

Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

1. the CoC Application, and
2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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1A-1. CoC Name and Number: NC-516 - Northwest North Carolina CoC

1A-2. Collaborative Applicant Name: Hospitality House of Northwest North Carolina

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Michigan Coalition Against Homelessness

1A-5.	New Projects
	Complete the chart below by indicating which funding opportunity(ies) your CoC is applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.
1.	Unsheltered Homelessness Set Aside
2.	Rural Homelessness Set Aside

1B. Project Capacity, Review, and Ranking—Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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1B-1.	Web Posting of Your CoC Local Competition Deadline—Advance Public Notice. (All Applicants)	
	<p>Special NOFO Section VII.B.1.b.</p> <p>You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.</p>	07/26/2022

1B-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)	
	<p>Special NOFO Section VII.B.1.a.</p> <p>You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.</p>	
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:	
1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

1B-3.	Projects Rejected/Reduced—Notification Outside of e-snaps. (All Applicants)	
	<p>Special NOFO Section VII.B.1.b.</p> <p>You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.</p>	
1.	Did your CoC reject or reduce any project application(s)?	Yes
2.	Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
3.	If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022

1B-3a.	<p>Projects Accepted–Notification Outside of e-snaps. (All Applicants)</p> <p>Special NOFO Section VII.B.1.b.</p> <p>You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.</p> <p>Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.</p>	10/05/2022
1B-4.	<p>Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)</p> <p>Special NOFO Section VII.B.1.b.</p> <p>You must upload the Web Posting–Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.</p> <p>Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC's website or affiliate's website—which included:</p> <ol style="list-style-type: none">1. the CoC Application, and2. Priority Listings.	10/18/2022

2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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2A-1.	<p>Reduction in the Number of First Time Homeless—Risk Factors.</p> <p>Special NOFO Section VII.B.2.b.</p>	
<p>Describe in the field below:</p> <p>1. how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;</p> <p>2. how your CoC addresses individuals and families at risk of becoming homeless; and</p> <p>3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.</p>		

(limit 2,500 characters)

- 1) The Northwest CoC utilizes a Prevention and Diversion Coordinated Entry Pre-screen tool to identify individuals or families becoming homeless for the first time and those at imminent risk of homelessness. When an individual or family is identified as literally homeless, a full assessment is completed within 14 days of initial intake. If an individual or family is identified to be at imminent risk of homelessness, a Homelessness Prevention and Diversion pre-screen and assessment tool is utilized to assess barriers to housing and homeless history in addition to detailed questions regarding their legal standing in an eviction process as well as possible defenses to eviction. These assessments help to determine risk factors associated with persons experiencing homelessness for the first time. Risk factors include loss of income, cost burdened housing and financial stability, lack of employment or underemployment, trauma, domestic or family violence, physical and mental health issues and related costs, history of substance use, criminal history, and lack of family and community support or other factors related to housing instability. Increased outreach and coordination with providers have all effectively reduced first time homelessness in the NWCoC.
- 2) The Northwest CoC uses ESG-CV Prevention and Diversion and privately funded Crisis Assistance Programs (religious organizations/private endowments, e.g.) public assistance programs and the PHA, to assist households at high risk of homelessness or at imminent risk of homelessness with financial assistance and referrals to reduce/ameliorate barriers to retaining and maintaining permanent housing. The Northwest CoC reviews data quarterly to assess common factors of households experiencing homelessness for the first time. The data is used to prioritize assistance for people with the highest risk of becoming homeless. The Northwest CoC continues to expand outreach, day services, crisis assistance and information and referral to access points and partner agencies in the region and target resources to those persons at the highest risk of becoming homeless for the first time and entering the homeless response system.
- 3) The Northwest CoC Lead/Executive Director, Hospitality House of Northwest NC will oversee the NWCoC's strategy to continue to reduce the number of persons experiencing homelessness for the first time.

2A-2.	<p>Length of Time Homeless—Strategy to Reduce. (All Applicants)</p> <p>Special NOFO Section VII.B.2.c.</p>
<p>Describe in the field below:</p> <p>1. your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;</p> <p>2. how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and</p> <p>3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.</p>	

(limit 2,500 characters)

- 1) The Northwest CoC has a plan to reduce the length of time individuals and families remain homeless by prioritizing households with the highest vulnerability/acute and longest length of time homeless and by referring lower acute households to other housing options such as Housing Choice/Emergency Housing Voucher (HCV/EHV) assistance or other income based housing. The effects of the pandemic and an area housing crisis have impacted the length of time homeless for the NWCoC. Households with the highest vulnerability/acute and longest length of time homeless (following the Order of Priority) are referred to appropriate housing interventions based on acute score. Eligibility (disability) and acute determine PSH options, need for ongoing support, and ensure a successful housing intervention is achieved and stability maintained. The NWCoC By-Name List (BNL) is managed/monitored weekly to reduce the length of time a household experiences homelessness and to monitor households that may become chronic, and refers households who are low vulnerability or only need one-time financial assistance to obtain housing to reduce the length of time homeless and engaged with the system.
- 2) If a household is identified as literally homeless or fleeing domestic violence, service providers will determine the start date of homelessness and gain an understanding of an individual's specific needs, barriers, and complete homeless history including episodes of homelessness within the last three years. Households receive a full assessment to determine needs, vulnerability, and the appropriate housing intervention that is documented in the BNL. Households who have low acute based on the assessment are provided support and linked to HCV/EHV, income based housing, or other assistance to quickly move them to permanent housing. The NWCoC works to identify households with the longest length of time homeless and those who are housing resistant and provides ongoing engagement and case management. Engagement with housing resistant households occurs frequently to gather the necessary information needed for assessment over a period of time. Effective case management and weekly data/BNL review to identify households with the longest length of time homeless and households with low acute, help to reduce the length of time homeless to ensure that homeless episodes are brief and resources are targeted.
- 3) Northwest Lead/Executive Director, Tina B. Krause, Hospitality House.

2A-3. Successful Permanent Housing Placement or Retention. (All Applicants)	
Special NOFO Section VII.B.2.d.	
<p>Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:</p> <p>1. emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and</p> <p>2. permanent housing projects retain their permanent housing or exit to permanent housing destinations.</p>	

(limit 2,500 characters)

- 1) The Northwest CoC has developed strategies to increase the rate individuals and families residing in emergency shelter, transitional housing, and rapid rehousing successfully exit to permanent housing destinations. The strategies include; landlord recruitment, building strong community relationships with affordable housing providers, monthly meetings with the Public Housing Authority to connect to Housing Choice/Emergency Housing Vouchers, utilization of the Homeless Admission Preference, and identifying low income/tax credit units targeted for households with or without disabilities. The Rapid Rehousing project secures voucher assistance to stabilize households long-term and help maintain housing affordability outside the program term if needed based on history of housing instability, income at annual assessment, and/or change in household composition, as well as other factors that support housing retention and reduce returns to homelessness. In the face of an affordable housing crisis and global pandemic, these strategies have increased the exits to permanent housing destinations for households in emergency shelter, transitional housing, and rapid rehousing programs.
- 2) The Northwest CoC Permanent Supportive Housing service providers offer effective case management practices that produce positive outcomes increasing the rate at which program participants retain their permanent housing. Supportive community programs are dedicated to assisting households with complex service needs that help stabilize households supporting housing retention and/or positive exits to other permanent housing. The NWCoC has effectively utilized a "Move On" strategy in partnership with the PHA to exit households who no longer need intensive case management, CoC funded financial assistance or services. Homelessness Prevention services and financial assistance is available post project exit if a crisis occurs so households do not return to homelessness. Additional wrap-around and supportive services include resources for mental health, substance use, employment, health care, food access, and case manager follow-ups to identify those who are at risk of homelessness due to the lack of community support, financial hardship, unemployment, or underemployed, and/or a health crisis. Case management follow-up occurs within six months of program exit and additional resources/support can be provided to ensure that households can retain their housing.

2A-4. Returns to Homelessness—CoC's Strategy to Reduce Rate. (All Applicants)	
Special NOFO Section VII.B.2.e.	

Describe in the field below:	
1.	how your CoC identifies individuals and families who return to homelessness;
2.	your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1. The Northwest CoC has strategies including prevention services and continued participant and provider engagement post program exit that assists in identifying households at risk of returning to homelessness. Identifying participant concerns, barriers, and supporting effective communication are critical, and connecting households to community services is necessary to maintain housing stability to reduce returns to homelessness. Northwest CoC strategies focus on ongoing communication with the Public Housing Authority, partner agencies, crisis assistance organizations, and supports ongoing relationships between case managers, clients, and landlords. Landlords have direct contact with Providers/Service Coordinators to mediate emerging tenant issues and address concerns if former participants need support or are at risk of losing housing and returning to homelessness. Additionally, the Northwest CoC identifies indicators that may affect participant's returns to homelessness and monitors local housing trends to modify Prevention and Diversion assistance to ensure households demonstrating the highest risk of a return to homelessness maintain housing. Every effort is made to support households that are unsuccessful in a given project and individuals/families may request a transfer to another project (PSH scattered site to PSH Hard to Serve, e.g.) to retain housing and not exit to homelessness.
2. The Northwest CoC strategies to reduce the rate of additional returns to homelessness work under the same foundation as identifying those who: improving former participants' connection to resources, awareness of assistance under homelessness Prevention and Diversion and crisis assistance programs, building community partnerships with housing providers and agencies, and strengthening landlord engagement effect a solution to reducing additional/any returns to homelessness. Community wide supportive services remain available up to and beyond program exit and 6 month follow up services help identify and assist households at risk of returning to homelessness. Providers/Service Coordinators/case managers from all program types provide follow-up services to former participants for six months with the availability of continued assistance to ensure households maintain stability if needed.
3. Northwest Lead/Executive Director, Tina B. Krause, Hospitality House.

2A-5. Increasing Employment Cash Income—Strategy. (All Applicants)	
Special NOFO Section VII.B.2.f.	
Describe in the field below:	
1. the strategy your CoC has implemented to increase employment cash sources;	
2. how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and	
3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

1) NWCoC has developed a comprehensive strategy to ensure participants increase employment income that includes: community job boards, case management, securing partners that specialize in obtaining and providing employment for persons with employment barriers, minimal skill, lack of education, and supporting employment retention for the unemployed/underemployed for high-risk employees. Safety measures to prevent the spread of infectious disease within congregate shelter settings, limited the ability to offer on-site career development workshops, but agency support and virtual opportunities/job fairs remain available through NC Works Career Center and Goodwill, which promote job readiness, resume/application assistance, and employment opportunities. Continued NWCoC partnerships with Daymark Recovery Services for Individual Placement and Support-Supported Employment (IPS-SE), an evidence-based practice promoted by SAMHSA, for participants with active Mental Health/Substance Use disorders has assisted many program participants gain their first employment. IPS-SE is a person-centered service focused on participants with persistent mental illness to gain successful employment through career exploration, education, job acquisition, and additional support for employment retention. Moving Forward workshops, taught in collaboration with NWCoC partner agencies, focuses on women who may be reentering the workforce after experiencing homelessness/survivors of DV or other agency referrals where additional soft skills would provide more employment stability and support for increased cash income. Moving Forward, a series of women's workforce empowerment workshops, will return to in-person training when infectious disease protocols are lifted at the main facility in the NWCoC.

2) NWCoC has an MOU with workforce development partner, NC Works/Goodwill, to provide on-site day center workshops designed to increase employment income which include case management services, life skills training, financial budgeting, connecting participants with educational and new employment opportunities, job readiness training, resume/application assistance, and direct employer referrals.

3) NWCoC Lead/Executive Director, Hospitality House and IPS-SE Team Lead for Daymark Recovery Services.

	2A-5a. Increasing Non-employment Cash Income—Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
Describe in the field below:		
	1. the strategy your CoC has implemented to increase non-employment cash income;	
	2. your CoC's strategy to increase access to non-employment cash sources; and	
	3. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

- 1) The NWCoC strategy to increase non-employment cash sources involves training program staff on all federal entitlements eligibility criteria and monitoring changes to existing or new non-employment programs through monthly meetings and the NWCoC listserve to facilitate participant's successful access to entitlements. The Lead Agency's Lead Service Coordinator is SOAR certified and a Legal Aid entity in the western region also provides representation for SSI/SSDI denials at no cost and assistance with enrollment for homeless households. Entitlement agencies are active members of the NWCoC board and collaborate with NWCoC that inform community partners of all available resources, current capacity, and eligibility criteria. Guidance on barriers for participants like prior drug felonies (SNAP) active warrants (VA), time-limits for assistance, rules for SNAP's Able Bodied Adult Without Dependents (ABAWD) and the available resources to assist if denied under ABAWD are routinely shared with participants and providers to encourage those with previous denials/90 day limits to re-apply. Transportation, documentation/identification assistance, administrative appeal assistance if denial occurs, and disseminating accurate information regarding non-employment cash sources have proved an effective strategy to increase access to non-cash income sources.
- 2) NWCoC has a targeted strategy to ensure participants increase access to non-employment cash sources. The strategy includes direct assistance with enrollment for programs such as SNAPS/TANF/WIC, a dedicated Veteran Services provider to assist with VA benefits/service-connected disability, and certified SOAR workers to facilitate SSI/SSDI/Medicaid/Medicare enrollment. Additionally, NWCoC partners may refer homeless youth participants (16-26 yrs.old) with previous foster care placement during adolescence to the Dept. of Social Service for the Independent Living Services for Foster Children (NC LINKS) which provides tuition assistance, case management, budgeting and an annual financial stipend, regardless of other state/federal benefits they may receive. Additionally, in support of the NWCoC Plan, the NWCoC is currently conducting outreach to area providers to increase certification in SOAR as demands exceed capacity.
- 3) NWCoC Lead/Executive Director, Hospitality House of Northwest, NC.

2B. Coordination and Engagement—Inclusive Structure and Participation

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2B-1.	Inclusive Structure and Participation—Participation in Coordinated Entry. (All Applicants)	
	Special NOFO Sections VII.B.3.a.(1)	

In the chart below for the period from May 1, 2021 to April 30, 2022:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	Yes	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Nonexistent	No	No
4.	CoC-Funded Victim Service Providers	Yes	Yes	Yes
5.	CoC-Funded Youth Homeless Organizations	Nonexistent	No	No
6.	Disability Advocates	Yes	Yes	Yes
7.	Disability Service Organizations	Yes	Yes	Yes
8.	Domestic Violence Advocates	Yes	Yes	Yes
9.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	No	Yes
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
13.	Law Enforcement	Yes	No	Yes
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	Yes	Yes
15.	LGBTQ+ Service Organizations	Yes	No	Yes
16.	Local Government Staff/Officials	Yes	No	Yes
17.	Local Jail(s)	Yes	No	Yes
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	Yes	Yes

20.	Non-CoC Funded Youth Homeless Organizations	Nonexistent	No	No
21.	Non-CoC-Funded Victim Service Providers	Yes	Yes	Yes
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	Yes
23.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
24.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
25.	Other homeless subpopulation advocates	Yes	Yes	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
28.	Street Outreach Team(s)	Yes	Yes	Yes
29.	Substance Abuse Advocates	Yes	Yes	Yes
30.	Substance Abuse Service Organizations	Yes	Yes	Yes
31.	Youth Advocates	Yes	No	Yes
32.	Youth Service Providers	Yes	Yes	Yes
	Other:(limit 50 characters)			
33.	Veteran Administration/SSVF/GDP Providers	Yes	Yes	Yes
34.	FQHC, Blue Ridge Outreach Clinic, SU Treatment Facility	Yes	No	Yes

2B-2.	Open Invitation for New Members. (All Applicants)	
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.	

Describe in the field below how your CoC:	
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
4.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

(limit 2,500 characters)

- 1) NWCoC has an open, standing invitation to join the NWCoC and the Steering Committee. Meeting information is posted on electronic platforms to encourage active participation and solicit new membership in an effort to build collaborative relationships with public agencies, nonprofits, health care organizations, private philanthropic foundations, developers, local government, advocacy groups (disability, LGBTQIA, e.g.) colleges, homeless advocates/persons with lived experience, and faith/civic and BIPOC community organizations throughout the entire region.
- 2) The NWCoC communicates at in-person meetings, public forums, local media, via web and at presentations with member agencies and religious/civic groups to extend an open invitation to participate/join the NWCoC in activities/meetings/governance/special projects. Members participate in county-specific forums to educate stakeholders about the affordable housing/homeless service gaps with a specific focus on the needs of unsheltered and families. Forums included elected officials, government planners, and nonprofit leadership and resulted in committed participation/ongoing planning from agency leaders and from specific subpopulation providers.
- 3) The NWCoC Lead regularly conducts outreach to communicate the needs of homeless individuals and families and participation is encouraged to the broader community, program participants, and to those who may not otherwise have an understanding of the collaborative efforts of the NWCoC or knowledge of the ability to participate, such as the lived experience group NETWorX or the Steering Committee subcommittee on Policy and Planning.
- 4) The NWCoC actively engages organizations that focus on equity and culturally specific advocacy to share their perspectives, barriers, and insight to inform policy and governance in the NWCoC. Equity training is regularly offered and diversity discourse occurs between NWCoC members and community leaders to broaden understanding, address barriers and support cultural sensitivity across the broader community. The NWCoC Lead presents at civic meetings/local government/faith communities and advocacy groups that represent communities of color, disability advocates, and the LGBTQIA community. The NWCoC has contracted with Ablr360 (a Digital Accessibility and Inclusion company) to revolutionize information delivery consistent with ADA and Web Content Accessibility Guidelines/WCAG to promote accessibility and further support this work.

2B-3. CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)	
Special NOFO Section VII.B.3.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

- 1) The NWCoC has active representation from a broad array of organizations and individuals that provide direct/collateral services in the NWCoC homeless response system or have an interest in preventing and ending homelessness. Members include representatives from health/substance use providers, homeless shelters/housing, victim service agencies, the PHA, housing developers, workforce development agencies, veterans' service providers, the VAMC, mainstream resource providers, persons with lived experience, advocacy groups, the LME/MCO, and Legal Aid. NWCoC membership is diverse and engaged in planning, policy decisions, and CoC funding decisions and represents all counties in the NWCoC.
- 2) The NWCoC Steering Committee has an open meeting platform that encourages candid discussion of local issues, programs, community needs, and initiatives across all organization types serving the population. NWCoC meetings are scheduled/web posted in advance of each calendar year, with meeting/training materials sent in advance of each meeting to a listserv. Monthly meetings continued virtually in 2021-22 because of Covid-19 and the NWCoC actively worked to share information across media types/platforms and communicate effectively with disabled individuals (visual/hearing impaired, cognitive and physical disabilities) in shelters, supportive housing/day programs, and the community by making information available via the website, digital formats, social media, and public presentations. The NWCoC Lead/stakeholders attend state, county/town meetings, participate in advisory/workgroups with hospitals, DHHS, mediation diversion programs, law enforcement, and in community planning, and presentations to student groups and civic/religious organizations to gather information across the region and present on the root causes and solutions to homelessness as well as solicit feedback.
- 3) Multiple CoC members attended/presented and the Lead Agency for the CoC co-sponsored a four part series in 21-2022 that engendered a working-group to create/sustain/leverage affordable housing and ongoing planning. The NWCoC regularly reviews system-wide performance data and conducts an annual needs survey which enables the community to identify service gaps, emerging issues, and discuss solutions/ideas from various perspectives in the state/region. A 2021-22 housing needs assessment, a housing market assessment and NWCoC data was circulated to inform affordable housing policy, get feedback, and find solutions.

2B-4. Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)	Special NOFO Section VII.B.3.a.(4)
Describe in the field below how your CoC notified the public:	
1. that your CoC's local competition was open and accepting project applications;	
2. that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
3. about how project applicants must submit their project applications;	
4. about how your CoC would determine which project applications it would submit to HUD for funding; and	

5. how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

(limit 2,500 characters)

- 1) When the SNOFO was released on June 22, 2022, the NWCoC Lead reviewed the SNOFO for details/ deadlines related to project application submission/notices, funding availability, project types and SNOFO requirements. The NWCoC Steering Committee met on July 13, 2022 and discussed the SNOFO in detail and the designation of the NWCoC entire geographic area under the Rural Set-Aside.
- 2) On July 26, 2022 a public notice requesting a Letter of Intent from any interested agency in the NWCoC and announcing the SNOFO with links, competition deadlines/information, and local submission process requirements was sent via email listserv and posted to the NWCoC website. Direct notice was sent to the entire NWCoC listserv, including HUD webinar information and links, and to stakeholders/agencies detailing the SNOFO opportunity. The email shared links to the CoC Program Competition page and local competition notice on the NWCoC webpage. On 9/9/2022, another notice included the NWCoC Project Scorecard for the SNOFO, the NWCoC Agency Appeals Policy.
- 3) Letter of Intent deadline, Project submission deadlines and requirements for submitting applications, the funding available, and when/how notification of acceptance, reduction or rejection would be given to applicants were clearly stated in all communications and again on September 9, 2022 in another posting/email after HUD changed the funding availability under the SNOFO.
- 4) In determining the Priority Listing under the SNOFO, the NWCoC Review & Ranking Subcommittee considered the following criteria: agency capacity, timeliness in submission, adherence to Housing First, NC 516 policies, racial/diversity/equity/cultural sensitivity and engagement, program design, target populations/community need, agency financial information/spending, funding availability, and consistency with the NC 516 Unsheltered and Rural Homelessness Plan.
- 5) The NWCoC communicated in publicly accessible forums/format requesting proposals, presented to the full membership at meetings in advance of the SNOFO and following its release, regularly engaged providers through ongoing communication, member meetings, and community planning meetings at which invitations for proposals were extended. All notices, policies, and instructions were posted on-line in digital format to be accessible and ensure effective communication to persons with disabilities/Limited English Proficiency and a notice of such was included in the postings and emails.

2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

2C-1.	Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.b.	

	In the chart below:
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	NC Dept. of Commerce/Federally Qualified Health Centers (FQHC)	Yes

2C-2.	CoC Consultation with ESG Program Recipients. (All Applicants)	
	Special NOFO Section VII.B.3.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.

(limit 2,500 characters)

- 1) NWCoC works directly with the NC Dept of Health and Human Services (DHHS), the ESG recipient for North Carolina, during the planning phase of the state's Request for Proposals (RFP) on application requirements, state and local process intersection, and allocation and award of ESG and re-allocation of ESG-CV funds to sub-recipients. Prior to release of the RFP, the NWCoC solicits information on program and service gaps identified in the community and then engages DHHS/ESG in planning initiatives and project alignment based on the NWCoCs allocation under the State's Fair Share Plan. The NWCoC Lead and admin staff attended a June 2022 planning meeting with DHHS/ESG to review the draft RFP, provide feedback and corrections to the application in advance of the RFP release. The NWCoC also provided a detailed local competition summary to the ESG Office in advance of the RFP release to facilitate coordination with prospective applicants on local competition information.
- 2) DHHS/ESG and state CoC Leads have quarterly ESG Technical Assistance meetings to evaluate data, report performance, share best practices, and evaluate sub-recipient performance. The NWCoC conducts bi-annual reviews on sub-recipients performance, including clients served and exit outcomes for funded activities, and then evaluates program performance in determining ESG funding recommendations each year. Desk Monitorings following the ESG CPD monitoring guidebook are conducted within the NWCoC at the program level.
- 3) The NWCoC provides the following information to DHHS/ESG: PIT/HIC data, performance measures, HMIS data (including data completeness), Quarterly Performance Reports/CAPER, program compliance with written standards/homeless prioritization, monitoring results, and directly with the ESG Office any concerns/questions and/or AAQ responses from HUD related to ESG program implementation or eligible costs/regulatory interpretation.
- 4) NWCoC operates under the State of North Carolina Consolidated Plan, overseen by the NC Division of Rural Development/Department of Commerce. The PIT/HIC/CAPER is provided annually to the state and NWCoC leadership communicates via DHHS to the Division of Rural Development on how CoC/ESG and other state and federal funded programs address the needs of the homeless population in the NWCoC and where additional resources are needed. The NWCoC also provided feedback during the comment period of the amendments to the state's Consolidated Plan and HOME ARP Plan.

2C-3.	Discharge Planning Coordination. (All Applicants)
	Special NOFO Section VII.B.3.c.

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Foster Care	Yes
2.	Health Care	Yes
3.	Mental Health Care	Yes
4.	Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts. (All Applicants)
	Special NOFO Section VII.B.3.d.

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

2C-4a.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts—Formal Partnerships. (All Applicants)
	Special NOFO Section VII.B.3.d.

Describe in the field below:

1. how your CoC collaborates with the entities checked in Question 2C-4; and
2. the formal partnerships your CoC has with the entities checked in Question 2C-4.

(limit 2,500 characters)

NC 516 adopted the Ensuring Access to Educational Services Policy which requires all providers of homeless services, shelter, and housing to provide individuals and families educational services and assistance with school enrollment consistent with McKinney-Vento (42 U.S.C §11434a(2)) and NC law. NWCoC works directly with area youth education providers, McKinney-Vento LEA's, and regional school district's across the 7 counties to ensure that school age children/unaccompanied youth are enrolled in school and connected to services and transportation, in order to remain in their school district of origin and receive wrap-around support to promote their stability and overall well-being. Systemwide, every household with minor children/unaccompanied youth are fully informed of their rights concerning educational services and the NC 516 policy. NWCoC partners work closely with all the LEA's to connect homeless students and families with education services and other mainstream resources to ensure minimal disruption to the child/youth. NWCoC works with appointed homeless liaisons within 7 school districts and functions as the point of contact for housing/shelter services for families/youth experiencing homelessness. Agency coordinators initiate services with school/LEA and/or early childhood education providers in the appropriate district and attend meetings with school district social workers to connect education providers with available services for families/unaccompanied youth experiencing homelessness. CoC-funded programs have a MOU with The Children's Council for early childhood development (birth-12) and parenting support services. Early childhood development partnerships are in place with local Smart Start agencies and providers work directly with school counselors/social workers to address any issues related to the success of the youth/child's education path and ensure school enrollment. NC-516 has 7 separate school systems so there are no designated seats for school/LEA's as it would create an imbalance with 7 reserved seats for the education systems. But a school representative is a voting NWCoC member from the county that has historically reported the largest number of unsheltered families during the PIT. Partner agencies serve as representatives on an LEA taskforce and community initiatives to inform and train agencies on trauma informed care and resilience for children/families/unaccompanied youth in the NWCoC.

2C-4b.	<p>CoC Collaboration Related to Children and Youth—Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)</p> <p>Special NOFO Section VII.B.3.d.</p>	
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Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

(limit 2,500 characters)

NC 516 adopted the Ensuring Access to Educational Services Policy, consistent with the Every Student Succeeds Act (ESSA), and requires providers of homeless services, shelter, and housing to inform individuals and families of their eligibility for educational services and provide assistance with school enrollment consistent with McKinney-Vento (42 U.S.C §11434a(2)), ESSA, and NC law. Every household with minor children and any unaccompanied youth of school age are fully informed of their rights concerning educational services and the NC 516 policy. The policy requires: the parent/guardian having charge or control of a child enroll that child (if between the ages of 7-16 years old) in school within 5 business days of admission to a housing/shelter program; that staff provide the parent/guardian with information on the district/school that is age and grade level appropriate for the child and on the right to remain at the child's school of origin; the enrollment right of a child/youth regardless of the production of previous school/health records, birth certificates or proof of residency, and the contact information for the school social worker, LEA and/or McKinney-Vento liaison. Parents choosing home-school must provide program staff with grade-appropriate curriculum/web-based programming used to support a home-school student, proof of ongoing progress in mastering grade-level material (per N.C. General Statutes), and that staff will provide or make arrangements with a school's transportation coordinator, if requested by the parent/guardian or unaccompanied youth, to facilitate engagement in school services or school sponsored activities. Staff must ensure: parent/guardian follow school policies regarding absences, have the medical documentation necessary to return to school after an illness or injury, and are encouraged to develop relationships with community partners to offer educational support on-site, such as tutoring, reading programs, and provision of supplemental learning materials. Agencies are required to inform families of their options for child care/developmental support, including evaluation, and assist families in healthcare coverage enrollment and accessing annual wellness evaluations to support understanding of age-appropriate developmental milestones and immunization choice.

2C-5. Mainstream Resources—CoC Training of Project Staff. (All Applicants)
Special NOFO Section VII.B.3.e.

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC's geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1. Food Stamps		Yes
2. SSI—Supplemental Security Income		Yes
3. TANF—Temporary Assistance for Needy Families		Yes
4. Substance Abuse Programs		Yes
5. Employment Assistance Programs		Yes
6. Other		Yes

2C-5a.	Mainstream Resources—CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.e.	
Describe in the field below how your CoC:		
1. systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;		
2. works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;		
3. provides assistance to project staff with the effective use of Medicaid and other benefits; and		
4. works with projects to promote SOAR certification of program staff.		

(limit 2,500 characters)

1) NWCoC provides monthly updates to educate providers on mainstream benefits and eligibility criteria for state/federal and local resources. Additionally, NCCARE360, an up to date resource directory and referral platform, is used across NC which provides a coordinated, community-oriented, person-centered approach for delivery of mainstream benefit/resource information and enables increased utilization of resources to address social determinants of health. The NWCoC advises on all program criteria and provides updates to mainstream benefit programs through monthly meetings, in-service training, the listserve and NCCARE360. Mainstream benefit providers are members of the NWCoC board and ensure community partners are informed of all available resources, current capacity, and referral practices.

2) NWCoC works directly with project staff/provider staff to assist program participants with enrollment in SNAP/TANF/WIC to obtain benefits, health insurance coverage (ACA/Medicaid/Medicare/V/A) and connection to healthcare providers/partners (FQHC and the Blue Ridge Outreach Clinic) and partners with Daymark Recovery Services for services including Substance use/mental health and Assertive Community Treatment Teams utilization. NWCoC project staff assists participants in health insurance/Medicaid/Medicare enrollment by direct referral to Health Care Navigators, the VA, a SOAR worker, or N.C. ePass for entitlement enrollment, including health coverage. The NWCoC has transportation and prescription assistance, an MOU with an FQHC for acute and primary care, and Blue Ridge Outreach Clinic for on-site primary health care for program participants in ES/TH/PSH and Street Outreach. A Licensed Professional Counselor is staffed at the Blue Ridge Clinic to offer no cost MH/SU treatment and behavioral counseling services. HRSA funded Community Health Workers at an FQHC will support the new PSH and SSO-CE/SSO projects to increase access to mainstream benefits and navigate healthcare. Staff help clients navigate applications, address barriers, and provide up to date health resource information and the NWCoC staffs an attorney to address more significant barriers to obtaining benefits.

3) The NWCoC works with projects to promote/have certified SOAR workers staffed to facilitate SSI/SSDI/Medicaid/Medicare enrollment. SOAR certification has not been as accessible since the pandemic but the NWCoC is actively engaging providers to have additional staff SOAR certified.

3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3A-1.	<p>Rehabilitation/New Construction Costs–New Projects. (Rural Set Aside Only).</p> <p>Special NOFO Section VII.A.</p>
<p>If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.</p>	
<p>Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?</p>	
No	

3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1.	<p>Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)</p> <p>Special NOFO Section VII.C.</p>	
<p>Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?</p>		No
3B-2.	<p>Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)</p> <p>Special NOFO Section VII.C.</p> <p>You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.</p> <p>If you answered yes to question 3B-1, describe in the field below:</p> <p>1. how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and</p> <p>2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.</p>	

(limit 2,500 characters)

4A. Attachments Screen For All Application Questions

<p>Please read the following guidance to help you successfully upload attachments and get maximum points:</p>			
	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.	
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'	
	3.	We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.	
	4.	Attachments must match the questions they are associated with.	
	5.	Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.	
	6.	If you cannot read the attachment, it is likely we cannot read it either. - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time). - We must be able to read everything you want us to consider in any attachment.	
	7.	Open attachments once uploaded to ensure they are the correct attachment for the required Document Type.	
Document Type	Required?	Document Description	Date Attached
1B-1. Local Competition Announcement	Yes	Local Competition...	10/18/2022
1B-2. Local Competition Scoring Tool	Yes	Local Competition...	10/18/2022
1B-3. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/18/2022
1B-3a. Notification of Projects Accepted	Yes	Notification of P...	10/18/2022
1B-4. Special NOFO CoC Consolidated Application	Yes		
3A-1. CoC Letter Supporting Capital Costs	No		
3B-2. Project List for Other Federal Statutes	No		
P-1. Leveraging Housing Commitment	No	Leveraging Housin...	10/18/2022
P-1a. PHA Commitment	No	PHA Commitment	10/18/2022
P-3. Healthcare Leveraging Commitment	No	Healthcare Levera...	10/18/2022
P-9c. Lived Experience Support Letter	No	Lived Experience ...	10/18/2022
Plan. CoC Plan	Yes	CoC Plan	10/18/2022

Attachment Details

Document Description: Local Competition Announcement

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: Leveraging Housing Commitment

Attachment Details

Document Description: PHA Commitment

Attachment Details

Document Description: Healthcare Leveraging Commitment

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: CoC Plan

Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/18/2022
1B. Project Review, Ranking and Selection	10/18/2022
2A. System Performance	10/18/2022
2B. Coordination and Engagement	10/18/2022
2C. Coordination and Engagement–Con't.	10/18/2022
3A. New Projects With Rehab/New Construction	No Input Required
3B. Homelessness by Other Federal Statutes	10/18/2022
4A. Attachments Screen	Please Complete
Submission Summary	No Input Required

NC 516 (Northwest CoC) ESG Project Application Scorecard 2022-23

Northwest Continuum of Care (NC 516)

LETTER OF INTENT TO APPLY: SPECIAL SUPPLEMENTAL NOFO

On June 22, 2022, without prior notice to Continuums of Care, the U.S. Department of Housing and Urban Development (HUD) released the Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness (Special NOFO). This is a first-of-its-kind package of resources to address unsheltered homelessness and homeless encampments, including funds set aside specifically to address homelessness in rural communities by connecting vulnerable individuals and families to housing, healthcare, and supportive services by promoting partnerships with healthcare organizations, public housing authorities and mainstream housing providers, and people with lived expertise of homelessness.

Through this Special NOFO, HUD will award funding to communities to implement coordinated approaches -- grounded in Housing First and public health principles -- to reduce the prevalence of unsheltered homelessness, and improve services, health outcomes, and housing stability among highly vulnerable unsheltered individuals and families. HUD expects applicant communities to partner with health and housing agencies to leverage mainstream housing and healthcare resources. Projects included in this funding opportunity and responding to this letter of intent may serve any geographic area within the CoC and must meet all eligibility and quality threshold requirements established in this Special NOFO. HUD's Continuum of Care Supplemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness (Special NOFO).

For the Special Supplemental NOFO, there are two set-asides available for the Northwest CoC: Unsheltered and Rural. The NWCoC Steering Committee and Collaborative Applicant, are reviewing the Special CoC NOFO materials, requirements, and CoC priorities and are interested in potentially applying for the Rural Set Aside during the competition.

The Unsheltered Set-Aside has specific population requirements and will be very competitive both nationally and at the state level. For the Rural set-aside, Northwest's entire geographic area (Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey) was designated by HUD as eligible for the Rural Set Aside application. Only three CoCs in North Carolina were designated as rural and therefore, also eligible for the Rural Set Aside.

The Special NOFO Project Applications and the Collaborative Application has now been posted in esnaps. The process is similar to the annual NOFO for CoCs, but the requirements are very different, and submission requires a strategic plan, leverage, match, and MOUs to support the proposal as a threshold submission requirement. Project

If you are interested in applying for these funds, you must complete a Letter of Intent (LOI)
by August 9, 2022 by 8:00 pm.
The LOI must contain the following:

1. Agency Information:
 - o Name of Organization
 - o Contact Person for this Project: Name, Title, Phone, Email
 - o System for Award Management (SAM) Registration/UEI Number
 - o Organization Description and History (Max 200 words)
 - o Proposed Area of Service
 - o Statement of agency's ability to use the Homeless Management Information System to record client level data (or an HMIS comparable database if Victim Service Provider).
2. Proposal Description
 - o Proposed Area of Service (limited by CoC geographic region)
 - o Type of potential project (including project type(s))
 - o 200-word description of proposed project
 - o Proposed total budget request, including category and eligible activity types
 - o Description of potential partnerships for the required 50% leverage of funds being requested (note: leverage requirements for application includes utilizing housing subsidies/subsidized units not funded through CoC or ESG and the value of assistance being leveraged from a healthcare organization and/or commitment to access substance use treatment provider. See, Special NOFO for details.)

All information must be submitted on agency letterhead. The Letter of Intent must be complete, incomplete and late submissions will not be reviewed. Letters of Intent may be sent electronically or by mail and are due by August 9, 2022, by 8:00 pm to:

Lori Watts, Vice Chair; Northwest Continuum of Care
Mailing Address: 825 Wilkesboro Blvd NE, Lenoir, NC 28645
O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409
E Lori.Watts@vayahealth.com

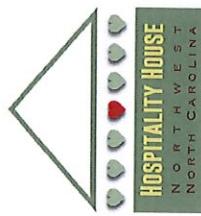
Letters of Intent will be reviewed and written notification regarding whether project proposal meets the requirements for submission and align with the Northwest CoC priorities for project submission by August 17, 2022.

On Tuesday, June 21st, Northwest Community on Care
Mailing Address: 825 Wilkesboro Blvd NE, Lenoir, NC 28645
O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409
E Lori.Watts@vayahealth.com

Letters of Intent will be reviewed and written notification regarding whether project proposal meets the requirements for submission and align with the Northwest CoC priorities for project submission by August 17, 2022.

Announcements for local competition deadlines and project scorecards will be posted on the Northwest CoC funding page: <https://www.hosphouse.org/nwcooc-funding>. Project Applications must be submitted no later than September 20, 2022, by 8:00 pm to be reviewed, rejected, reduced, or included in the Priority Listing and the Northwest CoC Collaborative Application submission. The Collaborative Application for the Special NOFO is due October 20, 2022, by 8:00 pm in esnaps.

All parts of the 2022 CoC Special NOFO Consolidated Application will be available to the community for inspection by verbal or written request to the Collaborative Applicant: Tina Krause d/o Hospitality House at 338 Brook Hollow Road, Boone, NC 28607, 828-264-1237, director@hosphouse.org. Arrangements will be made to provide and review any or all parts of the CoC Consolidated Application in a manner that is effective for persons with disabilities and persons with Limited English Proficiency (LEP).



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Full Name*

Email*

CONTACT

828-264-1237
Street: 338 Brook Hollow Road
Mail: PO Box 309
Boone, NC, 28607

EMAIL



Type here to search
O 

78°F Mostly cloudy  4:33 PM
7/16/2022



Christiana Glenn Tugman <cgtugman@gmail.com>

Letter of Intent to Apply: Special Supplemental NOFO - unencrypt

1 message

Tue, Jul 26, 2022 at 9:45 AM
To: Tina Krause <director@hosphouse.org>, Angela Bell <bella@wilkes.k12.nc.us>, Austin Combs <acombs@daymarkrecovery.org>, Bill Fioramonti <billf1@charter.net>, "Carl Jenkins (carl.jenkins@eastersealsucp.com)" <carljenkins@eastersealsucp.com>, Christiana Glenn Tugman <cgtugman@gmail.com>, Corry Daudezman <maylandcommunityservicecenter@gmail.com>, David Barr <david.barr@eastersealsucp.com>, Gillian Hampton <gillian.hampton@dhhs.nc.gov>, Graham Doege-Osler <wecan@hosphouse.org>, Heather Ross <trossheather7@gmail.com>, Jeanie Futrelle <jfutrelle@oasisinc.org>, Jerry Shore <jshore@oasisinc.org>, "Jessica Peele (handadvocate@ashelchildren.org)" <handadvocate@ashelchildren.org>, "Jewel Huskins (jewelhuskins3@aol.com)" <jewelhuskins3@aol.com>, Jonathan Perry <JonathanP@legalaiddnc.org>, "Kim Cashatt (Kim@nwrrha.com)" <Kim@nwrrha.com>, "Kimberly Hill (kimhill2@daymarkrecovery.org)" <Kimhill2@daymarkrecovery.org>, Lauren Zaloshinsky (Lauren.Zaloshinsky@va.gov)" <Lauren.Zaloshinsky@va.gov>, Logan Shaut <Logan@hosphouse.org>, Matt Lucas <director@quietgivers.org>, Melissa Soto <Melissa@wamymcommunityaction.org>, Meredith L ASHVAMC Malpass <Meredith.Malpass@safeharbornc.org>, "Ned Fowler (efowler@nwrrha.com)" <efowler@nwrrha.com>, "Robinson, Kecia M SBY\AMC" <Kecia.Robinson@va.gov>, Sabrina Love <sabrina.love@abcm.org>, Sara Crouch <scrouch@oasisinc.org>, Tequila Sanford <TSanford@infinitebeginningsnc.org>, "Teri Darnall (tdarnall@higgins-umc.com)" <tdarnall@higgins-umc.com>, Vickie Smith <vsmith@infinitebeginningsnc.org>, Sonya Hamby <sonya@hosphouse.org>, Jennifer Herman <jherman@oasisinc.org>, Ethan Flynn <Grants@hosphouse.org>, Kennedy Freeman <kennedy@hosphouse.org>, "Greg Jenkins (redlinecanines@gmail.com)" <redlinecanines@gmail.com>, Cc: "Todd Carter (todd@hosphouse.org)" <todd@hosphouse.org>

Hi All,

Northwest Continuum of Care (NC 516)

LETTER OF INTENT TO APPLY: SPECIAL SUPPLEMENTAL NOFO

On June 22, 2022, without prior notice to Continuums' of Care, the U.S. Department of Housing and Urban Development (HUD) released the Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness (Special NOFO). This is a first-of-its-kind package of resources to address unsheltered homelessness and homeless encampments, including funds set aside specifically to address homelessness in rural communities by connecting vulnerable individuals and families to housing, healthcare, and supportive services by promoting partnerships with healthcare organizations, public housing authorities and mainstream housing providers, and people with lived expertise of homelessness. Through this Special NOFO, HUD will award funding to communities to implement coordinated approaches -- grounded in Housing First and public health principles -- to reduce the prevalence of unsheltered homelessness, and improve services, health outcomes, and housing stability among highly vulnerable unsheltered individuals and families. HUD expects applicant communities to partner with health and housing agencies to leverage mainstream housing and healthcare resources. Projects included in this funding opportunity and responding to this letter of intent may serve any

geographic area within the CoC and must meet all eligibility and quality threshold requirements established in this Special NOFO.
HUD's Continuum of Care Supplemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness (Special NOFO)

For the Special Supplemental NOFO, there are two set-asides available for the Northwest CoC: Unsheltered and Rural. The NWCoC Steering Committee and Collaborative Applicant, are reviewing the Special CoC NOFO materials, requirements, and CoC priorities and are interested in potentially applying for the Rural Set Aside during the competition. The Unsheltered Set-Aside has specific population requirements and will be very competitive both nationally and at the state level. For the Rural set-aside, Northwest's entire geographic area (Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey) was designated by HUD as eligible for the Rural Set Aside application. Only three CoC's in North Carolina were designated as rural and therefore, also eligible for the Rural Set Aside. The Special NOFO Project Applications and the Collaborative Application has now been posted in *esnaps*. The process is similar to the annual NOFO for CoCs, but the requirements are very different, and submission requires a strategic plan, leverage, match, and MOUs to support the proposal as a threshold submission requirement. Project applicants must work with the Northwest CoC Lead Agency and the Steering Committee of the Northwest CoC to submit a project application for consideration, recommendation, and inclusion in the Special NOFO Collaborative Application submission.

If you are interested in applying for these funds, you must complete a Letter of Intent (LOI) by **August 9, 2022 by 8:00 pm**. The LOI must contain the following:

1. Agency Information:
 - a. Name of Organization
 - b. Contact Person for this Project: Name, Title, Phone, Email
 - c. System for Award Management (SAM) Registration/UEI Number
 - d. Organization Description and History (Max 200 words)
 - e. Proposed Area of Service
 - f. Statement of agencies ability to use the Homeless Management Information System to record client level data (or an HMIS comparable database if Victim Service Provider).
2. Proposal Description

- a. Proposed Area of Service (limited by CoC geographic region)
- b. Type of potential project (including project type(s))
- c. 200-word description of proposed project
- d. Proposed total budget request including category and eligible activity types
- e. Description of potential partnerships for the required 50% leverage of funds being requested (note: leverage requirements for application includes utilizing housing subsidies/subsidized units not funded through CoC or ESG and the value of assistance being leveraged from a healthcare organization and/or commitment to access substance use treatment provider. See, Special NOFO for details.

All information must be submitted on agency letterhead. The Letter of Intent must be complete. Incomplete and late submissions will not be reviewed. Letters of Intent may be sent electronically or by mail and are due by **August 9, 2022, by 8:00 pm** to:

Lori Watts, Vice Chair; Northwest Continuum of Care

Mailing Address: **825 Wilkesboro Blvd NE, Lenoir, NC 28645**

O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409

E Lori.Watts@vayahealth.com

Letters of Intent will be reviewed and written notification regarding whether project proposal meets the requirements for submission and align with the Northwest CoC priorities for project submission by **August 17, 2022**.

Announcements for local competition deadlines and project scorecards will be posted on the Northwest CoC funding page: <https://www.hosphouse.org/nwcoc-funding> Project Applications must be submitted **no later than September 20, 2022, by 8:00 pm** to be reviewed, rejected, reduced, or included in the Priority Listing and the Northwest CoC Collaborative Application submission. The Collaborative Application for the Special NOFO is due **October 20, 2022, by 8:00 pm in esnaps**.

All parts of the 2022 CoC Special NOFO Consolidated Application will be available to the community for inspection by verbal or written request to the Collaborative Applicant: Tina Krause c/o Hospitality House at **338 Brook Hollow Road, Boone, NC 28607**, 828-264-1237, director@hosphouse.org. Arrangements will be made to provide and review any or all parts of the CoC Consolidated Application in a manner that is effective for persons with disabilities and persons with Limited English Proficiency (LEP).

Thanks,

Lori

Lori Watts

Vice Chair, Steering Committee of the NC-516 Northwest NC Continuum of Care

Housing Specialist

Housing Supports Team

Transition and Housing Department

Vaya Health | Boone, NC

Mailing Address: 825 Wilkesboro Blvd NE, Lenoir, NC 28645 | Corporate Office: 200 Ridgefield Court, Suite 218 Asheville, NC 28806 |

O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409 | F 828-452-3743 | E Lori.Watts@vayahealth.com

Pronouns She/Her/Hers

24/7 Access to Care Line to enroll or check eligibility: 1-800-849-6127 | Member and Recipient Services Line: 1-800-962-9003 (Mon-Sat 7a-6p)

Provider Support Line: 1-866-990-9712 | General Inquires: 1-800-893-6246



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 [Special NOFO LOI Notice_NC 516_7.26.2022. in pdf.pdf](#)
120K

Northwest Continuum of Care (NC 516)

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Northwest Continuum of Care (NC 516) SPECIAL SUPPLEMENTAL NOFO ANNOUNCEMENT

On August 9, 2022, the U.S. Department of Housing and Urban Development (HUD) released a technical correction to the Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness (Special NOFO).

The Northwest CoC is now eligible for \$1,065,770 in funding under the Rural Set-Aside (\$6.00 increase). Information can be found at: [HUD's Continuum of Care Supplemental Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness \(Special NOFO\)](#)

The Northwest's entire geographic area (Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey) was designated by HUD as eligible for the Rural Set-Aside application. The Special NOFO Project Applications and the Consolidated Application are posted in esnaps.

The two project applicants who submitted a Letter of Intent, will work with the Northwest CoC Lead Agency and the Steering Committee of the Northwest CoC to submit a project application for consideration, recommendation, and inclusion in the Special NOFO Collaborative Application submission and the Consolidated Application for the NC 516.

All Announcements, the local competition deadlines and the Special Supplemental Project Scorecard are posted on the Northwest CoC funding page: <https://www.hosphouse.org/nwcooc-funding>

Project Applications must be submitted no later than September 20, 2022, by 8:00 pm to be reviewed, rejected, reduced, or included in the Priority Listing and the Northwest CoC Collaborative Application submission.

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For additional information, contact:



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2022 Scorecard for Northwest NC CoC (NC-516) Supplemental NOFO

Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants



2022 Scorecard for Northwest NC CoC (NC-516) Funds: Special Supplimental Rural Set-Aside Projects

This scorecard will be used by the Northwest CoC Project Ranking and Review Subcommittee to score applications for new and renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

- Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).
- Fund projects that reflect the Northwest NC Continuum of Care & HUD's priorities: projects that meet community need: permanent supportive housing and serving unsheltered (chronically) homeless individuals and families, victims of violence, youth under age 25, and veterans.
- Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for the community's homeless service system to operate effectively throughout the year).
- Ensure that funded projects are being good stewards of Northwest NC CoC (NC-516) funding and performing to Northwest NC CoC (NC-516) standards.

[Any references in brackets indicate the section of the application that will be used to score each question.]

Applicant: _____

Project Name: _____

Project Type: _____

Final Score: 0 Rank: _____ Date: _____

The CoC Project Ranking and Review Subcommittee may ask applicant agencies to provide additional information to determine agency capacity to: Implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the Northwest NC CoC (NC-516).

Reviewer:

Project Quality Requirements: Projects must receive at least the standard and minimum score in each section. Standards and funding priorities will be used in the ranking process. If a standard or minimum is not met, further review will be triggered. After further review, the CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in the final Northwest NC CoC (NC-516) application or will receive reduced funding. Thresholds must be met for the project to be eligible for funding. Projects that do not meet thresholds will not be put through the next steps in the application process.

Maximum Score Possible (New): 190 PSH	Minimum Score: 110
Maximum Score Possible (New): 185 RRH, TH-RRH	Minimum Score: 110
Maximum Score Possible (New): 180 SSO-CE, SSO	Minimum Score: 110
Maximum Score Possible (New): 165 HMIS	Minimum Score: 110

Project Score: 0

Applicant Name

Reviewer:

Project Name

Section I: General Application

Possible Points: 30 (Minimum Points Required or Review is Triggered: 10)

Score: 0

New Projects: Consistency with Mission						
Does the project fit within the mission of the agency? Does the agency currently serve homeless households in their community?	Standard					
	Met	Unmet	N/A	Unmet, Documentation not provided		
Accuracy and Appropriateness of Responses		Possible Score	Project Score			
Does the project description address all parts of the detailed instructions?		5				
Do the answers regarding services address all parts of the detailed instructions?		5				
Do the answers regarding outreach address all parts of the detailed instructions?		5				
Are questions regarding housing for participants completed and accurate?		5				
Are questions regarding Households and Subpopulations completed and accurate?		5				
Are all questions answered thoroughly and consistently to support the project description?		5				
Consistency with Mission						
New Projects: Does the project fit within the mission of the agency? Does the agency currently serve homeless households in the community?	Standard					
	Met	Unmet	N/A	Unmet, Documentation not provided		
Experience Serving Homeless Persons						
New Projects: Does the agency describe prior experience serving homeless persons that has prepared the agency for administering this grant?	Standard					
	Met	Unmet	N/A	Unmet, Documentation not provided		

Applicant Name

Reviewer:

Project Name

Section II: Program Design

New Possible Points: PSH: 65 RRH: 60 TH-RRH: 60

SSO-CE: 55 SSO: 55 HMIS: 40

Minimum Points Required or Review is Triggered: PSH: 20 RRH: 20

SSO-CE: 20 SSO: 20 HMIS: 20

Score: 0

Community Need Statement

New CoC projects must demonstrate that they are meeting an existing need in their community. Projects must describe:

What community need the new project will address, including local data (PIT Count, coordinated entry data, waiting lists, etc.) that demonstrates the need

How the community has used other resources to address this need

Standard

Met	Unmet	N/A	Unmet, Documentation not provided
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SSO / SSO-CE only: Will the CE process funded in part by this grant cover the CoCs entire rural geographic area as defined in the supplemental NOFO?

Standard

Met	Unmet	N/A	Unmet, Documentation not provided
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SSO / SSO-CE only: Does the advertisement strategy ensure the CE process reaches survivors of DV in the entire rural geographic area as defined in the supplemental NOFO with the highest barriers to access?

Standard

Met	Unmet	N/A	Unmet, Documentation not provided
-----	-------	-----	-----------------------------------

TH-RRH: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors

Select One

(assessment of service needs + CM + outreach / total budgeted amount)?

Less than 50%

0

50-84%

5

85-100%

10

SSO / SSO-CE only: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors

Select One

(assessment of service needs + CM + outreach / total budgeted amount)?

Less than 50%

0

50-84%

3

85-100%

5

TH-RRH only: Does the program adequately demonstrate that both TH and RRH are available to all participants when needed or desired?

Standard

Met	Unmet	N/A	Unmet, Documentation not provided
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Targeted to Prioritized Subpopulations					
<p>The Department of Housing and Urban Development (HUD) and the Northwest NC CoC (NC-516) prioritize funding for certain homeless subpopulations, including unsheltered chronically homeless individuals and families, people with disabilities and severe service needs, victims of violence, youth, and Veterans. Projects requesting HUD funding must provide a narrative identifying the subpopulations for which the project will serve and describe the ways in which the project will engage these subpopulations to ensure entry into permanent housing.</p>	Standard				
	Met	Unmet	N/A	Unmet, Documentation not provided	
<p>Does the project have an adequate plan to prioritize households with the longest histories of homelessness and/or unsheltered homelessness and high service needs?</p>	Standard				
	Met	Unmet	N/A	Unmet, Documentation not provided	
<p>Does the project have an adequate plan to ensure people are moved into housing quickly?</p>	Standard				
	Met	Unmet	N/A	Unmet, Documentation not provided	
<p>Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation's needs?</p> <p>This project targets:</p> <ul style="list-style-type: none"> • People experiencing unsheltered and/or chronic homelessness with high service needs • Families • Survivors of domestic violence/sexual assault/stalking and human trafficking • Unaccompanied or parenting youth 18-24 • Veterans • People who identify as LGBTQ • People with histories of institutionalization, incarceration, or foster care • Serving persons from historically marginalized or underrepresented communities in the CoC's area that lack direct service engagement <p><i>[Program policies and procedures]</i></p>	No specific targeting: 0 points		Targeted program: 5 points		
	Yes				
Supportive Services Only (SSO) Projects		Possible Score	Project Score		
Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.		5			
SSO projects: Is this a coordinated entry project that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?					
<th data-cs="4" data-kind="parent">Threshold</th> <th data-kind="ghost"></th> <th data-kind="ghost"></th> <th data-kind="ghost"></th> <td data-kind="ghost"></td>	Threshold				
		Met	Unmet	N/A	Unmet, Documentation not provided
Homeless Management Information Systems (HMIS) Projects					
<th data-cs="4" data-kind="parent">Threshold</th> <th data-kind="ghost"></th> <th data-kind="ghost"></th> <th data-kind="ghost"></th> <td data-kind="ghost"></td>	Threshold				
		Met	Unmet	N/A	Unmet, Documentation not provided

Housing First								
Is this a permanent supportive housing (PSH or RRH or TH-RRH) project that is requesting any funds for housing? [Proj. App. Identifies leasing or rental assistance funds]	Threshold							
	Met	Unmet	N/A	Unmet, Documentation not provided				
Does this project use Housing First? Must meet all statements below to meet standard. Program should not have any policies and procedures that would result in screening out or terminating anyone for any of the reasons below, but policies do not have to explicitly include the statements below to meet the standard. [Program policies and procedures, sample lease]	Threshold (must meet all statements in below)							
	0 met (2 of 2 met)							
	0 unmet (1 or more missed)							
The project does not screen out for: Having too little income or no income Active or history of substance use Having a criminal record (with exceptions for state mandated restrictions) History of domestic violence (e.g., lack of protective order, of separation from abuser, or law enforcement involvement) Previous evictions/poor credit or no credit history	Threshold							
	Met	Unmet	N/A	Unmet, Documentation not provided				
Does the project ensure that participants are not terminated from the program for the following reasons: Failure to participate in supportive services Failure to make progress on a service plan Loss of income or failure to improve income Domestic violence Any other activity not covered in a lease agreement typically found in the project's geographic area Failure to engage in or maintain recovery	Threshold							
	Met	Unmet	N/A	Unmet, Documentation not provided				
PSH Projects Only: Key Elements of Permanent Supportive Housing								
<u>PSH projects should meet these 9 standards set forth by SAMHSA, however, they do not need to be explicitly outlined in the Program Policies & Procedures to meet the standard.</u>								
https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf								
Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability. [Sample Lease]	Standard							
	Met	Unmet	N/A	Unmet, Documentation not provided				
Participation in services is voluntary and tenants cannot be evicted for rejecting services. [Program policies and procedures]	Standard							
	Met	Unmet	N/A	Unmet, Documentation not provided				

House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]	Standard			
Housing is not time-limited, and the lease is renewable at tenants' and owners' option.	Met	Unmet	N/A	Unmet, Documentation not provided
[PSH Program policies and procedures, sample lease]				
Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]	Standard			
As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing market.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]	Standard			
Support services promoting recovery are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors.	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
The provision of housing and the provision of support services are distinct. (<i>Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing.</i>)	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]	Standard			
Rapid Re-Housing Performance Benchmarks and Program Standards				
If this project is a rapid re-housing project, does it include the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the US Department of Housing and Urban Development (HUD), US Interagency Council on Homelessness (USICH), and ABT Associates?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
2 http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf				

Core Program Standard: Housing Identification				
Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively.				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices.				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Program can negotiate additional supports, as needed, on a case-by-case basis.				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
Core Program Standard: Rent and Move-In Assistance				
Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program's financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. (<i>Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.</i>)				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				
A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard "package" and is flexible enough to adjust to households' unique needs and resources, especially as participants' financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement.				Standard
[Program policies and procedures]	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]				

Core Program Standard: Rapid Re-Housing Case Management and Services				
<p>Except where dictated by the funder, program participants direct when, where, and how often case management meetings occur. Meetings occur in a participant's home and/or in a location of the participant's choosing whenever possible. (Note: <i>The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager.</i>)</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. (Note: <i>HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan.</i>)</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has clearly defined relationships with training, employment, and income programs that it can connect program participants to when appropriate.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Core Program Standard: Program Philosophy and Design				
<p>Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to "predict" long-term housing stability other than willingness to engage the program and work on a self-directed housing plan.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Permanent Supportive Housing: Move-on Program		
Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. Moving-on strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf		
Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)? To receive full points program policies and procedures should include:	Yes	
Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;		
A formal partnership with one or more affordable housing providers including Northwestern Regional Housing Authority;		
A method to prepare tenants to move-on and exit planning procedures;		
A method to link moving-on tenants to mainstream services and supports;		
Procedures to provide step-down services after exit; and		
A strategy to evaluate the effectiveness of moving-on strategies.		
<i>[Program policies and procedures]</i>		
Program meets all bulleted points above	15	
Program meets 4-5 of the above bulleted points	10	
Program meets 1-3 of the above bulleted points	5	
Design Subsection: New Projects – Scope of Services		
Possible Points: 15	Possible Score	Project Score
Minimum Points Required or Review is Triggered: 10		
Service Needs: Does the applicant demonstrate they will meet the anticipated individual service needs of participant households? Will services ensure households will be able to find and maintain permanent housing?	5	
Employment Services: Does the project provide or link participants to employment services? Does the program have employment goals?	5	
Access to Mainstream Benefits: Does the project include services to help participants access mainstream benefits such as unemployment benefits, TANF, food stamps/SNAP, Medicaid/Medicare/ACA?	5	

Subsection Design: New Projects – Organizational Capacity				
Possible Points: 25; Minimum Points Required or Review is Triggered: 10	Possible Score	Project Score		
Completed Similar Projects: Has the agency or subrecipients implemented this same type of project (permanent supportive housing, rapid re-housing) with HUD CoC funding?				
Has successfully implemented the same project type?	5			
Has not implemented the same project type?	0			
If not, has the agency successfully implemented this same type of project (permanent supportive housing, rapid rehousing, coordinated entry) using another funding source? [interview with agency]	5			
If the answer to either of the questions is yes, are the same staff that were operating the program at that time going to be operating the proposed project?	5			
If none of the above, has the agency successfully implemented a different HUD-funded project (ESG, Section 8, HPRP, etc.) or a CoC-funded project of a different type?	5			
Agency Stability: Has the agency been in operation for at least three years?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Non-profits only: Did the applicant submit financial statements and a copy of their budget from the most recent fiscal year? (Financial statements will be used to assess fiscal stability of the applicant agency. Financial statements that demonstrate instability may result in the agency not meeting requirements). [Budget vs actual profit and loss statement for the last two fiscal years; agency detailed budget]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Non-profits only: Does the agency have the financial capacity to operate this project on a reimbursement basis? [Agency detailed balance sheet]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Non-profits only: Has the agency submitted a list of their board of directors and a copy of the minutes from their three most recent board meetings? Does the agency have an active and engaged board of directors? [Board list and minutes]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Capacity to Provide Needed Services				
Does the agency have the capacity to provide the services that will be needed? a) Do the services described seem adequate and appropriate and b) is the staffing pattern or subcontract plan adequate and appropriate? Do program staff have sufficient experience and knowledge to effectively run the type of program applied for? [organizational chart]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the agency have at least one active SOAR case manager? [NC SOAR program records]	5			
Administrative Capacity: Is the administrative staff separate from the services staff? [Organizational chart: where does the CoC grant get executed and what staff is supporting it]	5			
Is funding for the administrative staff stable? Is there adequate administrative staff to ensure agency stability and oversight throughout program implementation? [Budget vs actual profit and loss statement]	5			

Applicant Name

Reviewer: _____

Project Name

Section III: Equity**Possible Points: 30****Minimum Points Required or Review is Triggered: 15****Score: 0**

Does the applicant provide guidelines/program rules in other languages besides English? <i>[Guidelines/Program Rules in another language]</i>	5	
Does the applicant have client-facing bilingual staff? <i>[Org Chart]</i>	5	
Does the applicant have an arrangement for interpreter services? <i>[e.g. has a MOA/MOU or other agreement with interpreter service]</i>	5	
Does the applicant have an Anti-Discrimination Policy in full compliance with the NWCoC Written Standards? <i>[Program policies and procedures]</i>	Met	Unmet
Does the applicant host or participate in at least annual trainings on Anti-Discrimination Policy and Fair Housing as required?	Met	Unmet
Has the agency sent staff to a training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include the Equity C4, Racial Equity Institute trainings, HUD trainings and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12 months).	5	
Does the applicant have an equal access policy and hiring clause in job postings? <i>[Example Job Posting/personnel policy]</i>	5	
	Met	Unmet
Do individuals that are Black, Indigenous, or People of Color (BIPOC) serve on the organizations Board of Directors?		
	Count	
How many members of your Board of Directors have lived experience homeless?		
What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of community demographics?		
What number of staff who self-identify have lived experience as homeless or history of housing instability?		
(5 pts for meeting standard)		

Applicant Name

Reviewer:

Project Name

Section IV: Northwest NC CoC (NC-516) Priorities

Possible Points: 20

Minimum Points Required or Review is Triggered: 10

Score: 0

Housing Over Services			
Total \$ request for housing activities (leased units, leased structures, and/or rental assistance):			
Total \$ request for supportive services:			
Total Match at 25% and eligible costs			
Total \$ assistance requested (not including match or admin):			
Percentage of total budget devoted to housing activities (housing activities request/total request x 100):	Possible Score	Project Score	
Less than 35%	Select One	0	
Between 35% and 54.9%	5		
Between 55% and 74.9%	10		
Between 75% and 84.9%	15		
Between 85% and 100%	20		
While services are an important component of supporting households in maintaining their housing, HUD prioritizes using CoC program funds for housing and using other sources of available funding and/or mainstream services to provide support. Is proposed project appropriately leveraging housing resources?	Yes	No	N/A
For similar projects of the agency, if any, (Permanent Supportive Housing, Rapid ReHousing, Joint TH-Rapid Rehousing, SSO-Coordinated Entry, HMIS) did grantee meet stated outcomes and achieved benchmarks?			
Landlord recruitment - Does your program offer Housing Navigators?			
Permanent Supportive Housing: Prioritizing Beds for Chronically Homeless Participants			
Does the project have beds prioritized for chronically homeless participants?	Standard		
	Met	Unmet	N/A
	Unmet, Documentation not provided		

Applicant Name

Reviewer:

Project Name

Section V: CoC Documentation and Community and System Participation

Up to 45 Points Max; Possible Deductions: -50

Minimum Points Required or Review is Triggered: not more than loss of -25

Score: 0

Application Budget	Possible Score	Project Score
What does the APR tell us about how well the agency is providing services needed to ensure program participants are meeting established goals? (Most Recent APR) Up to 5 points (1 = very poor, 2 = poor, 3 = ok, 4 = well, 5 = very well)	5	
Budget & Match	Possible Score	Project Score
If questions regarding the budget are not complete and accurate, subtract up to 5 points.	-5	
Do match letters sufficiently document the required match for the project type? [Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections.]	Standard Met Unmet	
Deadlines	Possible Score	Project Score
If application was not completed correctly, subtract up to 10 points (Specific dates for deadlines will be clarified as the NOFO timeline is discerned or published.)	-10	
If required accompanying documents were NOT completed correctly, subtract up to 10 points.	-10	
The application and accompanying documents must be submitted by the deadline. If not, the Northwest CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in final Northwest NC CoC (NC-516) Project Priority Listing or will receive reduced funding.	Standard Met Unmet	

Subsection: AGENCY'S RELATIONSHIP TO COMMUNITY: 25 or Loss of 10 Points

Minimum: Must not lose more than 10 points

Participation in Committee Activities - New Applicants		
Does the agency submitting the project application actively participate in the Northwest NC CoC (NC-516) Steering Committee activities? [Conversation with Northwest NC CoC (NC-516) Lead; NC-516 minutes]	Possible Score	Project Score
Actively participate in Steering Committee meetings (75% of meetings in past year)	Met	Unmet
Presented application to Steering Committee to be reviewed		
Participated in ESG application process		
The agency did not present the project(s) to the Steering Committee	-5	
Agency does not have open community referral process for project	-5	
Participation in Northwest NC CoC (NC-516) Activities		
Does the agency actively participate in the following Northwest NC CoC (NC-516) activities?	Possible Score	Project Score
Participate in subcommittee meetings (CoC Programs, ESG, Data Quality, Policy & SPM)	5	
Participated in at least half of one subcommittee's meetings	5	
Participated in Northwest NC Workgroups including CoC Workgroup	5	
Did not submit Point-in-Time and Housing Inventory data by deadline	-5	
Does not submit reports for existing projects in a timely manner	-5	
Participation in Other Community Coordination Activities		
Participate in any Local Housing Committees or Coalitions	Possible Score	Project Score
Are there other healthcare or re-entry related coalitions or partnerships within the region in which the agency participates? [Interview with agency]	5	
2 or less	1	
3 - 5	3	
More than 5	5	

Subsection: NORTHWEST NC CoC (NC-516) PERFORMANCE: 15**Minimum: Threshold****Score:**

Sub-Committee Participation in Northwest CoC Activities	Possible Score	Project Score
Has the applicant agency participated in Coordinated Entry Meeting (Standard CE System or DV Parallel System) in last year (September 2021-August 2022) at least 50% of the time?	5	
What percentage of Steering Committee meetings has the applicant agency participated in over last year (September 2021-August 2022)?	Possible Score	Project Score
75% (9 of 12)	1	
75-99% (10-11 of 12)	3	
100% (12 of 12)	5	
Percentage of regions' beds covered and reported in HMIS (non-DV applicant agencies) or HMIS-Comparable system for DV Applicant agencies: [HIC]	Possible Score	Project Score
0- 49%	-5	
50-75%	0	
75-100%	5	



Ethan Flynn <grants@hosphouse.org>

NWCoC Special NOFO - Rural Set Aside 2022 Project Approval, Scoring, Ranking, Reduction list and letters - unencrypt

12 messages

Lori Watts <Lori.Watts@vayahealth.com>

Wed, Oct 5, 2022 at 2:52 PM

To: "Ethan Flynn (grants@hosphouse.org)" <grants@hosphouse.org>, "Tina Krause (director@hosphouse.org)" <director@hosphouse.org>, Christiana Glenn Tugman <cgtugman@gmail.com>, "Sara Crouch (scrouch@oasisinc.org)" <scrouch@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, "Jeanie Futrelle (jfutrelle@oasisinc.org)" <jfutrelle@oasisinc.org>
Cc: "Todd Carter (todd@hosphouse.org)" <todd@hosphouse.org>

Hi All,

The NWCoC Scorecard Review & Ranking Subcommittee met earlier this afternoon, Wednesday, 10/5/22 to review, score, rank, and reduce project applications for the Special NOFO CoC Competition – Rural Set Aside. All projects were approved to be included with this special NOFO application but some unfortunately had to be reduced since the total project applications submitted requested more than our CoC maximum can submit for: \$1,065,764. I have attached the letters notifying each applicant of their project(s) approval, score, ranking, reduction and also attaching a list of all projects with their scores, rankings, and reductions. If questions, please let me know.

Appeals will be accepted Thursday, October 6th and Friday, October 7th with Appeals Decisions sent to Project Applicants no later than Wednesday, October 12, 2022 by 5:00 PM EDT.

I will be amending project applications back to you in e-SNAPS to update amounts to meet these funding recommendations. If you have not already done so, you may want to update your **Project Description Answer in 3B.1a.** to align with the CoC plan for this Special NOFO funding: ***Describe how the proposed project is consistent with the plan described by the CoC in response to Section VII.B.4 of this NOFO?***. Approved Project Applicants are expected to have submitted their final project application in e-Snaps **by Monday, October 17, 2022 by 8:00 PM EDT** to be included in the Project Priority Listing and Consolidated Application to be submitted in e-Snaps. Deadline for the Project Priority Listing and Consolidated Application is **Thursday, October 20, 2022 by 8:00 PM EDT in e-Snaps**. Also, as part of the CoC Consolidated Application process, it is expected that all applicants included in funding participate in the work to complete the Consolidated Application and CoC Plan for this Special NOFO funding.

Todd, please post list and the letters to the NWCoC website as this is a requirement for our CoC Special NOFO grants competition from HUD. If we have any appeals, I will send you a revised list to post next week should there be any changes.

I will work on any Project Review questions on the CoC Collaborative Application in the 2 weeks and include the attachments relating to Project Review process as well.

Thanks,

Lori

Lori Watts

Housing Specialist – Permanent Supportive Housing (PSH)

Housing Supports Team

Transition and Housing Department

Vaya Health | Boone, NC

Mailing Address: [825 Wilkesboro Blvd NE, Lenoir, NC 28645](#) | Corporate Office: [200 Ridgefield Court, Suite 218 Asheville, NC 28806](#) |

O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409 | F 828-452-3473 | E Lori.Watts@vayahealth.com

Pronouns She/Her/Hers

24/7 Access to Care Line to enroll or check eligibility: [1-800-849-6127](#) | Member and Recipient Services Line: [1-800-962-9003](#) (Mon-Sat 7a-6p)

Provider Support Line: [1-866-990-9712](#) | General Inquiries: [1-800-893-6246](#)



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3 attachments

- [NC 516 Special NOFO Rural Set Aside FY 2022 Funding Score Ranking Reduction for Priority Listing web posting.final.pdf](#)
23K
- [HH - 2022 Special NOFO Rural Set Aside Project Review, Score, Ranking, Reduction-signed.pdf](#)
150K
- [OASIS - 2022 Special NOFO Rural Set Aside Project Review, Score, Ranking, Reduction-signed.pdf](#)
144K

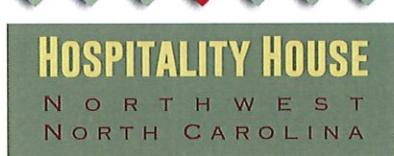
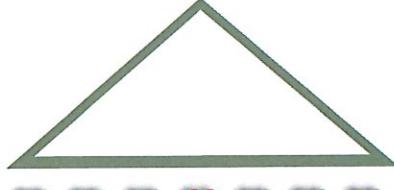
Todd Carter <todd@hosphouse.org>
To: Lori Watts <Lori.Watts@vayahealth.com>
Cc: "Ethan Flynn (grants@hosphouse.org)" <grants@hosphouse.org>, "Tina Krause (director@hosphouse.org)" <director@hosphouse.org>, Christiana Glenn Tugman <cgtugman@gmail.com>, "Sara Crouch (scrouch@oasisinc.org)" <scrouch@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, "Jeanie Futrelle (jfutrelle@oasisinc.org)" <jfutrelle@oasisinc.org>

Wed, Oct 5, 2022 at 3:46 PM

Thanks Lori - all posted. Let me know if you need me to make any changes. <https://www.hosphouse.org/nwco-c-funding>

Todd Carter
Chief Development Director
he/him/they/them
828.264.1237

[Click here to make a contribution](#)



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On Wed, Oct 5, 2022 at 2:52 PM Lori Watts <Lori.Watts@vayahealth.com> wrote:

Hi All,

The NWCoC Scorecard Review & Ranking Subcommittee met earlier this afternoon, Wednesday, 10/5/22 to review, score, rank, and reduce project applications for the Special NOFO CoC Competition - Rural Set Aside. All projects were approved to be included with this special NOFO application but some unfortunately had to be reduced since the total project applications submitted requested more than our CoC maximum can submit for: \$1,065,764. I have attached the letters notifying each applicant of their project(s) approval, score, ranking, reduction and also attaching a list of all projects with their scores, rankings, and reductions. If questions, please let me know.

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Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition
- Rural Set Aside
Funding Recommendations and Priority Listing

All project applications must be ranked for the Priority Listing and must not exceed the Maximum Rural Set Aside Amount. A project ranked is not guaranteed to receive an award:

- Maximum Rural Set Aside Amount: \$1,065,764
- Total Amount Requested: \$1,905,752
- Total Amount Reduce: \$839,988

Applicant Project Name	Funding Recommendation	Project Type	Score	Rank	Amount Reduced	Amount Initially Requested
Hospitality House Rural Permanent Supportive Housing Scattered Site FY2022	\$440,100	Permanent Supportive Housing	161	1	\$0	\$440,100
Hospitality House - Rural SSO Coordinated Entry FY2022	\$437,850	SSO-CE	152	2	\$145,950	\$583,800
OASIS Rural Set Aside FY22	\$187,814	SSO-Other	125	3	\$694,038	\$881,852
Totals	\$1,065,764				\$839,988	\$1,905,752

Total Funding Recommended	\$1,065,764.00
Total Funding Reduced	\$ 839,988.00

NC-516: Northwest NC Continuum of Care (NWCoC)
CoC Scorecard Review & Ranking Subcommittee c/o Lori Watts, Representative
Vaya Health
895 Wilkesboro Blvd NE
Lenoir, NC 28645

October 5, 2022

Dear Hospitality House of Northwest North Carolina,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Wednesday 10/5/22 to review, score, and rank project applications for the 2022 Special NOFO CoC Program Competition – Rural Set Aside. I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Special NOFO Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com, Thursday, 10/6/22, 8 AM EDT through Friday, 10/7/22, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Wednesday, 10/12/22.

<u>Project Name</u>	<u>\$ Requested</u>	<u>\$ Recommended</u>	<u>\$ Reduced</u>	<u>Score</u>	<u>Rank</u>
Hospitality House Rural Permanent Supportive Housing Scattered Site	\$440,100	\$440,100	\$0	161	1
Hospitality House Rural SSO Coordinated Entry FY2022	\$583,800	\$437,850	\$145,950	152	2

Sincerely,

Lori Watts

Lori Watts
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Representative

NC-516: Northwest NC Continuum of Care (NWCoC)
CoC Scorecard Review & Ranking Subcommittee
c/o Lori Watts, Representative
Vaya Health
895 Wilkesboro Blvd NE
Lenoir, NC 28645

October 5, 2022

Dear OASIS,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Wednesday 10/5/22 to review, score, and rank project applications for the 2022 Special NOFO CoC Program Competition – Rural Set Aside. I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Special NOFO Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com, Thursday, 10/6/22, 8 AM EDT through Friday, 10/7/22, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Wednesday, 10/12/22.

<u>Project Name</u>	<u>\$ Requested</u>	<u>\$ Recommended</u>	<u>\$ Reduced</u>	<u>Score</u>	<u>Rank</u>
OASIS Rural Set Aside FY22	\$881,852	\$187,814	\$694,038	125	3

Sincerely,

Lori Watts

Lori Watts
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Representative



2022 Scorecard for Northwest NC CoC (NC-516) Supplemental NOFO

Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition - Rural Set Aside Funding Recommendations and Priority Listing

Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition - Rural Set Aside Funding Recommendations and Priority Listing

All project applications must be ranked for the Priority Listing and must not exceed the Maximum Rural Set Aside Amount. A project ranked is not guaranteed to receive an award:

- Maximum Rural Set Aside Amount: \$1,065,764
- Total Amount Requested: \$1,905,752
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Totals					\$839,988	\$1,905,752

Total Funding Recommended	\$1,065,764.00
Total Funding Reduced	\$ 839,988.00

Hospitality House CoC Scorecard Review & Ranking Letter

O.A.S.I.S. CoC Scorecard Review & Ranking Letter

Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants





Ethan Flynn <grants@hosphouse.org>

NWCoC Special NOFO - Rural Set Aside 2022 Project Approval, Scoring, Ranking, Reduction list and letters - unencrypt

12 messages

Lori Watts <Lori.Watts@vayahealth.com>

Wed, Oct 5, 2022 at 2:52 PM

To: "Ethan Flynn (grants@hosphouse.org)" <grants@hosphouse.org>, "Tina Krause (director@hosphouse.org)" <director@hosphouse.org>, Christiana Glenn Tugman <cgtugman@gmail.com>, "Sara Crouch (scrouch@oasisinc.org)" <scrouch@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, "Jeanie Futrelle (jfutrelle@oasisinc.org)" <jfutrelle@oasisinc.org>
Cc: "Todd Carter (todd@hosphouse.org)" <todd@hosphouse.org>

Hi All,

The NWCoC Scorecard Review & Ranking Subcommittee met earlier this afternoon, Wednesday, 10/5/22 to review, score, rank, and reduce project applications for the Special NOFO CoC Competition – Rural Set Aside. All projects were approved to be included with this special NOFO application but some unfortunately had to be reduced since the total project applications submitted requested more than our CoC maximum can submit for: \$1,065,764. I have attached the letters notifying each applicant of their project(s) approval, score, ranking, reduction and also attaching a list of all projects with their scores, rankings, and reductions. If questions, please let me know.

Appeals will be accepted Thursday, October 6th and Friday, October 7th with Appeals Decisions sent to Project Applicants no later than Wednesday, October 12, 2022 by 5:00 PM EDT.

I will be amending project applications back to you in e-SNAPS to update amounts to meet these funding recommendations. If you have not already done so, you may want to update your **Project Description Answer in 3B.1a.** to align with the CoC plan for this Special NOFO funding: ***Describe how the proposed project is consistent with the plan described by the CoC in response to Section VII.B.4 of this NOFO?***. Approved Project Applicants are expected to have submitted their final project application in e-Snaps **by Monday, October 17, 2022 by 8:00 PM EDT** to be included in the Project Priority Listing and Consolidated Application to be submitted in e-Snaps. Deadline for the Project Priority Listing and Consolidated Application is **Thursday, October 20, 2022 by 8:00 PM EDT in e-Snaps**. Also, as part of the CoC Consolidated Application process, it is expected that all applicants included in funding participate in the work to complete the Consolidated Application and CoC Plan for this Special NOFO funding.

Todd, please post list and the letters to the NWCoC website as this is a requirement for our CoC Special NOFO grants competition from HUD. If we have any appeals, I will send you a revised list to post next week should there be any changes.

I will work on any Project Review questions on the CoC Collaborative Application in the 2 weeks and include the attachments relating to Project Review process as well.

Thanks,

Lori

Lori Watts

Housing Specialist – Permanent Supportive Housing (PSH)

Housing Supports Team

Transition and Housing Department

Vaya Health | Boone, NC

Mailing Address: [825 Wilkesboro Blvd NE, Lenoir, NC 28645](#) | Corporate Office: [200 Ridgefield Court, Suite 218 Asheville, NC 28806](#) |

O 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409 | F 828-452-3473 | E Lori.Watts@vayahealth.com

Pronouns She/Her/Hers

24/7 Access to Care Line to enroll or check eligibility: [1-800-849-6127](#) | Member and Recipient Services Line: [1-800-962-9003](#) (Mon-Sat 7a-6p)

Provider Support Line: [1-866-990-9712](#) | General Inquiries: [1-800-893-6246](#)



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3 attachments

- [NC 516 Special NOFO Rural Set Aside FY 2022 Funding Score Ranking Reduction for Priority Listing web posting.final.pdf](#)
23K
- [HH - 2022 Special NOFO Rural Set Aside Project Review, Score, Ranking, Reduction-signed.pdf](#)
150K
- [OASIS - 2022 Special NOFO Rural Set Aside Project Review, Score, Ranking, Reduction-signed.pdf](#)
144K

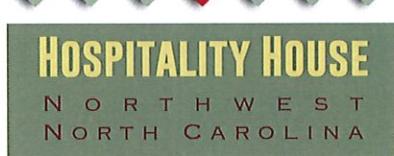
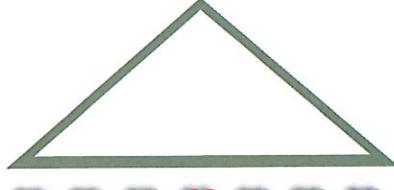
Todd Carter <todd@hosphouse.org>
To: Lori Watts <Lori.Watts@vayahealth.com>
Cc: "Ethan Flynn (grants@hosphouse.org)" <grants@hosphouse.org>, "Tina Krause (director@hosphouse.org)" <director@hosphouse.org>, Christiana Glenn Tugman <cgtugman@gmail.com>, "Sara Crouch (scrouch@oasisinc.org)" <scrouch@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, "Jeanie Futrelle (jfutrelle@oasisinc.org)" <jfutrelle@oasisinc.org>

Wed, Oct 5, 2022 at 3:46 PM

Thanks Lori - all posted. Let me know if you need me to make any changes. <https://www.hosphouse.org/nwco-funding>

Todd Carter
Chief Development Director
he/him/they/them
828.264.1237

[Click here to make a contribution](#)



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On Wed, Oct 5, 2022 at 2:52 PM Lori Watts <Lori.Watts@vayahealth.com> wrote:

Hi All,

The NWCoC Scorecard Review & Ranking Subcommittee met earlier this afternoon, Wednesday, 10/5/22 to review, score, rank, and reduce project applications for the Special NOFO CoC Competition - Rural Set Aside. All projects were approved to be included with this special NOFO application but some unfortunately had to be reduced since the total project applications submitted requested more than our CoC maximum can submit for: \$1,065,764. I have attached the letters notifying each applicant of their project(s) approval, score, ranking, reduction and also attaching a list of all projects with their scores, rankings, and reductions. If questions, please let me know.

Appeals will be accepted Thursday, October 6th and Friday, October 7th with Appeals Decisions sent to Project Applicants no later than Wednesday, October 12, 2022 by 5:00 PM EDT.

Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition
- Rural Set Aside
Funding Recommendations and Priority Listing

All project applications must be ranked for the Priority Listing and must not exceed the Maximum Rural Set Aside Amount. A project ranked is not guaranteed to receive an award:

- Maximum Rural Set Aside Amount: \$1,065,764
- Total Amount Requested: \$1,905,752
- Total Amount Reduce: \$839,988

Applicant Project Name	Funding Recommendation	Project Type	Score	Rank	Amount Reduced	Amount Initially Requested
Hospitality House Rural Permanent Supportive Housing Scattered Site FY2022	\$440,100	Permanent Supportive Housing	161	1	\$0	\$440,100
Hospitality House - Rural SSO Coordinated Entry FY2022	\$437,850	SSO-CE	152	2	\$145,950	\$583,800
OASIS Rural Set Aside FY22	\$187,814	SSO-Other	125	3	\$694,038	\$881,852
Totals	\$1,065,764				\$839,988	\$1,905,752

Total Funding Recommended	\$1,065,764.00
Total Funding Reduced	\$ 839,988.00

NC-516: Northwest NC Continuum of Care (NWCoC)
CoC Scorecard Review & Ranking Subcommittee c/o Lori Watts, Representative
Vaya Health
895 Wilkesboro Blvd NE
Lenoir, NC 28645

October 5, 2022

Dear Hospitality House of Northwest North Carolina,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Wednesday 10/5/22 to review, score, and rank project applications for the 2022 Special NOFO CoC Program Competition – Rural Set Aside. I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Special NOFO Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com, Thursday, 10/6/22, 8 AM EDT through Friday, 10/7/22, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Wednesday, 10/12/22.

<u>Project Name</u>	<u>\$ Requested</u>	<u>\$ Recommended</u>	<u>\$ Reduced</u>	<u>Score</u>	<u>Rank</u>
Hospitality House Rural Permanent Supportive Housing Scattered Site	\$440,100	\$440,100	\$0	161	1
Hospitality House Rural SSO Coordinated Entry FY2022	\$583,800	\$437,850	\$145,950	152	2

Sincerely,

Lori Watts

Lori Watts
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Representative

NC-516: Northwest NC Continuum of Care (NWCoC)
CoC Scorecard Review & Ranking Subcommittee
c/o Lori Watts, Representative
Vaya Health
895 Wilkesboro Blvd NE
Lenoir, NC 28645

October 5, 2022

Dear OASIS,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Wednesday 10/5/22 to review, score, and rank project applications for the 2022 Special NOFO CoC Program Competition – Rural Set Aside. I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Special NOFO Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com, Thursday, 10/6/22, 8 AM EDT through Friday, 10/7/22, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Wednesday, 10/12/22.

<u>Project Name</u>	<u>\$ Requested</u>	<u>\$ Recommended</u>	<u>\$ Reduced</u>	<u>Score</u>	<u>Rank</u>
OASIS Rural Set Aside FY22	\$881,852	\$187,814	\$694,038	125	3

Sincerely,

Lori Watts

Lori Watts
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Representative



2022 Scorecard for Northwest NC CoC (NC-516) Supplemental NOFO

Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition - Rural Set Aside Funding Recommendations and Priority Listing

Northwest Continuum of Care (NC-516) FY2022 Special NOFO CoC Program Competition - Rural Set Aside Funding Recommendations and Priority Listing

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OASIS Rural Set Aside FY22	\$187,814	SSO-Other	125	3	\$694,038	\$881,852
Totals					\$839,988	\$1,905,752

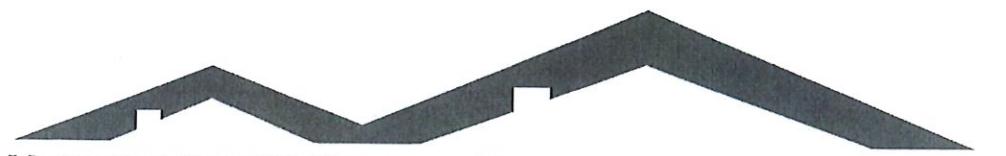
Total Funding Recommended	\$1,065,764.00
Total Funding Reduced	\$ 839,988.00

Hospitality House CoC Scorecard Review & Ranking Letter

O.A.S.I.S. CoC Scorecard Review & Ranking Letter

Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2022 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants





NORTHWESTERN HOUSING ENTERPRISES, INCORPORATED

P.O. Box 1673, Boone, North Carolina 28607

Phone: 828-264-6683 Fax: 828-264-0160

October 13, 2022

Northwest CoC, NC-516

Ms. Tina B Krause

Northwest CoC Lead

P.O. Box 309

Boone, NC 28607

**SUBJECT: Leveraging Housing Commitment Letter for the Development of New Units
and Creation of Housing Opportunities from Northwestern Housing Enterprises (NHE)**

Dear Ms. Krause,

This letter serves as the Northwestern Housing Enterprises (NHE) official commitment to the Northwest Continuum of Care's (NC 516) partners and stakeholders in the development of new units and the creation of housing opportunities to support the Permanent Supportive Housing (PSH) Project under the NC 516 Rural Set Aside Consolidated Application throughout the 3-year grant term. NHE is pleased to collaborate with the Northwest CoC Permanent Supportive Housing (PSH) Project Applicant, Hospitality House of Northwest, NC to 1) provide at least 50% of the PSH units included in the new PSH Project in October 2023, 2) provide additional units and accept Housing Choice Vouchers and/or Stability Vouchers for at least six more units, 3) collaborate with other stakeholders in NC 516 to further develop housing opportunities in rural communities serving unsheltered homeless in rural development areas to support the Rural Set-Aside project applicants and the community-wide plan of the Northwest CoC.

The collaboration with the Northwest CoC, Hospitality House of Northwest NC, and the NHE will help support the NC 516 community-wide Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs and the ultimate goal of ending homelessness by targeting efforts to reduce unsheltered homelessness, particularly in the communities with very high levels of unsheltered homelessness, and provide safe, affordable units in rural areas of Western North Carolina.

Sincerely,

Mr. E.G. 'Ned' Fowler
Executive Director, NHE
Northwestern Housing Enterprises (NHE)
P.O. Box 1673
Boone, North Carolina 28607
Phone: 828-264-6683 Fax: 828-264-0160

NORTHWESTERN REGIONAL HOUSING AUTHORITY
PO Box 2510, 869 Hwy. 105 Extension, Suite 10, Boone, NC 28607
Phone (828) 264-6683 • Fax (828) 264-0272

October 13, 2022

Noithwest CoC, NC-516
Ms. Tina B Krause
Northwest CoC Lead
P.O. Box 309
Boone, NC 28607

**SUBJECT: Development of New Units and Creation of Housing Opportunities
Commitment From Public Housing Authority, Northwestern Regional
Housing Authority**

Dear Ms. Krause,

This letter serves as the Northwestern Regional Housing Authority (NRHA) official commitment to the Northwest Continuum of Care's (NC 516) to work collectively to implement HUD's Stability Voucher (SV) Program in NC 516 and our continued commitment to provide Housing Choice Vouchers (HCV) under our homeless preference detailed in the NRHA Administrative Plan. NRHA will provide voucher assistance to eligible households in collaboration with the Northwest CoC, and 1) provide either SV or HCV to 9 households (75%) to support the new PSH Project of Hospitality House of Northwest NC; and 2) collaborate with stakeholders in the Northwest CoC to develop a prioritization plan including homeless preference for Stability Vouchers, and 3) provide SV or HCV assistance to eligible households to further support implementation of the NC 516 community-wide Plan For Serving Individuals and Families Experiencing Homelessness with Severe Service Needs.

NRHA has a well-established history of support of the Northwest CoC and works to provide voucher assistance to support CoC funded housing programs across the geographic area. Both HCV and SV's may assist households who are homeless, as defined in section 103(a) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11302(a)), at-risk of homelessness, those fleeing or attempting to flee domestic violence dating violence, sexual assault, stalking, or human trafficking, and veterans and families that include a veteran family member that meet one of the proceeding criteria. Our continued efforts to support CoC funded housing projects have enabled grantees to cost effectively operate PSH projects and Rapid-Re-Housing programs in the region to effectively serve this vulnerable population.

The continued collaboration with Northwest CoC and NRHA will help support the NC 516 community-wide Plan For Serving Individuals and Families Experiencing Homelessness with Severe Service Needs and our collective commitment to the ultimate goal of ending homelessness by targeting efforts and resources to reduce homelessness, particularly in the communities with very high levels of unsheltered homelessness, in rural areas that we serve.

Sincerely,



Mr. E.G. 'Ned' Fowler
Executive Director, NRHA
Northwestern Regional Housing Authority (NRHA)
P.O. Box 2510
Boone, NC 28607

Memorandum of Agreement
NWCoC NC 516
&
Daymark Recovery Services
Agreement and Expectations

Purpose and Scope:

The purpose of this Memorandum of Understanding is to facilitate the efficient and effective relationship between both organizations as it relates to the Special Notice of Funding Opportunity for Unsheltered Rural areas.

Background:

The Northwest (NC-516) Continuum of Care (NWCoC) is a local planning body that coordinates housing and services funding for homeless families and individuals in the seven-county region of Ashe, Alleghany, Avery, Mitchell, Watauga, Wilkes, and Yancey. NWCoC represents a variety of organizations that provide direct or collateral services or have an interest in preventing and ending homelessness. The organizations include health/substance use providers, homeless shelters/housing, victim service agencies, housing developers, workforce development agencies, veterans' service providers, and VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid.

Daymark Recovery Services provides an array of outpatients and psychiatric services for the treatment of mental illnesses, substance use disorders, or developmental disabilities. Services are tailored to individual needs and delivered using evidence-based approaches to increase effectiveness. The programs they operate are: Assertive Community Treatment, Assessment and Referral, Day Treatment, Dialectical Behavior Therapy, Intensive In-home Program, IPS Supported Employment, Mobile Crisis Management, Mobile Medication Program, Outpatient Treatment, Psychosocial Rehabilitation, Residential Treatment Program, Substance Abuse Intensive Outpatient, and Treatment Services for Pregnant Women.

Daymark Recovery Services Agrees To:

1. Collectively work together towards the goals of the Special Notice of Funding Opportunity for Unsheltered Rural Areas throughout the 3-year term of the grant.
2. Accept referrals from Northwest CoC Partners to ensure that participants impacted mental health and/or substance use have access to wrap around services.
3. Coordinate care with participants served by both organizations to ensure there is a continuum of care.
5. Share data when appropriate and applicable to appropriate measure our organizations effectiveness
6. Work with Northwest CoC in the best interest of the participants and communities we are serving and provide appropriate follow-up.
7. Provide accurate and timely reporting of all data relating to the Specials Notice of Funding for Unsheltered Rural Areas.

8. Work with Northwest CoC to always protect the confidentiality and privacy of consumers and other reporting as mandated by Federal Regulation 42 CFR, Part II, 45 CFR, and the North Carolina MH/DD/SA state policies.

Value: Although Daymark Recovery accepts all private insurance, Veteran's Choice, Medicare and Medicaid, we also offer a sliding scale for patients without insurance. The value of services Northwest CoC Program participants not covered by insurance on annual basis over three years is \$75,000 each year.

Duration:

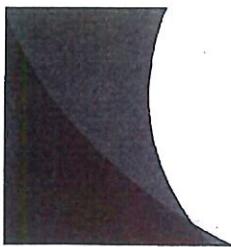
This Agreement shall be effective upon the date of signatures and shall remain in force for three years and/or the throughout duration of the Special Notice of Funding Opportunity for Unsheltered Rural Areas and until such a time that all reporting requirements are met. This Agreement shall then be considered renewed for regular periods of one year, provided neither party submits a notice of termination. It is subject to review or termination upon written request by either party and shall remain in effect until such written termination.

Northwest CoC, NC-516

Tina B Krause Date: 10-14-2022
Tina Krause (Northwest CoC Lead)

Daymark Recovery Services

Michelle Ivey, MSW, LCSW, CSWM Date: 10-14-2022
Michelle Ivey, MSW, LCSW, CSWM
Chief Program Officer
Daymark Recovery Services Inc.



935 State Farm Road ~ Boone, NC 28607 ~ phone 828.262-3886~ fax 828.265.4816

highcountrycommunityhealth.com

Memorandum of Agreement

NWCoC NC 516

&

High Country Community Health

Agreement and Expectations

Purpose and Scope:

The purpose of this Memorandum of Understanding is to facilitate the efficient and effective relationship between both organizations as it relates to the Special Notice of Funding Opportunity for Unsheltered Rural areas.

Background:

The Northwest (NC-516) Continuum of Care (NWCoC) is a local planning body that coordinates housing and services funding for homeless families and individuals in the seven-county region of Ashe, Alleghany, Avery, Mitchell, Watauga, Wilkes, and Yancey. NWCoC represents a variety of organizations that provide direct or collateral services or have an interest in preventing and ending homelessness. The organizations include health/substance use providers, homeless shelters/housing, victim service agencies, housing developers, workforce development agencies, veterans' service providers, and VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid.

High Country Community Health provides quality primary care medical services at four locations, and substance abuse treatment services off site at three locations, across Watauga, Avery, Burke and Surry Counties. Care is provided by skilled and experienced professionals. All forms of insurance are accepted, including private insurance, Veteran's Choice, Medicare, and Medicaid. A sliding fee scale is available for anyone without insurance. High Country Community Health is a federally qualified FQHC. Patient care is provided at all locations.

Medical Services Include: Integrated Primary Care, Vaccinations, Lab Work, Preventative Services. A wide range of dental services are offered at both HCCH dental office locations. All services are provided by qualified, experienced professionals. All private insurances and Medicaid are accepted. A sliding fee scale based on income is offered for all patients without dental insurance. Dental services include: Preventative Care, Extractions, Root Canals, Dentures/Partials, Crowns/Bridges, Digital X-Rays.

High Country Community Health offers MAT services to provide substance abuse treatment services to HCCH patients. Substance abuse treatment services are available for opiate addiction such as heroin, morphine, oxycontin, oxycodone, and other prescription painkillers

The program is comprised of the following: Comprehensive Outpatient Treatment, Counseling Services, Medical Care, Medication Assisted Treatment

The mission of the High Country Community Health team is to provide quality, patient centered, culturally appropriate, affordable and compassionate care that serves the whole person

High Country Community Health Agrees To:

1. Collectively work together towards the goals of the Special Notice of Funding Opportunity for Unsheltered Rural Areas throughout the 3-year term of the grant.
2. Accept referrals from Northwest CoC Partners to ensure that participants impacted by physical mental health and/or substance use have access to wrap around services.
3. Coordinate care with participants served by both organizations to ensure there is a continuum of care.
4. Share data when appropriate and applicable to appropriate measure our organizations effectiveness
5. Work with Northwest CoC in the best interest of the participants and communities we are serving and provide appropriate follow-up.
6. Provide accurate and timely reporting of all data relating to the Specials Notice of Funding for Unsheltered Rural Areas.
7. Work with Northwest CoC to always protect the confidentiality and privacy of consumers and other reporting as mandated by Federal Regulation 42 CFR, Part II, 45 CFR, and the North Carolina MH/DD/SA state policies.

Value: Although High Country Community Health accepts all private insurance, Veteran's Choice, Medicare and Medicaid, we also offer a sliding scale for patients without insurance. The value of services Northwest CoC Program participants not covered by insurance on annual basis over three years is \$277,882.

Duration:

This Agreement shall be effective upon the date of signatures and shall remain in force for three years and/or the throughout duration of the Special Notice of Funding Opportunity for Unsheltered Rural Areas and until such a time that all reporting requirements are met. This Agreement shall then be considered renewed for regular periods of one year, provided neither party submits a notice of termination. It is subject to review or termination upon written request by either party and shall remain in effect until such written termination.

Northwest CoC, NC-516

Tina B Krause
Tina Krause (Northwest CoC Lead)

Date: 10/18/2022

High Country Community Health

Alice Salthouse
Alice Salthouse (Founder & CEO)

Date: 10/18/2022

The mission of the High Country Community Health team is to provide quality, patient centered, culturally appropriate, affordable and compassionate care that serves the whole person.

PURPOSE AND SCOPE:

The purpose of this Memorandum of Understanding is to facilitate the efficient and effective relationship between both organizations as it relates to the Special Notice of Funding Opportunity for Unsheltered Rural areas.

BACKGROUND:

The Northwest (NC-516) Continuum of Care (NWCoC) is a local planning body that coordinates housing and services funding for homeless families and individuals in the seven county region of Ashe, Alleghany, Avery, Mitchell, Watauga, Wilkes, and Yancey. NWCoC represents a variety of organizations that provide direct or collateral services or have an interest in preventing and ending homelessness. The organizations include health/substance use providers, homeless shelters/housing programs, victim service agencies, housing developers, workforce development agencies, veterans' service providers, and VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid.

Wilkes Recovery Revolution, Inc. is a NC 501c3 organization whose mission is to create a community where recovery is possible through restoring hope, repairing lives, and rebuilding community. Wilkes Recovery Revolution, Inc. is an accredited recovery community organization that serves individuals with substance use disorder and/or mental health challenges for individual in Wilkes and surrounding counties through several programs including; Phases Transitional Housing, R3 Walk-in recovery community center, Revolution Thrift Store, Project HOW (Healing our workforce), Fresh Start Farm, Wilkes Fresh Mobile Market, and Hope Warriors community outreach and education.

Northwest CoC, NC 516 Agrees to:

1. Collectively work together towards the goals of the Special Notice of Funding Opportunity for Unsheltered Rural Areas.
2. Accept Referrals from Wilkes Recovery Revolution, Inc. to ensure a continuum of care of unsheltered individuals with mental health and substance use disorder.
3. Work with Northwest CoC Agencies in the best interest of the participants and communities we are serving and provide appropriate follow-up.
4. Making the services provided through partner agencies of the Northwest CoC, available to Wilkes Recovery Revolution, Inc.
5. Share data when appropriate and applicable to measure our organizations effectiveness.
6. Work with Wilkes Recovery Revolution, Inc. to always protect the confidentiality and privacy of consumers and other reporting as mandated by Federal Regulation 42 CFR, Part II, 45 CFR, and the North Carolina MH/DD/SA state policies.

Wilkes Recovery Revolution, Inc Agrees to:

1. Collectively work together towards the goals of the Special Notice of Funding Opportunity for Unsheltered Rural Areas.
2. Accept referrals from Northwest CoC Agencies to ensure that participants impacted by mental health and/or substance use have access to wrap around services.
3. Coordinate care with participants served by project organizations to ensure there is a continuum of care.

4. Make Referrals to ensure that Wilkes Recovery Revolution, Inc. participants have access to services provided by Northwest CoC Agencies
5. Share data when appropriate and applicable to appropriate measure our organizations effectiveness
6. Work with your agency in the best interest of the participants and communities we are serving and provide appropriate follow-up.
7. Provide accurate and timely reporting of all data relating to the Specials Notice of Funding for Unsheltered Rural Areas.
8. Work with Northwest CoC to always protect the confidentiality and privacy of consumers and other reporting as mandated by Federal Regulation 42 CFR, Part II, 45 CFR, and the North Carolina MH/DD/SA state policies.

VALUE:

Recovery Revolution offers multiple services. The value of in-kind services for Substance/Recovery Services would be based on staffing costs for provided services. Based on participation average, the annual costs over three years, \$28,080-\$30,888. This value will vary depending on number of staff providing varied services with participants.

DURATION:

This Agreement shall be effective upon the date of signatures and shall remain in force for three years and/or the throughout duration of the Special Notice of Funding Opportunity for Unsheltered Rural Areas and until such a time that all reporting requirements are met. This Agreement shall then be considered renewed for regular periods of one year, provided neither party submits a notice of termination. It is subject to review or termination upon written request by either party and shall remain in effect until such written termination.

HOSPITALITY HOUSE

Tina Krause

Tina Krause (Executive Director)

Date: 10/17/22

WILKES RECOVERY REVOLUTION, INC.

Devin Lyall

Devin Lyall (CEO/Founding Executive Director)

Date: 10/17/2022



To whom it may concern,

My name is Brandon Poole, Leadership Operations Specialist and NETworX Coordinator at Hospitality House of Northwest North Carolina, Lead Agency of NC 516, and a representative of our current NETworX cohort. NETworX is a program that meets with participants who have lived experience with poverty and homelessness and seeks to collectively build community and relationships by helping participants to understand the holistic nature of poverty. I am writing to express our support for the priorities listed in the Northwest CoC's application for Special NOFO Rural Set Aside. Below are some of our thoughts on particular topics.

Housing availability and affordability:

Housing availability and affordability continues to be a challenge for clients for both systemic and macro economic reasons. However, between the Rapid Rehousing initiatives, Emergency Housing Vouchers, and goals to expand the number of units yearly for our PSH program and the availability of Stability Vouchers are all highly supported by participants of the current NETworX cohort.

Food distribution and Meal services:

The year round food distribution systems in the county continue to grow more robust and creative and there are many programs that address food insecurity from a variety of approaches within the Northwest CoC. Clients appreciate having access to 3 meals a day 24/7, and initiatives such as our food locker program that meets clients within their community with access to discrete food services is also a very well liked program. Clients are supportive of the goals to continue and expand these efforts to individuals experiencing unsheltered homelessness.

Health care and Mental Health Services:

Health care and mental health services are an area that we've seen increased need over the last years and clients were very excited and appreciative of the expansion to our own mental health offices. The social and mental costs of the pandemic linger just as strongly for clients and making sure we are being proactive about addressing the needs of clients is extremely important, as well as doing so in a holistic and multifaceted manner.

Expansion of the offices:

Clients also support the expansion of the Housing and Outreach capacity into other counties. Expanding both the footprint and giving the organization room to grow is something that participants support. There aren't any shelters in the Northwest CoC that provide the depth and breadth of the services that Hospitality House does and clients hope that as the organization continues to grow, so too will the impact.

As I said, participants were very supportive of the Northwest CoC and brought up a couple areas that they would like to continue to see attention. These areas were elder care and finding

ways to utilize clients' lived experiences more. In regards to elder care, a lot of our residents are retirees and have limited income, but are also dealing with a range of other factors due to their age that oftentimes is overwhelming and difficult to ask for help with. The other aspect revolves around clients wanting to feel useful and wanting to find ways to contribute to the mission of the organization. Participants would love to see ways that clients and former clients could be a part of the mission and the work too, in ways that let them utilize their skills and expertise.

Thank you for your time and consideration, and continue the great work.

All the best,

Brandon Poole

The Northwest Continuum of Care (NC 516) Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs

Introduction:

The Northwest Continuum of Care (NC 516) has active partnerships in the seven-county geographic area (Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, and Yancey counties) to provide critical services to the unsheltered population, support the development of new units, and enable the creation of housing opportunities for literally homeless individuals and families across the rural Appalachian region.

This plan details current efforts underway in the Northwest CoC (NWCoC) to address unsheltered, rural homelessness, and the plan to increase housing opportunities and resources for people who have severe service needs. The plan accounts for each area's diverse needs, covers a broad geographic area, and considers the uniqueness of each community in the NWCoC and the complexity of addressing homelessness within diverse communities across the seven-county geographic area. This plan is intended to provide a collaborative structure, consistency of approach, and a minimum standard of shelter, housing, and services across the NWCoC, and yet flexible enough to allow providers to tailor interventions that will meet each program participant's specific needs. The goal of this plan is to provide a framework for the Northwest CoC to implement specific strategies to reduce unsheltered homelessness and to target resources and housing opportunities to people with severe service needs across the region.

To support this plan, the NWCoC stakeholders and CoC funded providers, Northwestern Housing Enterprises, Incorporated (NHE), a local developer of affordable housing, has agreed to set aside twelve new-construction small homes in Yancey County for qualified homeless households identified through the NC 516 Coordinated Entry system. The anticipated move-in date for these units is October 1, 2023. These will be a combination of 3 leased units and 9 vouchers (HCV and/or SV) administered by Northwestern Regional Housing Authority (NRHA). Also in collaboration with NWCoC, NRHA is applying for Stability Vouchers to be set aside for qualified households referred through the Coordinated Entry process to further create housing opportunities in the region.

Ongoing Planning Process:

As the NWCoC Plan for Serving Individuals and Families Experiencing Homelessness with Severe Service Needs further develops, the participants in NETworX Watauga and the Northwest CoC Steering Committee will dedicate focused time within their respective monthly meetings to review goals and objectives, analyze data, and obtain critical feedback. Incorporating the opinions of those with lived experience is a priority of the NWCoC and also further develops the solution-led conversations needed to support this plan and engender success.

P-1. Leveraging Housing Resources:

P-1a. Attachment (P-1. in e-snaps)—Leveraging Housing Commitment:

See the letters leveraging housing commitments attached in e-snaps CA on Screen 4A.

P-1b. Attachment (P-1.a. in e-snaps)—PHA Commitment:

See the PHA commitment letters attached in e-snaps CA on Screen 4A for details.

P-1c. Landlord Recruitment:

- 1). The Northwest CoC providers directly recruit landlords and encourage them to rent to homeless households across the area using direct engagement and building trusted relationships with property owners and landlords in the region. Conducting direct landlord engagement and providing housing navigation services to program participants involve providers directly recruiting and working with landlords and property managers to form trusted relationships that engender reciprocal benefits. Agency staff/Housing Coordinators provide information on financial assistance available and project descriptions to interested landlords and actively solicit property managers to locate and secure prospective vacancies and new apartment developments in the seven-county area. The NWCoC Agencies explain the purpose of the housing program, the screening process used to determine eligible households, the relationship of the program participant to the provider, and consider the expectations of each landlord renting units to program participants. Agency staff/Housing Coordinators utilize messaging techniques for landlord recruitment learned through attendance at the statewide trainings and HUD webinars and tips learned through available HUD resources on landlord recruitment and retention. Direct, personal contact and focused messaging emphasizing rental assistance/subsidy assistance as a stable source of rental income and tenant permanency as opposed to the high number of short-term university student or vacation renters that frequently turn over units in the community every semester or season. Additionally, NWCoC providers are strategic about recruitment of both medium/small and single property owners to diversify housing stock options, engage in smaller communities, and limit any negative impact to a property owner's relationship with a provider if the program participant or provider has issues with the landlord that cannot be resolved. Under this framework, providers can maintain a comprehensive list of landlords/property managers who will work with NWCoC housing providers across the seven-county area that are trusted to provide safe, affordable housing. For example, the Northwest Regional Housing Authority (NRHA) currently has nearly 750 individual landlords participating in the HCV/EHV program across the seven-county region, many of whom are small landlords with only 1-2 dwelling units in their inventory. Landlord recruitment tends to be largely successful from direct contact/word of mouth among current landlords engaged with the CoC in this rural mountain region. NRHA does hold periodic landlord recruitment meetings, the last of which was on 3/19/2019 for prospective landlords in Avery, Mitchell, and Yancey Counties. Historically, attempts to encourage rural landlords in areas where it is difficult to identify units to register their properties with a statewide rental property database have met with limited success compared to other parts of NC. This may be attributed, at least in part, to a culture of autonomy, self-reliance, and a deeply ingrained resistance to government intrusion that is somewhat unique to this Appalachian region. To mitigate this resistance and build trust with both community and prospective landlords, direct engagement and positive outcomes with program participants are the bedrock of the NWCoC landlord recruitment strategy.
- 2). In the past three years, providers in the NWCoC utilized several practices (housing navigation best practices, affordable housing forum, landlord financial incentives, and short-term leases) to further engage or maintain existing landlords with some success, some failure, and some unintended consequences. Direct communication channels with 24/7 response ability, and personal delivery of rental checks to ensure in-person contact and maintain a positive presence with the landlord proved effective. Even during the pandemic, providers continued to keep landlord direct contact a priority. The primary goal of this practice was to establish a good working relationship with the landlord for any issues between the landlord and the participant household where mediation may be required, or the landlord has concerns regarding the property that need to be

addressed with the participant. Providers proactively worked to mitigate issues (make repairs, address complaints, resolve sanitary concerns, etc.) and address any other concerns for both parties to maintain a positive relationship with the landlord. Providers also worked with all participant households on appropriate forms of communication with their landlord/property manager and informed tenants both of their rights (CDC Moratorium, e.g.) and responsibilities as well as the landlord's rights and responsibilities in advance and during their tenancy so that expectations were managed appropriately. Additionally, providers increased support for landlords during non-business hours with access to staff 24 hours a day, 7 days a week, in the event a critical issue or emergency did arise, and, particularly during the height of the pandemic, this proved effective. Multiple members attended/presented and the Lead Agency for the NWCoC co-sponsored a four-part series in 2021-22 that engendered several community working groups to develop, sustain, and leverage funding to create affordable housing. The NWCoC Lead co-sponsored the series, and OASIS co-lead the county-specific forums/panels in the area to engage stakeholders and address affordable housing/homeless service gaps with a specific focus on the needs of families and children. Forums covered Safety, Accessibility, Affordability, and Solutions and have included elected officials, government planners, nonprofit leadership, the university, hospital, and developers which resulted in committed participation from agency/government leaders and from specific subpopulation advocates and providers to find solutions that address the affordable housing crisis. Positive community feedback was received, and there is now momentum to address the issues around affordable housing at the community level. Short-term leases and landlord incentives produced mixed results. Short-term leases worked to the advantage of the participant and landlords (trial period), while at other times it did not, and the tenant was asked to vacate property at term and, therefore, had to start the process over again, which proved traumatizing and not cost effective. Landlord Incentive funds were available through ESG-CV but limited in use due to concerns of sustainability after ESG-CV funding was depleted in addition to the concern of setting a precedent that was not sustainable for providers. This was the right decision by NWCoC providers as landlords who received financial incentives expressed expectation of continued and increased incentives that cannot be sustained by NWCoC providers.

3). The NWCoC plans to use data collected from surveys/interviews to enhance the landlord recruitment strategy of direct landlord engagement. Additionally, the NWCoC will use data from HMIS/comparable database and the PHA to analyze time from voucher issuance to date leased. The NWCoC will use a similar process to identify projects in the NWCoC that meet or exceed performance expectations for System Performance Measures (SPM- Measure 1, "Length of Time Persons Remain Homeless,") and engage those housing providers to determine if there are other opportunities to enhance current strategy. The NWCoC will evaluate the effectiveness of strategies used by all providers and incorporate practices that can be scaled and replicated. Data points and survey/interview results will be incorporated into the NWCoC's landlord recruitment strategy to further improve performance on the NWCoC's SPMs, enhance current recruitment strategy across the NWCoC, and ultimately secure additional units in the region.

P-2. Attachment (P-3. in e-snaps)-Healthcare Leveraging Commitment:

See the letters leveraging healthcare commitments attached in e-snaps CA on Screen 4A.

P-3. Current Strategy to Identify, Shelter, and House Individuals and Families Experiencing Unsheltered Homelessness:

P-3.a Current Street Outreach Strategy:

- 1). The NWCoC current coordinated strategy to identify, support, shelter, and ultimately permanently house individuals and families experiencing unsheltered homelessness has effectively decreased the NWCoC's unsheltered population by 31% since 2017 in the region. Street Outreach efforts include information events for COVID testing, quarantine locations, vaccine/testing clinics, emergency shelter services, and delivery of food and basic needs supplies to encampments, and assessments. Street Outreach and the DV Outreach Team NWCoC partners work to ensure 100% coverage of the geographic area and to meet the continued needs of the most vulnerable individuals and families living unsheltered and those fleeing from domestic violence, sexual assault, stalking, or human trafficking. Coordination with area Providers and NWCoC partners ensure opportunities for engagement and tailored outreach to meet a household's specific needs.
- 2). Street Outreach teams rotate hours to allow coverage on average 6 days a week, at higher traffic times surrounding meals at the 24-hour shelter as well as evening hours when individuals and families may be seeking shelter. Street Outreach teams attend weekly case staffing for Coordinated Entry with other housing service providers/Coordinators in order to ensure efforts of outreach services are shared on a regular basis with the NWCoC and enhance coordination. A 24 Domestic Violence hotline and web information is available in both Spanish and English. ESG-CV funding increased support for regional outreach services for both victim service providers and street outreach, including a new housing and outreach center adjacent to the NWCoC's only non-DV shelter and a new housing and outreach office in the adjoining county with the highest unsheltered population in the region that opens to the public in late Fall of 2022.
- 3). The NWCoC recognizes the importance of evidence-based community policing models. The Brook Hollow Project, a NWCoC partner group, consists of service providers, businesses, and resource officers that collaborate to locate and assist unsheltered families and individuals in an area with dense encampment sites access shelter and housing. The Brook Hollow Project originated through the Watauga Sheriff's Office POP Squad, (Problem Oriented Policing Squad) designating several officers to concentrate under community policing models in areas identified as having high 911 call volume. Models similar to the POP Squad have proven to be effective in changing the stigma and lack of trust between law enforcement, community neighborhoods, business owners, and the unsheltered homeless population. With additional funding for Street Outreach staffing, the Brook Hollow Project has strengthened Street Outreach, with staff bridging conversations to ensure intake, assessment, prioritization, and ultimately housing placement, to reduce the length of time of unsheltered homelessness, achieve better outcomes and retention in housing programs, especially for those with high service needs.
- 4). Marketing and information are designed to educate unsheltered individuals, service providers, volunteers, and those least likely to seek services and resources. NWCoC partners participate in area homeless coalitions to generate awareness and engage non-CoC funded providers and advocates. Street Outreach engagement concentrates outreach efforts to homeless encampments with certified Crisis Intervention Trained law enforcement officers who work with unsheltered persons in the region to ensure their safety, well-being, and connection to services and shelter. The Brook Hollow Project, a NWCoC partner group, consists of service providers, businesses, and resource officers that collaborate to locate and assist unsheltered families and individuals in an area with dense encampment sites.
- 5). NWCoC partners with a variety of area service providers, institutions, and local law enforcement agencies across the seven-county region to provide coordinated street outreach, information, and services to those experiencing unsheltered homelessness. Outreach efforts

continue to be involved in community events and delivery of food, supplies, and information to encampments and to those persons residing in places unfit for human habitation (car/underpasses/shed) and those least likely to access services without these targeted outreach efforts. Service providers utilize consistent, comprehensive educational community strategies to inform service providers, law enforcement, community volunteers, and access point organizations, such as food pantries, soup kitchens, and libraries, regarding resources available in the region and how to appropriately engage individuals in need as well as ways to identify those least likely to seek services. Coordinated Entry intakes and assessments can be conducted at encampments or other spaces designated by participants and are conducted using a client centered approach that is trauma informed, to quickly and accurately access and prioritize unsheltered individuals and families for permanent housing.

6). Street Outreach staff members have Peer Support certification, allowing for experience-based conversation with individuals who often avoid housing services due to significant substance use needs. Collaborative work in encampments takes place regularly between Substance Use focused providers in the region who also employ Certified Peer Support Specialists with lived experience to work alongside the regional Street Outreach Teams.

P-3.c Current Strategy to Provide Immediate Access to Low Barrier Permanent Housing for Individuals and Families Experiencing Unsheltered Homelessness. (Required for Rural Set Aside):

1). The NWCoC has developed a robust strategy committed to Housing First and reducing the length of time individuals and families experiencing homelessness remain unhoused by prioritizing households with the highest vulnerability and severe service needs and by connecting those low in placement priority to other housing options (HCV/EHV, other income-based housing, e.g.) to effectively and efficiently target resources and housing options to those most in need with the highest barriers. The NWCoC manages the By-Name List (BNL), consistent with the Order of Priority, to reduce the length of time a household experiences homelessness, reviews data weekly to monitor households that may lapse into chronicity and engages households who are low vulnerability/acuity or only need one-time financial assistance to secure housing to ensure episodes of homelessness are brief and valuable resources are targeted to those most in need.

2). In order to ensure access to affordable and safe housing for persons with histories of unsheltered homelessness, the NWCoC prioritizes unsheltered homelessness through its Coordinated Entry system and in the PHA's Homeless Admission Preference, homeless families with children. The NWCoC homeless service providers work to effectively divert households from the homeless response system at initial contact and, if unsuccessful, identify the approximate start date of homelessness and gain an accurate understanding of an individual's needs and homeless history with specific attention to documenting episodic and unsheltered homelessness within the last three years. Households receive a full standard assessment to determine needs, vulnerability, and determine an appropriate housing intervention referral that is then documented in the BNL. Households who remain in the system and have low acuity/vulnerability based on the assessment are provided support and linked to HCV/EHV or other income-based housing and/or other support systems (family/friends) to quickly move them to permanent housing. NWCoC also works to identify and house those persons 90 days from chronicity and provides case management to 'long-stayers' (housing resistant persons) who are resistant to housing options and, therefore, decrease shelter bed availability for those with higher needs. Through effective engagement by providers and weekly data review to identify long-stayers or persons with low vulnerability/acuity on the

BNL, the NWCoC strategy to reduce the length of time homeless has seen a reduction in both chronic homelessness and unsheltered homelessness and ensures that the length of time homeless for all households in the NWCoC is brief.

3). NWCoC has also developed key strategies dedicated to increasing the rate at which individuals and families residing in emergency shelter, transitional housing, and rapid re-housing successfully exit to permanent housing destinations. Effective strategies include: landlord recruitment, building strong community relationships with affordable housing stakeholders, monthly meetings with the Public Housing Authority, Northwestern Regional Housing Authority, for connectivity to HCV/EHV, utilization of the Homeless Admission Preference, and referrals to low-income/tax credit targeted units for households with or without a disability. The NWCoC Rapid Re-Housing (RRH) Emergency Solutions Grant funded project secures voucher assistance for over 95% of program participants to sustain/maintain housing affordability outside the program term. Despite an affordable housing crisis in the region, these strategies have increased the exits to permanent housing destinations for persons in emergency shelter, transitional housing, and RRH in the NWCoC. The NWCoC Permanent Supportive Housing retention has continued to record over 90% retention since 2019. These positive outcomes reflected in current projects will continue to drive the NWCoC strategy to further develop permanent housing opportunities through the effective leveraging of housing resources. Evidence-based case management practices produce positive outcomes that increase program participants' retention of permanent housing and include key supportive community programs dedicated to supporting persons with complex service needs. Homeless Prevention services are available to program participants post-exit if a crisis occurs so that households do not return to homelessness. Additional wrap-around and support services include resources for mental health and substance use treatment, employment, health care, food access, and provider follow-ups to identify those at risk of homelessness due to the lack of community support, financial hardship, unemployment or underemployment, and/or a health crisis. Providers follow-up with participants within six months of program exit, and additional resources and support can be provided to ensure that households retain their current housing.

4). Continued collaboration between the regional PHA, county officials, and area service providers have been strengthened by the recent 4-part Affordable Housing Forum, which brought people with lived experiences together with key partners and decision makers to address the growing affordable housing crisis and seek solutions to Safety, Accessibility, and Housing Affordability. The outcome of these events was the formation of a Housing Coalition to continue the work of developing affordable housing resources for the area for all those who financially struggle with higher housing costs, as well as those who have been unable to secure housing due to barriers beyond affordability. Throughout the NWCoC region, second home ownership, short-term vacation rentals, limited buildable land, and a shortage of student housing for the University have all contributed to the lack of affordable housing in the community. Data collected from a housing needs assessment, which included portions of the NWCoC, identified several factors contributing to the housing crisis in the region: limited suitable land for development near transportation and economic centers due to topography, barriers to building (inflated materials costs/zoning), emigration to the area, and safety/accessibility of existing housing stock. In one populous area of the region, over 50% of existing housing is owned by second-home property owners which impacts availability. As a result, the NWCoC has focused housing and landlord recruitment efforts outside the areas directly affected by university housing and tourism development to secure additional affordable units within the service area. The NWCoC continues to seek partnerships that will provide the vital services required for mental health and medical care,

employment, childcare, and transportation services that work across the counties represented in this rural Appalachian region.

P-5. Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness:

- 1). Resources provided under the Special NOFO align with the NWCoC Plan to reduce unsheltered homelessness by providing additional housing opportunities that are focused on individuals and families with severe needs and the provision of direct engagement services in underserved areas. Supportive services play a key role in ending homelessness. To do so effectively and efficiently, a program must coordinate with the broader homeless and mainstream benefits system and have a commitment to a Housing First approach. NWCoC continues to work with Northwestern Regional Housing Authority (NRHA) to bring additional low-barrier EHV vouchers to the area, providing housing assistance to individuals who have not previously qualified for assistance. Review of the Bi-Name list on a regular basis quickly identifies higher need families and individuals who would benefit from the additional supportive services through a PSH program as well as those who might quickly resolve with the assistance of Rapid Rehousing.
- 2). The NWCoC Coordinated Entry and Assessment system provides multi-access sites (de-centralized CE system) and 24-hour access lines rather than a single portal for participant entry to facilitate 100% access to intake, assessment, and services across the seven-county rural region. The NC 516 Coordinated Entry and Assessment system is accessible in 100% of the geographic area. Marketing materials and assessment tools are widely available and circulated in both Spanish and English. NWCoC and participating providers take steps to ensure that persons with Limited English Proficiency (LEP) can access CE. Multi-point access sites, 24-hour hotlines, multi-language marketing, and a parallel CE system specifically for victims of domestic violence, sexual assault, stalking and/or human trafficking, enables the NC 516 system to ensure accessibility to populations least likely to engage without this special outreach. Prioritization is based on an individual's or family's acuity of need and vulnerability determined through the standardized assessment process and, if applicable, a danger assessment. Standardization ensures system accountability for all individuals and families experiencing homelessness, however, persons with acute vulnerability or those unable or incapable of completing the standardized assessment are able to be accessed and placed using a Vulnerability Review process in CE that ensures those most in need of assistance are prioritized and receive critical services/housing assistance. Additional support services are made available through service providers for those fleeing domestic violence, providing quick access to safe emergency housing options.
- 3). NWCoC partners with area service providers, institutions, civic and religious organizations, schools, jails/court systems, and local law enforcement agencies across the seven-county region to provide coordinated Street Outreach/DV Outreach and Engagement, information, and services to those experiencing unsheltered homelessness. Outreach is involved in community events and delivery of food, supplies, education/awareness events, and deliver information to encampments and to those persons residing in places unfit for human habitation (car/underpasses/shed) and those least likely to access services without these targeted outreach efforts. Service providers utilize consistent, comprehensive educational community strategies to inform service providers, law enforcement, community volunteers, and access point organizations, such as food pantries, soup kitchens, and libraries, regarding resources available in the region and how to appropriately engage individuals in need as well as ways to identify those least likely to seek services and those with Limited English Proficiency.

4). NWCOC partners work with participants to secure identification documentation early in the process of intake and assessment. Outside funding from partner agencies in the NWCOC is used to secure birth certificates and provide transportation to Social Security Administration appointments in neighboring counties, to ensure smooth transitions toward permanent housing. Housing navigation continues to be a priority for the NWCOC with both project applicants considered under the Special NOFO having staff dedicated to housing navigation and resource coordination. NWCOC providers continue to train on these topics through the annual Bringing It Home conference, as well as HUD-offered training to further skills in Housing Navigation, Landlord Recruitment, and Stabilization of Households in permanent housing. The NWCOC has agreements in place in several of the counties served as well as links to Health Department services in the more remote rural areas. Within the rural area, Health Departments have been cut in areas of medical primary care and are largely targeted to prenatal care. The NWCOC continues to work with FQHC providers to expand in areas with less services, and where there is less access, provide or help to arrange transportation to counties where the necessary medical services are available and coordinate with Community Health Workers. The NWCOC supports the work of agencies to secure mainstream benefits along with the pursuit of appropriate housing options. NWCOC Provider staff directly assist clients with enrollment in SNAP/TANF/WIC and health insurance coverage (ACA/Medicaid/Medicare/VA) to obtain benefits and help navigate applications, address barriers such as the SNAP ABAWD policy, assistance limits or denial of benefits for drug related felony convictions. CoC Projects provide up-to-date health resource information, have SOAR workers to facilitate SSI/SSDI/Medicaid/Medicare enrollment, and the NWCOC Lead has a Licensed Professional Counselor for MH/SA and behavioral counseling on site. NWCOC project staff assists participants in health insurance/Medicaid/Medicare enrollment by direct referral to a Health Care Navigator, VA provider, a SOAR worker, or N.C. ePass for entitlement enrollment, including healthcare coverage. The NWCOC has transportation and prescription assistance, an MOU with an FQHC for acute care, and a Health Initiative Program through Blue Ridge Outreach Clinic that provides primary health care for clients in a dedicated on-site clinic.

P-6. Involving Individuals with Lived Experience of Homelessness in Decision Making—Meaningful Outreach. (Required for Rural Set Aside):

- 1). The NWCOC has an established history of engagement with and inclusion of members with lived experience for nearly a decade. The NWCOC recognizes and strives to maintain the balance of incorporating the valuable experience and feedback of persons with lived experience with the importance of confidentiality and consideration of doing no further harm to persons who have experienced trauma. Each of the NWCOC members, regardless of housing status, are involved in leadership, decision-making and policy development, which includes members with lived experience in unsheltered homelessness, youth homelessness, and victims of domestic violence. In addition, individuals with lived experience are included, per HUD's requirement, in the membership of several agency boards and committees, allowing for oversight in the provision of supportive services within the community, funding and operational decision-making, and the NWCOC policies. The NWCOC Steering Committee includes persons with lived experience in key oversight roles and direct authorship of policies approved by the NWCOC.
- 2). To further support the need for feedback and experience, Hospitality House of Northwest NC, Lead Agency for the NWCOC, supports a community focused program, NETworX Watauga which currently hosts 6 participants with varying degrees of lived experience. The group meets weekly with a focus on building resources and reducing barriers that have affected the lives of the

homeless. Participants are encouraged to openly discuss barriers that have impeded their personal progress in building resources, including housing, inequitable access to health services, transportation, and employment opportunities. In these discussions, plans are developed and led by the participants to focus on one barrier solution each, where their experiences can influence change in that area. The conversation is facilitated by a trained NETworX staff member in an effort to engage participants in conversation within a trusted space, while keeping their experience and trauma in mind, as they focus on solutions and decision-making that will implement change within their community. On a monthly basis the group checks in on progress and lessons they encountered as they approached the barrier they identified in the community. This format brings the voice of the participant to the table, allowing discussion with peers with similar experiences, to problem-solve and set goals that have meaningful long-term effects on the community. Recently, a barrier was identified for older participants with lived experience to access services at the local senior center, which provides multiple opportunities at no cost for senior adults. This is an example of an underserved population who may be currently homeless or recently housed but not connected to a vital service for older adults. Data is collected and entered into the NETworX system to track goals and the impact on lives and the change to community. The opportunity to participate in these weekly meetings is open to anyone with lived experience, as well as others within the community. As the NWCoC Unsheltered Plan develops, time will be dedicated to review the plan and engage partnering agencies for feedback. Incorporating the opinions of those with lived experience is a priority of the NWCoC and further develops the solution-led conversations that take place in the Watauga NETworX's meeting space. The NWCoC encourages focused conversation with area service providers, inclusive workgroups and hiring opportunities to be purposeful in opening spaces for those who have lived experiences, while continuing to honor their experience with sensitivity to confidentiality. Service providers within the NWCoC currently employ persons with lived experience, as well as utilizing the ESG Funded Volunteer Incentive to encourage job skills training for those with lived experience while engaged in program services to further cultivate leaders and support inclusion of their unique experiences.

P-6a. Attachment (P-9c. in e-snaps) Lived Experience Support Letter:

See the letter signed by the Lived Experience group attached in e-snaps CA on Screen 4A.

P-7. Supporting Underserved Communities and Supporting Equitable Community Development:

- 1). Northwest NC 516 includes a seven-county region that is considered entirely rural under the definition of the Rural Set Aside. This expansive 2,500 square mile region has only one 24-hour non-domestic violence shelter available in an area that experiences a high poverty rate and limited transportation resources. Housing costs are driven up by a combination of tourism, second-home ownership, and a large university that requires both student and workforce housing. The NWCoC works closely with the regional housing authority, NRHA, to utilize the Homeless Admission Preference to garner voucher support for eligible households as well as the EHV low-barrier options, which opened doors for individuals who had not had an opportunity for voucher assistance in the past. In collaboration with the NWCoC, NRHA is currently applying for Stability Vouchers to be set aside for qualified households referred through the NC 516 Coordinated Entry process. A Letter of Commitment has been provided to NRHA by the NWCoC outlining our collaborative agreement to utilize Stability Vouchers. NRHA has maintained long-standing waitlist preferences for homeless individuals and families, those fleeing or attempting to flee

domestic violence, including dating violence, sexual assault, stalking, and human trafficking, and Veterans. If awarded Stability Vouchers, NRHA will use these preferences to identify potential qualified households, all of which fall under rural areas traditionally underserved by homeless services, to refer to the NWCoC for Coordinated Entry, assessment, and intensive case management with NWCoC partners. Northwestern Housing Enterprises (NHE), a local affordable housing developer, is actively working to expand development into traditionally underserved communities experiencing high poverty and a significantly limited housing supply in western region. According to the NC Housing Coalition 2021 Housing Need County Profiles, 23.8% of renter households in this seven-county area are cost-burdened (spending more than 30% of income on housing costs), and 38.8% of renters have difficulty affording their rent. Over the last 3 years the region has also lost two Domestic Violence shelters, creating an underserved population in the far east and west of the region due to a loss of resources and high demand on the remaining DV provider. The NWCoC is committed to supporting funding opportunities that will foster the expansion of services to those who are underserved. The opening of additional Housing and Outreach Centers in underserved communities across this rural area allows for CE assessment and faster intervention for housing and support services.

2). Data in the Appalachian region which includes the NWCoC has historically shown higher rates of poverty in the NWCoC, with the average Poverty Rate being 14% - 18.1% across the seven counties, with the State average being 13.4%. The NWCoC supports equitable community development across the rural area by taking steps to address such barriers when considering the use of these funds for expanding and development of new housing resources. NWCoC utilizes racial equity/implicit bias assessments, reviews project data necessary to evaluate projects and services, and advocates for equitable access to supportive services, shelter, and housing opportunities for eligible persons regardless of race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability. NC 516 analyzes qualitative and quantitative data comparing the most recent Racial Disparities Assessment, HMIS program data, Annual Point-in-Time count, Census data, conducts participant surveys, and provides individual assessments/case management to understand the changing environment to the region's demographics and applies up-to-date resources, services, and support to address the needs of the most vulnerable populations. NWCoC Lead agency increased outreach to minority populations with community centered events, printed materials, and a Spanish language website. The continued efforts across the NWCoC to address safety, discrimination, equitable access to critical community resources/services, and identifying prejudicial barriers and subtle acts of exclusion to historically underserved groups have positively impacted the region's ability to address racial disparities and promote equity in homeless services. NWCoC partner agencies, staff, and residents regularly receive training on issues related to equity/implicit bias which enables effective advocacy across the region to educate, empower, and inform the community of the implicit bias that negatively affects minority groups, decreasing the opportunity for favorable housing placement and ensuring a positive environment where every individual can thrive. Each step ensures the continuation and expansion of minority-led community services, builds trusting relationships across community members and community stakeholders and creates an inclusive environment. The NWCoC continues to look for opportunities to identify barriers that led to any disparities within communities being served. The NWCoC support of the Housing Forum led to a broad assessment of the disparities, through focus group discussions, survey of participants at the forum, and involvement of people with lived experience. The NWCoC also reviews data reflective of demographics across the region and by program, through reporting such as the PIT/HIC,

Longitudinal System Analysis, System Performance Measures, and the Consolidated Annual Performance Report (CAPER). NWCoC members also serve on various task forces across the community where barriers, such as severe mental health are identified, and resources are discussed. Gaps are identified through data reporting, and these gaps are discussed in CoC meetings along with funding opportunities that might support the expansion of services.

3). The NWCoC will use Special NOFO resources to reduce unsheltered homelessness within the rural counties in the CoC, especially in areas historically marginalized and underserved. Using the CE process, along with the Parallel System for DV, data will be collected from participants through annual reporting that allows the NWCoC to evaluate trends in unsheltered homelessness, particularly those with the most severe needs. With the NWCoC covering a large geographic area, it will be a priority to evaluate county-by-county the unsheltered count following PIT reports. In the case of unsheltered severe needs, the NWCoC will identify opportunities to work with housing programs that serve this population and as well as identify the need to increase the Permanent Supportive Housing programs across the region that provide the option of one-on-one intensive case management. In the long-term, by increasing housing options the NWCoC will reduce the level of unsheltered homelessness. The NWCoC will seek additional technical assistance and continue to utilize compliance and monitoring staff for increased capacity. The NWCoC will evaluate projects regularly to ensure that the projects continue to meet the needs of the community and serve the intended participants.