accepting donations for cold-weather gear like blankets, jackets, gloves, etc. not just for unsheltered but for community members without heat. WeCAN is gearing up for heating assistance as DHHS did get extra funding. Referrals should go to DHHS first for assistance. HH had outbreak of flu (10 cases in two weeks) so we are trying to get flu shot clinic set up at shelter.
- **Angel Bell:** Ms. Bell is with the Wilkes County School system. Assisted during the PIT/HIC and wants to participate in 2023. Appreciates all the help/resources available in the community. Marnie Slawson has been able to take some of the Wilkes Schools referrals for housing assistance for homeless families.

- **Other Business:**

- No other business.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **November 15, 2022 at 10:30 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday November 15, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HUD Supplemental NOFO to Address Unsheltered and Rural Homelessness Submitted**
 - **HMIS Equity C4 Data – Review**
 - **Annual Point in Time Count- January 25, 2023**
 - **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
- **Annual FY 2023 ESG Contract Award Announced**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business- Fair Housing Training**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual December 20, 2022 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

[Join Microsoft Teams Meeting](#)

+1 828-552-4129 United States, Asheville (Toll)

Conference ID: 585 407 593#

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**Northwest Continuum of Care
Data Quality Committee Meeting
Tuesday, November 15, 2022 at 10:00am
Via Phone Conference**

• **Attendees:**

Tina Krause: Executive Director/CoC Lead, Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding, Hospitality House
Sonya Hamby: Lead Service Coordinator and NC HMIS LSA, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Kennedy Freeman: Data Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Kim Cashatt: Self-Sufficiency Coordinator, Northwestern Regional Housing Authority
Jerry Shore: Executive Director, OASIS, Inc.
Kat Danielik: RRH Coordinator, OASIS, Inc.
Austin Combs: Director of Services, Watauga County, Daymark Recovery Services
Kecia Robinson: Coordinated Entry Specialist, Salisbury VAMC

• **Agency Updates and COVID Response**

- **Kim Cashatt:** NWRHA submitted a Letter of Intent with HUD for Stability Vouchers. No other updates at this time.
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House currently has ten households enrolled in the Rapid Re-Housing program: 5 are housed and receiving case management and 5 that are looking for housing. Increasing enrollment due to additional funds from ESG-CV re-allocation. New ESG Annual funds will begin in January of 2023.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House currently has 3 new households enrolled in RRH program and 8 total enrolled. Some households will be exiting soon. Prevention has two households enrolled receiving assistance and case management. Taking referrals for Prevention but funds are limited. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **Jerry Shore:** OASIS staff and clients have been affected by COVID and flu. Limiting contact as much as possible but maintaining services and shelter. OASIS PSH leasing project has been notified that rent will increase for those units. The proposed increase is well above FMR. OASIS is looking at ways to mitigate- can pay over FMR but not use CoC or ESG funds to do so. Vouchers may help but need to maintain outcomes per grant agreement. This is an area wide issue for many CoC housing projects.
- **Kat Danielik:** RRH Coordinator at OASIS has one client currently enrolled and 2 more for scheduled for intake. Looking for families for units OASIS has secured in Newland for a 2 bdr./ 2 bath unit. Good for family. Contact Kathryn (Kat) Danielik at kdanielik@oasisinc.org
- **Kecia Robinson:** Coordinated Entry Specialist for the Salisbury VAMC. On track to reach national goal of housing 38,000 homeless veterans by end of 2022. Currently at 30,914 nationwide. The Salisbury VAMC set a goal of 353 and currently have 263 housed. May not quite make the Salisbury VAMC goal but still trying hard until the end date. The Salisbury VAMC can offer Transitional and Permanent Housing to qualifying homeless Veterans.
- **Ethan Flynn:** ESG award notice received by NC 516 for \$124,167. Hospitality House was the only applicant and received full funding for Emergency Shelter, RRH and HMIS/Lead Activities.

- **Austin Combs:** Daymark has hired an Outpatient clinician and Intensive in-home team Leads. Daymark is still offering signing bonus which is paid out over the first year of employment (approx. \$8,000) and is still hiring for clinical and ACCT positions. Daymark is in the final stages for tailored care management and have hired a Care manager. Letters have gone out to clients that explain what tailored care management is, who their agency is, and that they can request a change in the assigned agency. Staff can answer questions about the letters your clients receive. There will be an assessment scheduled for these clients to make sure we are meeting their needs. Daymark has also hired a Tailored Care QP care manager and a new Peer Support Specialist. The date has been pushed to December 1, 2022 to launch the MCO. May have room for another QP. Really exciting to see growth of Daymark. Teresa Speers is seeing clients and can take referrals for those needing Peer Support services. Please contact Austin Combs for more information or client referral at acombs@daymarkrecovery.org or Certified Peer Support Specialist: Teresa Spears, tspears@daymarkrecovery.org
 - **Lori Watts:** Housing Specialist – Permanent Supportive Housing (PSH) for VAYA Health. Rachele Cornwell returns from leave in the next few weeks and will manage the VAYA one-time assistance fund. The one-time assistance program with Vaya is for contracted providers to refer members/recipients for help getting into housing and provides max \$500 for either rent deposits, 1st month's rent, and utility deposits. Referrals/information needed about Housing Support One-Time Assistance Program should be directed to HousingSupport@vayahealth.com. VAYA is also working on the tailored plan roll-out. Lori's former position still at VAYA is still not filled. Providers may contact Jessica Joyner jessica.joyner@vayahealth.com for more information or also at Lori.Watts@vayahealth.com
 - **Tina Krause:** Hospitality House (HH) is operating cold weather protocol at the main shelter. Many unsheltered persons with high needs are entering Night-by-Night shelter due to the dangerous weather conditions and Daymark crisis is helping support the additional persons that have significant MH in this pilot collaboration project. The Night-by-Night shelter now operates year-round. The cold weather protocol allows additional space, extended day hours, and persons that have had violence or drug possession on the property access to shelter provided they agree to a safety plan. HH is also experiencing a rise in flu and COVID positives both in staff and clients. HH has some scattered sites in Wilkes coming on for PSH that are close to bus routes and the hospital. Have leased other units in same complex under PSH project. Working on scheduling the ribbon cutting for the Wilkes Center to open to the public. Marnie and Graham are both meeting with clients there but it is not officially open to public. At the Wilkes Center, there is space for other agencies in the CoC to meet with clients they serve that do not have office space in Wilkes. Recovery Revolution is next door so there are other providers for supportive services in the same area that will generate traffic to the Wilkes Center for housing or domestic violence services. Working with the Health Foundation to set up a joint space shared between HH and Recovery Revolution for showers/laundry for unsheltered clients served by either agency. The Combined Component project at HH is full. Have one opening in Wilkes—a duplex for PSH scattered site that has not been vacant for 6 years.
- **CoC Planning:**
 - **PIT/HIC-** The annual Point in Time and Housing Inventory Count (PIT/HIC) is set for January 25, 2023. NC 516 will do an unsheltered count and also does a service count. The service count helps the CoC bring in smaller partners information (food pantries, etc.) for PIT data. Hospitality House works with area partners to collect the PIT data, OASIS collects DV agency data, and area schools contribute to the PIT/HIC. The PIT surveys collect demographic information over a historical time. The Veteran count is always low for NC 516 but the VFW collects some information for the PIT. Salisbury VAMC may be able to help to collect homeless Veteran data for those persons in the CoC. Planning with Wilkes Schools and Watauga and have contacts for some school systems but need more for other counties. Jasmine

is going to work on PIT/HIC coordination for OASIS with crisis providers. The PIT count is difficult to conduct in this large rural region of 2,400 square miles. Lori Watts will reach out to providers as well to make connections and will work with Daymark and Austin to get additional contacts. The PIT survey is NC 516 to develop but it must collect the required fields. Lori Watts will work with Ethan and Sonya to cross train in PIT/HIC data collection and submission to HUD.

- **Watauga Housing Forum Updates:** Marnie Slawson provided an update for the Watauga Housing Committees which are meeting on the first Tuesday of the month at 3:30. There are three committees: Fiscal, Housing Solutions, and Community Outreach that all flowed from the Watauga Housing Forums. Tonight, the Community Outreach Committee is hosting a pot-luck event in the Meatcamp community at Hopewell. MSW students will be conducting a survey to gain more feedback, taking notes, and staff with OASIS and HH will be on hand to facilitate the meeting. There is no RSVP required, so bring a dish and come by. The bad weather may impact attendance but hoping for good turnout. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org
 - **NC HMIS Update:** The NC HMIS Governance Committee (GC) issued an RFQ for data warehousing of the implementations' NC HMIS data. At the monthly GC meeting, the following provided a 30-minute presentation on their capabilities: Greenriver, SAS Institute, Bitfocus, and Simtech. The GC members will vote on which of these entities we would like to see a quote on electronically by next week. The GC also approved expenditures for the following costs: additional HMIS end-user licenses for NC 516, Analytical Force training on Tableau to create dashboards, and NC 516 WellSky costs for the October, November and December.
 - **ESG-CV Program Updates:** Tina Krause reports that the HH Street Outreach program continues to try and engage persons in encampments, especially with the onset of colder weather. Street Outreach case load is getting larger and OASIS is also conducting outreach. Both of these projects are ESG-CV funded. As those funds deplete, some private funders interested in providing support but and HH will keep the name 'Street Outreach'. Staff have conducted a trash day, provided sanitation assistance, and information on services/housing. Trying to engage a large encampment in the woods behind HH building but many currently camping there are housing resistant. Will have to make some decisions about how to engage, stay safe, as the weather turns.
- **Other Business:**
 - NC 516 Annual Fair Housing and Equal Access Training: The annual training will be offered by the end of the year. Christiana Tugman will send out a Doodlepoll to interested agencies to schedule the training in the next few weeks. Can also do it immediately following the next CoC meeting- or on another day. Can make presentation to cover issues seen by providers related to ADA and Fair Housing. Email suggestions to Christiana.
 - Graham Doege-Osler: WeCAN is now offering heating assistance. Referrals/inquiries should go to DHHS first for assistance and then to WeCAN. The cost of 100 gallons is \$716 and most households cannot get delivery of less than 100 gallons. Wallace Propane will allow some a running account for small refills of propane. A direct line to contact Graham to get help with the heating/utility assistance is set up. Must income qualify to receive assistance and WeCAN will keep giving out fuel assistance until out of money. Over 60 and/or under 6 years of age in household or is disabled will get priority with DSS funds.
 - NC 516 Meeting for December will be re-scheduled to December 14, 2022 at 10:00 am because of the holidays.

- **Upcoming Meetings and Dates:**

- Next scheduled meeting of the Northwest CoC- **December 14, 2022 at 10:00 am**

Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
Conference ID: 585 407 593#

**Northwestern Continuum of Care
Steering Committee Meeting
Tuesday December 14, 2022 – 10:00 AM
Meeting Log in Below**

- **Welcome & Agency Updates and COVID Response Vaccinations**

- **COC Planning**
 - **HMIS LSA Reporting-in progress**
 - **Annual Point in Time Count- January 25, 2023- Updates on Planning**
 - **Watauga Housing Council**

- **Governance Committee and NC HMIS updates**

- **COVID Relief State and Federal Grant Updates**
- **Annual FY 2023 ESG Contract Award Announced**
 - **ESG-CV: Update on area projects**
 - **Homeless Prevention and Diversion Program, Rapid Rehousing and CE/Outreach/Supportive Services**

- **Other Business- Annual Fair Housing Training completed**

- **Upcoming Meetings and Dates:**
 - **NWCoC – Virtual January 17, 2023 at 10am**

Below are the meeting link /call in information for next Tuesday's meeting.

[Join Microsoft Teams Meeting](#)

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**Northwest Continuum of Care
Steering Committee Meeting
Tuesday, December 14, 2022 at 10:00am
Via Phone Conference**

- **Attendees:**

Tina Krause: Executive Director/CoC Lead, Hospitality House of Northwest NC
Ethan Flynn: Director of Grant Funding, Hospitality House
Sonya Hamby: Lead Service Coordinator and NC HMIS LSA, Hospitality House
Christiana Glenn Tugman: Compliance and Planning Specialist, Hospitality House
Marnie Slawson: Homelessness Prevention and RRH Coordinator, Hospitality House
Graham Doege-Osler: RRH Coordinator, Hospitality House
Jakin Rohlinger: Street Outreach, Hospitality House
Kennedy Freeman: Data Specialist, Hospitality House
Lori Watts: Housing Specialist – Permanent Supportive Housing (PSH), VAYA Health LME/MCO
Jerry Shore: Executive Director, OASIS, Inc.
Kat Danielik: RRH Coordinator, OASIS, Inc.
Jeanie Futrelle: Director of Client Services, OASIS, Inc.
Jazmyn Vickers: Housing Coordinator, OASIS, Inc.
David Barr: Housing Manager, Easter Seals

- **Agency Updates and COVID Response**

- **Jerry Shore:** OASIS staff and clients have been affected by COVID and flu. Limiting contact as much as possible but maintaining services and shelter.
- **Jeanie Futrelle:** Have COVID tests available for pickup at the main office. These tests are free. Also available at the Avery office.
- **Lori Watts:** Housing Specialist – Permanent Supportive Housing (PSH) for VAYA Health. Joel Rice has been hired as the new Community Housing Specialist and will start soon filing Lori's previous role with VAYA. Joel Rice will hopefully be able to join the Northwest CoC meetings as well. Lots of changes at VAYA but hopefully Lori can maintain attendance at the Northwest meetings. Will help complete the 2023 PIT/HIC for Northwest but also have to do Balance of State Region 1. Rachele (Cornwell) Ellis has returned from leave and will manage the VAYA one-time assistance fund. The one-time assistance program with VAYA is for contracted providers to refer members/recipients for help getting into housing and provides max \$500 for either rent deposits, 1st month's rent, and utility deposits. Referrals/information needed about Housing Support One-Time Assistance Program should be directed to HousingSupport@vayahealth.com. VAYA is also working on the tailored plan roll-out. Providers may contact Jessica Joyner jessica.joyner@vayahealth.com for more information or also at Lori.Watts@vayahealth.com
- **Graham Doege-Osler:** RRH Coordinator for Hospitality House. Completed intake on client with lengthy episodic history of homelessness. Have some questions regarding CE and institutional discharge. Increasing RRH enrollment due to additional funds from ESG-CV re-allocation. New ESG Annual funds will begin in January of 2023.
- **David Barr:** Easter Seals has openings in the Northwest region for qualified persons with severe persistent MH that are Medicaid eligible. Can take a family of two but head of household needs to be a qualified applicant. Currently, the group home is full. The Boone apartment is still undergoing repairs to the foundation. That complex is behind the mall. Unit availability in Jefferson, Wilkes, and Lenoir. Easter Seals units were limited to exclude persons with ACTT but there has been some movement there. If need assistance with referral and

application, contact david.barr@eastersealsucp.com. The application can be returned to David Barr directly or housing@eastersealsucp.com.

- **Tina Krause:** Hospitality House (HH) Emergency Shelter and the Night-by-Night program is full. There is flu and COVID at the shelter infecting clients and staff. Currently operating cold weather protocol at the main shelter. Have unit for large family in PSH scattered site that is almost ready but finishing up some minor repairs. Trying to arrange with High Country Community Health (HCCH) for another vaccine and booster clinic but HCCH is understaffed. HH does have tests available if anyone needs them. Have an opening in staff for service Coordinator for TH/RRH and the DDV/SSA Combined Component project. Taking resumes for a therapist to assist Jenna Crawley. HH is down to one Outreach Specialist. Contact Jakin Rohlinger if need outreach assistance.
- **Marnie Slawson:** Homelessness Prevention and RRH Coordinator for Hospitality House currently has 1 new household in the Prevention program and one may enroll today. The ESG-CV funded program is low in funding, with just a few months left. In RRH, no newly enrolled. Some households will be exiting soon. Prevention has two households' enrolled receiving assistance and case management. Taking referrals for Prevention but funds are limited. Contact Marnie Slawson for assistance at: marnie@hosphouse.org
- **CoC Planning:**
 - **NC 516 LSA submission:** Sonya Hamby, Local System Administrator for HMIS. There are some discrepancies/error in the HMIS annual Longitudinal System Analysis (LSA) for 2021-22. Some of the same errors were never reconciled in last year's report but starting to address and clean up report resolve errors. Had some assistance from Lori Watts.
 - **PIT/HIC-** The annual Point in Time and Housing Inventory Count (PIT/HIC) is set for January 25, 2023. Ethan Flynn will attend a webinar on PIT/HIC in early January. Will continue to work with Sonya, Lori and Tina to finalize planning for the PIT/HIC. This year, the PIT will collect age ranges. Lori will work with MH and SU and the Ashe County Coalition to manage PIT. Also will work with Kim Cashatt at the NWRHA to get information out about the PIT to the outer lying counties of Avery, Mitchell, Yancey and Alleghany. Good participation from Wilkes, the Watauga county LEAD program, and OASIS. NC 516 does an unsheltered count and a service count annually. The service count helps the Northwest CoC bring in smaller partners information (food pantries, etc.) for PIT data. Hospitality House works with area partners to collect the PIT data, OASIS collects DV agency data, and area schools contribute to the PIT/HIC. The PIT surveys collect demographic information over a historical time. The Veteran count is always low for NC 516 but the VFW collects some information for the PIT. Salisbury VAMC may be able to help to collect homeless Veteran data for those persons in the CoC. Planning with Wilkes Schools and Watauga and have contacts for some school systems but need more for other counties. Jazmyn is going to work on PIT/HIC coordination for OASIS with crisis providers.. Lori Watts will reach out to providers as well to make connections and will work with Daymark to get additional contacts. Lori Watts will work with Ethan and Sonya to cross train in PIT/HIC data collection and submission to HUD.
 - **Watauga Housing Forum Updates:** Marnie Slawson provided an update for the Watauga Housing Committees. The Community Outreach committee had the first community conversation in Meatcamp at Hopewell. Eleven people attended the potluck. Mostly an educational meeting with lots of questions good feedback. Larger committees held meeting on December 6 2202 at Boone United Methodist Church. Those committees are meeting on the first Tuesday of the month at 3:30. There are three committees: Fiscal, Housing Solutions, and Community Outreach that all flowed from the Watauga Housing Forums. There is current discussion on whether to form a 501(c) 3. The Watauga Housing Council received a small grant from the Rotary Club. For more information on upcoming events or on how to participate in a workgroup: Wataugahousingforum.org

- **NC HMIS Update:** The NC HMIS Governance Committee (GC) issued an RFQ for data warehousing of the implementations' NC HMIS data. The following entities provided a 30-minute presentation on their capabilities: Greenriver, SAS Institute, Bitfocus, and Simtech. The GC members voted to ask for quotes from all presenters but Bitfocus. Analytical Force training on Tableau to create dashboards is ongoing and NC 516 Wellsky costs for the October, November, and December invoice were approved for each CoC that requested it.
 - **Meeting with NCCEH-** Tina and Christiana met with the ED of NCCEH earlier this month. Ryan Fehrman is trying to connect and rebuild relationships with other CoCs across the state.
 - **ESG Annual:** The 2023 contract is signed.
 - **ESG-CV:** Re-allocation contracts went out this week for signature. Both OASIS and HH received additional funding.
 - **ESG and CoC Leads Quarterly meeting call December 13.** Spoke about 2024 ESG RFP. HUD is monitoring: LSHR, Equal Access Rule, Rent Reasonable, Waivers and COVID Tiebacks, VAWA and Procurement requirements.
 - **OASIS RRH Program:** The new CoC funded RRH has one ready to move in, another household on the waitlist, and two new clients in Alleghany County.
 - **Street Outreach:** Jakin Rohlinger with HH Street Outreach and Engagement can take referrals. Jakin is hoping to start working out of the Wilkes County office a few days a week very soon. Campsites behind Club 12 have created a trash issue that the SO team is working to trying to mitigate and move people into safer shelter. Brook Hollow Project will discuss issues with encampments in that area at their meeting next week.
- **Other Business:**
 - **NC 516 Annual Fair Housing and Equal Access Training:** The annual training was conducted twice in December to work with peoples schedules. All presentation materials and some additional resources were sent out to attendees by presenter Christiana Glenn Tugman. Good turn-out for this year's training by housing and service providers.
 - **CE for NC 516:** Jerry Shore wants to continue discussion around CE and get clarity around referral/RRH placement. All agreed to schedule a meeting in early January.
 - **ESG Monitoring:** OASIS just completed an ESG desk file monitoring and had no findings or concerns. Congratulations!
- **Upcoming Meetings and Dates:**
 - Next scheduled meeting of the Northwest CoC- **January 17, 2023 at 10:00 am**
Join Microsoft Teams Meeting +1 828-552-4129 United States, Asheville (Toll)
 Conference ID: 585 407 593#