Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

 1. the CoC Application,
 2. the CoC Priority Listing, and
 3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

 1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
 2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
 3. All information provided to ensure it is correct and current.
 4. Responses provided by project applicants in their Project Applications.
 5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
 Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you
in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care
Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal
and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1A-1. CoC Name and Number: NC-516 - Northwest North Carolina CoC

1A-2. Collaborative Applicant Name: Hospitality House of Northwest North Carolina

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Michigan Coalition Against Homelessness

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2022 to April 30, 2023:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Nonexistent	No	No
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	No	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes

16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	Yes
17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	No	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	No	Yes
32.	Youth Homeless Organizations	No	No	No
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Veteran Administration/SSVF/GPD Providers	Yes	Yes	Yes
35.	FQHC, Blue Ridge Outreach Clinic, SU Treatment Facility	Yes	No	Yes

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

	Describe in the field below how your CoC:
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
3.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1) NWCoC has an open, standing invitation at monthly meetings and NWCoC meeting/member invitation information is posted on an accessible electronic platforms to encourage active participation and new membership in an effort to build collaborative relationships with public agencies, nonprofits, health care organizations, government, advocacy groups, colleges, the homeless population and faith/civic based organizations throughout the region. 2) The NWCoC communicates at in-person meetings, public forums, local media, via web, and at presentations with member agencies and religious/civic groups and posts/extends an open invitation to participate in CoC activities/meetings/special projects. Members also participate in county-specific forums in the area to engage stakeholders and affordable housing/homeless service providers. Forums have included elected officials, government staff, and nonprofit leadership which resulted in committed participation from agency leaders and from specific subpopulation advocates and providers. The NWCoC Lead has made presentations to town officials/department heads, PHAs, and area human service agencies to further educate on CoC activities across the region and encourage participation. CoC members regularly attend local task forces to communicate the needs of homeless individuals and families and participation is encouraged to the broader community, program participants, and to those who may not otherwise have an understanding of the collaborative efforts of the CoC or knowledge of the ability to participate. The NWCoC contracted with Ablr360 (a Digital Accessibility and Inclusion company) through the NC HMIS implementation to revolutionize information delivery consistent with ADA and Web Content Accessibility Guidelines/WCAG and to promote accessibility and information/content to persons with disabilities/visual impairments.
3) The NWCoC extends an open invitation to organizations that focus on equity and culturally specific advocacy to share their perspectives and insight to inform policy, address barriers, and support informed governance. Equity training is regularly offered and diversity dialogue occurs between NWCoC members and community leaders to broaden understanding, and support cultural sensitivity across the membership, NWCoC stakeholders, and the community. The NWCoC Lead presents at civic meetings, local government, faith communities and advocacy groups that represent communities of color and the LGBTQIA community.

| | 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. | |
| | | NOFO Section V.B.1.a.(3) | |

		Describe in the field below how your CoC:
	1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
	2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
	3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
	4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1)The NWCoC has representation from diverse organizations that provide services, housing, healthcare, workforce, education, or local governments and law enforcement that have an interest in preventing and ending homelessness. Members include representatives from health/substance use providers, homeless shelters/housing, victim service agencies, the PHA, housing developers, workforce development agencies, veterans' service providers/VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid. CoC members are engaged in planning, policy decisions, CoC funding and represent counties across the NWCoC to guarantee a broad array of individuals with knowledge surrounding homelessness.

2) The NWCoC Steering Committee operates with an open meeting format that encourages discussion of local issues, programs, and community needs across all organization types serving the population in various capacities. NWCoC meetings are scheduled/web posted in advance of each calendar year, with meeting/training materials sent in advance of each meeting to a listserv. The NWCoC Lead and key stakeholders attend state, county commission/town meetings, participate in advisory/workgroups with hospitals, DHHS, mediation diversion programs, local law enforcement, in community planning, and presentations to student groups and civic/religious organizations to gather information and present on causes and solutions to homelessness while soliciting feedback. Members participate in the Watauga Housing Council that was formed from the Watauga Housing Forum in 2022.

3) The NWCoC contracted with Ablr360 (a Digital Accessibility and Inclusion company) through the NC HMIS implementation to revolutionize information delivery consistent with ADA/Web Content Accessibility Guidelines/WCAG II to promote accessibility. Monthly meetings continue virtually for ease of access and the NWCoC shares information across media types/platforms and communicate effectively with disabled individuals (visual/hearing impaired, cognitive and physical disabilities) and limited english proficiency across the region by making information available via website in accessible formats, and social media and public presentations.

4) NWCoC members continue to assess information and feedback gathered through multiple workgroup and forum settings to guide future funding opportunities and further reduce the gaps in services with the goal of preventing and ending homelessness.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.		
	NOFO Section V.B.1.a.(4)		

		Describe in the field below how your CoC notified the public:
	1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
	2.	about how project applicants must submit their project applications–the process;
	3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
	4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1) When the NOFO was released on 7/5/2023, the NWCoC Lead reviewed for details/ deadlines related to project application submission/notices, funding availability, and project types and requirements. On 7/12/2023 a public notice announcing the NOFO, competition deadlines, and local submission process was sent via email listserv, posted online, and on Twitter/Instagram/Facebook. Direct notice was sent to all renewal projects, the entire NWCoC listserv, and to stakeholders/agencies of the funding opportunity and discussed in advance of competition in NWCoC meetings in June and July. The email/Twitter/Instagram feeds shared links to CoC Program Competition page and local competition notice on the NWCoC webpage. The 7/12/23 announcement included the NWCoC Project Scorecard for New/Renewal Projects, the NWCoC Agency Appeals and Re-allocation Policy, and information was presented at the monthly NWCoC meeting in July/August encouraging new applicants to apply.
2) Deadlines and project submission requirements for applications, the ARD/bonus funding available, and when/how notification of acceptance, reduction or rejection would be given to applicants were clearly stated in all communications and again on 7/28/2023 when e-snaps opened. 3) In determining the Priority Listing, the NWCoC Scorecard Review & Ranking Subcommittee considered the following criteria: agency capacity, timeliness in submission, adherence to Housing First, NC 516 policies, racial/diversity/equity/cultural sensitivity and engagement, program design, target populations/community need, agency financial information/project spending and APRs.
4) The NWCoC communicated in publicly accessible forums/formats requesting proposals, presented to the full membership at meetings in advance of the NOFO and following its release, regularly engaged providers through ongoing communication, member meetings, and community planning meetings at which invitations for proposals were extended. All notices, policies, and instructions were posted on-line in digital format to be accessible and ensure effective communication to persons with disabilities/Limited English Proficiency and a notice of such was included in the postings.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	

	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	

18.	NC Dept. of Commerce/Federally Qualified Health Centers (FQHC)	Yes

	1C-2.	CoC Consultation with ESG Program Recipients.	
		NOFO Section V.B.1.b.	

	Describe in the field below how your CoC:
1.	consulted with ESG Program recipients in planning and allocating ESG Program funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in the Consolidated Plan update.

(limit 2,500 characters)

1) NWCoC works directly with the NC Dept. of Health and Human Services (DHHS), the ESG recipient for North Carolina, during the planning phase and local competition of the state's Request for Applications (RFA) annually. The CoC consults with the ESG on application requirements, revisions, state and local process intersection, and allocation and award of ESG funds to sub-recipients. Prior to release of the annual RFA, the NWCoC solicits information on program and service gaps identified in the community and then engages DHHS/ESG in planning initiatives and project alignment based on the CoCs allocation under the State's Fair Share plan.The NWCoC Lead and admin staff attended planning meetings in 2023 with DHHS/ESG to review the draft RFA, provide feedback and corrections to the application/instructions, and a detailed local competition summary in advance of the RFA release to facilitate coordination with prospective applicants on local competition process and the RFA information. 2) DHHS/ESG and state CoC Leads have quarterly ESG Technical Assistance meetings to evaluate data, report performance, share best practices, and evaluate sub-recipient performance. The NWCoC conducts bi-annual reviews on sub-recipients performance, including clients served and exit outcomes for funded activities, and then evaluates program performance in determining ESG funding recommendations each year. Desk Monitorings following the ESG CPD monitoring guidebook are conducted within the NWCoC at the agency/program level by the recipient. 3) The NWCoC provides the following information to directly to DHHS/ESG: PIT/HIC data, performance measures, HMIS data (including data completeness), Quarterly Performance Reports/CAPER, agency/program compliance with written standards, homeless prioritization, monitoring results, and shares with the ESG Office any concerns/questions and/or AAQ responses from HUD directly related to ESG program implementation or eligible costs/regulatory interpretation. 4) NWCoC operates under the State of North Carolina Consolidated Plan, overseen by the NC Division of Rural Development/Department of Commerce. The PIT/HIC/CAPER and any other requested information is provided annually to the state and NWCoC leadership communicates via DHHS to the Division of Rural Development on how CoC/ESG and other state and federal funded programs address the needs of the homeless population in the NWCoC and where additional resources are needed.

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure families are not separated.	Yes
3.	Worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance.	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers.	Yes

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

NC 516 adopted and continues to utilize the Ensuring Access to Educational Services Policy which requires all providers of homeless services, shelter, and housing to provide individuals and families educational services and assistance with school enrollment consistent with McKinney-Vento (42 U.S.C §11434a(2)) and NC law. NWCoC works directly with area youth education providers, Mckinney-Vento LEA's, and regional school districts across the 7 counties to ensure that school age children/unaccompanied youth are enrolled in school and connected to services and transportation, in order to remain in their school district of origin and receive wrap-around support to promote their stability and overall well-being. Systemwide, every household with minor children/unaccompanied youth are fully informed of their rights concerning educational services and the NC 516 policy. NWCoC partners work closely with all the LEA's to connect homeless students and families with education services and other mainstream resources to ensure minimal disruption to the child/youth. NWCoC works with appointed homeless liaisons within 7 school districts and functions as the point of contact for housing/shelter services for families/youth experiencing homelessness. Agency coordinators initiate services with school/LEA and/or early childhood education providers in the appropriate district and attend meetings with school district social workers to connect education providers with available services for families/unaccompanied youth experiencing homelessness. Early childhood development partnerships are in place with local Smart Start agencies and providers work directly with school counselors/social workers to address any issues related to the success of the youth/child's education path and ensure school enrollment. NC-516 has 7 separate school systems so there are no designated seats for school/LEA's as it would create an imbalance with 7 reserved seats for the education systems. A school representative is a voting NWCoC member from the county that has historically reported the largest number of unsheltered families during the PIT. Partner agencies serve as representatives on an LEA taskforce and community initiatives to inform and train agencies on trauma informed care and resilience for children/families/unaccompanied youth in the NWCoC.

1C-4b.	Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

NC 516 continues to implement the Ensuring Access to Educational Services Policy, which
requires providers of homeless services, shelter, and housing to inform individuals and families of their eligibility for educational services and provide assistance with school enrollment consistent with McKinney-Vento (42 U.S.C §11434a (2)) and NC law. Every household with minor children and any unaccompanied youth are fully informed of their rights concerning educational services and the NC 516 policy. The policy requires: the parent/guardian having charge or control enroll a child between the ages of 7-16 yrs. old in school within 5 business days of admission to a housing/shelter program; that staff provide the parent/guardian with information on the district/school that is age and grade level appropriate for the child and on the right to remain at the child's school of origin; the enrollment right of a child/youth regardless of production of previous school/health records, birth certificates or proof of residency, and the contact information for the school social worker, LEA and/or McKinney-Vento liaison. Parents choosing home-school must provide program staff with grade-appropriate curriculum/web-based programming used to support a home-school student, proof of ongoing progress in mastering grade-level material (per N.C.G.S), and that staff will provide or make arrangements with a school's transportation coordinator, if requested by the parent/guardian or unaccompanied youth, to facilitate engagement in school services or activities. Staff must ensure: parent/guardian follow school policies regarding absences, have the medical documentation necessary to return to school after an illness or injury, and are encouraged to develop relationships with community partners to offer educational support on-site, such as tutoring, reading programs, and provision of supplemental learning materials. Agencies are required to inform families of their options for child care/developmental support, including evaluation, and assist families in healthcare coverage enrollment and accessing annual wellness evaluations to support understanding of age-appropriate developmental milestones and immunization choice.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	No
4.	Early Head Start	No	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	Yes
7.	Healthy Start	No	No
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No

	Other (limit 150 characters)		
10.	Children's Council (prenatal to age 12)	Yes	No

	1C-5.	Addressing Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors–Collaboration with Federally Funded Programs and Victim Service Providers.
		NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	state domestic violence coalitions	Yes
2.	state sexual assault coalitions	Yes
3.	other organizations that help this population	Yes

	1C-5a.	Collaboration with Federally Funded Programs and Victim Service Providers to Address Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

	Describe in the field below how your CoC regularly collaborates with organizations indicated in Question 1C-5 to:
1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1) Victim Service Providers (VSPs) have been actively involved in the NWCoC for more than 20 years and provide insight, technical assistance, and guidance on best practices to address the needs of victims and survivors for the NWCoC in project planning and policy creation and revision. The local domestic violence organizations (OASIS, Inc. and DANA), and non-VSP Hospitality House's sexual assault and human trafficking housing programs, partner with the NWCoC to identify homeless persons who are fleeing/attempting to flee domestic violence, sexual assault, stalking or human trafficking for referrals that can provide safety and a coordinated client-centered response to address the victim's immediate needs. VSPs contributed technical assistance in the 2022 revision of the NC 516 Written Standards to ensure client-centered and trauma-informed best practices were delineated and that any reference to HMIS also included reference to VSP comparable databases. A 2023 workgroup is also planned to revise all policies of the NWCoC to conform with the 2022 VAWA and support the new definition of Category 4, when HUD releases the VAWA administrative notice. Additionally, the NWCoC Compliance Specialist worked with the HUD Lead-Safe Housing Office, the ESG Office, and the Confidentiality Institute regarding Elevated Blood Lead Level Reporting (EBLL) requirements, confidentiality/protections under VAWA and the intersection of the Lead Safe Housing Rule reporting and data matching requirements and confidentiality protections under VAWA for those providers who serve survivors with children. The new guidance/procedures have been incorporated into the Lead-Based Paint (24 CFR part 35, subpart M) requirements for affected housing programs ESG and CoC) in the NWCoC which ensures confidentiality and non-disclosure of unit location.
2) VSP's worked as a part of the NWCoC to revise the NC 516 Coordinated Entry and Assessment system policies and procedures to ensure trauma informed, client-centered approaches are utilized and intake and assessments. Annually, the NWCoC members attend trauma-informed training and the 2022 VAWA training by HUD to ensure the needs of survivors are met and that providers are compliant with the requirements of VAWA. Concentrated efforts have been made to train/provide information on recognizing trauma, changing the dynamic in interactions with those affected by trauma to area law enforcement and substance use providers in the NWCoC.

	1C-5b.	Coordinated Annual Training on Best Practices to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC coordinates to provide training for:
	1.	project staff that addresses best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually); and
	2.	Coordinated Entry staff that addresses best practices (e.g., trauma informed care) on safety and planning protocols in serving survivors of domestic violence and indicate the frequency of the training in your response (e.g., monthly, semi-annually).

(limit 2,500 characters)

1) The NWCoC adopted a Coordinated Entry (CE) policy and procedure in 2018 that codified a parallel CE system exclusively for Victim Service Providers (VSPs) and is trauma-informed and victim-centered in its approach, a NWCoC VAWA policy in accord with the VAWA Reauthorization Act, and a NC 516 Emergency Transfer (ET) plan compliant with 24 CFR 578.99(j), that is also victim-centered. All CoC and ESG funded agency staff are annually trained in trauma-informed, victim-centered practices that prioritize client self-determination and control. All covered programs comply with the NC 516 Emergency Transfer Plan and have written safety protocols for administering housing programs to ensure participant safety and access to trauma-informed, victim-centered services to ensure client choice. Additionally, the NWCoC's only non-dv shelter also adopted a policy and procedure consistent with VAWA to address safety concerns of persons who have a domestic violence incident while with a partner at the emergency shelter and an external transfer procedure, consistent with the NC 516 ET Plan, if requested by the victim.
2) Coordinated Entry (CE) project staff and service providers receive annual trauma-informed training at a regional trauma-focused training conference and all staff take part in annual training on Sexual Assault and Molestation Prevention and reporting procedures. Throughout the year, additional training is made available through web-based training sites such as HUD and NCCASA specific to trauma/victim centered care. The NWCoC has adopted safety protocols in CE Policies and Procedures for all participants and a parallel system exclusively for victim service providers if a person presents and identifies that they are fleeing or attempting to flee domestic or sexual violence, stalking or human trafficking or request an ET. The NWCoC CE and parallel CE system maximizes client housing and service choice while ensuring safety, confidentiality, the provision of trauma-informed services, and access to all HUD/CoC/ESG/DOJ/and HHS programs. CE staff are trained in specific victim-based and trauma-informed care on a regular basis, at minimum annually, at a regional conference. Training is made available to all CE staff ongoing throughout the year, taught by various community partners and on staff clinical therapists trained in trauma-based best practices.

1C-5c.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.		
	NOFO Section V.B.1.e.		

	Describe in the field below how your CoC's coordinated entry includes:
1.	safety planning protocols; and
2.	confidentiality protocols.

(limit 2,500 characters)

1) The NC 516 Coordinated Entry and Assessment (CE) and parallel VSP CE system has established safety and confidentiality protocols, strict confidentiality requirements consistent with VAWA, and a specific CE release of information to ensure confidentiality across all provider types to ensure safe and accessible referral/services and housing for survivors of domestic violence, sexual assault, stalking, and/or human trafficking. These safety protocols (outlined in the CE Policies and Procedures), specific for the parallel VSP system and delineated for the CE system for non-VSP CE intakes, are required if a person requests assistance and identifies as a victim of violence. The safety protocol requires providers/agencies to refer a participant directly to victim service providers or the CE parallel system immediately if they indicate they may be fleeing or attempting to flee domestic violence, dating violence, stalking, and sexual assault or are victims of human trafficking.¿NC 516 adopted a system wide safety protocol that requires safety planning for victims and the NC 516 Emergency Transfer Plan (ET) consistent with the VAWA Reauthorization Act for all CoC, ESG, DoJ and HHS funded programs. The ET plan maximizes housing and service choice while ensuring safety, confidentiality, and survivor control. Providers must supply all shelter residents, new tenants, and applicants the shelter ET policy and/or a Notice of Occupancy Rights and a Certification Form for Documenting Incidents under the ET plan. The NC 516 ET plan includes details on priority given to persons who qualify for an ET in the CE system.
2) All participant records are held in strict confidence and the NWCoC Confidentiality and Record Retention policy prohibits entering data onto any shared database and disclosing any information to anyone without the time-limited, informed, and written consent of the participant, in compliance with the Violence Against Women Act. Participating CE agencies/providers must comply with all federal/state applicable laws and regulations concerning the confidentiality of participant records, files, or communications. Providers must secure the privacy, confidentiality and integrity of data, have a record retention policy consistent with HIPPA and VAWA, and must ensure the protection of and ultimate destruction of paper copies of any participant assessment.

1C-5d.	Used De-identified Aggregate Data to Address the Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below:	
1.	the de-identified aggregate data source(s) your CoC used for data on survivors of domestic violence, dating violence, sexual assault, and stalking; and	
2.	how your CoC uses the de-identified aggregate data described in element 1 of this question to evaluate how to best meet the specialized needs related to domestic violence and homelessness.	

(limit 2,500 characters)

1) The NWCoC collects de-identified data from the victim service provider's (VSPs) HMIS comparable database, Osnium, and by tracking participants who identify as victims of domestic violence, sexual assault, stalking and human trafficking in HMIS by non-victim service providers on dedicated program pages and through the CE VSP parallel system. DV agencies in the NWCoC also submit de-identified aggregate data to the NC Council for Women and Youth Involvement (the agency administering legislatively appropriated State funding for DV programs in North Carolina) to annually report the number of clients and children experiencing domestic violence, sexual assault, dating violence, and stalking. These data sources combine to create a robust picture of both service delivery and unmet needs in the region.

2) The NWCoC uses the de-identified data collected from these sources to track and then analyze the unmet need in the region. The Council for Women's annual report for FY 2022-23, identified 352 victims and children who were referred to other shelters outside the region. For the NWCoC, domestic violence agencies reported they served 2,239 clients, answered over 11,000 crisis calls, and sheltered 786 DV/SA clients and children. Tracking de-identified aggregate data across the NWCoC's geographic area has enabled the NWCoC and victim service providers to assess and address the special needs of survivors and identify barriers to support services for victims such as a lack of cultural acceptance in the rural region for alternative lifestyles, distance from safe resources/transportation barriers, the stigma of abuse, lack of available shelter, and other barriers to care. This de-identified aggregate data collection and evaluation precipitated the 2018, 2021, 2022, and 2023 DV Bonus applications to expand resources for this population's unmet need and was instrumental in ongoing assessment of the additional resources needed to serve survivors in 2023. Data collection and analysis also showed a 43% reduction in dedicated Domestic Violence shelter beds in the region since 2012, increasing the necessity for more collaboration between VSPs and non-VSPs and dedicating resources to expanded housing opportunities/shelter options to meet the unmet need.

1C-5e.	Implemented Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC communicates to all individuals and families seeking or receiving CoC Program assistance:
1.	whether your CoC has policies and procedures that include an emergency transfer plan;
2.	the process for individuals and families to request an emergency transfer; and
3.	the process your CoC uses to respond to individuals' and families' emergency transfer requests.

(limit 2,500 characters)

1) The NWCoC adopted standards under the VAWA Reauthorization Act and have clear guidance, HUD approved forms, and written protocols to use while administering housing programs including the NC 516 Emergency Transfer Plan (ET) Policy. Agencies must provide new tenants and applicants with the forms detailed in element 2. Emergency Shelter providers have an emergency transfer agreement to ensure that victims can maintain a bed in shelter with an external transfer request if an incident occurs at a shelter. All requests for ET's are held in strict confidence and disclosing any information to anyone without written consent of information is prohibited.

2) The NC 516 ET Plan is client-centered and maximizes client housing choice while ensuring safety, confidentiality, and victim control. Information provided to participants includes an ET request form, documenting incident form, a copy of the NC 516 ET plan which provides details on who qualifies for a transfer; how to make an internal ET request immediately; how the housing provider will assist a victim in making an external ET (as determined by the victim) if a safe unit is not immediately available, and the remedies available to protect victims, including lease bifurcation, or providing time to establish eligibility for assistance at alternative housing. This includes if the perpetrator was the sole tenant to have established housing program eligibility, how the victim and other household members are allowed to remain in the unit for 90 days to establish household eligibility under the existing program or to find alternate housing if they choose.

3) Upon receipt of an ET request, the NWCoC will convene as soon as possible for an emergency meeting to determine the safety and availability of an alternative unit within the NC 516's inventory. All internal ET requests must receive priority over other housing placements that are part of CE and regardless of VI-SPDAT score, the individual or family shall have priority over all other applicants for an external transfer for rental assistance, transitional housing, and permanent supportive housing projects for which the household meets all eligibility criteria. If an external request is approved, the NWCoC will assist the household in meeting documentation requirements and with moving costs. The housing provider would not share any information about the situation prompting the transfer without receiving specific written consent from the participant.

1C-5f.	Access to Housing for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below how your CoC:	
	1.	ensures that survivors of domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within the CoC's geographic area; and
	2.	proactively identifies systemic barriers within your homeless response system that create barriers to safely house and provide services to survivors of domestic violence, dating violence, sexual assault, or stalking.

(limit 2,500 characters)

1) The NC 516 Coordinated Entry and Assessment Parallel CE system (PCES) for victim service providers (VSP) includes both VSP and Non-VSP partners to ensure that survivors from across the NWCoC have access to all the housing and services available within the seven-county region that include PSH, RRH, and Combined Component (TH-PH-RRH). The PCES follows the strict confidentiality standards set forth by VAWA that VSPs must follow to protect survivor confidentiality, but functions per the requirements of CPD 17-01 and the CoC Interim Rule. NWCoC PCES utilizes a written release of information (ROI) from survivors specific for CE purposes, case conferencing with VSP and non-VSP agencies, and the BNL. The PCES enables effective advocacy on behalf of the survivor and ensures housing prioritization for survivors (following the Order of Priority) in every housing/service type regardless of whether the provider is a VSP or non-VSP. When a survivor needs services that are unavailable for one agency, all NWCoC agencies work together to find the services for survivors. Non-VSP agencies use HMIS program pages that are locked-per HUD requirements- or a comparable database for VSPs to track service transactions to ensure that all housing options are offered to survivors. Safe housing approach will always focus on providing a full range of housing options which may include TH, PSH, or RRH options, whether the provider is a VSP or not. All of the aforementioned options will include advocacy and trauma-informed services, so that survivors can determine how to best achieve safety and housing stability for themselves and their families.

2) The NWCoC members identify systemic barriers in our homeless response system by participating in coalitions and community groups (The Watauga Housing Council, Watauga Community Collaborative Initiative, Rape Prevention Task Force, STABLE, Avery County Drug Crisis Roundtable, Domestic/Sexual Abuse Response Team, and the PCES) so as to predict barriers and adequately respond to the need of the survivor. The NWCoC member agencies collaborate with other service providers including community health providers, recovery services, and food pantry distributors to assist with identifying potential issues these agencies may be seeing from their clients and what may become a barrier to safe and stable housing and services.

| | 1C-5g. | Ensuring Survivors With a Range of Lived Expertise Participate in Developing CoC-Wide Policy and Programs. | |
| | | NOFO Section V.B.1.e. | |

		Describe in the field below how your CoC:
	1.	ensured survivors with a range of lived expertise are involved in the development of your CoC-wide policy and programs; and
	2.	accounted for the unique and complex needs of survivors.

(limit 2,500 characters)

1) The NWCoC membership leadership, staff, and volunteers are representative of an array of survivor experiences and are involved in decision making roles including Executive leadership positions, senior staff, and volunteers, and include unsheltered, domestic violence, sexual assault, and stalking lived experience. However the nature of sexual assault and dating violence can be triggering and raises safety concerns when any identifiable information is collected, disseminated or publicly posted. A process is in place in the NWCoC to protect survivor identity and solicit participation.

2) Information/training and recruitment engagements and participation opportunities are sensitive to the unique experience of survivors and the NWCoC continuously incorporates and updates survivor feedback policies and procedures in the NWCoC through tested confidential avenues that provide the ability of any survivor to meaningfully participate without fear of disclosure or reprisal. The HUD administrative notice for VAWA 2022, when released, will enable the NWCoC to complete comprehensive revisions to all policies and procedures with the participation of these survivors that incorporate the changes and broadens the definition and protections afforded survivors of victimization. In the interim, the NWCoC will continue to address barriers and incorporate survivor expertise by intentional integration of trauma-informed approaches in policies/procedures and provide training opportunities to NWCoC agencies driven by specific representatives of survivors of victimization. Recruitment efforts will specify the availability of a release of information/consent to disclose status within a safe space, including consent to incorporate any written feedback provided to the community or posted content. Planned inclusivity practices and recruitment will honor stated or written confidentiality preferences of the participant or staff, such as title, gender, name or other identifying information. NWCoC workgroup and committee meetings are held both virtually and in-person, to provide options for survivor communication that is safe, accessible, and effective. Additionally, the NWCoC will accept written and/or digital feedback to be inclusive and respectful of confidentiality needs for those who would like to contribute (anonymously, e.g.) to NWCoC policies to address challenges and barriers associated with survivor participation.

| 1C-6. | | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Training. | |
| | | NOFO Section V.B.1.f. | |

	1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

| | 1C-6a. | Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance. | |
| | | NOFO Section V.B.1.f. | |

		Describe in the field below:
	1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
	2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
	3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
	4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1) In response to varying HUD guidance on the Equal Access Rule in 2020, NWCoC affirmed that all providers must: establish admissions, occupancy, and operating policies/procedures to ensure equal access in accordance with a person's gender identity including the person's family, and that all persons served shall be accommodated in accordance with their gender identity, and that no individual or family be subject to intrusive questioning or asked to provide anatomical info, documentation, physical, or medical evidence of their gender identity or family status. Utilizing direct experience from project staff and individuals with lived expertise, the NWCoC follows guidance from Victim Service Providers (VSPs) to continue to ensure all housing and services provided are both trauma informed, and meet the needs of LGBTQ+ households. While HUD has intermittently rejected the Equal Access Rule and Affirmatively Furthering Fair Housing (AFFH) since adoption, the NWCoC has trained providers to ensure an identity card or other document is not dispositive of a person's gender identity and housing/services are available to all equally without regard to sexual orientation, gender identity or marital status.
2) Monitoring, technical and legal assistance, and CoC wide training on AFFH and the Rule is conducted annually consistent with Executive Order 13988, to ensure compliance.
3) Agencies seeking funding must submit policies/procedures for review consistent with the Equal Access Rule and during monitoring. Participants are provided written information on how to file a grievance/complaint at both the NWCoC level or HUD for any non-compliance.
4) A grievance/complaint may be made by any household, other provider, or community member by using the Participant, Provider, Grievance and Appeals Policy & Procedure and/or filing with HUD. If the NWCoC or HUD finds non-compliance, findings may be issued by HUD and the NWCoC will require corrective action and/or remove funding recommendations.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.		
	NOFO Section V.B.1.g.		

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.
Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing and Housing Choice Voucher Program During FY 2022 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Northwest Regional Housing Authority	27%	Yes-Both	Yes
North Wilkesboro Housing Authority	5%	Yes-Public Housing	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

	Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or	
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

All of the PHAs located within NWCoC's geographic region (Northwest Regional Housing Authority (NRHA), North Wilkesboro Housing Authority, and Spruce Pine Housing Authority) have a Homeless Admission Preference included in their written administrative policies. The NWCoC Lead and the Executive Director of Northwest Regional Housing Authority (NRHA), who serves on the NWCoC's governing board, the Steering Committee, entered into a collaboration in 2014 to address the lack of affordable housing in the region and the limited number of units available for high-risk renters. The proposal went out for public comment and then an agreement was approved by the NRHA Board of Commissioners. The formal agreement, incorporated into the administrative plan, had a direct influence on other PHAs in the region's decision to actively participate in the ongoing endeavor. NRHA serves all seven counties in the NWCoC's geographic region and has a longstanding general Homeless Admission Preference policy as documented in previous and current CoC Consolidated Applications. In February 2018, NRHA amended its Homeless Preference Admission policy to give a slightly greater weight to the homeless admission preference for applicant households with children rather than households that include only adults, to address the growing demand in the region and the NWCoC's priority in placement for unsheltered and sheltered families with children. Effective on December 1, 2014, North Wilkesboro Housing Authority, serving Wilkes County, adopted a limited Homeless Admission Preference policy for homeless Veterans. Of the three PHAs in the NWCoC region, only NRHA administers Housing Choice Vouchers and Emergency Housing Vouchers (EHV). The NRHA and the NWCoC also entered into a formal agreement in June 2021 to administer EHV through NC 516 Coordinated Entry system (per the Notice requirements), and NRHA contracted with the NWCoC Lead Agency, Hospitality House, to manage the required EHV by-name list and provide case management support for all EHV participants. In addition, on September 15, 2023, NRHA, the NWCoC, and the NWCoC Lead Agency, Hospitality House, entered into a formal agreement to administer, through NC 516 Coordinated Entry system (per the Notice requirements), seven Stability Vouchers (SV) awarded to NRHA, utilizing CoC- and non-CoC-funded supportive services with the goal to stabilize and maintain safe housing for SV assisted households.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

	Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:	

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.	USDA Rural Development Multi-Family Housing	Yes

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

	1.	Emergency Housing Vouchers (EHV)	Yes
	2.	Family Unification Program (FUP)	Yes
	3.	Housing Choice Voucher (HCV)	Yes
	4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	No
	5.	Mainstream Vouchers	Yes
	6.	Non-Elderly Disabled (NED) Vouchers	Yes
	7.	Public Housing	Yes
	8.	Other Units from PHAs:	
			Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

	1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
			Program Funding Source
	2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Stability Voucher and LITCH Development

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1C-7e.1.	List of PHAs with Active MOUs to Administer the Emergency Housing Voucher (EHV) Program.	
	Not Scored–For Information Only	

	Does your CoC have an active Memorandum of Understanding (MOU) with any PHA to administer the EHV Program?	Yes
	If you select yes to question 1C-7e.1., you must use the list feature below to enter the name of every PHA your CoC has an active MOU with to administer the Emergency Housing Voucher Program.	

PHA
Northwestern Regi...

1C-7e.1. List of PHAs with MOUs

Name of PHA: Northwestern Regional Housing Authority

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

1D-1.	Discharge Planning Coordination.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Foster Care	Yes
2. Health Care	Yes
3. Mental Health Care	Yes
4. Correctional Facilities	Yes

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition.	11
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2023 CoC Program Competition that have adopted the Housing First approach.	11
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2023 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

		Describe in the field below:
	1.	how your CoC evaluates every project–where the applicant checks Housing First on their project application–to determine if they are using a Housing First approach;
	2.	the list of factors and performance indicators your CoC uses during its evaluation; and
	3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach.

(limit 2,500 characters)

1) Review and evaluation of project/provider compliance with Housing First best practice model is overseen by the NC 516 Review and Ranking Subcommittee during the CoC competition. The reviewers evaluate agency operation manuals, policies, termination policy/practices, APRs and agency participation in the NC 516 Coordinated Entry/parallel CE system. Reviews ensure CoC housing/service projects successfully connect households to permanent housing without preconditions/barriers to entry and policies/practices do not permit project termination of participants except in rare, documented circumstances consistent with Housing First. 2) Factors considered for review and performance indicators evaluated include but are not limited to: serving populations with high needs/vulnerabilities (e.g., disabling conditions such as substance use, mental illness, or other needs requiring significant support to maintain housing) and those serving the chronically homeless or those susceptible to victimization, illness, and death. Projects receive higher points for their plan and data demonstrating success in reducing the length of time to move individuals/families into permanent housing, increased income/benefits, connection to healthcare/treatment, and positive exits. Project performance, policies, and operations manuals are evaluated to ensure that participants are not denied project entry or terminated from assistance for failure to participate or make progress in a service plan, zero, loss or failure to increase income, being a victim of domestic violence, or failure to participate in mental health/substance use treatment. 3) Evaluation and monitoring of all CoC funded programs occurs April-June annually prior to the CoC competition as well as quarterly monitoring of CoC/ESG activities by the recipient outside the funding competition. Housing First and Equal Access indicators built into the annual monitoring process and SSO-CE evaluation, ensure that projects/agencies are low-barrier, person-centered, and that participants have equal access to coordinated entry and housing without any preconditions, such as substance use/mental health treatment. Annual monitoring of funded projects is conducted by the CoC Lead in coordination with the Steering Committee of NC 516 and project performance is presented at monthly meetings and at subcommittee bi-annual meetings for each funding type (CoC or ESG) to ensure Housing First and Equal Access compliance across all activities.

1D-3.	Street Outreach–Scope.	
	NOFO Section V.B.1.j.	

		Describe in the field below:
	1.	your CoC's street outreach efforts, including the methods it uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
	2.	whether your CoC's Street Outreach covers 100 percent of the CoC's geographic area;
	3.	how often your CoC conducts street outreach; and
	4.	how your CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1)NWCoC uses a multi-faceted approach to street outreach in order to cover the 2500 sq mile rural region with some areas being National Park land. NWCoC members attend coalition meetings in some of the more rural areas that are focused on identifying individuals/families who are literally or at imminent risk of becoming homeless and to meet their service needs. Outreach staff also attend area coalition meetings to provide guidance and access to agencies in more remote regions that have limited resources. Through information sharing, Outreach staff identify areas of encampments and plan with local agencies familiar with the household for onsite visits. An Outreach segment at the NWCOC monthly meetings to give members/service providers an opportunity to present challenges of engaging/serving the population and their needs. Meetings take place monthly with homeless/support service providers and law enforcement to foster communications between these agencies and further engagement with individuals who are most resistant to services.

2)NWCoC region consists of rural mountainous terrain including federal parkland. Street Outreach and CoC partners provide 98% coverage of the geographic area to meet the needs of unsheltered persons and to ensure direct engagement in the region. In gated communities Street Outreach would need an invitation to engage if notified of unsheltered.

3)NWCoC's Street Outreach conducts weekly/daily visits to unsheltered persons least likely to seek services/highly vulnerable with increased attention during winter months when temperatures/weather conditions are life-threatening. In more remote areas, Street Outreach utilizes monthly coalition meetings at least annually for updates from service providers on unsheltered individuals and is available to visit an area to meet in person with any provider if an individual needs to be engaged.

4)NWCoC uses tailored resources/information and a multicultural approach to generate awareness of resources that ensure equitable access to highly vulnerable persons least likely to request assistance regardless of community of origin, race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, disability or Limited English Proficiency (LEP). CE intakes/information are available in English, Spanish, the web, in person, and intake specialists have access to language line interpreters or assistance for persons with disabilities that enhance effective communication.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate strategies your CoC implemented to ensure homelessness is not criminalized and to reverse existing criminalization policies in your CoC's geographic area:

	Your CoC's Strategies	Ensure Homelessness is not Criminalized	Reverse Existing Criminalization Policies
1.	Engaged/educated local policymakers	Yes	No
2.	Engaged/educated law enforcement	Yes	No
3.	Engaged/educated local business leaders	Yes	Yes

4.	Implemented community wide plans	Yes	Yes
5.	Other:(limit 500 characters)		
	The NW CoC has a partnership with the Law Enforcement Assisted Diversion program. The LEAD program provides resources and coordination with the courts, NWCoC Street Outreach, and emergency shelter providers to ensure that homeless persons can be released from custody without providing a defined address. Homeless persons may otherwise be detained in jail on low-level charges prior to trial/conviction, simply because they cannot provide a fixed address for pretrial release.	Yes	Yes

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2022	2023
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	95	48

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	ACA/Medicaid/Medicare/VA enrollment, SOAR and WIC	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

	Describe in the field below how your CoC:	
1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, SSDI, TANF, substance abuse programs) within your CoC's geographic area;	
2.	works with project staff to collaborate with healthcare organizations, including substance abuse treatment and mental health treatment, to assist program participants with receiving healthcare services; and	

3.	works with projects to promote SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1) NWCoC provides updates monthly to educate providers on mainstream benefits and eligibility criteria for state/federal and local resources. In addition, NCCARE360, a regularly updated resource directory and referral platform, is used across North Carolina to provide a coordinated, community-oriented, person-centered approach for delivery of mainstream benefit/resource information and enables increased utilization of services and resources by providers to address social determinants of health. The NWCoC advises on all program criteria and updates to mainstream benefit programs through monthly meetings, in-service training, the listserve, and NCCARE360. Mainstream benefit providers are members of the NWCoC board and provide updates to guarantee community partners are informed of all available resources, current capacity, and referral practices.
2) NWCoC works directly with project staff/provider staff to assist program participants with enrollment in SNAP/TANF/WIC to obtain benefits, health insurance coverage (ACA/Medicaid/Medicare/VA) and connection to healthcare providers/partners such as the FQHC and the Blue Ridge Outreach Clinic, and partners with Daymark Recovery Services for services including Substance use/mental health and Assertive Community Treatment Teams utilization. NWCoC project staff assists participants in health insurance/Medicaid/Medicare enrollment by direct referral to a Health Care Navigator, VA provider, a SOAR worker, or N.C. ePass for entitlement enrollment, including health coverage. The NWCoC has transportation and prescription assistance, an MOU with an FQHC for acute and primary care and Blue Ridge Outreach Clinic for on-site primary health care for program participants in ES/TH/PSH and Street Outreach. Two Licensed Professional Counselors are staffed at the Blue Ridge Outreach Clinic site to offer no cost mental health, substance use treatment, and behavioral counseling services. Staff help clients navigate applications, address barriers, and provide up to date health resource information, and the NWCoC staffs an attorney to address more significant barriers to obtaining benefits.
3) The NWCoC works with projects to promote and have certified SOAR workers staffed to facilitate SSI/SSDI/Medicaid/Medicare enrollment. SOAR certification has not been as accessible since the pandemic and only one entity in the state offers certification.

1D-7.	Increasing Capacity for Non-Congregate Sheltering.	
	NOFO Section V.B.1.n.	

Describe in the field below how your CoC is increasing its capacity to provide non-congregate sheltering.

(limit 2,500 characters)

1)The NWCoC Homeless Lead and a DV Provider utilized State ESG-CV funding that included options for hotel rooms for non-congregate shelter during the past three years, in a joint effort to prevent further spread of infectious disease/Covid-19 virus for highly vulnerable populations. As Covid-19 funding has waned for providers, agencies from the NWCoC had to work within shelter spaces to guarantee measures were taken to place families and individuals in spaces that guaranteed social distancing where possible. NWCoC agencies worked in collaboration with the regional Health Department to search for hotels to provide non-congregate shelter but there were limited options within the 7 counties of the region.
2)Although non-congregate options were explored with area conference centers that were operating at limited capacity due to COVID-19, agencies continued to utilize ESG-CV funding to increase capacity in Rapid Rehousing programs, increased staffing in those program areas and Street Outreach and recruited private landlords to quickly identify individuals and families who met eligibility through CE to ensure any congregate shelter stay was brief and one time only.
3)NWCoC agencies continued to offer onsite testing for Covid-19, both directly through the agencies and in partnership with the local FQHC as an option to identify anyone who may be experiencing symptoms at the onset of infection. Voluntary testing was conducted weekly, in collaboration with the FQHC and NWCOC Lead staff and was open to any person experiencing homelessness or those who were currently CoC program participants to prevent the spread of disease. Outreach staff visited encampments to check in with people who may be experiencing symptoms and offer care. Vaccination/booster clinics were held at shelter/day center locations to reach the entire community, whether housed or unhoused.
4)Non-congregate rooms for shelter and COVID-19 care continued to operate from existing administrative space and administrative staff were relocated to another building so that non-congregate shelter capacity could increase with the additional beds and mitigate exposure. Vaccination clinics were held at the NWCoC Lead location for Covid-19 and Influenza Vaccination. These optional vaccination clinics offered additional protection for highly vulnerable individuals experiencing homelessness. Transportation was provided by staff for CoC program participants in both the DV programs and Permanent Supportive Housing.

| | ID-8. | Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent Spread of Infectious Diseases. | |
| | | NOFO Section V.B.1.o. | |

		Describe in the field below how your CoC effectively collaborates with state and local public health agencies to:
	1.	develop CoC-wide policies and procedures to respond to infectious disease outbreaks; and
	2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1) At the start of the COVID-19 pandemic, the NWCoC revised the NC 516 Written Standards and Coordinated Entry and Assessment Policy and Procedures (CE) in May of 2020 with COVID-19 addendums that followed HUD and CDC guidance to prevent, prepare for, and respond to the pandemic and ensure a coordinated response to future public health emergencies in the homeless service system. The update to the Written Standards focused on expanding critical resources to meet the increased needs of people experiencing homelessness during a public health crisis and supported programmatic responses to new needs anticipated due to any health crisis. The CE COVID-19 addendum followed CDC guidance and prioritized persons with underlying health conditions for prioritization in housing placement and non-congregate shelter placement. The NWCoC's focus on public health and safety issues is indicative of a collaborative response from healthcare agencies that provide support and guidance for NWCoC partners as they continue to serve a high volume of households experiencing homelessness and at higher risk of disease and death. These policies and procedures remain in effect to guarantee timely response to future outbreaks of infectious disease.

2) The established collaborations enable healthcare providers and the NWCoC to appropriately inform providers on infectious disease prevention and address health disparities that are compounded by the social and economic effects of homelessness for historically under-supported groups and racial minorities. The NWCoC continues to focus on the safe provision of services, rapid housing placement and facilitating exits to safe permanent housing while providing low-barrier shelter options when necessary. NWCoC is prepared for a significant slowdown in housing activities due to safety concerns of infectious disease spread should they reoccur, and will continue to coordinate the system's response using the robust infrastructure of the Northwest CoC to support swift assessment, housing stabilization, safety protocols, rapid re-housing, and will continue to engage public health partners willing to collaborate and contribute to the efforts of the NWCoC to prevent the spread of infectious disease among people experiencing homelessness.

ID-8a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC:	
1.	shared information related to public health measures and homelessness, and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1) NWCoC coordinates virtual and in person meetings to connect congregate setting shelter partners to mainstream health agencies and resources. The established relationship with health department officials and the area FQHC allows for open dialogue on the specific needs of people experiencing homelessness across the geographic area to mitigate and address the spread of ongoing and emerging infectious disease (COVID-19, Influenza, and Monkey Pox, e.g.). The Lead Agency serves on the Emergency Management Task force for mass communications needs related to public health concerns and natural disasters. Protocols are in place at the local level, with communications teams consisting of emergency management, regional health departments, medical partners, and service providers including street outreach program staff. Sanitation protocols for congregate settings and guidance issued by the CDC were studied by NWCoC to further develop local plans to decrease the spread of infectious disease. Through the most recent pandemic, HUD Office Hours were attended regularly for CDC updates and guidance related to infectious disease prevention for homeless populations. Additionally, mental health challenges are considered as isolation and lack of in-person care require a higher level of communication through street outreach with homeless individuals who otherwise will not receive up-to-date news.
2) Prevention strategies for people experiencing homelessness included meetings between NWCoC Lead, DV Partners, and Health Department teams in the region to review data in congregate settings/encampments, as well factors related to community transmission, regional hospitalization rates, testing, vaccination, and safety mandates. Any changes in restrictions related to infectious diseases at the local level or best practices are communicated during the monthly NWCoC meetings and depending upon the urgency and community risk, information is also shared to the NWCoC listserv. The changing landscape of infectious disease information is monitored across the region by NWCoC leadership and communicated through various forms of media and participation in community meetings. NWCoC is proactive in the provision of all types of preventative measures, while working closely with public health officials to host events providing access to vaccinations/boosters for those in high risk congregate settings to reduce infectious spread and outbreaks based on best practices presented by the CDC.

1D-9.	Centralized or Coordinated Entry System–Assessment Process.	
	NOFO Section V.B.1.p.	

		Describe in the field below how your CoC's coordinated entry system:
	1.	covers 100 percent of your CoC's geographic area;
	2.	uses a standardized assessment process; and
	3.	is updated regularly using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1) The NWCoC Coordinated Entry and Assessment (CE) system provides multi-access sites and 24-hour access lines rather than a single portal for participant entry to guarantee 100% access to intake, assessment, and services across the 7 county rural geographic region.

2) The NWCoC CE system uses a CE intake process to collect HUD data elements and determine eligibility, a standardized assessment tool, a danger assessment (when applicable), multi-point access sites (de-centralized system), 24 hour hotlines, multi-language marketing, and a parallel CE system specifically for victims of domestic violence, sexual assault, stalking and/or human trafficking. The NWCoC CE system utilizes a standardized assessment tool for literally homeless households that determines whether a participant has low, moderate, or high acuity and vulnerability and helps establish which participants receive prioritization for housing.The standardized assessment tool is an objective mechanism used to prioritize which homeless individuals and families should receive assistance first based on presentation, vulnerability, and acuity. The standardized assessment tool is designed to help guide case management, improve housing stability outcomes, and provide in-depth assessment that relies on the assessor's ability to interpret responses and corroborate those with objective evidence. The NWCoC has also incorporated a lethality assessment for the safety needs of participants fleeing domestic violence, dating violence, sexual assault, human trafficking or stalking. Each assessment combines to provide unique insight into a participant's stated service and housing needs, goals, and safety concerns.

3) The NWCoC takes reasonable steps to ensure timely communication and follow-up with all participants, including providing information in appropriate accessible formats as needed, and conducts an annual CE evaluation that includes qualitative and quantitative data for the system that includes conducting a survey of participants across all program types to incorporate participant feedback and experiences into the CE process. Provider feedback and data analysis are key indicators of the functionality of the CE system. The NC 516 CE evaluation is submitted with the NWCoC Regional ESG annual application for funding.

| | 1D-9a. | Program Participant-Centered Approach to Centralized or Coordinated Entry. | |
| | | NOFO Section V.B.1.p. | |

		Describe in the field below how your CoC's coordinated entry system:
	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their preferences; and
	4.	takes steps to reduce burdens on people using coordinated entry.

(limit 2,500 characters)

1)The NWCoC Coordinated Entry and Assessment system (CE) provides multi-point access sites, street outreach and engagement, and 24-hour access lines for participant entry. This facilitates 100% access to intake, assessment, supportive services, and housing prioritization across the 7 county rural region to reduce burdens to accessing assistance. Through this multi-access point decentralized approach, The NWCoC lowers barriers that prevent or slow access to services and rapid housing placement for persons experiencing homelessness that are least likely to seek assistance.

2)Prioritization is based on an individual or family's acuity of need and vulnerability determined through the standardized assessment process and, if applicable, a danger assessment. Persons with acute vulnerability or those unable or incapable of completing the standardized assessment that are most in need, are able to access services and obtain placement using a Vulnerability Review process in CE that ensures those persons most in need of assistance that have complex barriers are prioritized and receive critical services/housing assistance.

3)NWCoC and participating providers take steps to ensure timely communication with participants, including providing information in accessible formats. NC 516 has a short-form intake for service inquiries and follow-up, the by-name list is reviewed monthly to assess service/housing assistance connectivity and placement occurs within reasonable time-limits while offering options available to allow for participant choice in services. NWCoC providers regularly review and discuss processes to ensure that participants are moving forward and not facing challenges that may be created by systems in place.

4)Multi-point access sites, 24 hour hotlines, multi-language marketing, and a parallel CE system for victims of violence and/or human trafficking, enables NC 516 to ensure accessibility to populations least likely to engage without special outreach and reduce burdens on accessing assistance. Assessments sites follow a 'client-centered,' trauma informed approach, including ensuring that physical assessment areas are safe and confidential, administrators focus on the individual's needs to not further traumatize the participant. Questions are orally framed when possible to reflect participants' developmental capacity, sensitivities to lived experiences, gender identity and sexual orientation, and all intakes integrate cultural and linguistic competencies.

1D-9b.	Informing Program Participant about Rights and Remedies through Centralized or Coordinated Entry–Reporting Violations.	
	NOFO Section V.B.1.p.	

	Describe in the field below how your CoC through its centralized or coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1) The NWCoC affirmatively markets housing opportunities and services to individuals and families that are least likely to engage and targets bi-lingual outreach/advertising to historically underserved communities in the geographic area. Billboards indicating a CE access site in Spanish were secured by a victim service provider and CE intakes are available in Spanish and interpreter services available for those with disabilities/communication impairments. Fair Housing and anti-discrimination statements are included in participant intake packets and posted in drop-in to communicate to persons needing assistance that households with the highest needs regardless of race, color, national origin, religion, sex, gender identify, sexual orientation, age, familial status, or disability will be served by CoC providers and reasonable accommodations are available upon request. 2) The NWCoC has implemented safeguards to ensure program participants are properly informed of their rights under federal, state, and local Fair Housing and Civil Rights laws. The NWCoC conducts annual training for staff on Fair Housing/Equal Access to ensure that observable/suspected or reported violations are documented and reported and informs program participants in writing at program intake of their rights and remedies and provides a direct mechanism to report violations. Information is provided at intake in packets and reviewed/communicated with the program participants orally to ensure effective communication for persons with disabilities or with limited English Proficiency to ensure understanding and answer any questions. 3) Housing and service providers work directly with participants and provide support during housing search, assisting participants to inspect units, ask questions, and engage with landlords/property owners. If suspected violations occur, impediments are observable, or are reported by the participant, providers may seek assistance from NC Legal Aid or Pisgah Legal Services or report directly to HUD regional office. NWCoC Lead staff work with providers and other stakeholders to connect with NC Legal Aid or Pisgah Legal Services depending on the catchment area and to ask for assistance when necessary to intervene and when appropriate, will report violations directly to HUD.

1D-10.	Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.q.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	10/31/2022

1D-10a.	Process for Analyzing Racial Disparities–Identified Racial Disparities in Provision or Outcomes of Homeless Assistance.	
	NOFO Section V.B.1.q.	

	Describe in the field below:	
1.	your CoC's process for analyzing whether any racial disparities are present in the provision or outcomes of homeless assistance; and	
2.	what racial disparities your CoC identified in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1) The NC 516 Racial Disparity Analysis and Racial Equity Report in 2022 completed a two part in depth study that comprised both qualitative and quantitative collection and analysis. The final report was completed and presented October 31, 2022. The quantitative component used three data sources: 2021 Point in Time Count (PIT), the 2020 Census (tract/Block data and state), and NWCoC reports from HMIS containing system demographics for race and ethnicity from 2018-2022 for all shelter and housing project types (ES/TH/TH-RRH/PSH). The NC 516 2021 PIT data was compared to the racial distributions of persons living in poverty sourced from the 2020 US Census data. The NC 516 census tracts were determined by Block Groups to NC 516 crosswalk reports based on ArcGIS mapping. Except for total race specific Block Group data, obtained directly from US Census TIGER data, all other Block Group data for NC 516 was calculated from county level percentages from the entire geographic area by race, multiplied by total Block Group counts per category. All data was collected and uploaded to a Tableau dashboard that included demographic and ethnic data for the following measures: length of time homeless, exits to permanent housing, program entry/enrollment and returns to homelessness.

2) The purpose of the Racial Disparity Analysis is to determine if persons in the homeless system who identify as a particular racial minority or ethnic group in the CoC are less likely to receive services and/or housing compared to the overall racial or ethnic minority represented in the total population of the area. A disparity exists if there is a difference between the overall racial population of the area and the homeless population that fall outside the margin of error. In the 2019 NC 516 Racial Equity Study for NC 516, ACS estimated data was used and followed the same methodology. The ACS/PIT data showed engagement with the homeless service system comparable with racial/ethnic representation in the region but was inconsistent with the higher percentages of racial and ethnic minorities experiencing poverty in the CoC. Since 2019, efforts have been made to conduct outreach and engagement, in particular to persons identifying as Hispanic who are underreported in the Census. The 2022 analysis showed an increase in services/housing for this population in the area that was previously under-represented and total increase in the minority population served in the system.

1D-10b.	Implemented Strategies that Address Racial Disparities.	
	NOFO Section V.B.1.q.	

Select yes or no in the chart below to indicate the strategies your CoC is using to address any racial disparities.

1.	The CoC's board and decisionmaking bodies are representative of the population served in the CoC.	Yes
2.	The CoC has identified steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC.	Yes
3.	The CoC is expanding outreach in geographic areas with higher concentrations of underrepresented groups.	Yes
4.	The CoC has communication, such as flyers, websites, or other materials, inclusive of underrepresented groups.	Yes
5.	The CoC is training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness.	Yes

6.	The CoC is establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector.	Yes
7.	The CoC has staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness.	Yes
8.	The CoC is educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity.	Yes
9.	The CoC reviewed coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness.	Yes
10.	The CoC is collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system.	Yes
11.	The CoC is conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness.	Yes
	Other:(limit 500 characters)	
12.		No

1D-10c.	Implemented Strategies that Address Known Disparities.	
	NOFO Section V.B.1.q.	

Describe in the field below the steps your CoC is taking to address the disparities identified in the provision or outcomes of homeless assistance.

(limit 2,500 characters)

NWCoC utilizes racial equity/implicit bias assessments, reviews demographic data necessary to evaluate projects and services, and effectively advocates for equitable access to supportive services, shelter, and housing opportunities for eligible persons regardless of race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability. NC 516 analyzes both qualitative and quantitative data comparing the most recent Racial Disparities Assessment, HMIS program data, Annual Point-in-Time count, Census data, and conducts participant surveys and listening sessions, and reviews and incorporates individual assessments/case management feedback to understand the changing environment in the region's demographics and then applies up-to-date resources, services, and the support necessary to address the needs of vulnerable populations and those in underserved communities of color. Although CoC programs generally exceed the average percentage of minorities as it compares to the region's census, consistent efforts must be made to extend outreach. NWCoC increased outreach to minority populations, focusing on the Hispanic community which was under-represented in the system and under-counted in the Census, with community centered outdoor events, printed materials and a Spanish language website to increase outreach. The continued efforts across the NWCoC to address safety, discrimination, equitable access to critical community resources/services, and identifying prejudicial barriers and subtle acts of exclusion to historically under supported groups have positively impacted the region's ability to address racial disparities and promote equity in homeless services. NWCoC partner agencies, staff, and residents regularly receive training on issues related to equity/implicit bias and cultural competency which enables effective advocacy across the region to educate and inform the community of the implicit bias that negatively affects all minority groups, and creates barriers to access services and rapid housing placement in their community of choice. Several CoC agency staff serve on the town's Human Relations Board, which is directly connected to the issues of equity/implicit bias. Each step ensures the continuation and expansion of minority-led community services, builds trusting relationships across community members/stakeholders regardless of race or ethnicity and engenders an inclusive environment where all can thrive.

1D-10d.	Tracked Progress on Preventing or Eliminating Disparities.	
	NOFO Section V.B.1.q.	

	Describe in the field below:	
1.	the measures your CoC has in place to track progress on preventing or eliminating disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC uses.	

(limit 2,500 characters)

1) The purpose of the Racial Disparity Analysis is to determine if persons in the homeless system who identify as a particular racial or ethnic minority in the geographic area are less likely to receive services and/or rapid housing placement, have longer length of time or repeated episodes of homelessness in NC 516 compared to the overall racial minority composition represented in the region's total population. Although quantitative data analysis can determine if and where racial inequities exist within the homeless response system, qualitative data analysis is needed and continues to be utilized to understand why or determine the root causes to engage in permanent solutions. The NWCoC completed the qualitative collection of data in a two part comprehensive racial disparity study. Additionally, the NWCoC with support from C4Innovates, held four Racial Equity Foundational Learning sessions in 2022 and conducted training of staff to facilitate Listening Sessions to engage community members who are using the homeless response system to better understand their experiences as well as the conditions, policies, and practices that may be perpetuating racial inequities. The final Racial Disparity Analysis and Racial Equity Report, combining both qualitative and quantitative data both provide clear guidance on the NWCoC's next steps, help maintain progress or address areas needing improvement, and monitor for outcomes that reflect changes needed/improvements made to system performance in eliminating disparities. Increasing outreach and engagement to unsheltered populations, in particular for Hispanic households in the more rural portions of the region, the addition of the Spanish only crisis line, Coordinated Entry Spanish intake, and increased community engagement to under-served and marginalized communities have proven effective strategies to address the disparities noted in previous studies as it relates to under-representation of racial minorities and ethnic groups in the homeless system.
2) NWCoC utilizes racial equity/implicit bias assessments to address the needs of vulnerable populations and those in underserved communities/minority populations. NC 516 analyzes both qualitative and quantitative data comparing the most recent Racial Disparities Assessment, HMIS program data, Annual Point-in-Time count, and Census data to track progress on preventing or eliminating disparities in both the provision and outcome of homeless services and assistance.

1D-11.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
	NOFO Section V.B.1.r.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decision making processes.

(limit 2,500 characters)

NWCoC members work closely with Agency Service Providers who have direct contact with program participants as well as those who have moved forward. These efforts provide an opportunity for those with current and previous lived experience to become involved in the CoC goals of preventing and ending homelessness. Some individuals who have moved forward actively serve on agency boards and speak at public forums. It is not uncommon for individuals who are involved currently in leadership and decision making to utilize their own networks through social media to share partner agency information and events, helping to further reach people across the region and increase awareness. Peer Support and Outreach efforts help communicate the work being done through area agencies and allows a platform for people with lived experience to develop as advocates, leaders, and volunteers. More targeted outreach approaches include development of trust in relationships. Allowing the space for a person with lived experience to feel safe in sharing the parts of their lives that others might relate and respond to without further traumatizing those individuals by recounting their experiences. CoC members who work closely with partner agency participants have built relationships across the area through one on one conversations and forum settings. In rural areas, like Northwest NC, those with lived experience have often been scrutinized by their own community, leaving a lack of trust. CoC members work to foster an environment where a person can grow and develop their skills in advocacy and leadership as they become more comfortable. NC-516 continues to seek areas of outreach focused on relationships. We seek to honor their experiences without doing harm. Members of the NWCoC with lived experience are open to connecting with individuals to support their concerns and help further engage. These relationships helped engage a broader group of individuals with lived experience for the advocacy workgroup. Previous efforts to keep the group engaged were challenging. However, focused conversations helped to better inform new participants of the importance of the structure of a community wide homeless service and governance system and how collective voices and experiences bring about change for people experiencing homelessness and housing insecurity.

1D-11a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

You must upload the Letter Signed by Working Group attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Included in the decisionmaking processes related to addressing homelessness.	2	1
2.	Participate on CoC committees, subcommittees, or workgroups.	2	1
3.	Included in the development or revision of your CoC's local competition rating factors.	0	1
4.	Included in the development or revision of your CoC's coordinated entry process.	2	1

1D-11b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

	Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

NWCoC promotes employment opportunities and development through volunteerism, employment and internships within partner agencies. The CoC also fosters relationships with community partnerships who work with individuals to build resumes, workforce development, and job readiness. The community partners who do specific employment recruiting make regular connections with CoC agencies to update information and services offered. Program participants work with these community agencies on re-entry steps after involvement with the justice system, which is a common barrier to employment. Additionally, the Justice Restorative Mediation Center held information sessions this past year, which were attended by CoC members and geared toward employers who might consider participating as a worksite for the Reentry Service Station. Collaborative partnerships increase opportunities for individuals who may have had gaps in employment history. Within the monthly NWCoC meetings, agencies share opportunities for employment with all members and guests to further reach the broader community including individuals who may have lived experience. Public notice Information Boards are utilized at CoC agencies announcing employment/educational opportunities for people residing in housing/shelter programs or receiving day services. Although agencies do not directly ask about lived experience in employment interviews, individuals occasionally share their desire to work in the field due to lived experience. Currently, there are six known individuals employed in either administration or coordination of services, as well as opportunities for volunteerism. The NWCoC offers multiple skill development volunteer opportunities through partner agencies, including food services, maintenance, landscaping, agricultural/poultry, and advocacy workgroups. The NWCoC recognizes the valuable input from individuals with lived experience. The circumstances that lead to homelessness are often traumatic and confidential, and the NWCoC strives to honor those experiences in the most respectful and impactful way possible that can help directly support professional development and is not time limited.

1D-11c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.r.	

	Describe in the field below:
1.	how your CoC routinely gathers feedback from people experiencing homelessness;
2.	how your CoC routinely gathers feedback from people who have received assistance through the CoC or ESG Programs; and
3.	the steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

1)The NWCoC has established avenues to routinely gather feedback from people experiencing homelessness. The NWCoC co-sponsored four housing forum events that included opportunities for open discussion on housing barriers, affordable housing, equality in housing and areas related to housing solutions. Individuals interested in attending were offered transportation to these events, and individuals spoke publicly relaying their experiences. NWCoC supports several groups that include individuals with lived experience as members. NetWorX Watauga met routinely last year to focus on member goals and community impact. The Lead Agency also supports a community based advocacy workgroup whose members are primarily people with lived experience. This group has a goal to impact community perceptions, policy, and further educate others based on their own lived experience. Participants are encouraged to openly discuss barriers that have impeded their progress in obtaining housing, inequitable access to health services, transportation, and employment opportunities. The NWCoC also has a subcommittee on Policy and System Performance that has a person with lived experience as a member. In CoC monthly meetings time is allotted for agencies to provide updates and bring challenges/concerns affecting participants to for discussion utilizing the range of experience of CoC service providers and members.

2)NWCoC routinely gathers feedback through a variety of methods. In PSH programs, time is set aside weekly for open discussion with participants allowing feedback on living space, needs within their housing, and to communicate about upcoming events. There are opportunities in ESG funded shelter programs for participants to give feedback in a group meeting or one on one with service coordinators. Weekly staff meetings are used to discuss feedback and challenges that participants are facing. Additionally, the NWCoC conducts an annual CE assessment that includes qualitative data gathered from persons engaged with the system at all levels to augment, refine, or redesign the system.

3)The Lead Agency pursues opportunities for local government officials and law enforcement to meet monthly with homeless service providers to educate and address challenges raised by people with lived experience. This has resulted in monthly meetings to improve communication and understanding, as well as scheduled events that include allotted time for feedback specific to people experiencing homelessness.

1D-12.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.t.	

	Describe in the field below at least 2 steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:
1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1) In FY 22/23, the CoC Lead Agency, Hospital House co-sponsored a four-part series on the affordable housing crisis affecting the area. Area Nonprofits, CoC members, government officials, realtors, the university, hospital staff and the broader community including people with lived experience, all participated in the forums. What stemmed from the panel and open discussion was a gaps assessment, assets assessment and solutions mapping. In follow-up members who participate on the Watauga Housing Council committees have brought data and assessments to town and county officials to engage conversation on land use policies to permit affordable housing development. The next steps included a half day special session on affordable housing and solutions with special invites to housing partners including CoC agencies and PHA, newly formed organizations: Watauga Housing Council and Watauga Housing Trust, Town Planning, Inspection and Water Departments, Law Enforcement, Council members and the mayor. Participants gave feedback, shared data, and discussed policy and zoning as it pertains to the region's housing crisis. The NWCoC Lead participated in both forums and discussions regarding housing as it relates to the town's upcoming comprehensive plan, to be published in 2024.
2) NWCoC continues to advocate and push for changes in zoning and regulation that will increase housing stock. In July of 2023, a limit was placed on short-term rentals (Airbnb,VRBO) by the Town of Boone. Whole home short-term rentals are no longer allowed within town limits. Additionally, the town is expanding the use and definition of accessory dwelling units to increase available affordable housing. Currently, Watauga County is engaged with the UNC School of Government Development Finance Initiative to develop new housing options for low to moderate income households. The lack of available rentals is illustrated by the fact that the university rented an entire hotel to house students who were unable to find local rentals. These are challenges that the NWCoC members continue to address and engage conversation with city, county as well as state. Further conversations are taking place in neighboring counties to develop additional housing that is both safe and affordable. Several CoC PSH projects have utilized new housing builds in more rural areas covered by the CoC. These areas have less competition for renters, however there are barriers to transportation and employment in those areas.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Your CoC's Local Competition Deadline–Advance Public Notice.	
	NOFO Section V.B.2.a. and 2.g.	
	You must upload the Web Posting of Local Competition Deadline attachment to the 4B. Attachments Screen.	

1.	Enter your CoC's local competition submission deadline date for New Project applicants to submit their project applications to your CoC–meaning the date your CoC published the deadline.	08/29/2023
2.	Enter the date your CoC published the deadline for Renewal Project applicants to submit their project applications to your CoC's local competition–meaning the date your CoC published the deadline.	07/12/2023

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.
Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes

	5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes
	6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

	1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
		NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

	1.	What were the maximum number of points available for the renewal project form(s)?	375
	2.	How many renewal projects did your CoC submit?	10
	3.	What renewal project type did most applicants use?	PH-PSH

	1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
		NOFO Section V.B.2.d.	

		Describe in the field below:
	1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
	2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
	3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
	4.	considerations your CoC gave to projects that provide housing and services to the hardest to serve populations that could result in lower performance levels but are projects your CoC needs in its geographic area.

(limit 2,500 characters)

1)The NC-516 Scorecard Review & Ranking Subcommittee, composed of homeless providers and advocates not applying for funding, uses a scorecard matrix that ranks all projects according to how they serve those with highest needs, vulnerabilities, and complex barriers to obtaining and maintaining housing. Project priority is given to applicants/projects that utilize a Housing First approach and meet a community need. The Subcommittee reviews project application scores and ranks projects that address the needs of hard-to-serve populations, chronically homeless, victims of domestic violence, LGBTQIA, equity, those with criminal history, and those experiencing mental health and/or substance use concerns.
2) The scorecard gives priority to projects serving populations with high needs and vulnerabilities (those serving the disabled, including disabling conditions such as substance use, mental illness, co-occurring MH/SU, or other disabilities requiring significant support to maintain housing) and those serving the chronically homeless or are more susceptible to victimization, illness, and death). Projects receive points on the scorecard for their plan, working with housing resistant persons from the By-Name List, and data demonstrating success in reducing the length of time to move individuals or households into permanent housing by analyzing data on program participants.
3)The Subcommittee scores and ranks projects higher on the Priority Listing that adhere to Housing First, meaning: those that do not screen out participants for low or no-income, substance use, domestic violence, or criminal record, do not terminate due to failure to participate in supportive services or make progress on a service plan, no income or failure to improve income, domestic violence, or any other activity not covered in a lease agreement.
4) The Subcommittee ranks projects higher on the list that implement SAMHSA's PSH Key Elements and USICH's RRH Program Standards and Benchmarks which allow programs to serve more highly vulnerable persons and meet their severity of service needs. All PSH projects are required to follow HUD Notice 16-011 to be included in the ranked list. APRs are reviewed for outcomes and participant retention to ensure that programs serve high-needs participants and support housing stability. All projects are evaluated, and scores are viewed through the lens that harder to serve populations in rural mountainous regions may result in lower project performance types.

| | 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process. | |
| | | NOFO Section V.B.2.e. | |

		Describe in the field below:
	1.	how your CoC used the input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;
	2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and
	3.	how your CoC rated and ranked projects based on the degree to which their project has identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

(limit 2,500 characters)

1)NC-516 Review & Ranking Subcommittee has representatives from PHA, MH/SU providers, VA, & Homeless Advocate working with a major area employer. Subcommittee representatives bring community knowledge/experience working with subpopulations. NC-516 solicits input & representation of non-white persons in determining rating factors used to review project applications. For 2023 factors, input was from non-diverse representatives though NC-516 strives to improve diversity in racial/ethnic input in rating factors. Census tract data shows demographic composition for the region's 7 counties is not racially diverse: 93% identify as white, 2% African American, & 5% as Hispanic. Lack of diversity shows in the 2023 PiT where 13% identify as non-white, 7% as Hispanic. NC-516 utilizes racial equity/implicit bias assessments, reviews project data, & advocates for equitable access to services, shelter, & housing for eligible persons regardless of race, national origin, religion, sex/gender identity, sexual orientation, age, familial status, or disability. CoC Lead agency increased outreach to minority populations with community events, printed materials, & Spanish language website as efforts to address safety, discrimination, equitable access to critical community resources, & identifying prejudicial constructs & subtle exclusion. CoC partner agencies, staff, & residents regularly receive training on equity/implicit bias issues.

2)NC-516 solicits input of persons identifying as non-white to participate in the review & ranking process through outreach to organizations representing minorities & seeks feedback through surveys & in-service training to increase representation. 1 non-white member with prior review experience also representing Veterans joined the Subcommittee this year. Subcommittee was 2% non-white, where the 2023 homeless PiT count showed 13% identify as non-white, 7% as Hispanic. Subcommittee sought additional non-white person in the mental health field, but they could not join the review committee this year.

3)Subcommittee reviewed renewal project APRs to track racial/ethnic composition of households served in projects & compared that data to census data to determine if there are any over-represented groups. 2023 APR review did not indicate any overrepresentation & data was consistent with region's demographics. Equity section measured an agency's ability to identify barriers faced by minority populations & the plan developed to reduce/eliminate barriers.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

		Describe in the field below:
	1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
	3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1)Northwest CoC (NC-516) strives to create a fair and transparent process for notification, distribution, and allocation of funds for new projects/activities and renewal projects for both federal and state funds. An external, independent, Ranking and Review subcommittee established by the NC-516 Steering Committee may recommend that some project applications not be included in the Priority Listing, ranked lower, or that some renewal projects funding be partially or fully reallocated to existing or new applicants to ensure an efficient and effective delivery of services and housing opportunities across the region. To ensure fairness, these projects have the opportunity to appeal the external Ranking and Review subcommittee's decisions. The subcommittee analyzes the performance measures of all CoC-funded projects in the region and reallocates financial resources when doing so will improve the capacity to end homelessness in NC-516. Projects are scored based on organizational capacity, project approach and design, cost effectiveness and utilization, performance outcomes, and spending history. The subcommittee considers HUD's policy priorities, strategic objectives, and NC-516's needs and priorities, in relation to project funding requests. To identify projects that may be low performing or less needed, the subcommittee reviews performance measures such as exits to permanent housing, gained/increased income, length of stay, exits to known destinations, how projects are filling a community gap, increasing benefits, e.g.). The NC-516 Reallocation Policy was adopted 7/18/18, is reviewed annually to ensure alignment with current CoC priorities, is distributed to the NC-516 listserv, and posted to the NC-516 website during the NOFO to notify the CoC that new projects may be eligible for funding through the reallocation process. 2) For the 2023 CoC Competition, no projects were identified by the Review and Ranking subcommittee as low performing, less needed or inconsistent with the NC-516 needs. 3)Had projects been identified to be rejected or reduced in 2023, then CoC funds for those projects would have been reallocated either voluntarily as done in 2017 and 2018, or competitively with low performing / less needed projects rejected/reduced and the amount reallocated for a new project. 4)For NC-516, there were no projects rejected nor reduced as no projects submitted were identified as low performing, less needed or inconsistent with the NC-516 current needs.

1E-4a.	Reallocation Between FY 2018 and FY 2023.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2018 and FY 2023?	No

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

	1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
	2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
	3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	No
	4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2023, 06/27/2023, and 06/28/2023, then you must enter 06/28/2023.	09/12/2023

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project accepted or rejected status; 4. Project Rank–if accepted; 5. Requested Funding Amounts; and 6. Reallocated funds.	Yes

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	09/26/2023

1E-5d.	Notification to Community Members and Key Stakeholders that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/26/2023

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2023 HIC data into HDX.	04/28/2023

2A-4.	Comparable Database for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases;
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2022 HMIS Data Standards; and

3.	state whether your CoC's HMIS is compliant with the FY 2022 HMIS Data Standards.

(limit 2,500 characters)

1) The Victim Service Providers in the NWCoC region utilize Osnium, the HMIS comparable database, developed by the North Carolina Coalition Against Domestic Violence (NCCADV) in partnership with the Governor's Crime Commission (the State agency administering the DOJ- Victims of Crime Act and Violence Against Women Act funding), and NC Council for Women (the State agency administering the funds allocated by the State). NC 516 staff, NC HMIS Lead agency Michigan Coalition Against Homelessness (MCAH), and the NCCADV engaged in discussions to enhance, support, and expand comparable database coverage in the state, through other available funding streams such as ESG and CoC. The Osnium HMIS comparable database was developed to create a confidential database to track DV/SA clients and services and provide DV agencies with a tool to submit de-identified aggregate data to accurately report the number of clients and children experiencing domestic violence, sexual assault, and human trafficking in the region. 2) Osnium is an HMIS comparable database that is compliant with the FY 2022 HMIS Data Standards. Osnium developed the SAGE report with the required HUD 2022 Data Standards and these standards are used by DV providers to submit TH, RRH, and PSH Annual Progress Reports to HUD, the Northwest Continuum of Care, the HMIS Lead Agency for de-identified data reports, and for the CAPER each year. 3) The NC HMIS Lead agency Michigan Coalition Against Homelessness (MCAH) ensures that HMIS is compliant with current HUD data standards.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.
	NOFO Section V.B.3.c. and V.B.7.

Enter 2023 HIC and HMIS data in the chart below by project type:

Project Type	Total Year-Round Beds in 2023 HIC	Total Year-Round Beds in HIC Operated by Victim Service Providers	Total Year-Round Beds in HMIS	HMIS Year-Round Bed Coverage Rate
1. Emergency Shelter (ES) beds	168	45	74	60.16%
2. Safe Haven (SH) beds	0	0	0	
3. Transitional Housing (TH) beds	36	7	29	100.00%
4. Rapid Re-Housing (RRH) beds	48	6	42	100.00%
5. Permanent Supportive Housing (PSH) beds	54	6	48	100.00%
6. Other Permanent Housing (OPH) beds	97	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
	NOFO Section V.B.3.c.

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and

2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1) The Northwest CoC HMIS Bed Coverage Rate for Emergency Shelter beds is below the 84.99 percent rate as a result of Northwestern Regional Housing Authority (NRHA) having no requirement to utilize HMIS for Emergency Housing Vouchers (EHV), therefore the 97 OPH beds (EHV) are not included in the HMIS Bed Coverage Rate for OPH Beds despite being counted in the HIC. NC-516 HMIS Lead plans to work closely with NRHA to identify participants who may be opened in other CoC projects. Catherine H. Barber, a private shelter with 10 beds, does not utilize HMIS or a comparable database which decreases the Emergency Shelter utilization percentage for NC 516. Additionally, two counties within NC-516 have a total of 39 hotel beds that are not included in HMIS, but are included in the HIC. These hotel rooms were used by the homeless liaisons for LEAs (school systems) for large families (8,7,4,3,3,3 household members, e.g) with school aged children that are experiencing homelessness on the night of the PIT. These are beds paid for by the County School System, which does this throughout the year so that children experiencing homelessness can get to school in their county instead of the School System arranging for transport from another county. The beds are only available when there is a need, and the School System determines that they will pay for a set period of time. Northwest CoC Outreach/CE workers will partner with non HMIS participants to provide outreach services enrolling them in a project that is maintained in HMIS. 2) The Northwest CoC plans to increase participation by creating partnerships with non HMIS participating agencies through Outreach. Outreach/CE workers will meet with individuals on-site to complete Coordinated Entry Pre-screens and assessments. Through intakes, diversion, and referrals to participating agencies, data will be placed in HMIS, increasing the overall utilization rate.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2023 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by February 28, 2023, 8 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2023 PIT count.	01/25/2023

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2023 PIT count data in HDX.	04/28/2023

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

(limit 2,500 characters)

1) The Northwest CoC worked directly with county and local school social workers, McKinney-Vento homeless liaisons, Department of Social Services Child Protective Services staff (DSS), and youth development stakeholders in the 7-county region to engage stakeholders for the annual PIT/HIC. The Northwest CoC members conducted PIT training, provided materials, documentation, and the direct support necessary for these agencies to effectively implement the PIT count and follow through with identification and engagement of known youth locations before the PIT and on the night of the count. The stakeholders involved are currently the most trusted to engage with unaccompanied youth with ongoing relationships and prior expertise.

2) In the PIT planning process, agencies asked DSS, school personnel, and youth training program providers in the seven-county region to identify additional community-based service providers (food pantries/religious organizations) that homeless youth who had exited the school system or foster care may frequently access for assistance (parks, college/public libraries, recreational centers) in order to have those organizations contribute and known youth locations identified for the PIT. These organizations work directly with unaccompanied youth to help select locations where additional homeless youth are most likely to be identified.

3) The Northwest CoC youth and young adults engaged in services and participants enrolled in services and housing programs were asked for current camping locations of unsheltered youth. Information provided by youth allowed Outreach workers to look for unsheltered youth/encampments for PIT inclusion. NWCoC has a low count of unsheltered/unaccompanied youth, however information about the PIT was widely distributed so youth throughout the 7-county region would be included and engaged in the PIT count. At this time, NWCoC is planning for future implementation of youth experiencing homelessness as counters for 2024 PIT count.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.		
	NOFO Section V.B.5.a and V.B.7.c.		

	In the field below:	
	1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable;
	2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2022 and 2023, if applicable; and
	3.	describe how the changes affected your CoC's PIT count results; or
	4.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2023.

(limit 2,500 characters)

Not Applicable

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2C-1.	Reduction in the Number of First Time Homeless–Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	

		In the field below:
	1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
	2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1) The Northwest CoC utilizes a Coordinated Entry Pre-screen tool to identify individuals or families becoming homeless for the first time and those at imminent risk of homelessness. When an individual or family is identified as literally homeless, a full assessment is completed within 14 days of intake and homeless history is documented. If an individual or family is identified to be at imminent risk of homelessness, referral is made to available resources such as local Crisis Assistance programs to divert households from entering the homeless response system. These privately funded programs determine risk factors associated with persons experiencing homelessness for the first time. Risk factors include loss of income, cost burdened housing, and financial instability, lack of employment or underemployment, trauma history, domestic or family violence, physical and mental health issues and related costs, history of substance use, justice system involvement/criminal history, and lack of family and community support. NWCoC continues to search for additional funding sources for Prevention and Diversion programs that were previously funded by the CARES Act or ARP.

2) The Northwest CoC uses privately funded Crisis Assistance Programs to assist households at high risk of homelessness or at imminent risk of homelessness with funds and referrals to alleviate barriers to retaining permanent housing. The Northwest CoC reviews data quarterly to assess common factors of households experiencing homelessness for the first time. The data is used to prioritize assistance for people with the highest risk of becoming literally homeless. The Northwest CoC continues to expand outreach, day services, crisis assistance, access sites, and information and referral to target resources to those persons at the highest risk of becoming homeless for the first time and entering the homeless system. An example of this includes the addition of a Housing and Outreach center in Wilkes County in the eastern part of the region, another in Avery in the western region, to expand outreach and crisis assistance access sites as the NWCoC expands services to prevent homelessness.

3) The Northwest CoC Lead agency, Hospitality House of Northwest NC oversees the CoC's strategy to reduce the number of persons experiencing homelessness for the first time.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	No
2.	having recently arrived in your CoCs' geographic area?	No

2C-2.	Length of Time Homeless—CoC's Strategy to Reduce.	
	NOFO Section V.B.5.c.	

	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	

	2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1) NWCoC developed a plan to reduce the length of time homeless by prioritizing households with the highest service needs, vulnerability, and longest length of time (LOT) homeless by referring those with lower priority to other appropriate housing options such as Housing Choice Voucher (HCV) assistance and income based housing. Households with the highest vulnerability and LOT (following the Order of Priority) are referred to housing programs based on service needs, eligibility (disability), and acuity to determine the appropriate housing program, necessary support, and ensure a successful housing plan. NWCoC continues to manage the by-name list (BNL) to reduce the length of time homelessness across the NWCoC, reviews data weekly to monitor households that may become chronic, and case conference/refer households who are low vulnerability or only need one-time financial assistance to obtain housing to reduce their length of time homeless. This strategy has been strengthened with efforts to increase PSH opportunities in the NWCoC, utilization of the Move-On strategy to open PSH units, and the award of the Special NOFO funding to add PSH units to the NWCoC.
2) If a household is identified as literally homeless or fleeing domestic violence, service providers will determine the approximate start date of homelessness and gain an understanding of an individual's specific needs, barriers, and homeless history including episodes of homelessness within the last three years to identify those households with LOT at intake. Households receive a full assessment to determine needs, vulnerability, and the appropriate, safe housing intervention documented in the BNL and a homeless history is established. Households who have low vulnerability/shortest LOT homeless based on the assessment and homeless history, are provided support and linked to HCV, income based housing or other assistance to quickly move them to permanent housing. For those with the longest LOT/chronic homelessness, NWCoC identifies those households on the BNL for priority placement and for those households that are housing resistant, agencies provide intensive engagement/case management through Outreach efforts to identify/document households with the longest length of time homeless and households with high vulnerability with the goal to reduce length of time homeless and chronic homelessness in the NWCoC.
3) The Northwest CoC Lead/Executive Director, Hospitality House of Northwest NC.

	2C-3.	Exits to Permanent Housing Destinations/Retention of Permanent Housing–CoC's Strategy	
		NOFO Section V.B.5.d.	

		In the field below:
	1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
	2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1) The Northwest CoC has strategies to increase the rate individuals and families residing in housing programs successfully exit to permanent housing destinations. These strategies include; landlord recruitment, building community relationships with affordable housing providers, monthly meetings with the Public Housing Authority to connect to Housing Choice Vouchers/Emergency Housing Vouchers and utilization of the Homeless Admission Preference, and identifying low income/tax credit targeted units for households with or without disabilities. The NWCoC's Rapid Rehousing projects secure voucher assistance to households to maintain housing affordability outside the program term. During an affordable housing crisis and on the back end of a global pandemic, these strategies continue to increase the exits to permanent housing destinations for households in CoC housing programs.
2) The Northwest CoC Permanent Supportive Housing service providers offer effective case management practices that aim to produce positive outcomes increasing the rate at which program participants retain their permanent housing. Supportive community programs are dedicated to assisting households with complex service needs that help retain housing. The NWCoC has effectively utilized a "Move On" strategy in partnership with the PHA to exit households who no longer need intensive case management. Homeless Prevention services/financial assistance is available post-exit if a crisis occurs so households do not return to homelessness. Additional wrap-around and supportive services include resources for mental health, substance use, employment, health care, food access, and case manager follow-ups to identify those who are at risk of homelessness due to the lack of community support, financial hardship, unemployment, or underemployed, and/or a health crisis. Case management follow-up occurs within six months of program exit and additional resources/support can be provided to ensure that households can retain their housing. Although unforeseen incarceration lead to a decrease in retention, the CoC does not anticipate this data to continue as a trend. Additionally, there were instances of death resulting in negative outcomes based on data metrics, and NWCoC is closely monitoring the national increase in individuals over 65 entering the homeless system as a result of a large population aging during an affordable housing crisis.
3) Northwest Lead Agency, Hospitality House.

2C-4.	Returns to Homelessness–CoC's Strategy to Reduce Rate.	
	NOFO Section V.B.5.e.	

	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1) The Northwest CoC has strategies including privately funded prevention services and continued participant and provider engagement post-exit that assists in identifying households at risk of returning to homelessness. Identifying participant concerns, barriers, and supporting effective communication are critical, and connecting households to community services is necessary to maintain housing stability. Northwest CoC strategies focus on ongoing communication with the Public Housing Authority, partner agencies, crisis assistance organizations, and relationships between case managers, clients, and landlords. Landlords have direct contact with Service Coordinators to mediate tenant issues and address concerns if former participants are at risk of losing housing and returning to homelessness. Additionally, the Northwest CoC identifies indicators that may affect participant's returns to homelessness and monitors local housing trends to modify prevention and diversion assistance to ensure households demonstrating the highest risk of a return to homelessness maintain housing.
2) The NWCoC strategies to reduce the rate of additional returns to homelessness work under the same foundation that by improving former participants with connection to resources, awareness of assistance under homeless prevention and diversion, building community partnerships with housing programs and agencies, and strengthening landlord engagement is an effective solution to reducing additional returns to homelessness. Community wide supportive services remain available up to and beyond program exit and 6-month follow up services to identify and assist households at risk of returning to homelessness. Service Coordinators/case managers from all program types provide follow-up services to former participants for six months with the availability of continued assistance to ensure households maintain stability.
3) Northwest Lead Agency, Hospitality House.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1) NWCoC has developed and continued to utilize a comprehensive strategy to ensure participants increase employment income that includes: community job boards, case management, securing partners that specialize in obtaining and providing employment for persons with employment barriers/skill/lack of education, and supporting employment retention for the unemployed/underemployed for high-risk employees. Safety measures to prevent the spread of infectious disease within congregate shelter settings, limited the ability to offer on-site career development workshops and permanently changed the way these services were provided, but agency support and virtual opportunities/job fairs remain available through NC Works Career Center and Goodwill, which promote job readiness and employment opportunities. Continued NWCoC partnerships with Daymark Recovery Services for Individual Placement and Support-Supported Employment (IPS-SE), an evidence-based practice promoted by SAMHSA, for participants with active MH/SU issues, and Moving Forward, a series of women's workforce empowerment workshops will return to in-person when COVID-19 protocols are eased. IPS-SE is a person-centered service focused on participants with persistent mental illness to gain successful employment through career exploration, education, job acquisition, and support for employment retention. Moving Forward workshops, taught in collaboration with NWCoC partner agencies, focuses on women who may be reentering the workforce after experiencing homelessness/survivors of DV or other agency referrals where additional soft skills would provide more employment stability and support for increased cash income.

2) NWCoC has an MOU with workforce development partner, NC Works/Goodwill, to provide on-site day center workshops designed to increase employment income which include case management services, life skills training, financial budgeting, connecting participants with educational and employment opportunities, job readiness training, resume assistance, and direct employer referrals.

3) NWCoC Lead Agency, Hospitality House and IPS-SE Team Lead for Daymark Recovery Services.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1) NWCoC has a targeted strategy to ensure low to no income participants increase their non-employment cash income and access to non-employment cash sources. The strategy includes direct assistance with enrollment for programs such as SNAPS/TANF/WIC, a dedicated Veteran Services provider to assist with VA benefits/service-connected disability, and certified SOAR workers to facilitate SSI/SSDI/Medicaid/Medicare enrollment. Additionally, NWCoC partners may refer homeless youth participants (16-26 yrs.old) with previous foster care placement during adolescence to the Dept. of Social Service for the Independent Living Services for Foster Children (NC LINKS) which provides tuition assistance, case management, budgeting and an annual financial stipend, regardless of other state/federal benefits they may receive. The NWCoC strategy to increase access to non-employment cash sources involves training program staff on all eligibility criteria and changes to existing or new available non-employment programs through monthly meetings and the NWCoC listserve to facilitate participant access to entitlements and by increasing CoC staff certification in SOAR. Entitlement agencies are active members of the NWCoC board and collaborate with NWCoC to inform community partners of all available resources, current capacity, and eligibility criteria. Guidance on barriers for participants like prior drug felonies (SNAP) active warrants (VA), time-limits for assistance, rules for SNAP's Able Bodied Adult Without Dependents (ABAWD) and the available resources to assist if denied under ABAWD are routinely shared with participants and providers to encourage those with previous denials/90 day limits to re-apply. Transportation, documentation/identification assistance, administrative appeal assistance if denial occurs, and disseminating accurate information regarding non-employment cash sources have proved an effective strategy to increase access to non-cash income sources.
2) NWCoC Lead Agency, Hospitality House of Northwest, NC.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.	

Project Name	Project Type	Rank Number	Leverage Type
Hospitality House...	PH-RRH	11	Both

3A-3. List of Projects.

1. What is the name of the new project? Hospitality House Rapid Rehousing FY2023

2. Enter the Unique Entity Identifier (UEI): JWBDMJFTRYJ6

3. Select the new project type: PH-RRH

4. Enter the rank number of the project on your CoC's Priority Listing: 11

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.s.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No

3C-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.	
	If you answered yes to question 3C-1, describe in the field below:	
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2023 Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2023 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

4A-1.	New DV Bonus Project Applications.	
	NOFO Section I.B.3.l.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.l.	

	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2023 Priority Listing.	

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Assessing Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.l.(1)(c)	

1.	Enter the number of survivors that need housing or services:	1,138
2.	Enter the number of survivors your CoC is currently serving:	786
3.	Unmet Need:	352

4A-3a.	How Your CoC Calculated Local Need for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(c)	

	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

1) DV agencies submit de-identified aggregate data to the NC Council for Women (NCCFW) to report the number of clients and children experiencing domestic violence, sexual assault, dating violence, and stalking. In 2021-22, DV agencies in the NWCoC region reported they served 2,239 clients, answered over 11,284 crisis calls, and sheltered 786 DV/SA clients and children. The unmet need tracked through this annual report identified 352 clients and children that were referred to other shelters or housed in hotels. NWCoC DV shelters reported being at capacity over 66% of nights (up from 40% in 2018). Data tracked in the Osnium database, calculating the percent of households securing a protective order and safely returned home, households unsafe to remain in the same County as their abuser, and households who chose to relocate to be near friends/family, identified approximately 24 households would be safe and ready to access PSH/RRH housing and serving 6 households would represent 25% of unmet need. Domestic violence, sexual assault and trafficking are significant problems, and the effects are often amplified in rural regions like NWCoC. Limited access to support services for victims, familial connections with those in positions of authority, distance, transportation barriers, the stigma of abuse, lack of available shelters, and poverty as a barrier to care, among other challenges faced in a rural community were only exacerbated by the pandemic. Since 2014, there has been a 50% decrease in the number of ES beds for victims of domestic violence, stalking, and dating violence in the NWCoC region. Two NWCoC region DV agencies permanently closed their shelters during the pandemic, resulting in a 200% increase in requests to neighboring DV shelters.
2) The Housing Inventory Chart has documented the decrease in ES beds and NWCoC is tracking this unmet need for victims with aggregate data from the DV providers database, Osnium, an HMIS comparable database.
3) N/A

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)	

	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

Applicant Name
OASIS

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicants and Their Experience in Housing Placement and Housing Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section II.B.11.e.(1)(d)	

Enter information in the chart below on the project applicant applying for one or more New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects included on your CoC's FY 2023 Priority Listing for New Projects:

1.	Applicant Name	OASIS
2.	Project Name	OASIS FY23 DV Bonus
3.	Project Rank on the Priority Listing	12
4.	Unique Entity Identifier (UEI)	QMX8TKAPHB51
5.	Amount Requested	$74,054
6.	Rate of Housing Placement of DV Survivors–Percentage	22%
7.	Rate of Housing Retention of DV Survivors–Percentage	96%

4A-3b.1.	Applicant Experience in Housing Placement and Retention for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:	
1.	how the project applicant calculated both rates;
2.	whether the rates accounts for exits to safe housing destinations; and
3.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1) OASIS tracks client records in the Osnium database, which is used by the Housing Coordinator (HC) and the Rapid Rehousing Coordinator (RRC) to maintain information about client enrollment, safety plans, VI-SPDAT, lethality assessment, current resources, and challenges. The rate of housing placement percentages was calculated by comparing the number of client referrals to PSH and TH to the number of clients enrolled in the programs for the fiscal year. 44 Clients were referred to these programs and 10 were successfully housed due to the capacity of the program.

2) Through Osnium, the HC and RRC detail weekly case management sessions to support clients in retaining permanent housing and track successful exits to safe housing destinations. The HC and RRC support client's progress toward their goals, connection to community resources, increase in income to maintain stable permanent housing, and exits to permanent housing where applicable. When clients exit housing programs, destinations are tracked through exit surveys and verbal questionnaires to identify what type of housing the client moves into. In 2021-22, 96% of OASIS PSH and TH clients exited to permanent safe housing.

3) OASIS tracks all reporting data including exits to permanent safe housing, as well as housing retention for victims with aggregate data from the DV providers database, Osnium, an HMIS comparable database.

4A-3c.	Applicant Experience in Providing Housing to DV Survivor for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(d)	

		Describe in the field below how the project applicant:
	1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
	2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan, etc.;
	3.	determined which supportive services survivors needed;
	4.	connected survivors to supportive services; and
	5.	moved clients from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

1) OASIS has provided 24-hour emergency services and undisclosed shelter for victims of interpersonal violence including domestic violence, sexual assault, stalking and sex trafficking, since 1978. OASIS operates federally funded housing assistance programs that prioritize quick enrollment into safe, affordable permanent housing. Operating a parallel CE system that directly addresses households with the highest vulnerability, OASIS quickly enrolls individuals and families into housing assistance programs based on their vulnerability and acuity of need.

2) NWCoC utilizes a Coordinated Entry (CE) policy and a parallel CE system exclusively for victim service providers, a NWCoC VAWA policy consistent with the VAWA Reauthorization Act, and a NWCoC Emergency Transfer (ET) plan consistent with 24 CFR 578.99(j). Survivors are prioritized in the CE process by use of the Danger Assessment to determine risk of lethality and the VI-SPDAT. All programs operate under annually reviewed Policies and Procedures while administering Housing First programs to ensure safety and access to trauma-informed, victim-centered services.

3) Case managers offer weekly case management to identify goals, resources, and barriers to accessing support services. Clients work with their case managers to determine which supportive services they need and want. Case managers empower clients by informing them of all resources available and providing warm referrals to community partners. Vulnerability Assessments guide service recommendations, but client choice takes precedence when considering housing assistance opportunities.

4) Case managers take into consideration client needs and preferences when connecting them with resources such as housing assistance, mental health and medical providers, vocational rehabilitation, financial literacy sources, childcare and supplies distributors, food banks, and other local resources. Case managers work with clients to navigate public transportation, and troubleshoot transportation options. When other supportive services are considered, warm handoffs are conducted to encourage trust between clients and new providers.

5) Case managers assist clients in applying for a Section 8 Voucher upon entry into the RRH program. NWRHA has both a homeless preference as well as a DV preference. For clients not eligible for Section 8, the HC works with NWRHA to determine ineligibility to resolve the issue and guarantee housing stability beyond RRH.

4A-3d.	Applicant Experience in Ensuring DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1) OASIS provides private spaces for intake and interview with clients in offices located in both Watauga and Avery counties. Both offices have double locked doors and a back entrance with an intercom where clients can enter the building without being seen to increase privacy. Staff meets clients in other safe locations as needed if confidentiality becomes an increased concern.

2) Safety is the primary factor when helping clients determine which housing programs would be most appropriate for the individual or family. Advocates work with clients to complete the Danger Assessment tool to consider the potential lethality of their situation and adequately create a safety plan for safe housing options. If a high lethality risk is present, the family may remain in the emergency shelter with over $120,000 in security equipment and safety features.

3) OASIS requires a signed, legally binding Assurance of Confidentiality from all leasing agents. OASIS maintains physical client files and virtual files through our secure database, Osnium. All locations of shelter and Scattered-Site PSH units remain undisclosed to the public. If a client determines they are not safe remaining in the community, OASIS will assist the survivor in relocating to another area and connect them with local domestic violence resources in their new community.

4) All staff complete an extensive training program and regularly complete additional training on the latest policies regarding confidentiality. Training programs consist of education modules developed by the North Carolina Coalition Against Domestic Violence, and new staff shadow staff and client interactions until supervisors approve them to work with clients one-on-one. Staff are required to neither confirm nor deny involvement with any person to any third-party seeking information about a potential client without a signed Release of Information from the client.

5) While OASIS does not own the units, the agency purchases security features for the apartments for clients who need additional security such as motion lights, security cameras, security for doors and windows, and provides cell phone minutes for client's phones to communicate with law enforcement. The TH and PSH units operated by OASIS are less than .5 miles from the Watauga County Sheriff department and officers drive by the units several times per day.

4A-3d.1.	Applicant Experience in Evaluating Their Ability to Ensure DV Survivor Safety for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below how the project has evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement during the course of the proposed project.

(limit 2,500 characters)

For 45 years OASIS has provided services to survivors of domestic violence, prioritizing safety and confidentiality in all services offered. Last year, OASIS provided services for 490 clients and children. As part of the evaluation of services, staff provide housing and community clients with surveys on service delivery. Two of the four questions are "do you feel as though you have the skills to establish a safer home after receiving services from OASIS?" and "because of the services you have received through OASIS, do you feel you know more ways to plan for your safety?" OASIS fully considers the responses to surveys regarding service delivery to help guide future implementation. The first thing advocates do when working with a survivor is assess immediate safety. If the client is unsafe and identifies calling law enforcement (LE) as a safe option, OASIS Advocates will contact LE for or with the clients to remove them from the unsafe location. When time and safety allow, OASIS advocates are certified to perform the Danger Assessment, a tool that helps clients understand the potential lethality of their current situation. The advocate will help clients interpret the results of the assessment to support them in developing a safety plan and determine which housing options are available. OASIS provides personalized safety planning for clients by presenting options to them and allowing them to choose what helps them feel safe. Security features that can be purchased for housing units include items such as enforced security bars for entryways, window locks to secure windows, self-install security cameras, motion lights for additional visibility, and an additional door lock. When OASIS cannot provide financial assistance, case managers are trained to coordinate with local resources to aid the client in obtaining the security features needed. Additionally, OASIS will help clients pursue a protective order or provide support if they are interested in filing assault charges. The OASIS TH-RRH program provides flexibility for victims to secure housing in a community where they feel safe and will guide the client to include their rental unit in a protective order to help guarantee safety in housing.

	4A-3e.	Applicant Experience in Trauma-Informed, Victim-Centered Approaches for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
		NOFO Section I.B.3.l.(1)(d)	

		Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
	1.	prioritizing placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	providing program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasizing program participants' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	5.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	providing a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1) OASIS utilizes a philosophy and training for staff to ensure services focus on understanding the whole survivor and context of their life experience, and the roles that violence and victimization play in their lives. Program staff are trained to focus on client choice when considering housing interventions and services. Services are designed to minimize the possibility of re-victimization in the system and facilitate growth, resilience, and healing.

2) OASIS emphasizes client's strengths, focuses on trust and safety, collaborates with non-traditional and expanded community support (such as faith communities, friends and families, etc.), and provides culturally competent and sensitive services. Program staff focus on forming a relationship based in partnership and minimizing the power imbalance between advocate and survivor. In an effort to avoid punitive punishments and reactionary responses to issues, OASIS staff follows a client led action plan that assists the client in identifying the behavior or situation that may threaten the clients safe and stable housing.

3) OASIS staff are trained in trauma-informed care and vicarious trauma as part of the training process completed by all staff and interns who participate in at minimum 20 continuing education hours per year. Continuing education comes from a variety of sources, both locally and from state/federal programs. Using the education and resources from these trainings, staff engage clients in conversations about the ways trauma can affect the brain and body and offer resources to assist clients. OASIS offers accessible written materials for client education regardless of comprehension level, reading through the document with clients to allow them to ask questions, providing materials in both English and Spanish, with translations to other languages as needed.

4) Case managers work from an empowerment model with a strengths-based approach and prioritize the safety of the survivors above all, before developing a client-guided goal plan. Participants may continue case management services as frequently or infrequently as they desire. Through an active partnership with our local FQHC, High Country Community Health, OASIS connects clients with behavioral and physical health treatment based on their interest, including medication-assisted treatment for substance use disorder. Staff coordinate warm referrals to community social service and employment programs, such as NC Vocational Rehabilitation and NC Work First programming. To assist in coordinating childcare and family-specific support, staff will make referrals to the Children's Council of Watauga County and Blue Ridge Partnership for Children in Avery County.

5) OASIS staff and interns complete a 6-part training series through the Office of Civil Rights upon hiring to ensure they are fully informed of federal statutes and regulations that prohibit discrimination and remain in compliance. OASIS staff participate in in-service training from organizations such as Western NC AIDs Project (WNCAP), Interagency Care Management Teams (ICMT) training with a focus on the LGBTQ community, Watauga County Law Enforcement Assisted Diversion (LEAD), and Provide Care, for unintended pregnancy referrals, among others, to ensure staff is prepared to provide culturally competent and equitable access to resources.

6) OASIS hosts a weekly domestic violence expressive arts support group for shelter residents and other survivors in the community to attend if they choose. This group gives the option for participants to use the expressive arts in a therapeutic way while addressing trauma associated with intimate partner violence. OASIS staff understand the importance of a client's spiritual needs and can provide transportation to clients who wish to attend religious events or services.

7) OASIS has a Children's Program Coordinator (CPC) to provide case

management to families accessing OASIS services. The CPC works closely with The Children's Council, located in the same building as OASIS offices, to get parents quickly connected to parenting/child care resources. The Children's Council offers parenting classes as well as individualized support facilitated by professionals trained in Triple P Parenting methods, Diverse Unified Appropriate Learning (D.U.A.L) half-day pre-school, material parenting resources such as diapers, formula, wipes, etc., and an array of additional resources. OASIS staff maintains a strong relationship with Watauga and Avery County Departments of Social Services (DSS) and participates in case meetings upon client request if the family is actively working with DSS. OASIS offers legal assistance including custody matters to clients through a grant from the Governor's Crime Commission where clients can receive free legal advice and assistance regarding a custody agreement with an unsafe partner.

4A-3f.	Applicant Experience in Meeting Service Needs of DV Survivors for Applicants Requesting New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

OASIS staffs a 24/7/365 crisis line so that trauma-informed support is always available to all community members. Crisis line advocates may assist a survivor in assessing danger, creating safety plans, seeking shelter, whether through OASIS or another provider, and coordinating with law enforcement for transportation when a survivor is ready to flee. Once safe housing has been achieved, survivors can begin to move forward with assistance from the agency. Clients work with their case managers to identify areas of strength and service needs. While in emergency shelter, clients take an inventory of current resources available to them, identify unmet needs, and outline possible barriers to accessing mainstream resources.

Often victims arrive in the emergency shelter with immediate medical or mental health needs. If clients or children need medical care, advocates will provide transportation to the emergency department in Avery or Watauga counties. If medical or mental health needs are not urgent, advocates will help clients complete intake paperwork for High Country Community Health (HCCH). OASIS has a partnership through a DOJ grant to pay for behavioral and physical health treatment and dental care. HCCH can also support clients who need medication-assisted treatment for clients with a substance use disorder. HCCH also provides immediate access to vaccines for clients and children in the emergency shelter and housing programs. OASIS connects clients with diabetes education classes, fitness classes, nutritional information and classes at local agencies such as the Health Department, Community Care Clinic, Hunger and Health Coalition, and Wellness Center for clients to work on personal health goals and prevent long-term issues.

Many survivors flee with their children, which may create barriers for the survivor when seeking employment. Case managers provide warm referrals to local childcare providers, connect parents to local diaper banks, provide financial assistance with childcare supplies, and assist survivors in applying for childcare vouchers and registering their children for school. OASIS employs a Children's Programs Coordinator, who specializes in supporting parents and children who have survived abuse. The Children's Program Coordinator also arranges childcare during OASIS's weekly domestic violence support group, led by a local counselor, so that parents may focus on their own healing during that time. Through a Victims of Crime Act grant, OASIS contracts with local therapists to provide clients with long-term crisis-intervention counseling. Other referrals may include but are not limited to food resources such as local churches, food banks, and other members of the NWCoC such as Hospitality House.

Financial abuse is often a factor in abusive relationships, OASIS works with clients to support employment goals and educational and life skills through a contract with Hospitality House and a local therapist to provide community empowerment workshops to increase support and access to resources for survivors in the community. Topics include self-care, stress management, budgeting, credit repair and other important life skills. OASIS meets with clients in group settings and individually to work on budgeting skills and to access services such as bank accounts, community support, and programs like Work First, WIC, SNAP, and Unemployment Benefits. Staff assist clients in accessing educational services in the community such as the Caldwell Community College Watauga Campus and Appalachian State University. Staff help clients identify financial aid, scholarships, and grants available to provide tuition assistance. OASIS advocates refer clients to job counseling programs available in the community through Job Link, Vocational Rehabilitation, NC Works and Watauga Opportunities for clients with Intellectual and Developmental Disabilities.

In addition to financial abuse, victims are often re-traumatized through the

judicial system. Case managers may connect clients with legal assistance such as Pisgah Legal Services and NC Legal Aid. The Family Justice Advocate provides client outreach and advocacy in County courthouses and law enforcement offices for both civil and criminal matters impacting survivors. OASIS assists clients in filing protective orders, offers support when clients pursue criminal charges and the agency has a DOJ grant to support legal advice and representation for child custody matters. Judicial systems advocacy is designed to increase victim safety and work to hold offenders accountable. Survivors may stay for up to 90 days in the emergency shelter. During that time, case managers work with clients to identify potential housing options, whether that be the Transitional/Rapid Rehousing program, Permanent Supportive Housing, or housing through another program. Advocates make clients aware that OASIS services and case management will always be available to them, even after leaving the program.

4A-3g.	Plan for Trauma-Informed, Victim-Centered Practices for New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.I.(1)(e)	

		Describe in the field below examples of how the new project(s) will:
	1.	prioritize placement and stabilization in permanent housing consistent with the program participants' wishes and stated needs;
	2.	establish and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials;
	3.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	4.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
	5.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	6.	provide a variety of opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	7.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. The DV Bonus project would allow OASIS to expand TH/RRH options to homeless victims of domestic violence, sexual assault and sex trafficking. OASIS will coordinate with the broader homeless assistance system through the NWCoC to engage as many households as possible. The RRH intervention is designed for individuals and families who are not able to exit homelessness on their own. RRH staff will provide assistance to secure housing for individuals and families and help mitigate barriers to finding and securing housing. OASIS will utilize the Parallel Coordinated Entry (PCE) process to identify households in the OASIS emergency shelters and the other domestic violence agencies in the region. OASIS program staff will identify clients with higher vulnerability to go through PCE for entry into any combination of TH/RRH assistance based on vulnerability assessment. Through the PCE, program staff will utilize the VI-SPDAT and Danger Assessment in conjunction with safety planning to inform clients on the availability of TH/PH-RRH assistance rooted in client choice.

2. The TH/RRH program follows guidelines of empowerment and anti-oppression and does not discriminate against any person based on actual or perceived race, color, creed, religion, national origin, gender, sexual orientation, gender identity or expression, veteran status, mental or physical abilities, age, marital status, genetic information, or immigration status. Program staff are trained to provide services while minimizing power differentials and guaranteeing an environment of mutual respect throughout service provision.

3. OASIS staff are trained in trauma-informed care and vicarious trauma as part of the training process completed by all staff and interns. Information regarding trauma comes from a variety of sources, both locally and from state/federal programs. Using the education and resources from these trainings, staff engage clients in conversations about the ways trauma can affect the brain and body and offer resources to assist clients. OASIS offers accessible written materials for client education regardless of comprehension level, reading through the document with clients to allow them to ask questions, providing materials in both English and Spanish, with translations to other languages as needed. Program staff will inform clients on trauma throughout service provision to reduce the rate of revictimization and trauma.

4. OASIS works from an empowerment model with a strengths-based approach and prioritizes the safety of the survivors to work with the clients to develop a client-guided goal plan. TH/RRH case management is voluntary, client-driven, and varies based on individual needs. Program staff facilitate access to community resources and make referrals for employment and educational assistance, application for mainstream benefits, medical and mental health services, as well as childcare and other supports necessary to empower individuals and families during their transition from Transitional Housing to Permanent Housing through RRH support.

5. OASIS staff and interns complete a 6-part training series through the Office of Civil Rights upon hiring to ensure they are fully informed of federal statutes and regulations that prohibit discrimination and remain in compliance throughout service provision in both the TH and RRH portions of the project. OASIS staff participate in training from organizations such as Western NC AIDs Project (WNCAP), Radical Kindred- LGBTQAI, Watauga County Law Enforcement Assisted Diversion (LEAD), Anti-racism training, and Provide Care for Unintended Pregnancy referrals, among others, to ensure staff is prepared to provide culturally competent and equitable access to resources that are client centered.

6. OASIS offers an expressive arts support group led by a licensed counselor weekly and is available for all clients. Program staff update clients weekly with any community events, including local NA/AA meetings, and assist the client in

getting connected with any groups they are interested in via referrals in case management. Project staff will provide information regarding community programs to participants to provide peer-to-peer support and meet spiritual needs while honoring client choice.

7. OASIS has a dedicated Children's Program Coordinator (CPC) to provide case management to families accessing TH/RRH services and works closely with The Children's Council (CCWCI), located in the same building as OASIS offices, to get parents quickly connected to parenting and childcare resources. CCWCI offers parenting classes as well as individualized support facilitated by professionals trained in Triple P Parenting methods. The CPC supervises and coordinates childcare volunteers to assist with childcare while the parent attends support groups, case management, a house meeting, or just for respite care to allow the parent time for self-care.

4A-3h.	Involving Survivors in Policy and Program Development, Operations, and Evaluation of New PH-RRH and Joint TH and PH-RRH Component DV Bonus Projects.	
	NOFO Section I.B.3.l.(1)(f)	

	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

(limit 2,500 characters)

1) Seeking out the perspectives of people who experience barriers to participating in policy creation is key to ensuring that persons with lived expertise are supported in the best way possible. It is particularly important to utilize these persons' knowledge, skills, and experience in the areas of project planning and assessment. This information is key to a comprehensive understanding of the roles which agencies play across the Northwest CoC. Implementing this philosophy will result in an improved ability to deliver responsive and equitable services, programming, and training. The Northwest CoC believes that persons with lived expertise play vital roles in both policy and program development. OASIS maintains multiple survivors on both its board and staff with a range of lived expertise. Through a continuum of shared power, persons with lived expertise contribute as storytellers, advisors, and partners.

2) Persons with lived expertise will be included in all activity phases of the TH/PH-RRH DV Bonus project. The inclusion of persons with lived experience will enable agencies to conduct and contextualize research and program evaluation findings to inform policy and best practices for VSPs and the entire NWCoC.¿Program participants will be encouraged to complete surveys at multiple points in the program. They will be informed that their responses will only be available to their case manager's supervisor and that feedback will be used to improve program policies while soliciting opinions on future revisions. This structure of inclusion will extend beyond service as 'only' a program participant, but will also include the voluntary option to conduct peer reviews or actively lead research topics. Individuals with a range of lived expertise will be involved in making recommendations to agency leadership, planning, correspondence with local government officials regarding potential funding allocations, the development of strategic partnerships, service delivery, and program implementation. By utilizing the first-hand knowledge which persons with lived expertise possess, particularly those persons who are survivors of violence, the Northwest CoC will create culturally tailored and inclusive opportunities, which will work to equalize the distribution of power and ensure that persons with lived expertise have a seat at the table in which to make meaningful contributions to decision-making throughout the full project life cycle.

4B. Attachments Screen For All Application Questions

		We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	09/26/2023
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	09/26/2023
1D-11a. Letter Signed by Working Group	Yes	Letter Signed by ...	09/26/2023
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	09/26/2023
1E-1. Web Posting of Local Competition Deadline	Yes	Web Posting of Lo...	09/26/2023
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	09/26/2023
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	09/26/2023
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	09/26/2023
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	09/26/2023
1E-5b. Local Competition Selection Results	Yes	Final Project Sco...	09/26/2023
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes	Web Posting-CoC-A...	09/26/2023

1E-5d. Notification of CoC-Approved Consolidated Application	Yes	Notification of C...	09/26/2023
2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	FY 2023 HDX Compe...	09/26/2023
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	09/26/2023
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	09/26/2023
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Letter Signed by Working Group

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Web Posting of Local Competition Deadline

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced (None)

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Final Project Scores for All Projects

Attachment Details

Document Description: Web Posting-CoC-Approved Consolidated
Application

Attachment Details

Document Description: Notification of CoC-Approved Consolidated
Application

Attachment Details

Document Description: FY 2023 HDX Competition Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/25/2023
1B. Inclusive Structure	09/27/2023
1C. Coordination and Engagement	09/27/2023
1D. Coordination and Engagement Cont'd	09/27/2023
1E. Project Review/Ranking	09/26/2023
2A. HMIS Implementation	09/26/2023
2B. Point-in-Time (PIT) Count	09/26/2023
2C. System Performance	09/27/2023
3A. Coordination with Housing and Healthcare	09/27/2023
3B. Rehabilitation/New Construction Costs	09/25/2023
3C. Serving Homeless Under Other Federal Statutes	09/25/2023

4A. DV Bonus Project Applicants	09/27/2023
4B. Attachments Screen	09/26/2023
Submission Summary	No Input Required

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families receive assistance from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences that the family qualifies for. The source of HCV funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit families that are not on the waiting list, or without considering the family's position on the waiting list. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

> PHA Policy
>
> The PHA administers the following types of targeted funding:
>
> ### *Family Unification Mainstream Disabilities*

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA Policy

Local preferences will be used to select families from the waiting list.

The PHA has selected the following system to apply local preferences:

Local preferences will be aggregated using the following system:

Each preference will receive an allocation of points. The more preference points an applicant has, the higher the applicant's place on the waiting list. The following local preference points will be applied:

500 points

Dire Emergency

200 points

Homeless with Children

Veterans

Elderly

Transition to Community Living Initiative (TCLI)

Mainstream

150 points

Homeless

100 points

Victims of domestic violence

Involuntary Displacement due to a disaster

Involuntary Displacement due to Federal, state of local government action

Involuntary Displacement due to action by a housing manager

Involuntary Displacement due to avoid reprisals

Involuntary Displacement due to hate crimes

Involuntary Displacement due to non-suitability of the unit

Involuntary Displacement due to HUD disposition

Substandard Housing

Rent Burden

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75% of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below 30% of the area median income. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

PHA Policy

The PHA will monitor progress in meeting the ELI requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

The PHA system of preferences may select families either according to the date and time of application, or by a random selection process [24 CFR 982.207(c)]. When selecting families from the waiting list PHAs are required to use targeted funding to assist only those families who meet the specified criteria, and PHAs are not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

<u>PHA Policy</u>

Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the PHA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the PHA. Documentation will be maintained by the PHA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that the PHA does not have to ask higher placed families each time targeted selections are made.

DEFINITION OF HOMELESS VETERAN

Any individual who:

1. Lacks fixed, regular and adequate nighttime residence; and

2. Has primary nighttime residence that is a:

   a. Supervised publicly or privately operated shelter designed to provide temporary living accommodations
   b. Institution that provides temporary residence for individuals intended to be institutionalized (not incarcerated ie. jails and prisons)
   c. Public or private place not designated or normally used as regular sleeping place for humans.

VERFICATION REQUIREMENTS

Certification on HUD form by police, social service agency, or shelter facility that veteran is homeless.

Notice of Public Review and Hearing

North Wilkesboro Housing Authority will hold a public hearing on October 28, 2014, at 5:30 p.m. in the Main Office at 101 Hickory Street at our regularly scheduled Board meeting to hear comments on its proposal to add a local preference for Homeless Veterans in the selection of applicants for admission to Public Housing Program effective December 1, 2014.
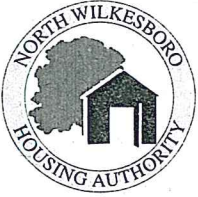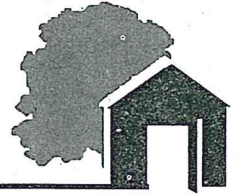
Comments may be submitted prior to the public hearing to the North Wilkesboro Housing Authority office at 101 Hickory Street, North Wilkesboro, N.C. 28659.

NORTH WILKESBORO HOUSING AUTHORITY

"Not a Handout...Just a Helping Hand"

NORTH WILKESBORO HOUSING AUTHORITY
NORTH WILKESBORO, NORTH CAROLINA

RESOLUTION NO. 11-25-14-1

A RESOLUTION BY THE BOARD OF COMMISSIONERS OF THE NORTH WILKESBORO HOUSING AUTHORITY TO APPROVE THE ADDITION OF A PREFERENCE FOR HOMELESS VETERANS.

Resolved, That the Board of Commissioners of the North Wilkesboro Housing Authority (NWHA) does hereby approve the addition of a preference for Homeless Veterans.

Commissioner *Kurt Johnson* _____ Moved to accept the resolution

Commissioner *Jane F. Wilborn* _____ Seconded the motion

Motion Carried _____

Approved:

_____   _____
Chairperson   Vice-Chairperson

Resolution, dated November 25, 2014

Office of the Executive Director
101 Hickory Street • Post Office Box 1373 • North Wilkesboro, North Carolina 28659 • Phone 336-667-3203 • Fax 336-838-5138
NWHA@charter.net

Memorandum of Understanding

This Memorandum of Understanding (MOU) is made by and between Hospitality House, Lead for Northwest CoC 516 and Northwestern Regional Housing Authority.

Whereas Hospitality House and Northwestern Regional Housing Authority will collaborate to process Moving On strategy Housing Choice Vouchers for Permanent Supportive Housing Clients of Hospitality House PSH Project.

Now therefore, for and in consideration of mutual promises to each other as hereinafter set forth, the parties agree to as follows:

A. Scope of Work: Deliverables and Duties

Hospitality House of Northwest CoC 516 agrees to perform the following activities:

- Notify Northwestern Regional Housing Authority when there is a PSH client who meets the eligibility for moving on into a permanent housing unit in the community.
- Submit a letter of dire need to Northwestern Regional Housing Authority for a preference in receiving a Housing Choice Voucher to assist in rent for moving on.
- Assist the PSH client in looking for an available unit to exit into a positive permanent housing situation.

Northwest Regional Housing agrees to:

- Accept request from Hospitality House for PSH clients to consider a preference for Housing Choice Voucher for Moving On strategy.

B. Term

The work of Hospitality House will begin upon signing this MOU. This MOU will continue to be valid unless termination of written notice is given by either listed party.

C. Termination

Either party may terminate this MOU without cause upon giving the other party 30-days written notice of its intent to do so.

D. Changes

Hospitality House may from time to time request changes in the activities to be performed or agreed upon, such changes, which are mutually agreed upon by and between Northwestern Regional Housing Authority.

Whereas Hospitality House and Northwestern Regional Housing Authority have collaborated to establish the Moving On strategy vouchers for the purpose of Permanent Supportive Housing clients.
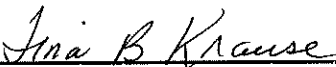
E. Liability

Each party shall be solely liable for its own negligence, which results in any claims, acts, actions, demands or damages arising out of its performance of this MOU.
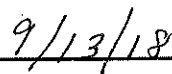
F. Complete Agreement

This MOU contains the complete agreement of the Parties and may not be modified in any respect except by written amendment hereto.
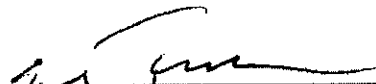
Signatures   **Date**
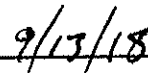
Tina B Krause   _9/13/18_

Tina B. Krause, Executive Director
Hospitality House

Ned Fowler   _9/13/18_

Ned Fowler, Executive Director
Northwestern Regional Housing Authority

September 20, 2023

To whom it may concern,

We are writing this letter to express our support for the Northwest CoC's FY 2023 NOFO Application as the working group of individuals who've experienced homelessness and food insecurity. The perspectives we share on the following priorities designed to provide housing, shelter, hunger relief, and other services across seven rural North Carolina counties are shaped by our general experiences with homelessness as well as how our lives have been improved by these very programs.

Housing availability and affordability:

The challenge of finding and affording a home continues to challenge the clients that CoC agencies like Hospitality House and Oasis serve, due to both local issues and broader economic factors. However, efforts like Domestic Violence Joint Transitional Housing, Rapid Rehousing, Emergency Housing Vouchers and plans to add more units to the Permanent Supportive Housing program empower participants and are well-received by our clients.

Food distribution and meal services:

The year-round food distribution infrastructure within the county has steadily improved in both efficiency and innovation, and multiple programs exist in the Northwest CoC to address food insecurity from different angles, healthcare and mental health services:
Clients greeted the expansion of our health offices to meet the rising need for healthcare and mental health services with enthusiasm and gratitude. The lingering social and emotional impact of the pandemic remains a significant concern for those we serve, and it's of utmost importance that we proactively address our clients' needs in a comprehensive and holistic manner.
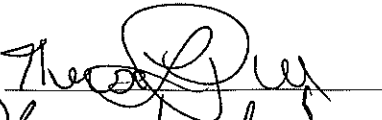
Expansion of the offices:

Clients have welcomed the expansion of the Housing and Outreach Centers, both within the town and extending into Wilkes County. Clients greeted the expansion of partner agency health services to meet the rising need for healthcare and mental health services with enthusiasm and gratitude. The lingering social and emotional impact of the pandemic remains a significant concern for those we serve, and it's of utmost importance that we proactively address our clients' needs in a comprehensive and holistic manner. No other housing programs in the Northwest CoC offer the comprehensive range of services that partner's Hospitality House and Oasis do. Additionally, these agencies are growing the physical space and organizational capacity. There is a shared hope among our clients that the organization's continued growth will amplify its positive impact.

In Conclusion, participants are highly supportive of the organizations and have identified two key areas for continued focus: elder care and the inclusion of clients' lived experiences. Many of our residents are retirees facing unique challenges due to age and limited income. Additionally, clients express a desire to contribute to the organization's mission in meaningful ways that leverage their skills and expertise.
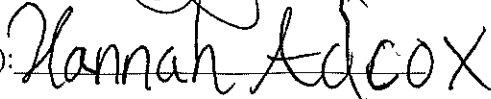Theresa Lanpher and Hannah Adcox are the authorized representatives for signing this letter. Thank you for your time and consideration and continue the great work.
Best wishes,

Theresa Lanpher (Advocacy Work Group Representative):

Hannah Adcox (Advocacy Work Group Representative):

NC 516 Monitoring Guides and Agency/Grantee Checklists for 2023

Christiana Tugman <christiana@hosphouse.org>   Fri, May 19, 2023 at 4:06 PM
To: director@oasisinc.org, Sara Crouch <scrouch@oasisinc.org>, Katharyn Danielik <kdanielik@oasisinc.org>, jfutrelle@oasisinc.org,
Jazmyn Vickers <jvickers@oasisinc.org>
Cc: Tina Krause <director@hosphouse.org>

Good afternoon,

Please find attached the cover letter and monitoring tools developed to assist homeless housing and service providers (grantees) in
NC 516 to proactively manage Continuum of Care (CoC) grant(s), ensure compliance with applicable regulations codified at 24 CFR
Part 578, and prepare for HUD monitoring. These tools will enable providers to effectively administer programs, ensure regulatory
compliance, and help identify gaps or issues in CoC funded programs in NC 516.

Please enter the grant numbers, expiration dates, and awards applicable to the selected grants and refer to the instructions included in
the Agency Monitoring tool for next steps. We ask that agencies complete the internal review process by **June 30, 2023** and return the
cover sheet and completed Agency/Client File Monitoring tools. A review conference will then be scheduled with staff.

Please feel free to reach out with any questions or concerns you may have. We are here to offer assistance if needed.

Thank you very much,
Christiana

Christiana Glenn Tugman, Esq.
Compliance and Planning Specialist
Hospitality House of Northwest NC
P.O. Box 309, Boone, NC 28607
(828) 215-7819
Christiana@hosphouse.org
Northwest Continuum of Care NC-516
Serving 7 NC counties: Avery, Ashe, Alleghany, Wilkes, Watauga, Mitchell and Yancey

*Confidentiality Notice: This e-mail message, including all documents and attachments, may contain confidential and privileged
information, including protected healthcare information, that requires protection under state and federal law. Any unauthorized review,
use, disclosure or distribution is strictly prohibited. If you have received this email and are not the intended recipient, please contact the
sender by reply e-mail to notify sender immediately, delete the e-mail you received, and destroy any accompanying attachments there
from.*

4 attachments

NC 516 Monitoring Checklist 2023.xlsx
16K

NC 516 Case Manager-Coordinator Monitoring-tool.fillable 2023.docx
53K

NC 516 Agency Monitoring Desk Review 2023.docx
57K

NC 516 Monitoring Coversheet_OASIS 2023.docx
45K

NC 516 AGENCY MONITORING DESK REVIEW TOOL - AGENCY MONITORING

GRANTEE: OASIS, Inc.   DATE: 06-28-2023
GRANT #: NC0113L4F162114   GRANT PERIOD: 10-01-2022 – 09-30-2023
PROJECT NAME: OASIS RRH   PROJECT TYPE: RRH

INSTRUCTIONS

The NC 516 Agency Monitoring Tool and the accompanying Case Manager/Coordinator Participant File Review Tool were designed to assist Continuum of Care funded agency Directors, project staff and the CoC Lead, conduct a compliance and regulatory review of assisted projects and help agencies prepare for HUD monitoring.

The Case Manager/Coordinator Participant File Review Tool will help to inform agency administrators of project compliance and will help inform Case Managers/Coordinators of HUD regulations, monitoring standards, and NC 516 priorities. Agencies should randomly pull a minimum of 5 files for each operating grant year and utilize the tool for review of the contents of the participant file. Some required documentation that should also be present in the participant file will not necessarily be listed on the tool (ROI, HMIS or Comparable database release, etc.) or other agency requirements, while some information that can support an answer may only be documented in the case manager notes (information and referrals, e.g.).

After completion of the Case Manager/Coordinator Participant File Review process, agency Directors/administrators should then complete the Agency Monitoring Desk Review Tool. Review of the Case Manager/Coordinators tool will help the agency itself determine if there are issues that should be reviewed within a specific project.

Use of each tool may generate questions from Grantees, identify gaps, or highlight an agency's best practices beyond HUD requirements. While the CoC Lead is required to monitor CoC grantees, the use of these tools and the subsequent collaborative debriefing meeting is intended to inform and assist grantees maintain compliance and resolve any issues prior to a full monitoring by the HUD field office.

Both the CoC Lead and the Compliance Specialist are available to answer questions, provide resources, and assist each agency or staff member in this process. Please do not hesitate to reach out with questions, comments, or concerns.

Thank you.

AGENCY REPORTING REQUIREMENTS 24 CFR § 578.33 (f)	YES	NO	N/A	COMMENTS/DOCUMENTATION
1 Were the most recent project's APR completed and submitted in a timely manner?	☐	☐	☒	APR not due yet until after 9/30/2023
AGENCY ADMINISTRATIVE COMPLIANCE 24 CFR Subpart B § 578.7	**YES**	**NO**	**N/A**	**COMMENTS/DOCUMENTATION**
2 Are there agency operations and procedures for assessment, eligibility, outreach, intake, prioritizing individuals, and reassessing participants for housing consistent with NC 516 *Written Standards*?	☒	☐	☐	Click here to enter text.
3 Are all records regarding the program participant centrally located and secure? [24 CFR 578.103(b) & (c)]	☒	☐	☐	Click here to enter text.
4 Has the Grantee developed written procedures to ensure: all client records containing identifying information are kept secure and confidential; any family violence project information will not be made public; and ensure address or location of any housing or program participant will not be made public? [24 CFR 578.103(b)]	☒	☐	☐	Click here to enter text.
5 Period of record retention: Are the records pertaining to the program participant's qualification for the CoC Program being retained for **5 years** after the expenditure of all funds from the grant(s) under which the program participant was served? [24 CFR 578.103(c)(1)]	☒	☐	☐	OASIS Record Retention Policy
6 Are the Grantee's policies and practices consistent with the laws and NC 516 Written Standards related to ensuring access to education and education services to individuals and families? [24 CFR part § 578.23 (c)(iv)]	☒	☐	☐	Click here to enter text.
7 Does the Grantee have a written policy identifying the involvement of homeless/ formerly homeless individuals on the board of directors or other equivalent policy making entity? [24 CFR 578.75 (g)(1)-(2)]	☒	☐	☐	Click here to enter text.
AGENCY PERFORMANCE MEASURES 24 CFR § 578.103(c)	**YES**	**NO**	**N/A**	**COMMENTS/DOCUMENTATION**
8 Do project participants increase or maintain their total income or earned income during project participation? If not, what actions are being taken to improve this outcome for program participants?	☒	☐	☐	Ongoing monthly case management and support addresses budgeting and income
9 Are project participants connected to mainstream resources during the grant period/period of project enrollment? If not, what steps are being taken to improve participant access and receipt of mainstream resources?	☒	☐	☐	Click here to enter text.
10 Will at least 88% of the project participants maintain housing stability at the end of the grant period? If not, what steps are being taken to improve this outcome?	☐	☐	☒	Project less than one year. Unknown at this time.

		YES	NO	N/A	COMMENTS/DOCUMENTATION
11	Is the number of participants currently being served consistent with the service number listed in the approved project application? (Grantees must serve at least as many program participants as shown in the application for CoC assistance (24 CFR 578.51(h)(3)).	☒	☐	☐	Click here to enter text.
12	Are the Grantees' project beds fully occupied? If not, what is the bed utilization rate? If not at capacity, what steps are being taken to improve the outcome?	☐	☐	☒	Click here to enter text.
13	Does the Grantee have a designated staff person to ensure that children/minor dependents are enrolled in school and/or receive educational services, as appropriate for program participants? 24 CFR part § 578.23 (c)(iv)	☒	☐	☐	Click here to enter text.
14	Does the Grantee have a policy in place to ensure that families with children under the age of 18 are not denied admission or separated when entering housing?	☒	☐	☐	Click here to enter text.
15	Does the Grantee have a termination of assistance policy and does it provide for a formal process that recognizes the due process rights of individuals receiving assistance that is consistent with the NC 516 Written Standards?	☒	☐	☐	Click here to enter text.
HOUSING FIRST AND EQUAL ACCESS RULE		**YES**	**NO**	**N/A**	**COMMENTS/DOCUMENTATION**
16	Does the Grantee quickly move participants into permanent housing through the NC 516 Coordinated Entry and Assessment System?	☒	☐	☐	Click here to enter text.
17	Does the Grantee follow a "Housing First" approach that is documented in the agency operating policies and procedures?	☒	☐	☐	Click here to enter text.
18	Does Grantee comply with HUD Equal Access to Housing in HUD Programs regardless of Sexual Orientation or Gender Identity?	☒	☐	☐	Click here to enter text.
19	Does the Grantee ensure that program participants are not screened out based on the following:	☐	☐	☐	Click here to enter text.
	a. Having too little or no income.	☒	☐	☐	Click here to enter text.
	b. Active or history of substance abuse.	☒	☐	☐	Click here to enter text.
	c. Having a criminal record with exceptions for state mandated restrictions (sex offender registration, e.g.).	☒	☐	☐	Click here to enter text.
	d. History of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement).	☒	☐	☐	Click here to enter text.
20	Does the Grantee ensure that project participants are not terminated from the program for the following reasons?	☐	☐	☐	Click here to enter text.
	a. Failure to participate in supportive services.	☒	☐	☐	Click here to enter text.
	b. Failure to make progress on a service plan.	☒	☐	☐	Click here to enter text.
	c. Loss of income or failure to improve income.	☒	☐	☐	Click here to enter text.
	d. Being a victim of domestic violence.	☒	☐	☐	Click here to enter text.

COORDINATED ENTRY SYSTEM 24 CFR § 578.7(a)(8)	YES	NO	N/A	COMMENTS/DOCUMENTATION
21 Does the Grantee's project staff participate in the NC 516 Coordinated Entry (CE) and Assessment System or the Victim Services Parallel CE System for project placement?	☒	☐	☐	Click here to enter text.

PRIORITIZING CHRONICALLY HOMELESS 24 CFR PARTS 578, 42 U.S.C. 11381 AND CPD 16-11	YES	NO	N/A	COMMENTS/DOCUMENTATION
22 Does the project prioritize beds for use by the chronically homeless when beds become available and follow the Order of Priority for project placement consistent with the NC 516 Coordinated Entry and Assessment Policy and Procedures?	☐	☐	☒	RRH DV specific project/no dedicated chronic beds

GENERAL OPERATIONS 24 CFR § 578.75 Sub-Part F Program Requirements	YES	NO	N/A	COMMENTS/DOCUMENTATION
23 Does the Grantee have a written policy identifying the involvement of homeless/ formerly homeless individuals on the board of directors or other equivalent policy/decision making entity? [24 CFR 578.75 (g)(1)-(2)]	☒	☐	☐	Click here to enter text.
24 Does the Grantee document their compliance with the faith-based activities requirements under § 578.87(b) and the NC 516 Written Standard's non-discrimination policy?	☒	☐	☐	Click here to enter text.
25 Does the Grantee have and enforce a non-discrimination policy for any prospective or active program participant regarding religious belief, or lack thereof, in services or project placement?	☒	☐	☐	Click here to enter text.
26 Does the Grantee project staff provide appropriate support/assistance after the death, incarceration or institutionalization for more than 90 days (120 days with executed CoC waiver) of a qualifying household member?	☐	☐	☒	Project serves Cat 4 survivors only.

FINANCIAL COMPLIANCE	YES	NO	N/A	COMMENTS/DOCUMENTATION
27 Does Grantee have written financial policies.[2 CFR 200.302, 24 CFR 578.23(c)(5), 24 CFR 578.103(a)]	☒	☐	☐	Click here to enter text.
28 Does Grantee have a written Conflict of Interest Policy? [2 CFR 200.317 and 2 CFR 200.318, 24 CFR 578.95(a)]	☒	☐	☐	Click here to enter text.
29 Are there at least quarterly draw requests for each project? [24 CFR 578.85(c)(3)]	☒	☐	☐	Click here to enter text.
30 Do the Grantee records indicate that required Match is being met and documented? [24 CFR 578.53(a)]	☒	☐	☐	Click here to enter text.
31 Do Grantee records indicate that grant expenditures were eligible costs under regulations? [24 CFR 578.37]	☒	☐	☐	Click here to enter text.

ADDITIONAL REQUIREMENTS and NC 516 PRIORITIES	YES	NO	N/A	COMMENTS/DOCUMENTATION
32 Does the Grantee have a current (valid for 5 years) and project appropriate Environmental Review signed by the Responsible Entity (unit of general local government or HUD) for the jurisdiction of the project for each CoC funded project? [24 CFR Part 50].	☒	☐	☐	Click here to enter text.
33 Does the Grantee comply with all the Violence Against Women Act (VAWA) requirements (HUD forms 5380, 5381, 5382, 5383) in housing projects and the NC 516 Emergency Transfer Plan policy?	☒	☐	☐	Click here to enter text.
34 Does the Grantee ensure that NC 516 'Move On Strategy' is effectively implemented for program participants who no longer require permanent supportive housing?	☒	☐	☐	OASIS will assist program participants to secure support/financial assistance or voucher to maintain housing after exit

Log In

Home   Northwest NC CoC   About   Blog   Services   Get Involved   Events   Donate   Housing Council

Search...

Northwest NC-516
CoC Funding

Announcement from the Northwest Continuum of Care (NWCoC), NC-516
FY 2023 Continuum of Care Program
Competition is Now Open as of July 5, 2023
E-snaps is not yet available

- FY 2023 HUD CoC Program Competition NOFO is published and can be accessed at CoC Program Competition

---

the Northwest CoC Funding page at: https://www.hosphouse.org/nwcoc-funding

Submitted Project Applications will be reviewed and written notification regarding whether project application(s) will be included as part of the CoC Project Priority Listing Submission to all project applicants no later than **Tuesday, September 12, 2023.** Project Application Approval/Denial/Ranking and Appeals will be accepted **Wednesday, September 13th and Thursday, September 14th** with Appeals Decisions sent to Project Applicants no later than **Friday, September 15, 2023 by 5:00 PM EDT.** Approved Project Applicants are expected to have submitted their final project application in e-Snaps by **Thursday, September 21, 2023 by 8:00 pm EDT.**

All parts of the 2023 CoC Consolidated Application will be posted and available to the community for inspection by verbal or written request to the Collaborative Applicant: Tina Krause c/o Hospitality House at 338 Brook Hollow Road, Boone, NC 28607, 828-264-1237, or email at: director@hosphouse.org. Arrangements will be made to provide technical assistance or review of any or all parts of this announcement, the NC-516 CoC applications process, details, and obligations in a manner that is effective for persons with disabilities or any person with Limited English Proficiency (LEP). *(Se harán arreglos para brindar asistencia técnica o revisar alguna o todas las partes de este anuncio, el proceso de solicitud del CoC NC-516, los detalles y las obligaciones de una manera que sea efectiva para las personas con discapacidades o cualquier persona con dominio limitado del inglés).*

NC 516 supports prospective applicants and projects that address historic inequities for marginalized communities of color and other underserved and underrepresented communities in the CoC, and produce high-quality services and housing opportunities that enable persons to remain and thrive in these communities. NC 516 strives to fund eligible applicants proposing to meet this goal with a project proposal that addresses the specific needs of marginalized communities of color, created in collaboration with community partners and persons with lived experience which support NC 516 plans and strategies. Successful applicants will demonstrate clear strategies that address inequities for underserved persons and marginalized communities for housing and/or support services in the NC 516 geographic area.

Agencies interested in applying for a new project may notify the Collaborative Applicant: Tina B. Krause, NWCoC Chair of their interest in submitting an application for further information or technical assistance.

Competition is Now Open as of July 5, 2023
E-snaps is not yet available

- FY 2023 HUD CoC Program Competition NOFO is published and can be accessed at CoC Program Competition page

- The NC-516 estimated Annual Renewal Demand (ARD) is: $495,906. Additional funding will be available for a DV Bonus up to 10% of the CoC's Preliminary Pro-Rata Need (PPRN), for CoC Bonus up to 7% of the Final Pro-Rata Need (FPRN), and for the annual CoC Planning grant at 5% of the FPRN or $50,000, whichever is greater. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2023 Competition at this time. Please refer to additional resources on the HUD CoC Program Competition page and the HUD Exchange e-snaps Resources page for updates to competition information released by HUD.

- The Project Applications are not yet available online in e-snaps.

- The NC 516 Consolidated Application deadline is **Thursday, September 28, 2023 at 8:00 PM**. NC-516 plans to post the *Consolidated Application and Project Priority Listing* containing the Project Applications by **Tuesday, September 26, 2023** to ensure CoC gets early submission points.

  The Electronic Application in e-snaps is not yet open. Further notice will be provided when E-Snaps opens for Project Applicants to work in. Project Applications for all new, renewal, bonus funds, and CoC Planning projects must be submitted in e-snaps **on or before Tuesday, August 29, 2023 at 11:59 PM EDT** to allow adequate time for review and ranking by the CoC.

  The 2023 Scorecard for Northwest CoC (NC-516) FY2023 Competition for New and Renewal Projects is posted on the Northwest CoC Funding page at: https://www.hosphouse.org/nwcoc-funding

  Submitted Project Applications will be reviewed and written notification regarding whether project application(s) will be included as part of the CoC Project Priority Listing Submission to all project applicants no later than **Tuesday,**

---

eligible applicants proposing to meet this goal with a project proposal that addresses the specific needs of marginalized communities of color, created in collaboration with community partners and persons with lived experience which support NC 516 plans and strategies. Successful applicants will demonstrate clear strategies that address inequities for underserved persons and marginalized communities for housing and/or support services in the NC 516 geographic area.

Agencies interested in applying for a new project may notify the Collaborative Applicant: Tina B. Krause, NWCoC Chair of their interest in submitting an application for further information or technical assistance.

To be eligible to apply for a new project, the applicant/agency must:
- Be an active CoC member or commit to attending monthly meetings and serving on at least one committee and commit to working on the Northwest CoCs' FY2023 Consolidated Application,
- Agree to any reporting requirements and use of either HMIS or comparable database for victim service applicants,
- Complete the online Project Application in e-snaps and submit it to the CoC by **Wednesday, August 29, 2023** for review and ranking by the CoC on the Priority Listing, and
- Be responsible for any match requirement.
- Additional information can be found at CoC Program Competition | HUD.gov / U.S. Department of Housing and Urban Development (HUD) or you may contact Tina B. Krause at director@hosphouse.org or at 828-264-1237.

NC 516 Re-Allocation and Agency Appeals for Continuum of Care and Emergency Solutions Grant

2023 Scorecard for Northwest NC CoC (NC-516) Funds: New and Renewal Projects

Northwest North Carolina Continuum of Care (NC 516)

M Inbox (4) - christiana@hosph... × | M Re: Updated NC 516 CoC NC × | a Amazon.com: Naturesroom S × | Ablr 360 - Remediated Form: × | CoC Funding | HospHouse N × | +

← → C | ⌂ hosphouse.org/nwcoc-funding

Grant Terminology |... | M Inbox (987) - cgtug... | Gov404: The Web I... | EB Office of Career &... | ▶ Best Songs of 70's... | M Metropolitan Opera... | S Shelterforce: The O... | Sunshine Request -...

Northwest NC-516
CoC Funding

Announcement from the Northwest Continuum of Care (NWCoC), NC-516
FY 2023 Continuum of Care Program
Competition is Now Open as of July 5, 2023
E-snaps is now available

- FY 2023 HUD CoC Program Competition NOFO is published and can be accessed at CoC Program Competition page

- The **NC-516 estimated Annual Renewal Demand (ARD) is:** $495,906. Additional funding will be available for the following, all of which are estimated dollar figures at this time, a **DV Bonus at $74,054**, a **CoC Bonus at $51,838**, and

---

M Inbox (4) - christiana@hosph... × | M Re: Updated NC 516 CoC NC × | a Amazon.com: Naturesroom S × | Ablr 360 - Remediated Form: × | CoC Funding | HospHouse N × | +

← → C | ⌂ hosphouse.org/nwcoc-funding

Grant Terminology |... | M Inbox (987) - cgtug... | Gov404: The Web I... | EB Office of Career &... | ▶ Best Songs of 70's... | M Metropolitan Opera... | S Shelterforce: The O... | Sunshine Request -...

following, all of which are estimated dollar figures at this time, a **DV Bonus at $74,054**, a **CoC Bonus at $51,838**, and for the annual **CoC Planning grant at $50,000**. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2023 Competition at this time. Please refer to additional resources on the HUD CoC Program Competition page and the HUD Exchange e-snaps Resources page for updates to competition information released by HUD.

- The Project Applications are now available online in e-snaps.

- The NC 516 Consolidated Application deadline is **Thursday, September 28, 2023 at 8:00 PM**. NC-516 plans to post the *Consolidated Application and Project Priority Listing* containing the Project Applications by **Tuesday, September 26, 2023** to ensure CoC gets early submission points.

  The Electronic Application in e-snaps is now open. Project Applications for all new, renewal, bonus funds, and CoC Planning projects must be submitted in e-snaps **on or before Tuesday, August 29, 2023 at 11:59 PM EDT** to allow adequate time for review and ranking by the CoC.

  The 2023 Scorecard for Northwest CoC (NC-516) FY2023 Competition for New and Renewal Projects is posted on the Northwest CoC Funding page at: https://www.hosphouse.org/nwcoc-funding

  Submitted Project Applications will be reviewed and written notification regarding whether project application(s) will be included as part of the CoC Project Priority Listing Submission to all project applicants no later than **Tuesday, September 12, 2023**. Project Application Approval/Denial/Ranking and Appeals will be accepted **Wednesday, September 13th and Thursday, September 14th** with Appeals Decisions sent to Project Applicants no later than **Friday, September 15, 2023 by 5:00 PM EDT**. Approved Project Applicants are expected to have submitted their final project application in e-Snaps by **Thursday, September 21, 2023 by 8:00 pm EDT**.

All parts of the 2023 CoC Consolidated Application will be posted and available to the community for inspection by verbal or written request to the Collaborative Applicant: Tina Krause c/o Hospitality House at 338 Brook Hollow Road, Boone, NC 28607, 828-264-1237, or email at: director@hosphouse.org. Arrangements will be made to provide technical assistance or review of any or all parts of this announcement, the NC-516 CoC applications process, details, and obligations in a manner that is effective for persons with disabilities or any person with Limited English Proficiency (LEP). *(Se harán arreglos para brindar asistencia técnica o revisar alguna o todas las partes de este anuncio, el proceso de solicitud del CoC NC-516, los detalles y las obligaciones de una manera que sea efectiva para las personas con discapacidades o cualquier persona con dominio limitado del inglés).*

NC 516 supports prospective applicants and projects that address historic inequities for marginalized communities of color and other underserved and underrepresented communities in the CoC, and produce high-quality services and housing opportunities that enable persons to remain and thrive in these communities. NC 516 strives to fund eligible applicants proposing to meet this goal with a project proposal that addresses the specific needs of marginalized communities of color, created in collaboration with community partners and persons with lived experience which support NC 516 plans and strategies. Successful applicants will demonstrate clear strategies that address inequities for underserved persons and marginalized communities for housing and/or support services in the NC 516 geographic area.

Agencies interested in applying for a new project may notify the Collaborative Applicant: Tina B. Krause, NWCoC Chair of their interest in submitting an application for further information or technical assistance.

To be eligible to apply for a new project, the applicant/agency must:
- Be an active CoC member or commit to attending monthly meetings and serving on at least one committee and commit to working on the Northwest CoCs' FY2023 Consolidated Application.

---

address inequities for underserved persons and marginalized communities for housing and/or support services in the NC 516 geographic area.

Agencies interested in applying for a new project may notify the Collaborative Applicant: Tina B. Krause, NWCoC Chair of their interest in submitting an application for further information or technical assistance.

To be eligible to apply for a new project, the applicant/agency must:
- Be an active CoC member or commit to attending monthly meetings and serving on at least one committee and commit to working on the Northwest CoCs' FY2023 Consolidated Application,
- Agree to any reporting requirements and use of either HMIS or comparable database for victim service applicants,
- Complete the online Project Application in e-snaps and submit it to the CoC by **Wednesday, August 29, 2023** for review and ranking by the CoC on the Priority Listing, and
- Be responsible for any match requirement.
- Additional information can be found at CoC Program Competition | HUD.gov / U.S. Department of Housing and Urban Development (HUD) or you may contact Tina B. Krause at director@hosphouse.org or at 828-264-1237.

NC 516 Re-Allocation and Agency Appeals for Continuum of Care and Emergency Solutions Grant

2023 Scorecard for Northwest NC CoC (NC-516) Funds: New and Renewal Projects

Log In

Home   Northwest NC CoC   About   Blog   Services   Get Involved   Events   Donate   Housing Council

Search...

Northwest NC-516 CoC Funding

Northwest Continuum of Care (NC-516) FY2023 CoC Competition
Funding Recommendations and Priority Listing

Northwest Continuum of Care (NC-516) FY2023 CoC Competition
Funding Recommendations and Priority Listing

All project applications except for the NC-516 Planning Grant, must be ranked for the Priority Listing into two tiers based on a percentage of the Annual Renewal Demand (ARD) of $495,906 plus any available bonus funding, if a project application is submitted. A project ranked in Tier 1 and any funding that is allocated to Tier II is not guaranteed to receive an award:

- Tier I: 93% of NC-516's ARD for existing renewals ($461,193)
- Tier II: 7% ARD $34,713 + Amount available for the CoC's Bonus Project ($51,838) + DV Bonus ($74,054) = Total in Tier II = $160,605
- CoC Planning Project – Not ranked ($50,000)
- Total of all grants for FY 2023 if awarded: $671,798

Tier 1	Funding Recommendation	Project Type	Score	Rank
Hospitality House Permanent Housing Leasing Expansion Renewal FY2023	$ 56,765	Permanent Supportive Housing	330	1
OASIS PSH FY23	$ 75,381	Permanent Supportive Housing	327	2
Hospitality House Permanent Housing for the Hard to Serve Renewal FY2023	$ 19,591	Permanent Supportive Housing	300	3
Wintergreen Supportive Housing Program FY2023	$ 31,326	Permanent Supportive Housing	294	4
Hospitality House – Joint TH and PH-	$ 22,284	Transitional Housing and	287	5

M Inbox (3) - christiana@hosphous × | NC516 FY-2023-CoC-Application × | M Inbox (906) - cgtugman@gmail.c × | CoC Funding | HospHouse NWN × +

hosphouse.org/nwcoc-funding

Grant Terminology |... M Inbox (987) - cgtug... Gov404: The Web I... Office of Career &... Best Songs of 70's... M Metropolitan Opera... Shelterforce: The O... Sunshine Request -...

	Funding	Project Type	Score	Rank
Hospitality House – Joint TH and PH-RRH Project Renewal FY2023	$ 32,284	Transitional Housing and PH-RRH Project	287	5
Hospitality House – Rock Haven Permanent Housing Program FY 2023	$ 34,225	Permanent Supportive Housing	285	6
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2023	$59,892	Transitional Housing and PH-RRH Project	267	7
OASIS TH FY23	$27,813	Transitional Housing	253	8
Hospitality House – SSO Coordinated Entry Renewal FY2023	$ 49,801	Supportive Services Only - Coordinated Entry	193	9
OASIS RRH FY23	$ 74,115	Transitional Housing and PH-RRH Project	188	10

Tier 2	Funding	Project Type	Score	Rank
OASIS RRH FY23	$ 34,713	Transitional Housing and PH-RRH Project	188	10
Hospitality House Rapid Rehousing FY2023 (Bonus)	$ 51,838	Rapid Rehousing	183	11
OASIS FY23 DV Bonus	$ 74,054	Transitional Housing and PH-RRH Project Expansion	160	12

Not ranked	Funding	Type	Score/Rank
NC-516 CoC Planning Application FY 2023	$50,000	Planning Grant	N/A

HospHouse 2023 Project Review, Score & Ranking

2023 Scorecard for Northwest NC CoC (NC-516) Funds:
New and Renewal Projects

This scorecard will be used by the Northwest CoC Project Ranking and Review Subcommittee to score applications for new and renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

•   Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).

•   Fund projects that reflect the Northwest NC Continuum of Care & HUD's priorities: projects that meet community need: permanent supportive housing and serving unsheltered (chronically) homeless individuals and families, victims of violence, youth under age 25, and veterans.

•   Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for the community's homeless service system to operate effectively throughout the year).

•   Ensure that funded projects are being good stewards of Northwest NC CoC (NC-516) funding and performing to Northwest NC CoC (NC-516) standards.

[Any references in brackets indicate the section of the application that will be used to score each question.]

Applicant: _____

Project Name: _____

Project Type: _____

Final Score: _____0_____   Rank: _____   Date: _____

The CoC Project Ranking and Review Subcommittee may ask applicant agencies to provide additional information to determine agency capacity to: Implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the Northwest NC CoC (NC-516).

Applicant Name   Reviewer:
Project Name

Project Requirements: New & Renewal Projects must receive at least the minimum threshold score in each scored section. NC 516 standards and HUD funding priorities will be used in the ranking process. If a standard or minimum threshold is not met, further review will be triggered. After further review, the CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is rejected for inclusion in the final Northwest NC CoC (NC-516) application or will receive reduced funding. Minimum thresholds must be met for the project to be eligible for funding. Projects that do not meet thresholds will not be put through in the final application for NC 516.

Maximum Score Possible (Renewals): 375 PSH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 355 RRH, TH-RRH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 350 TH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 295 SSO-CE, SSO   **Minimum Score: 110**
Maximum Score Possible (New): 190 PSH   **Minimum Score: 110**
Maximum Score Possible (New): 185 RRH, TH-RRH   **Minimum Score: 110**
Maximum Score Possible (New): 185 TH   **Minimum Score: 110**
Maximum Score Possible (New): 180 SSO-CE, SSO   **Minimum Score: 110**
Maximum Score Possible (New): 165 HMIS   **Minimum Score: 110**

Project Score: 0

Reviewer:

Section I: General Application
Possible Points: 30 (Minimum Points Required or Review is Triggered: 20**)**
Score: 0

New Projects: Consistency with Mission				
	Standard			
Does the project fit within the mission of the applicant agency? Does the agency currently serve homeless households in their community?	Met	Unmet	N/A	Unmet, Documentation not provided

Accuracy and Appropriateness of Responses	Possible Score	Project Score
Does the project description address all parts of the detailed instructions?	5	
Do the answers regarding services address all parts of the detailed instructions?	5	
Do the answers regarding outreach address all parts of the detailed instructions?	5	
Are questions regarding housing for participants completed and accurate?	5	
Are questions regarding Households and Subpopulations completed and accurate?	5	
Are all questions answered thoroughly and consistently to support the project description?	5	

Consistency with Mission				
	Standard			
New Projects: Does the project fit within the mission of the agency? Does the agency currently serve homeless households in the community and address HUD as described in the NOFO and NC 516 priorities?	Met	Unmet	N/A	Unmet, Documentation not provided
	Standard			
New Projects: Does the agency describe prior experience serving homeless persons that has prepared the agency for administering this grant?	Met	Unmet	N/A	Unmet, Documentation not provided

Section II: Program Design

Renewal Possible Points: PSH: 40   RRH: 40   TH-RRH: 40 TH-RRH DV: 40   SSO-CE: 30

New/Bonus Project Possible Points: PSH: 65   RRH: 60   TH-RRH: 60   TH: 60   SSO-CE: 55   SSO: 55   HMIS: 40

Minimum Points Required or Review is Triggered: PSH: 20   RRH: 20   TH-RRH: 20

TH: 20   SSO-CE: 20   SSO: 20   HMIS: 20

		Score:		0

Community Need Statement				
New CoC projects must demonstrate that they are meeting an existing need in their community. Projects must describe:	Standard			
What community need the new project will address, including local data (PIT Count, coordinated entry data, waiting lists, etc.) that demonstrates this need?	Met	Unmet	N/A	Unmet, Documentation not provided
How the community has used other resources to address this need				
	Standard			
SSO / SSO-CE: Will the funding by this grant cover the CoCs entire geographic area?	Met	Unmet	N/A	Unmet, Documentation not provided
	Standard			
SSO / SSO-CE only: Does the advertisement strategy ensure the CE process reaches survivors of DV with the highest barriers to access?	Met	Unmet	N/A	Unmet, Documentation not provided

TH-RRH / TH-DV: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors		
(assessment of service needs + Case Management + outreach / total budgeted amount)?	Select One	
Less than 50%	0	
50-84%	5	
85-100%	10	
SSO / SSO-CE only: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors		
(assessment of service needs + CM + outreach / total budgeted amount)?	Select One	
Less than 50%	0	
50-84%	3	
85-100%	5	

TH-RRH only: Does the program adequately demonstrate that both TH and RRH are available to all participants when needed or desired?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Targeted to Prioritized Subpopulations				
The Department of Housing and Urban Development (HUD) and the Northwest NC CoC (NC-516) prioritize funding for certain homeless subpopulations, including unsheltered chronically homeless individuals and families, people with disabilities and severe service needs, victims of violence, youth, and Veterans. Projects requesting HUD funding must provide a narrative identifying the subpopulations for which the project will serve and describe the ways in which the project will engage these subpopulations to ensure entry into permanent housing.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project have an adequate plan to prioritize households with the longest histories of homelessness?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project have an adequate plan to ensure people are moved into housing quickly?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation's specific needs?	**No specific targeting: 0 points**	**Targeted program: 5 points**
This project targets:	Yes	
• People experiencing chronic homelessness		
• Families		
• Survivors of domestic violence/sexual assault/stalking and human trafficking		
• Unaccompanied or parenting youth 18-24		
• Veterans		
• People who identify as LGBTQ		
• People with histories of institutionalization, incarceration, or foster care		
• Serving persons from historically marginalized or underrepresented communities in the CoC's area that lack direct service engagement		
[Program policies and procedures]		

	Possible Score	**Project Score**
Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.	5	

Supportive Services Only (SSO) Projects				
SSO projects: Is this a project (outreach, CE e.g.) that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Homeless Management Information Systems (HMIS) Projects				
	Threshold			
HMIS projects: Is this a project that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Met	Unmet	N/A	Unmet, Documentation not provided

Housing First				
	Threshold			
Is this a permanent supportive housing (PSH or RRH or TH-RRH) project that is requesting any funds for housing? *[Proj. App. Identifies leasing or rental assistance funds]*	Met	Unmet	N/A	Unmet, Documentation not provided
Does this project use Housing First? Must meet all statements below to meet standard. Program should not have any policies and procedures that would result in screening out or terminating anyone for any of the reasons below, but policies do not have to explicitly include the statements below to meet the standard. *[Program policies and procedures, sample lease]*	**Threshold** (must meet all statements in below) 0 met (2 of 2 met) 0 unmet (1 or more missed)			
The project does not screen out participants for: Having too little income or no income Active or history of substance use Having a criminal record (with exceptions for state mandated restrictions) History of domestic violence (e.g., lack of protective order, of separation from abuser, or law enforcement involvement) Previous evictions/poor credit or no credit history	**Threshold**			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project ensure that participants are not terminated from the program for the following reasons: Failure to participate in supportive services Failure to make progress on a service plan Loss of income or failure to improve income Domestic violence Any other activity not covered in a lease agreement typically found in the project's geographic area Failure to engage in or maintain recovery	**Threshold**			
	Met	Unmet	N/A	Unmet, Documentation not provided

PSH Projects Only: Key Elements of Permanent Supportive Housing PSH projects should meet these 9 standards set forth by SAMHSA, however, they do not need to be explicitly outlined in the Program Policies & Procedures to meet the standard. https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf				
Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability and include all required HUD addendums (Lead Safe Housing Rule, e.g.). *[Sample Lease]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Participation in services is voluntary and tenants cannot be evicted for rejecting services *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Housing is not time-limited, and the lease is renewable at tenants' and owners' option. *[PSH Program policies and procedures, sample lease]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing. market. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Support services promoting recovery/harm reduction are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
The provision of housing and the provision of support services are distinct. *(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).* *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Rapid Re-Housing Performance Benchmarks and Program Standards				
If this project is a rapid re-housing project, does it include the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the US Department of Housing and Urban Development (HUD), US Interagency Council on Homelessness (USICH)? 2 http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Core Program Standard: Housing Identification				
Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively. [*Program policies and procedures*]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices. [*Program policies and procedures*]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Program can negotiate additional supports, as needed, on a case-by-case basis. [*Program policies and procedures*]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease. [*Program policies and procedures*]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Core Program Standard: Rent and Move-In Assistance				
Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program's financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. *(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.)* *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard "package" and is flexible enough to adjust to households' unique needs and resources, especially as participants' financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement. *[Program policies and procedures adherence to the NC 516 Written Standards]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Core Program Standard: Rapid Re-Housing Case Management and Services				
When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. *(Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan).* *(Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).* *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has clearly defined relationships with training, employment, and income programs that it can connect program participants to when appropriate. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process in place. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Core Program Standard: Program Philosophy and Design				
Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to "predict" long-term housing stability other than willingness to engage the program and work on a self-directed housing plan. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Permanent Supportive Housing: Move-on Program		
Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. "Moving-on" strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation for the program. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option. https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)? To receive full points program policies and procedures should include:	Mark Yes	
Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;		
A formal partnership with one or more affordable housing providers including Northwestern Regional Housing Authority;		
A method to prepare tenants to move-on and exit planning procedures;		
A method to link moving-on tenants to mainstream services and supports;		
Procedures to provide step-down services after exit; and		
A strategy to evaluate the effectiveness of moving-on strategies.		
[Program policies and procedures, MOU, formal agreements]		
Program meets all bulleted points above	15	
Program meets 4-5 of the above bulleted points	10	
Program meets 1-3 of the above bulleted points	5	
Design Subsection: Existing & New Projects – Scope of Services		
Possible Points: 15 **Minimum Points Required or Review is Triggered: 10**	**Possible Score**	**Project Score**
Service Needs: Does the applicant demonstrate they will meet the anticipated individual service needs of participant households? Will services ensure households will be able to find and maintain permanent housing?	5	
Employment Services: Does the project provide or link participants to employment services? Does the program have employment goals?	5	
Access to Mainstream Benefits: Does the project include services to help participants access mainstream benefits such as unemployment benefits, TANF, food stamps/SNAP, Medicaid/Medicare/ACA?	5	

Subsection Design: New Projects – Organizational Capacity		
Possible Points: 25; Minimum Points Required or Review is Triggered: 10	**Possible Score**	**Project Score**
Completed Similar Projects: Has the agency or subrecipients implemented this same type of project (permanent supportive housing, rapid re-housing) with HUD CoC funding?		
Has successfully implemented the same project type?	5	
Has not implemented the same project type?	0	
If not, has the agency successfully implemented this same type of project (permanent supportive housing, rapid rehousing, coordinated entry) using another funding source? [interview with agency]	5	
If the answer to either of the questions is yes, are the same staff that were operating the program at that time going to be operating the proposed project?	5	
If none of the above, has the agency successfully implemented a different HUD-funded project (ESG, Section 8, HPRP, etc.) or a CoC-funded project of a different type?	5	

Agency Stability: Has the agency been in operation for at least three years?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Did the applicant submit financial statements and a copy of their budget from the most recent fiscal year? (Financial statements will be used to assess fiscal stability of the applicant agency. Financial statements that demonstrate instability may result in the agency not meeting requirements). *[Budget vs actual profit and loss statement for the last two fiscal years; agency detailed budget]*	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Does the agency have the financial capacity to operate this project on a reimbursement basis? *[Agency detailed balance sheet]*	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Non-profits only: Has the agency submitted a list of their board of directors and a copy of the minutes from their three most recent board meetings? Does the agency have an active and engaged board of directors? *[Board list and minutes]*	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Capacity to Provide Needed Services				
Does the agency have the capacity to provide the services that will be needed? a) Do the services described seem adequate and appropriate and b) is the staffing pattern or subcontract plan adequate and appropriate? c) Do program staff have sufficient experience and knowledge to effectively run the type of program applied for?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[organizational chart]				
Does the agency have at least one active SOAR case manager? *[NC SOAR program/records]*	5			
Administrative Capacity: Is the administrative staff separate from the services staff? *[Organizational chart: where does the CoC grant get executed and what staff is supporting it]*	5			
Is funding for the administrative staff stable? Is there adequate administrative staff to ensure agency stability and oversight throughout program implementation? *[Budget vs actual profit and loss statement]*	5			

Section III: Equity and Inclusion Possible Points: 30 Minimum Points Required or Review is Triggered: 20			
		Score:	0
Does the applicant provide guidelines/program rules in other languages besides English? *[Guidelines/Program Rules in another language]*	5		
Does the applicant have client-facing bilingual staff? *[staff member's name/job description]*	5		
Does the applicant have an arrangement for interpreter services and services for persons needing other assistance in communication? *[e.g. has a MOA/MOU or other agreement with interpreter service for non-English speaking persons and services for hearing or sight impaired persons?]*	5		
Does the applicant have an Anti-Discrimination, Fair Housing, and Equal Access policy in full compliance with state and federal law, HUD regulations and the NWCoC Written Standards? *[Program policies and procedures]*	Met	Unmet	
Does the applicant host or participate in at least annual trainings on Anti-Discrimination, Fair Housing, Equal Access, and Gender Identity Rule as required? (attended NC 516 annual training, HUD or other trainings, e.g.)	Met	Unmet	
Has the agency sent staff to a training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include Equity C4, Racial Equity Institute trainings, HUD trainings and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12	5		
Does the applicant have an Equal Access/Non-discrimination hiring clause in job postings? *[Example Job Posting/ personnel policy]*	5		
Do individuals that are Black, Indigenous, or People of Color (BIPOC) serve on the organizations Board of Directors?	Met	Unmet	
	Total Number		
How many members of your Board of Directors have lived experience homeless? (agency responses/annual NC 516 CoC monitoring guide responses)			
What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of the community demographics? (ESG project application, agency responses, e.g.)			
Do organization staff and/or Board of Directors have persons who idetify as LGBTQ or gender fluid employed or serving on the Board of Directors? (ESG project application, agency responses, e.g.)			
What number of staff and/or interns or volunteers who self-identify have lived experience as homeless or history of housing instability? (ESG project application, agency responses, e.g.)			
(5 pts for meeting standard)			

Section IV: Northwest NC CoC (NC-516) Priorities				
Possible Points: 20				
Minimum Points Required or Review is Triggered: 15				
			Score:	0
Housing Over Services				
Total $ request for housing activities (leased units, leased structures, and/or rental assistance):				
Total $ request for supportive services:				
Total Match at 25% and eligible costs				
Total $ assistance requested (not including match or administration):				
Percentage of total budget devoted to housing activities	**Possible Score**		**Project Score**	
(housing activities request/total request x 100):	**Select One**			
Less than 35%		0		
Between 35% and 54.9%		5		
Between 55% and 74.9%		10		
Between 75% and 84.9%		15		
Between 85% and 100%		20		

	Standard			
While services are an important component of supporting households in maintaining their housing, HUD prioritizes using CoC program funds for housing and using other sources of available funding and/or mainstream services to provide support. Percentage of healthcare leverage available if new project or for renewal, other commitments to support program participants (written letter of commitment/MOU/MOA, e.g.).	Met	Type	%	Unmet, Documentation not provided

	Standard			
CoC's will receive full points by demonstrating that they have applied for at least one PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. The CoC must demonstrate that these housing units will: (i) in the case of a PSH project, provide at least 25 percent of the units included in the project; or (ii) in the case of a RRH project, serve at least 25 percent of the program participants anticipated to be served by the project.	Met	Unmet	%	Unmet, Documentation not provided

Permanent Supportive Housing: Prioritizing Beds for Chronically Homeless Participants				
	Standard			
Does the project have beds prioritized for chronically homeless participants?	Met	Unmet	N/A	Unmet, Documentation not provided

Section V: Project Performance

Possible Points Added: PSH: 210   RRH: 195   TH-RRH: 195   TH (DV): 190   SSO-CE: 140   SSO: 140   HMIS: 120

Possible Points Subtracted: PSH: -15   RRH: -15   TH-RRH: -15   TH (DV): -15

Minimum Points Required or Review is Triggered: PSH: 80   RRH: 80   TH-RRH: 80   TH (DV): 80

SSO-CE: 80   SSO: 80   HMIS: 80

		Score:	0

Populations Served			
RRH projects: What percentage of households served by the project were composed of at least one person with a disability?	**Possible Score**		**Project Score**
Less than 50%	0		
50-100%	10		
What percentage of the **household's** served by the project were unsheltered at program entry?	**Possible Score**		**Project Score**
Less than 25%	0		
Between 25% and 49%	5		
Between 50% and 74%	10		
Between 75% and 99%	15		
100%	20		
PSH and RRH Projects: What percentage of **households** served by the project were chronically homeless? (Project Application or Self Report) Though not required for Dedicated Plus, Northwest still prioritizes chronic homelessness following the Order of Priority.	**Possible Score**		**Project Score**
Less than 10%	0		
Between 10% and 24%	5		
Between 25% and 49%	10		
Between 50% and 74%	15		
Between 75% and 99%	20		
100%	35		
What is the program's unit utilization rate? (Compare actual units in HMIS/comparable database vs. application projections for all 4 Quarters & take average)			
0-49%	-5		
50-59%	0		
60%-94%	5		
95% or higher	10		

Did 100% of program participants enter the program from an eligible situation? (If participants found ineligible, will follow up with grantee to determine eligibility)	Possible Score		Project Score
Yes		0	
No		-5	

Transitional Housing Applicants: what percentage of program participants exited to a permanent housing destination? (points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 65%	5		
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	10		

Permanent Supportive Housing & Rapid Rehousing Programs: what percentage of program participants exited to a permanent housing destination? (if no exits, 10 points is automatically awarded)	Possible Score		Project Score
80% or higher		10	
Below 80%		0	

What percentage of program participants exited to a known destination?	Possible Score		Project Score
95% or higher		5	
80-94%		0	
0-79%		-5	

What percentage of adults gained or increased total earned cash income?			
<10%		0	
10-15%		5	
16-20%		10	
Above 50%		15	

What percentage of program participants were employed at program exit? (Points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 20%	5		
Performance met Northwest NC CoC (NC-516) Goal: At least 30%	15		

What percentage of adults gained or increased total unearned cash income?			
<10%		0	
10-15%		5	
16-20%		10	
Above 20%		15	

What percentage of program participants were receiving mainstream benefits at program exit? (Points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 20%	5		
(Above HUD Goal but below NWCoC (NC-516 Goal): At least 40%	10		
Performance met Northwest NC CoC (NC-516) Goal: At least 60%	15		

(PSH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]		
0-10%	10	
11-20%	5	
Above 20%	0	
(RRH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]		
0-10%	10	
11-20%	5	
Above 20%	0	
PSH Projects: what percentage of program participants remained in the program for 6 months or longer? (Points are awarded for meeting each goal)	**Possible Score**	**Project Score**
Performance met HUD Goal: At least 85%	5	
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	15	

HMIS Participation or Comparable Database **(Per federal law – domestic violence programs are prohibited from using HMIS and must use a HMIS comparable database instead.)**		
HMIS Data Completeness: *[NC HMIS report; Comparable Database aggregate report]*	**Possible Score**	**Project Score**
0-10%	5	
Above 10%	0	
If the agency has additional beds (not a part of this project application), are those beds also being entered into the system? *[NC HMIS report; HIC; Comparable Database aggregate report]*	**Possible Score**	**Project Score**
Yes	5	
No	0	
Did the program submit their APR on or before the designated deadline?	**Possible Score**	**Project Score**
Yes	5	
No	0	
Did program staff adhere to the APR review process with the Northwest CoC Project Ranking and Review Subcommittee?	**Possible Score**	**Project Score**
Yes	5	
No	0	
Are all of the agency's projects that are listed in the 2023 HIC participating in HMIS? (or a comparable database if VSP)	**Possible Score**	**Project Score**
Yes	10	
No	0	

HUD Monitoring Findings	Possible Score		Project Score
Is the recipient free of HUD monitoring findings for any agency's projects? If not, findings must be resolved or explained to the satisfaction of the Northwest CoC Project Ranking and Review Subcommittee for the application to meet standards. *[Interview with agency/NC 516 Monitoring report]*	Standard		
	Met	Unmet	

Coordinated Entry and Prioritization			
Does the program only take referrals through the Coordinated Entry process?	Standard		
	Met	Unmet	
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard		
	Met	Unmet	

Previous Project Spending Rates – These questions are for projects that have been operating for at least one year at the time of the NOFO release. (Percentage rounded to the nearest whole number)			
Amount awarded:			
Amount spent:			
% Spent:			
Percentage 90+%	Standard		
Projects that fall below the standard will trigger review by the Northwest CoC Project Ranking and Review Subcommittee. The review will determine potential consequences, including whether some funding should be reallocated to new projects	Met	Unmet	
How many grant extensions from HUD were given in for a reason other than merging grants? (Interview with agency or information from HUD)			
0	15		
1	0		
2+	Further review		
Does the program only take referrals through the Coordinated Entry process?	Standard		
	Met	Unmet	
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard		
	Met	Unmet	

Reviewer:

Section VI: Application Deadlines and Documentation: Section V Score
Up to 5 Points Max; Possible Deductions: -25
Minimum Points Required or Review is Triggered: not more than loss of -15
Score: 0

Application Budget		
What does the APR tell us about how well the agency is providing services needed to ensure program participants are meeting established goals? (Most Recent APR) Up to 5 points (1 = very poor, 2 = poor, 3 = ok, 4 = well, 5 = very well)		

Budget & Match	**Possible Score**		**Project Score**
If questions regarding the budget are not complete and accurate, subtract up to 5 points.	-5		
Do match letters sufficiently document the required match for the project type? [Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections.]	Standard		
	Met	Unmet	

Deadlines	**Possible Score**		**Project Score**
If application was not completed correctly, subtract up to 10 points (Specific dates for local deadlines must be met).	-10		
If required accompanying documents were NOT completed correctly, subtract up to 10 points.	-10		
The application and accompanying documents must be submitted by the deadline. If not, the Northwest CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in final Northwest NC CoC (NC-516) Project Priority Listing or will receive reduced funding.	Standard		
	Met	Unmet	

AGENGY'S RELATIONSHIP TO COMMUNITY: 25 or Loss of 10 Points		
Minimum: Must not lose more than 10 points		

Participation in Committee Activities		
Does the agency submitting the project application actively participate in the Northwest NC CoC (NC-516) Steering Committee activities? *[Conversation with Northwest NC CoC (NC-516) Lead; NC-516 meeting minutes]*	**Possible Score**	**Project Score**
Actively participate in Steering Committee meetings	Met | Unmet	
(75% of meetings in past year)		
Presented application to Steering Committee to be reviewed		
Participated in ESG application process		
The agency has existing project and does not present a project update to Steering Committee	-5	
Agency does not have open community referral process for existing project	-5	
Participation in Northwest NC CoC (NC-516) Activities		
Does the agency actively participate in the following Northwest NC CoC (NC-516) activities?	**Possible Score**	**Project Score**
Participate in Northwest NC Steering Committee	5	
Participate in subcommittee meetings (CoC Subcommittee, ESG Subcommittee, Data Quality and Policy System Performance Subcommittee)	5	
Participated in at least one subcommittee's meeting	5	
Participated in at least half of Northwest NC Steering Committee	5	
Did not submit Point-in-Time and Housing Inventory data by deadline	-5	
Does not submit reports for existing projects in a timely manner	-5	
Participation in Other Community Coordination Activities		
Are there other housing/homeless related coalitions or partnerships within the Northwest region in which the agency participates? (AMY meetings, Ashe Coalition, Watauga Housing Coalition, e.g.) *[Interview with agency]*	**Possible Score**	**Project Score**
2 or less	1	
3 - 5	3	
More than 5	5	

NORTHWEST NC CoC (NC-516) PERFORMANCE: 15		
Minimum: Threshold		
	Score:	

Sub-Committee Participation in Northwest CoC Activities	**Possible Score**	**Project Score**
Has the applicant agency participated in at least one Sub-Committee in last year (September 2022-August 2023) at least 50% of the time?	5	
What percentage of Steering Committee meetings has the applicant agency participated in over last year (September 2022-August 2023)?	**Possible Score**	**Project Score**
75% (9 of 12)	1	
75-99% (10-11 of 12)	3	
100% (12 of 12)	5	
Percentage of regions' beds covered and reported in HMIS (non-DV applicant agencies) or HMIS-Comparable system for DV Applicant agencies: *[HIC]*	**Possible Score**	**Project Score**
0- 49%	-5	
50-75%	0	
75-100%	5	

2023 Scorecard for Northwest NC CoC (NC-516) Funds:
New and Renewal Projects

This scorecard will be used by the Northwest CoC Project Ranking and Review Subcommittee to score applications for new and renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

• Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).

• Fund projects that reflect the Northwest NC Continuum of Care & HUD's priorities: projects that meet community need: permanent supportive housing and serving unsheltered (chronically) homeless individuals and families, victims of violence, youth under age 25, and veterans.

• Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for the community's homeless service system to operate effectively throughout the year).

• Ensure that funded projects are being good stewards of Northwest NC CoC (NC-516) funding and performing to Northwest NC CoC (NC-516) standards.

[Any references in brackets indicate the section of the application that will be used to score each question.]

Applicant: **Hospitality House of Northwest NC**

Project Name: **Hospitality House Permanent Housing Leasing Expansion Renewal FY2023**

Project Type: PH:PSH

Final Score: **330**   Rank: Date: **9/11/2023**

The CoC Project Ranking and Review Subcommittee may ask applicant agencies to provide additional information to determine agency capacity to: Implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the Northwest NC CoC (NC-516).

Project Requirements: New & Renewal Projects must receive at least the minimum threshold score in each scored section. NC 516 standards and HUD funding priorities will be used in the ranking process. If a standard or minimum threshold is not met, further review will be triggered. After further review, the CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is rejected for inclusion in the final Northwest NC CoC (NC-516) application or will receive reduced funding. Minimum thresholds must be met for the project to be eligible for funding. Projects that do not meet thresholds will not be put through in the final application for NC 516.

Maximum Score Possible (Renewals): 375 PSH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 355 RRH, TH-RRH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 350 TH   **Minimum Score: 110**
Maximum Score Possible (Renewals): 295 SSO-CE, SSO   **Minimum Score: 110**
Maximum Score Possible (New): 190 PSH   **Minimum Score: 110**
Maximum Score Possible (New): 185 RRH, TH-RRH   **Minimum Score: 110**
Maximum Score Possible (New): 185 TH   **Minimum Score: 110**
Maximum Score Possible (New): 180 SSO-CE, SSO   **Minimum Score: 110**
Maximum Score Possible (New): 165 HMIS   **Minimum Score: 110**

Project Score: 330

Section I: General Application				
Possible Points: 30 (Minimum Points Required or Review is Triggered: 20)				
		Score:		30
New Projects: Consistency with Mission				

Does the project fit within the mission of the applicant agency? Does the agency currently serve homeless households in their community?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Accuracy and Appropriateness of Responses	**Possible Score**	**Project Score**
Does the project description address all parts of the detailed instructions?	5	**5**
Do the answers regarding services address all parts of the detailed instructions?	5	**5**
Do the answers regarding outreach address all parts of the detailed instructions?	5	**5**
Are questions regarding housing for participants completed and accurate?	5	**5**
Are questions regarding Households and Subpopulations completed and accurate?	5	**5**
Are all questions answered thoroughly and consistently to support the project description?	5	**5**

Consistency with Mission	Standard			
New Projects: Does the project fit within the mission of the agency? Does the agency currently serve homeless households in the community and address HUD as described in the NOFO and NC 516 priorities?	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

	Standard			
New Projects: Does the agency describe prior experience serving homeless persons that has prepared the agency for administering this grant?	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Section II: Program Design

Renewal Possible Points: PSH: 40   RRH: 40   TH-RRH: 40   TH-RRH DV: 40   SSO-CE: 30

New/Bonus Project Possible Points: PSH: 65   RRH: 60   TH-RRH: 60   TH: 60   SSO-CE: 55   SSO: 55   HMIS: 40

Minimum Points Required or Review is Triggered: PSH: 20   RRH: 20   TH-RRH: 20

TH: 20   SSO-CE: 20   SSO: 20   HMIS: 20

	Score:		40	

Community Need Statement				
New CoC projects must demonstrate that they are meeting an existing need in their community. Projects must describe:	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
What community need the new project will address, including local data (PIT Count, coordinated entry data, waiting lists, etc.) that demonstrates this need?				
How the community has used other resources to address this need			N/A	
	Standard			
SSO / SSO-CE: Will the funding by this grant cover the CoCs entire geographic area?	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	
	Standard			
SSO / SSO-CE only: Does the advertisement strategy ensure the CE process reaches survivors of DV with the highest barriers to access?	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	
TH-RRH / TH-DV: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + Case Management + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		5		
85-100%		10		
SSO / SSO-CE only: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + CM + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		3		
85-100%		5		

TH-RRH only: Does the program adequately demonstrate that both TH and RRH are available to all participants when needed or desired?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Targeted to Prioritized Subpopulations				
The Department of Housing and Urban Development (HUD) and the Northwest NC CoC (NC-516) prioritize funding for certain homeless subpopulations, including unsheltered chronically homeless individuals and families, people with disabilities and severe service needs, victims of violence, youth, and Veterans. Projects requesting HUD funding must provide a narrative identifying the subpopulations for which the project will serve and describe the ways in which the project will engage these subpopulations to ensure entry into permanent housing.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			
Does the project have an adequate plan to prioritize households with the longest histories of homelessness?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			
Does the project have an adequate plan to ensure people are moved into housing quickly?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation's specific needs?	**No specific targeting: 0 points**	**Targeted program: 5 points**
This project targets:	Yes	
• People experiencing chronic homelessness	**X**	
• Families	**X**	
• Survivors of domestic violence/sexual assault/stalking and human trafficking	**X**	
• Unaccompanied or parenting youth 18-24	**X**	
• Veterans	**X**	
• People who identify as LGBTQ	**X**	
• People with histories of institutionalization, incarceration, or foster care	**X**	
• Serving persons from historically marginalized or underrepresented communities in the CoC's area that lack direct service engagement	**X**	
[Program policies and procedures]		**5**
	Possible Score	**Project Score**
Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.	5	**5**

Supportive Services Only (SSO) Projects				
SSO projects: Is this a project (outreach, CE e.g.) that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Homeless Management Information Systems (HMIS) Projects				

	Threshold			
HMIS projects: Is this a project that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Housing First				

	Threshold			
Is this a permanent supportive housing (PSH or RRH or TH-RRH) project that is requesting any funds for housing? *[Proj. App. Identifies leasing or rental assistance funds]*	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

	Threshold
Does this project use Housing First? Must meet all statements below to meet standard. Program should not have any policies and procedures that would result in screening out or terminating anyone for any of the	(must meet all statements in below)
	0 met (2 of 2 met)
[Program policies and procedures, sample lease]	0 unmet (1 or more missed)

	Threshold			
The project does not screen out participants for:				
Having too little income or no income	Met	Unmet	N/A	Unmet, Documentation not provided
Active or history of substance use	**Met**			
Having a criminal record (with exceptions for state mandated restrictions)				
History of domestic violence (e.g., lack of protective order, of separation from abuser, or law enforcement involvement)				
Previous evictions/poor credit or no credit history				

	Threshold			
Does the project ensure that participants are not terminated from the program for the following reasons:				
Failure to participate in supportive services	Met	Unmet	N/A	Unmet, Documentation not provided
Failure to make progress on a service plan	**Met**			
Loss of income or failure to improve income				
Domestic violence				
Any other activity not covered in a lease agreement typically found in the project's geographic area				
Failure to engage in or maintain recovery				

PSH Projects Only: Key Elements of Permanent Supportive Housing	
PSH Projects Only: Key Elements of Permanent Supportive Housing PSH projects should meet these 9 standards set forth by SAMHSA, however, they do not need to be explicitly outlined in the Program Policies & Procedures to meet the standard. https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf	

Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability and include all required HUD addendums (Lead Safe Housing Rule, e.g.). *[Sample Lease]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Participation in services is voluntary and tenants cannot be evicted for rejecting services *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Housing is not time-limited, and the lease is renewable at tenants' and owners' option. *[PSH Program policies and procedures, sample lease]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing. market. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Support services promoting recovery/harm reduction are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors. *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

The provision of housing and the provision of support services are distinct. *(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).* *[Program policies and procedures]*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	Met			

Rapid Re-Housing Performance Benchmarks and Program Standards				

If this project is a rapid re-housing project, does it include the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the US Department of Housing and Urban Development (HUD), US Interagency Council on Homelessness (USICH)? 2 http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Core Program Standard: Housing Identification				

Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Program can negotiate additional supports, as needed, on a case-by-case basis. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease. [Program policies and procedures]	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			N/A	

Core Program Standard: Rent and Move-In Assistance				

Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program's financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			**N/A**	

Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. *(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.)*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			**N/A**	

A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard "package" and is flexible enough to adjust to households' unique needs and resources, especially as participants' financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures adherence to the NC 516 Written Standards]			**N/A**	

Core Program Standard: Rapid Re-Housing Case Management and Services				

When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. *(Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan).* *(Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).*	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Program has clearly defined relationships with training, employment, and income programs that it can connect program participants to when appropriate.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process in place.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Core Program Standard: Program Philosophy and Design				

Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to "predict" long-term housing stability other than willingness to engage the program and work on a self-directed housing plan.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[Program policies and procedures]			N/A	

Permanent Supportive Housing: Move-on Program		
Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. "Moving-on" strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation for the program. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option. https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)? To receive full points program policies and procedures should include:	Mark Yes	
Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;	X	
A formal partnership with one or more affordable housing providers including Northwestern Regional Housing Authority;	X	
A method to prepare tenants to move-on and exit planning procedures;	X	
A method to link moving-on tenants to mainstream services and supports;	X	
Procedures to provide step-down services after exit; and	X	
A strategy to evaluate the effectiveness of moving-on strategies.	X	
[Program policies and procedures, MOU, formal agreements]		
Program meets all bulleted points above	15	**15**
Program meets 4-5 of the above bulleted points	10	
Program meets 1-3 of the above bulleted points	5	
Design Subsection: Existing & New Projects – Scope of Services		
Possible Points: 15 **Minimum Points Required or Review is Triggered: 10**	**Possible Score**	**Project Score**
Service Needs: Does the applicant demonstrate they will meet the anticipated individual service needs of participant households? Will services ensure households will be able to find and maintain permanent housing?	5	**5**
Employment Services: Does the project provide or link participants to employment services? Does the program have employment goals?	5	**5**
Access to Mainstream Benefits: Does the project include services to help participants access mainstream benefits such as unemployment benefits, TANF, food stamps/SNAP, Medicaid/Medicare/ACA?	5	**5**

Subsection Design: New Projects – Organizational Capacity		
Possible Points: 25; Minimum Points Required or Review is Triggered: 10	**Possible Score**	**Project Score**
Completed Similar Projects: Has the agency or subrecipients implemented this same type of project (permanent supportive housing, rapid re-housing) with HUD CoC funding?		
Has successfully implemented the same project type?	5	
Has not implemented the same project type?	0	
If not, has the agency successfully implemented this same type of project (permanent supportive housing, rapid rehousing, coordinated entry) using another funding source? [interview with agency]	5	
If the answer to either of the questions is yes, are the same staff that were operating the program at that time going to be operating the proposed project?	5	
If none of the above, has the agency successfully implemented a different HUD-funded project (ESG, Section 8, HPRP, etc.) or a CoC-funded project of a different type?	5	

Agency Stability: Has the agency been in operation for at least three years?						
				Threshold		
		Met	Unmet	N/A	Unmet, Documentation not provided	
				N/A		

Did the applicant submit financial statements and a copy of their budget from the most recent fiscal year? (Financial statements will be used to assess fiscal stability of the applicant agency. Financial statements that demonstrate instability may result in the agency not meeting requirements). *[Budget vs actual profit and loss statement for the last two fiscal years; agency detailed budget]*						
				Threshold		
		Met	Unmet	N/A	Unmet, Documentation not provided	
				N/A		

Does the agency have the financial capacity to operate this project on a reimbursement basis? *[Agency detailed balance sheet]*						
				Threshold		
		Met	Unmet	N/A	Unmet, Documentation not provided	
				N/A		

Non-profits only: Has the agency submitted a list of their board of directors and a copy of the minutes from their three most recent board meetings? Does the agency have an active and engaged board of directors? *[Board list and minutes]*						
				Threshold		
		Met	Unmet	N/A	Unmet, Documentation not provided	
				N/A		

Capacity to Provide Needed Services				
Does the agency have the capacity to provide the services that will be needed? a) Do the services described seem adequate and appropriate and b) is the staffing pattern or subcontract plan adequate and appropriate? c) Do program staff have sufficient experience and knowledge to effectively run the type of program applied for?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
[organizational chart]			**N/A**	
Does the agency have at least one active SOAR case manager? [*NC SOAR program/records*]	5			
Administrative Capacity: Is the administrative staff separate from the services staff?	5			

Section III: Equity and Inclusion Possible Points: 30 Minimum Points Required or Review is Triggered: 20			
		Score:	30
Does the applicant provide guidelines/program rules in other languages besides English? *[Guidelines/Program Rules in another language]*	5		5
Does the applicant have client-facing bilingual staff? *[staff member's name/job description]*	5		5
Does the applicant have an arrangement for interpreter services and services for persons needing other assistance in communication? *[e.g. has a MOA/MOU or other agreement with interpreter service for non-English speaking persons and services for hearing or sight impaired persons?]*	5		5
Does the applicant have an Anti-Discrimination, Fair Housing, and Equal Access policy in full compliance with state and federal law, HUD regulations and the NWCoC Written Standards? *[Program policies and procedures]*	Met	Unmet	
	Met		
Does the applicant host or participate in at least annual trainings on Anti-Discrimination, Fair Housing, Equal Access, and Gender Identity Rule as required? (attended NC 516 annual training, HUD or other trainings, e.g.)	Met	Unmet	
	Met		
Has the agency sent staff to a training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include Equity C4, Racial Equity Institute trainings, HUD trainings and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12 months).	5		5
Does the applicant have an Equal Access/Non-discrimination hiring clause in job postings? *[Example Job Posting/ personnel policy]*	5		5
Do individuals that are Black, Indigenous, or People of Color (BIPOC) serve on the organizations Board of Directors?	Met	Unmet	
	Met		
	Total Number		
How many members of your Board of Directors have lived experience homeless? (agency responses/annual NC 516 CoC monitoring guide responses)	2	**Yes**	
What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of the community demographics? (ESG project application, agency responses, e.g.)	5	**Yes**	
Do organization staff and/or Board of Directors have persons who identify as LGBTQ or gender fluid employed or serving on the Board of Directors? (ESG project application, agency responses, e.g.)	12	**Yes**	
What number of staff and/or interns or volunteers who self-identify have lived experience as homeless or history of housing instability? (ESG project application, agency responses, e.g.)	6	**Yes**	
(5 pts for meeting standard)			**5**

Reviewer: L.Watts

Section IV: Northwest NC CoC (NC-516) Priorities
Possible Points: 20
Minimum Points Required or Review is Triggered: 15

	Score:	20

Housing Over Services		
Total $ request for housing activities (leased units, leased structures, and/or rental assistance):	$	52,401.00
Total $ request for supportive services:	$	1,526.00
Total Match at 25% and eligible costs	$	1,091.00
Total $ assistance requested (not including match or administration):	$	53,927.00

Percentage of total budget devoted to housing activities	Possible Score	Project Score
(housing activities request/total request x 100):	**Select One**	
Less than 35%	0	
Between 35% and 54.9%	5	
Between 55% and 74.9%	10	
Between 75% and 84.9%	15	
Between 85% and 100%	20	**20**

	Standard			
While services are an important component of supporting households in maintaining their housing, HUD prioritizes using CoC program funds for housing and using other sources of available funding and/or mainstream services to provide support. Percentage of healthcare leverage available if new project or for renewal, other committments to support program participants (written letter of committment/MOU/MOA, e.g.).	Met	Type	%	Unmet, Documentation not provided
	Met			

	Standard			
CoC's will receive full points by demonstrating that they have applied for at least one PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. The CoC must demonstrate that these housing units will: (i) in the case of a PSH project, provide at least 25 percent of the units included in the project; or (ii) in the case of a RRH project, serve at least 25 percent of the program participants anticipated to be served by the project.	Met	Unmet	%	Unmet, Documentation not provided
	Met			

Permanent Supportive Housing: Prioritizing Beds for Chronically Homeless Participants				
	Standard			
Does the project have beds prioritized for chronically homeless participants?	**Met**	Unmet	N/A	Unmet, Documentation not provided

Section V: Project Performance

Possible Points Added: PSH: 210   RRH: 195   TH-RRH: 195   TH (DV): 190 SSO-CE: 140 SSO: 140   HMIS: 120

Possible Points Subtracted: PSH: -15   RRH: -15   TH-RRH: -15   TH (DV): -15

Minimum Points Required or Review is Triggered: PSH: 80   RRH: 80   TH-RRH: 80 TH (DV): 80

SSO-CE: 80 SSO: 80 HMIS: 80

		Score:	170

Populations Served			
RRH projects: What percentage of households served by the project were composed of at least one person with a disability?	**Possible Score**		**Project Score**
Less than 50%		0	
50-100%		10	
What percentage of the **household's** served by the project were unsheltered at program entry?	**Possible Score**		**Project Score**
Less than 25%		0	
Between 25% and 49%		5	**5**
Between 50% and 74%		10	
Between 75% and 99%		15	
100%		20	
PSH and RRH Projects: What percentage of **households** served by the project were chronically homeless? (Project Application or Self Report) Though not required for Dedicated Plus, Northwest still prioritizes chronic homelessness following the Order of Priority.	**Possible Score**		**Project Score**
Less than 10%		0	
Between 10% and 24%		5	
Between 25% and 49%		10	
Between 50% and 74%		15	**15**
Between 75% and 99%		20	
100%		35	
What is the program's unit utilization rate? (Compare actual units in HMIS/comparable database vs. application projections for all 4 Quarters & take average)			
0-49%		-5	
50-59%		0	**0**
60%-94%		5	
95% or higher		10	

Did 100% of program participants enter the program from an eligible situation? (If participants found ineligible, will follow up with grantee to determine eligibility)	Possible Score		Project Score
Yes		0	**0**
No		-5	

Transitional Housing Applicants: what percentage of program participants exited to a permanent housing destination? (points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 65%	5		
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	10		

Permanent Supportive Housing & Rapid Rehousing Programs: what percentage of program participants exited to a permanent housing destination? (if no exits, 10 points is automatically awarded)	Possible Score		Project Score
80% or higher		10	**10**
Below 80%		0	

What percentage of program participants exited to a known destination?	Possible Score		Project Score
95% or higher		5	**5**
80-94%		0	
0-79%		-5	

What percentage of adults gained or increased total earned cash income?			
<10%		0	
10-15%		5	
16-20%		10	
Above 50%		15	**15**

What percentage of program participants were employed at program exit? (Points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 20%	5		
Performance met Northwest NC CoC (NC-516) Goal: At least 30%	15		

What percentage of adults gained or increased total unearned cash income?			
<10%		0	
10-15%		5	
16-20%		10	
Above 20%		15	**15**

What percentage of program participants were receiving mainstream benefits at program exit? (Points are awarded for meeting each goal)	Possible Score		Project Score
Performance met HUD Goal: At least 20%	5		**5**
(Above HUD Goal but below NWCoC (NC-516 Goal): At least 40%	10		**10**
Performance met Northwest NC CoC (NC-516) Goal: At least 60%	15		**15**

(PSH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	**10**
11-20%		5	
Above 20%		0	
(RRH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	
11-20%		5	
Above 20%		0	
PSH Projects: what percentage of program participants remained in the program for 6 months or longer? (Points are awarded for meeting each goal)	**Possible Score**		**Project Score**
Performance met HUD Goal: At least 85%	5		**5**
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	15		**15**

HMIS Participation or Comparable Database **(Per federal law – domestic violence programs are prohibited from using HMIS and must use a HMIS comparable database instead.)**			
HMIS Data Completeness: *[NC HMIS report; Comparable Database aggregate report]*	**Possible Score**		**Project Score**
0-10%		5	**5**
Above 10%		0	
If the agency has additional beds (not a part of this project application), are those beds also being entered into the system? *[NC HMIS report; HIC; Comparable Database aggregate report]*	**Possible Score**		**Project Score**
Yes		5	**5**
No		0	
Did the program submit their APR on or before the designated deadline?	**Possible Score**		**Project Score**
Yes		5	**5**
No		0	
Did program staff adhere to the APR review process with the Northwest CoC Project Ranking and Review Subcommittee?	**Possible Score**		**Project Score**
Yes		5	**5**
No		0	
Are all of the agency's projects that are listed in the 2023 HIC participating in HMIS? (or a comparable database if VSP)	**Possible Score**		**Project Score**
Yes		10	**10**
No		0	

HUD Monitoring Findings	Possible Score		Project Score
Is the recipient free of HUD monitoring findings for any agency's projects? If not, findings must be resolved or explained to the satisfaction of the Northwest CoC Project Ranking and Review Subcommittee for the application to meet standards. *[Interview with agency/NC 516 Monitoring report]*	Standard		
	Met	Unmet	
	Met		

Coordinated Entry and Prioritization			
Does the program only take referrals through the Coordinated Entry process?	Standard		
	Met	Unmet	
	Met		
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard		
	Met	Unmet	
	Met		

Previous Project Spending Rates – These questions are for projects that have been operating for at least one year at the time of the NOFO release. (Percentage rounded to the nearest whole number)			
Amount awarded:			**$53,337**
Amount spent:			**$53,337**
% Spent:			**100%**
Percentage 90+%	Standard		
Projects that fall below the standard will trigger review by the Northwest CoC Project Ranking and Review Subcommittee. The review will determine potential consequences, including whether some funding should be reallocated to new projects	Met	Unmet	
	Met		
How many grant extensions from HUD were given in for a reason other than merging grants? (Interview with agency or information from HUD)			
0	15		**15**
1	0		
2+	Further review		
Does the program only take referrals through the Coordinated Entry process?	Standard		
	Met	Unmet	
	Met		
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard		
	Met	Unmet	
	Met		

Section VI: Application Deadlines and Documentation: Section V Score		
Up to 45 Points Max; Possible Deductions: -25		
Minimum Points Required or Review is Triggered: not more than loss of -15		
	Score:	40
Application Budget		
What does the APR tell us about how well the agency is providing services needed to ensure program participants are meeting established goals? (Most Recent APR) Up to 5 points (1 = very poor, 2 = poor, 3 = ok, 4 = well, 5 = very well)		**5**
Budget & Match	**Possible Score**	**Project Score**
If questions regarding the budget are not complete and accurate, subtract up to 5 points.	-5	**0**
Do match letters sufficiently document the required match for the project type? [Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections.]	Standard	
	Met / Unmet	
	Met	
Deadlines	**Possible Score**	**Project Score**
If application was not completed correctly, subtract up to 10 points (Specific dates for local deadlines must be met).	-10	**0**
If required accompanying documents were NOT completed correctly, subtract up to 10 points.	-10	**-3**
The application and accompanying documents must be submitted by the deadline. If not, the Northwest CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in final Northwest NC CoC (NC-516) Project Priority Listing or will receive reduced funding.	Standard	
	Met / Unmet	
	Met	

AGENCY'S RELATIONSHIP TO COMMUNITY: 25 or Loss of 10 Points

Minimum: Must not lose more than 10 points

Participation in Committee Activities			
Does the agency submitting the project application actively participate in the Northwest NC CoC (NC-516) Steering Committee activities? *[Conversation with Northwest NC CoC (NC-516) Lead; NC-516 meeting minutes]*	**Possible Score**		**Project Score**
Actively participate in Steering Committee meetings	Met	Unmet	
(75% of meetings in past year)	**Met**		
Presented application to Steering Committee to be reviewed	**Met**		
Participated in ESG application process	**Met**		
The agency has existing project and does not present a project update to Steering Committee	-5		0
Agency does not have open community referral process for existing project	-5		0

Participation in Northwest NC CoC (NC-516) Activities		
Does the agency actively participate in the following Northwest NC CoC (NC-516) activities?	**Possible Score**	**Project Score**
Participate in Northwest NC Steering Committee	5	5
Participate in subcommittee meetings (CoC Subcommittee, ESG Subcommitte, Data Quality and Policy System Performance Subcommittee)	5	5
Participated in at least one subcommittee's meeting	5	5
Participated in at least half of Northwest NC Steering Committee	5	5
Did not submit Point-in-Time and Housing Inventory data by deadline	-5	0
Does not submit reports for existing projects in a timely manner	-5	0

Participation in Other Community Coordination Activities		
Are there other housing/homeless related coalitions or partnerships within the Northwest region in which the agency participates? (AMY meetings, Ashe Coalition, Watauga Housing Coalition, e.g.) *[Interview with agency]*	**Possible Score**	**Project Score**
2 or less	1	
3 - 5	3	3
More than 5	5	

NORTHWEST NC CoC (NC-516) PERFORMANCE: 15

Minimum: Threshold

Score:

Sub-Committee Participation in Northwest CoC Activities	Possible Score	Project Score
Has the applicant agency participated in at least one Sub-Committee in last year (September 2022-August 2023) at least 50% of the time?	5	5
What percentage of Steering Committee meetings has the applicant agency participated in over last year (September 2022-August 2023)?	**Possible Score**	**Project Score**
75% (9 of 12)	1	
75-99% (10-11 of 12)	3	
100% (12 of 12)	5	5
Percentage of regions' beds covered and reported in HMIS (non-DV applicant agencies) or HMIS-Comparable system for DV Applicant agencies: *[HIC]*	**Possible Score**	**Project Score**
0- 49%	-5	

50-75%	0	
75-100%	5	**5**

Northwest Continuum of Care
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee
c/o Lori Watts, Representative
Vaya Health
723 East Main St.
North Wilkesboro, NC 28659

September 12, 2023

Dear *Applicant*:

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Monday 9/11/23 to review, score, and rank project applications for the 2023 CoC Program Competition.

Unfortunately, the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee will not be recommending the following program application(s) that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to kim@nwrha.com Wednesday 9/13/23, 8 AM EDT through Thursday 9/14/23, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/15/23.

Project Name	Project Number	Amount	Score	Rank	Tier
Sample Project Name	Sample Project #	Sample $	Sample Score	Sample Rank	Sample Tier

Sincerely,

Kim Cashatt
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Lead

NC-516 (NWCoC) 2023 Project Approval, Scoring, and Ranking list and letters
3 messages

Kim Cashatt <kim@nwrha.com>   Tue, Sep 12, 2023 at 11:52 AM
To: Ethan Flynn <ethan@hosphouse.org>, Tina Krause <Director@hosphouse.org>, Christiana Tugman <cgtugman@gmail.com>, Jeanie Futrelle <jfutrelle@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, Katharyn Danielik <kdanielik@oasisinc.org>, efortunato@oasisinc.org

Hi All,

The NWCoC Scorecard Review & Ranking Subcommittee met Monday 9/11/23 to review, score, and rank project applications. All projects were approved to be included with this year's application. I have attached the letters notifying each applicant of their project(s) approval, score, and ranking and attaching a list of all projects with their scores, rankings, and tiers. If questions, please let me know.

Appeals will be accepted Wednesday, September 13th and Thursday, September 14th with Appeals Decisions sent to Project Applicants no later than Friday, September 15, 2023, by 5:00 PM EDT. Approved Project Applicants are expected to have submitted their final project application in e-Snaps by Friday, September 22, 2023, by 8:00 PM EDT to be included in the Project Priority Listing and Consolidated Application to be submitted in e-Snaps by Tuesday, September 26, 2023.

Thanks,

Kim

NC-516 (NWCoC) Project Review Lead

--
Kim Cashatt
Family Self-Sufficiency Program Coordinator
Northwestern Regional Housing Authority
Historic Ashe Hospital
410 McConnell Street
Jefferson, NC 28640
336-846-3426

3 attachments

📄 **NC-516 Continuum of Care FY 2023 Funding Score Ranking for Priority Listing web posting.final.pdf**
88K

HH - 2023 Project Review, Score, & Ranking-signed.pdf
177K

OASIS - 2023 Project Review, Score, & Ranking-signed.pdf
135K

Ethan Flynn <ethan@hosphouse.org>   Tue, Sep 12, 2023 at 1:12 PM
To: Kim Cashatt <kim@nwrha.com>
Cc: Lori Watts <Lori.Watts@vayahealth.com>

Kim/Lori

Thank you thank you for the time and effort that went into the review and ranking process this year!

Confidentiality Notice: This e-mail message, including all documents and attachments, may contain confidential and privileged information, including protected healthcare information, that requires protection under state and federal law. Any unauthorized review, use, disclosure or distribution is strictly prohibited. If you have received this email and are not the intended recipient, please contact the sender by reply e-mail to notify sender immediately, delete the e-mail you received, and destroy any accompanying attachments there from.

Ethan Flynn
Director of Grant Funding
(828) 264-1237 ext. 1108
Hospitality House of Northwest North Carolina

[Quoted text hidden]

Tina Krause <director@hosphouse.org>   Tue, Sep 12, 2023 at 7:00 PM
To: Kim Cashatt <kim@nwrha.com>
Cc: Ethan Flynn <ethan@hosphouse.org>, Christiana Tugman <cgtugman@gmail.com>, Jeanie Futrelle <jfutrelle@oasisinc.org>, "Jerry W. Shore (jshore@oasisinc.org)" <jshore@oasisinc.org>, Katharyn Danielik <kdanielik@oasisinc.org>, efortunato@oasisinc.org

Thank you for the work you and the Review team did to complete this process. I know it takes many hours to review these applications in detail. We are grateful for the opportunity to continue this important work.

Tina
Tina B. Krause
Executive Director
CoC Lead NC 516
Hospitality House of Northwest NC
Serving Watauga, Ashe, Avery, Wilkes, Alleghany, Mitchell and Yancey
www.hosphouse.org

On Tue, Sep 12, 2023 at 11:53 AM Kim Cashatt <kim@nwrha.com> wrote:
[Quoted text hidden]

Northwest Continuum of Care (NC-516) FY2023 CoC Competition
Funding Recommendations and Priority Listing

All project applications except for the NC-516 Planning Grant, must be ranked for the Priority Listing into two tiers based on a percentage of the Annual Renewal Demand (ARD) of $495,906 plus any available bonus funding, if a project application is submitted. A project ranked in Tier 1 and any funding that is allocated to Tier II is not guaranteed to receive an award:

- Tier I: 93% of NC-516's ARD for existing renewals ($461,193)
- Tier II: 7% ARD $34,713 + Amount available for the CoC's Bonus Project ($51,838) + DV Bonus ($74,054) = Total in Tier II = $160,605
- CoC Planning Project – Not ranked ($50,000)
- Total of all grants for FY 2023 if awarded: **$671,798**

Tier 1	Funding Recommendation	Project Type	Score	Rank
Hospitality House Permanent Housing Leasing Expansion Renewal FY2023	$ 56,765	Permanent Supportive Housing	330	1
OASIS PSH FY23	$ 75,381	Permanent Supportive Housing	327	2
Hospitality House Permanent Housing for the Hard to Serve Renewal FY2023	$ 19,591	Permanent Supportive Housing	300	3
Wintergreen Supportive Housing Program FY2023	$ 31,326	Permanent Supportive Housing	294	4
Hospitality House – Joint TH and PH-RRH Project Renewal FY2023	$ 32,284	Transitional Housing and PH-RRH Project	287	5
Hospitality House – Rock Haven Permanent Housing Program FY 2023	$ 34,225	Permanent Supportive Housing	285	6
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2023	$59,892	Transitional Housing and PH-RRH Project	267	7
OASIS TH FY23	$27,813	Transitional Housing	253	8
Hospitality House – SSO Coordinated Entry Renewal FY2023	$ 49,801	Supportive Services Only - Coordinated Entry	193	9
OASIS RRH FY23	$ 74,115	Transitional Housing and PH-RRH Project	188	10

Tier 2	Funding	Project Type	Score	Rank
OASIS RRH FY23	$ 34,713	Transitional Housing and PH-RRH Project	188	10
Hospitality House Rapid Rehousing FY2023 (Bonus)	$ 51,838	Rapid Rehousing	183	11
OASIS FY23 DV Bonus	$ 74,054	Transitional Housing and PH-RRH Project Expansion	160	12

Not ranked	Funding	Type	Score/Rank
NC-516 CoC Planning Application FY 2023	$50,000	Planning Grant	N/A

Northwest Continuum of Care
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee
c/o Kim Cashatt, Lead
Northwestern Regional Housing Authority
869 NC-105 Extension #3
Boone, NC 28607

September 12, 2023

Dear Hospitality House of Northwest North Carolina,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Monday 9/11/23 to review, score, and rank project applications for the 2023 CoC Program Competition.

I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to kim@nwrha.com Wednesday 9/13/23, 8 AM EDT through Thursday 9/14/23, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/15/23.

Project Name	Project Number	Amount	Score	Rank	Tier
Hospitality House Permanent Housing Leasing Expansion Renewal FY2023	NC0140L4F162214	$ 56,765	330	1	1
Hospitality House Permanent Housing for the Hard to Serve Renewal FY2023	NC0168L4F162211	$ 19,591	300	3	1

Wintergreen Supportive Housing Program FY2023	NC0116L4F162215	$ 31,326	294	4	1
Joint TH and PH-RRH Project Renewal FY2023	NC0426L4F162204	$ 32,284	287	5	1
Rock Haven Permanent Housing Program FY 2023	NC0114L4F162215	$ 34,225	285	6	1
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2023	NC0424D4F162204	$ 59,892	267	7	1
SSO Coordinated Entry Renewal FY2023	NC0399L4F162205	$ 49,801	193	9	1
Hospitality House Rapid Rehousing FY2023 (Bonus)	n/a	$ 51,838	183	11	2
NC-516 CoC Planning Application FY 2023	New	$ 50,000	n/a	n/a	999

Sincerely,

Kim Cashatt

Kim Cashatt
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Lead

Northwest Continuum of Care
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee
c/o Kim Cashatt, Lead
Northwestern Regional Housing Authority
869 NC-105 Extension #3
Boone, NC 28607

September 12, 2023

Dear OASIS,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Monday 9/11/23 to review, score, and rank project applications for the 2023 CoC Program Competition.

I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to kim@nwrha.com Wednesday 9/13/23, 8 AM EDT through Thursday 9/14/23, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/15/23.

Project Name	Project Number	Amount	Score	Rank	Tier
OASIS PSH FY23	NC0112L4F162215	$ 75,381	327	2	1
OASIS TH FY23	NC0113L4F162215	$ 27,813	253	8	1
OASIS RRH FY23	NC0488D4F162201	$108,828	188	10	1/2
[$74,115 - Tier 1; $34,713 - Tier 2]					
OASIS FY23 DV Bonus	n/a	$ 74,054	160	12	2

Sincerely,

Kim Cashatt

Kim Cashatt
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Lead

Northwest Continuum of Care (NC-516) FY2023 CoC Competition
Funding Recommendations and Priority Listing

All project applications except for the NC-516 Planning Grant, must be ranked for the Priority Listing into two tiers based on a percentage of the Annual Renewal Demand (ARD) of $495,906 plus any available bonus funding, if a project application is submitted. A project ranked in Tier 1 and any funding that is allocated to Tier II is not guaranteed to receive an award:

- Tier I: 93% of NC-516's ARD for existing renewals ($461,193)
- Tier II: 7% ARD $34,713 + Amount available for the CoC's Bonus Project ($51,838) + DV Bonus ($74,054) = Total in Tier II = $160,605
- CoC Planning Project – Not ranked ($50,000)
- Total of all grants for FY 2023 if awarded: **$671,798**

Tier 1	Funding Recommendation	Project Type	Accepted or Rejected	Score	Rank
Hospitality House Permanent Housing Leasing Expansion Renewal FY2023	$ 56,765	Permanent Supportive Housing	Accepted	330	1
OASIS PSH FY23	$ 75,381	Permanent Supportive Housing	Accepted	327	2
Hospitality House Permanent Housing for the Hard to Serve Renewal FY2023	$ 19,591	Permanent Supportive Housing	Accepted	300	3
Wintergreen Supportive Housing Program FY2023	$ 31,326	Permanent Supportive Housing	Accepted	294	4
Hospitality House – Joint TH and PH-RRH Project Renewal FY2023	$ 32,284	Transitional Housing and PH-RRH Project	Accepted	287	5
Hospitality House – Rock Haven Permanent Housing Program FY 2023	$ 34,225	Permanent Supportive Housing	Accepted	285	6
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2023	$59,892	Transitional Housing and PH-RRH Project	Accepted	267	7
OASIS TH FY23	$27,813	Transitional Housing	Accepted	253	8
Hospitality House – SSO Coordinated Entry Renewal FY2023	$ 49,801	Supportive Services Only - Coordinated Entry	Accepted	193	9
OASIS RRH FY23	$ 74,115	Transitional Housing and PH-RRH Project	Accepted	188	10

Tier 2	Funding	Project Type		Score	Rank
OASIS RRH FY23	$ 34,713	Transitional Housing and PH-RRH Project	Accepted	188	10
Hospitality House Rapid Rehousing FY2023 (Bonus)	$ 51,838	Rapid Rehousing	Accepted	183	11
OASIS FY23 DV Bonus	$ 74,054	Transitional Housing and PH-RRH Project Expansion	Accepted	160	12

Not ranked	Funding	Type	Accepted or Rejected	Score/Rank
NC-516 CoC Planning Application FY 2023	$50,000	Planning Grant	Accepted	N/A

Log In

Home   Northwest NC CoC   About   Blog   Services   Get Involved   Events   Donate   Housing Council

Search...

Northwest NC-516
CoC Funding

Northwest Continuum of Care (NC-516) Announces CoC Approved Consolidated Application for FY 2023 CoC Program Competition

Review the Northwest CoC Approved Consolidated Application and Approved Priority Listings for FY 2023 Continuum of Care (CoC) Competition:

- FY 23 NC-516 CoC Approved Consolidated Application
- FY 23 NC-516 Approved Project Priority Listing
  - For Comments or Questions about the Approved Application, Please E-mail Director@hosphouse.org, or Grants@hosphouse.org.

Northwest Continuum of Care (NC-516) FY2023 CoC Competition

---

d9b090_49115cb2c8ae426b827fd02d3668fd5c.pdf

1 / 187   —   100%   +

Applicant: Northwest Continuum of Care   NC-516
Project: NC-516 COC Registration FY 2023   COC_REG_2023_204507

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete.

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2023 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2023 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2023 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.
  Answering Multi-Part Narrative Questions
Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments
Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed--including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
- Attachments must match the questions they are associated with--if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

Before Starting the Project Listings for the CoC Priority Listing

The CoC Consolidated Application requires TWO submissions. Both this Project Priority Listing AND the CoC Application MUST be completed and submitted prior to the CoC Program Competition submission deadline stated in the NOFO.

The CoC Priority Listing includes:
- Reallocation forms – must be completed if the CoC is reallocating eligible renewal projects to create new projects or if a project applicant will transition from an existing component to an eligible new component.
- Project Listings:

- New;
- Renewal;
- UFA Costs;
- CoC Planning;
- YHDP Renewal; and
- YHDP Replacement.
- Attachment Requirement

- HUD-2991, Certification of Consistency with the Consolidated Plan – Collaborative Applicants must attach an accurately completed, signed, and dated HUD-2991.

Things to Remember:
- New and Renewal Project Listings – all project applications must be reviewed, approved and ranked, or rejected based on the local CoC competition process.
- Project applications on the following Project Listings must be approved, they are not ranked per the FY 2023 CoC Program Competition NOFO:

- UFA Costs Project Listing;
- CoC planning Project Listing;
- YHPD Renewal Project Listing; and
- YHDP Replacement Project Listing.
- Collaborative Applicants are responsible for ensuring all project applications accurately appear on the Project Listings and there are no project applications missing from one or more Project Listings.
- For each project application rejected by the CoC the Collaborative Applicant must select the reason for the rejection from the dropdown provided.
- If the Collaborative Applicant needs to amend a project application for any reason, the Collaborative Applicant MUST ensure the amended project is returned to the applicable Project Listing AND ranked BEFORE submitting the CoC Priority Listing to HUD in e-snaps.

Additional training resources are available online on HUD's website.
https://www.hud.gov/program_offices/comm_planning/coc/competition

NC 516 FY 2023 NOFO CoC Approved Consolidated Application and Project Priority Listing is now posted
1 message

Tina Krause <director@hosphouse.org>   Tue, Sep 26, 2023 at 10:08 PM
To: Sonya Hamby <Sonya@hosphouse.org>, Austin Combs <acombs@daymarkrecovery.org>, Jakin Rholinger <Jakin@hosphouse.org>, Gillian Hampton <Gillian.hampton@dhhs.nc.gov>, Corry Dauderman <maylandcommunityservicecenter@gmail.com>, Christiana Glenn Tugman <cgtugman@gmail.com>, Jim Parsons <pineycrkpar@gmail.com>, Nanette Franklin <Nanette@safeharbornc.org>, Sabrina Love <sabrina.love@abccm.org>, Heather Ross <rossheather7@gmail.com>, Howard Anderson <Howard.Anderson@va.gov>, Ethan Flynn <Grants@hosphouse.org>, "Teri Darnall (tdarnall@higgins-umc.com)" <tdarnall@higgins-umc.com>, "Jessica Peele (handradvocate@ashechildren.org)" <handradvocate@ashechildren.org>, Melissa Soto <Melissa@wamycommunityaction.org>, Kecia Robinson <Kecia.Robinson@va.gov>, Kennedy Freeman <Kennedy@hosphouse.org>, "Ned Fowler (efowler@nwrha.com)" <efowler@nwrha.com>, "Carl Jenkins (carl.jenkins@eastersealsucp.com)" <carl.jenkins@eastersealsucp.com>, Vickie Smith <vsmith@infinitebeginningsnc.org>, Phillip Barrier <phillip.barrier@averycountync.gov>, "Oasis (housing@oasisinc.org)" <housing@oasisinc.org>, Lori Watts <Lori.Watts@vayahealth.com>, Tina Krause <director@hosphouse.org>, Emily Fortunato <efortunato@oasisinc.org>, Meredith L ASHVAMC Malpass <Meredith.Malpass@va.gov>, "Matt Lucas (director@quietgivers.org)" <director@quietgivers.org>, Tequila Sanford <TSanford@infinitebeginningsnc.org>, Jonathan Perry <JonathanP@legalaidnc.org>, "Jewel Huskins (jewellhuskins3@aol.com)" <jewellhuskins3@aol.com>, Frances Yancey <frances.yancey@eastersealsucp.com>, "Lauren Zaloshinsky (Lauren.Zaloshinsky@va.gov)" <Lauren.Zaloshinsky@va.gov>, Bill Fioramonti <billf1@charter.net>, Angela Bell <bella@wilkes.k12.nc.us>, Jeanie Futrelle <jfutrelle@oasisinc.org>, "Kim Cashatt (Kim@nwrha.com)" <Kim@nwrha.com>, Graham Doege-Osler <graham@hosphouse.org>

Announcement from the Northwest Continuum of Care (NWCoC), NC-516
FY 2023 Continuum of Care Program
The NC 516 FY 2023 NOFO CoC Approved Consolidated Application and Project Priority Listing is now posted

- Link to 2023 CoC Approved Consolidated Application: https://www.hosphouse.org/Consolidated_Application

- Link to 2023 Project Priority Listing: https://www.hosphouse.org/Priority_Listing
- The NC 516 Consolidated Application deadline is **Thursday, September 28, 2023 at 8:00 PM**.
- **NC-516** posted the *CoC Approved Consolidated Application and Project Priority Listing* on **Tuesday, September 26, 2023** to allow for comment.

All parts of the 2023 NOFO CoC Approved Consolidated Application are posted and available to the community for inspection by verbal or written request to the Collaborative Applicant: Tina Krause c/o Hospitality House at 338 Brook Hollow Road, Boone, NC 28607, 828-264-1237, or email at: director@hosphouse.org. Arrangements will be made to provide technical assistance or review of any or all parts of this announcement, the NC-516 CoC applications process, details, and obligations in a manner that is effective for persons with disabilities or any person with Limited English Proficiency (LEP).

(*Se harán arreglos para brindar asistencia técnica o revisar alguna o todas las partes de este anuncio, el proceso de solicitud del CoC NC-516, los detalles y las obligaciones de una manera que sea efectiva para las personas con discapacidades o cualquier persona con dominio limitado del inglés*).

NC 516 supports prospective applicants and projects that address historic inequities for marginalized communities of color and other underserved and underrepresented communities in the Northwest CoC, and produce high-quality services and housing opportunities that enable persons to remain and thrive in these communities. Successful applicants demonstrated clear strategies that produce outcomes that address inequities for underserved persons and marginalized communities for housing and/or support services in the NC 516 geographic area.

Additional information can be found at HUD.gov / U.S. Department of Housing and Urban Development (HUD) or you may contact Tina Krause at director@hosphouse.org or at 828-264-1237.

Thank you to all CoC members and community partners who contributed to the application and the ongoing work in the Northwest community to end homelessness.

Tina
Tina B. Krause
Executive Director
CoC Lead NC 516
Hospitality House of Northwest NC
Serving Watauga, Ashe, Avery, Wilkes, Alleghany, Mitchell and Yancey
www.hosphouse.org

Confidentiality Notice: *This e-mail message, including all documents and attachments, may contain confidential and privileged information, including protected healthcare information, that requires protection under state and federal law. Any unauthorized review, use, disclosure or distribution is strictly prohibited. If you have received this email and are not the intended recipient, please contact the sender by reply e-mail to notify sender immediately, delete the e-mail you received, and destroy any accompanying attachments there from.*

2023 HDX Competition Report

PIT Count Data for NC-516 - Northwest North Carolina CoC

Total Population PIT Count Data

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count	397	195	193	269
Emergency Shelter Total	139	74	85	141
Safe Haven Total	0	0	0	0
Transitional Housing Total	19	14	20	26
Total Sheltered Count	158	88	105	167
Total Unsheltered Count	239	107	88	102

Chronically Homeless PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of Chronically Homeless Persons	36	10	19	43
Sheltered Count of Chronically Homeless Persons	26	10	13	27
Unsheltered Count of Chronically Homeless Persons	10	0	6	16

2023 HDX Competition Report

PIT Count Data for NC-516 - Northwest North Carolina CoC

Homeless Households with Children PIT Counts

	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Households with Children	60	16	24	28
Sheltered Count of Homeless Households with Children	21	16	11	22
Unsheltered Count of Homeless Households with Children	39	0	13	6

Homeless Veteran PIT Counts

	2011 PIT	2020 PIT	2021 PIT *	2022 PIT	2023 PIT
Total Sheltered and Unsheltered Count of the Number of Homeless Veterans	36	3	2	4	3
Sheltered Count of Homeless Veterans	6	3	2	3	3
Unsheltered Count of Homeless Veterans	30	0	0	1	0

*For CoCs that did not conduct an unsheltered count in 2021, 2020 data were used.

2023 HDX Competition Report

HIC Data for NC-516 - Northwest North Carolina CoC

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Current, Year-Round, HMIS Beds	Total Year-Round, Current, Non-VSP Beds*	HMIS Bed Coverage Rate for Year-Round Beds	Total Year-Round, Current VSP Beds in an HMIS Comparable Database	Total Year-Round, Current, VSP Beds**	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Current, Year-Round, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
ES Beds	168	74	123	60.16%	45	45	100.00%	119	70.83%
SH Beds	0	0	0	NA	0	0	NA	0	NA
TH Beds	36	29	29	100.00%	7	7	100.00%	36	100.00%
RRH Beds	48	42	42	100.00%	6	6	100.00%	48	100.00%
PSH Beds	54	48	48	100.00%	6	6	100.00%	54	100.00%
OPH Beds	97	0	97	0.00%	0	0	NA	0	0.00%
Total Beds	403	193	339	56.93%	64	64	100.00%	257	63.77%

2023 HDX Competition Report

HIC Data for NC-516 - Northwest North Carolina CoC

2023 HDX Competition Report

HIC Data for NC-516 - Northwest North Carolina CoC

Notes
*For OPH Beds, this does NOT include any beds that are Current, Non-VSP, Non-HMIS, and EHV-funded.
**For OPH Beds, this does NOT include any beds that are Current, VSP, Non-HMIS, and EHV-funded.
In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
In the HIC, Current beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

Chronically Homeless Bed Counts	2020 HIC	2021 HIC	2022 HIC	2023 HIC
Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC	4	4	4	4

Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

Households with Children	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH units available to serve families on the HIC	4	3	17	10

Rapid Rehousing Beds Dedicated to All Persons

All Household Types	2020 HIC	2021 HIC	2022 HIC	2023 HIC
RRH beds available to serve all populations on the HIC	20	16	95	48

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for NC-516 - Northwest North Carolina CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	185	172	93	106	13	48	53	5
1.2 Persons in ES, SH, and TH	205	203	106	116	10	68	67	-1

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	185	248	404	348	-56	132	179	47
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	205	259	387	348	-39	144	179	35

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range.Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	0	0		0		0		0	
Exit was from ES	95	7	7%	5	5%	11	12%	23	24%
Exit was from TH	20	2	10%	0	0%	1	5%	3	15%
Exit was from SH	0	0		0		0		0	
Exit was from PH	23	0	0%	1	4%	1	4%	2	9%
TOTAL Returns to Homelessness	138	9	7%	6	4%	13	9%	28	20%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	195	193	-2
Emergency Shelter Total	74	85	11
Safe Haven Total	0	0	0
Transitional Housing Total	14	20	6
Total Sheltered Count	88	105	17
Unsheltered Count	107	88	-19

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	210	203	-7
Emergency Shelter Total	187	172	-15
Safe Haven Total	0	0	0
Transitional Housing Total	31	31	0

FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	28	34	6
Number of adults with increased earned income	0	2	2
Percentage of adults who increased earned income	0%	6%	6%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	28	34	6
Number of adults with increased non-employment cash income	0	9	9
Percentage of adults who increased non-employment cash income	0%	26%	26%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	28	34	6
Number of adults with increased total income	0	11	11
Percentage of adults who increased total income	0%	32%	32%

FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	4	17	13
Number of adults who exited with increased earned income	2	0	-2
Percentage of adults who increased earned income	50%	0%	-50%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	4	17	13
Number of adults who exited with increased non-employment cash income	2	2	0
Percentage of adults who increased non-employment cash income	50%	12%	-38%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	4	17	13
Number of adults who exited with increased total income	3	2	-1
Percentage of adults who increased total income	75%	12%	-63%

2023 HDX Competition Report
FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	189	174	-15
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	53	41	-12
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	136	133	-3

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	241	233	-8
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	57	48	-9
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	184	185	1

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	13	30	17
Of persons above, those who exited to temporary & some institutional destinations	0	10	10
Of the persons above, those who exited to permanent housing destinations	7	14	7
% Successful exits	54%	80%	26%

Metric 7b.1 – Change in exits to permanent housing destinations

2023 HDX Competition Report

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	180	199	19
Of the persons above, those who exited to permanent housing destinations	75	128	53
% Successful exits	42%	64%	22%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	46	40	-6
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	46	39	-7
% Successful exits/retention	100%	98%	-2%

2023 HDX Competition Report
FY2022 - SysPM Data Quality

NC-516 - Northwest North Carolina CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	57	39	40	4	29	14	48	49	50	14	8	78			
2. Number of HMIS Beds	24	24	24	0	29	14	48	49	50	14	8	78			
3. HMIS Participation Rate from HIC (%)	42.11	61.54	60.00	0.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	264	190	211	39	36	31	51	53	51	68	112	148	0	34	38
5. Total Leavers (HMIS)	237	165	163	29	23	17	3	7	11	32	46	112	0	13	20
6. Destination of Don't Know, Refused, or Missing (HMIS)	27	7	4	0	0	0	0	0	0	0	1	0	0	0	1
7. Destination Error Rate (%)	11.39	4.24	2.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.17	0.00		0.00	5.00

2023 HDX Competition Report
FY2022 - SysPM Data Quality

2023 HDX Competition Report
Submission and Count Dates for NC-516 - Northwest North Carolina CoC

Date of PIT Count

	Date	Received HUD Waiver
Date CoC Conducted 2023 PIT Count	1/25/2023	

Report Submission Date in HDX

	Submitted On	Met Deadline
2023 PIT Count Submittal Date	4/28/2023	Yes
2023 HIC Count Submittal Date	4/28/2023	Yes
2022 System PM Submittal Date	3/8/2023	No

NORTHWESTERN REGIONAL HOUSING AUTHORITY

PO Box 2510, 869 Hwy. 105 Extension, Suite 10, Boone, NC 28607
Phone (828) 264-6683 • Fax (828) 264-0272

August 28, 2023

Hospitality House of Northwest NC
Ms. Tina B Krause
Northwest CoC-516 Lead
P.O. Box 309
Boone, NC 28607

SUBJECT: Leveraging Housing Commitment Letter for Hospitality House of Northwest NC with Northwestern Regional Housing Authority

Dear Ms. Krause,

This letter serves as the Northwestern Regional Housing Authority (NRHA) official commitment to Hospitality House of Northwest NC partners and stakeholders in the development of new units and the creation of housing opportunities to support the New CoC PH-RRH Project Application throughout the grant term. NRHA is pleased to collaborate with Hospitality House PH-RRH Project Applicant, Hospitality House of Northwest, NC to provide project participants included in the new RRH Project with Housing Choice Vouchers and/or Stability Vouchers for at least 25% of the four participants that will be housed under the new project.

The collaboration with the Northwest CoC, Hospitality House of Northwest NC, and the NRHA will help support Hospitality House and NC 516 with the ultimate goal of ending homelessness by targeting efforts to reduce unsheltered homelessness, particularly in the communities with very high levels of unsheltered homelessness, and provide safe, affordable units in rural areas of Western North Carolina.

Sincerely,

E.G. "Ned" Fowler
President/CEO
Northwestern Housing Enterprises, Incorporated
P.O. Box 1673
Boone, NC 28607
Phone: 828-264-6683
Fax: 828-264-0160
Email: efowler@nwrha.com

<u>Memorandum of Agreement</u>
Hospitality House of Northwest NC
&
High Country Community Health
Agreement and Expectations

Purpose and Scope:
The purpose of this Memorandum of Understanding is to facilitate the efficient and effective relationship between both organizations as it relates to the Notice of Funding Opportunity for **New PH-RRH Project.**

Background:
Hospitality House of Northwest NC is the Lead agency that coordinates housing and services for homeless families and individuals in the seven-county region of Ashe, Alleghany, Avery, Mitchell, Watauga, Wilkes, and Yancey. Hospitality House currently offers a variety of housing options for individuals experiencing homelessness, as well as support services. Hospitality House functions as the Lead for the Northwest CoC, NC 516 which represents a variety of organizations that provide direct or collateral services or have an interest in preventing and ending homelessness. The organizations include health/substance use providers, homeless shelters/housing, victim service agencies, housing developers, workforce development agencies, veterans' service providers, and VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid.

High Country Community Health provides quality primary care medical services at four locations, and substance abuse treatment services off site at three locations, across Watauga, Avery, and Burke Counties. Care is provided by skilled and experienced professionals. All forms of insurance are accepted, including private insurance, Veteran's Choice, Medicare, and Medicaid. A sliding fee scale is available for anyone without insurance. High Country Community Health is a federally qualified FQHC. Patient care is provided at all locations.
Medical Services Include: Integrated Primary Care, Vaccinations, Lab Work, Preventative Services. A wide range of dental services are offered at both HCCH dental office locations. All services are provided by qualified, experienced professionals. All private insurances and Medicaid are accepted. A sliding fee scale based on income is offered for all patients without dental insurance. Dental services include: Preventative Care, Extractions, Root Canals, Dentures/Partials, Crowns/Bridges, Digital X-Rays. High Country Community Health offers MAT services to provide substance abuse treatment services to HCCH patients. Substance abuse treatment services are available for opiate addiction such as heroin, morphine, oxycontin, oxycodone, and other prescription painkillers
The program is comprised of the following: Comprehensive Outpatient Treatment, Counseling Services, Medical Care, Medication Assisted Treatment

High Country Community Health Agrees To:

1. Collectively work together towards the goals of the Notice of Funding Opportunity New PH-RRH Project throughout the term of the grant.
2. That the value of the commitment of healthcare resources provided is 25% of the funding being requested by Hospitality House for the new project.
3. Coordinate care with participants served by both organizations to ensure there is a continuum of care.
5. Share data when appropriate and applicable to appropriate measure our organizations effectiveness
6. Work with Hospitality House in the best interest of the participants and communities we are serving and provide appropriate follow-up.
7. Provide accurate and timely reporting of all data relating to the Notice of Funding for the New PH-RRH Project..
8. Work with Hospitality House to always protect the confidentiality and privacy of consumers and other reporting as mandated by Federal Regulation 42 CFR, Part II, 45 CFR, and the North Carolina MH/DD/SA state policies.

Value: Although High Country Community Health accepts all private insurance, Veteran's Choice, Medicare and Medicaid, we also offer a sliding scale for patients without insurance. The value of services Northwest CoC Program participants not covered by insurance on an annual basis for one year is $92,627.

Duration:

This Agreement shall be effective upon the date of signatures and shall remain in force for the grant term and/or throughout the duration of the Notice of Funding Opportunity for the New PH-RRH Project and until such a time that all reporting requirements are met. This Agreement shall then be considered renewed for regular periods of one year, provided neither party submits a notice of termination. It is subject to review or termination upon written request by either party and shall remain in effect until such written termination.

Hospitality House of Northwest NC

Tina B Krause   Date: _8/28/2023_

Tina Krause (Executive Director)

High Country Community Health

Alice Salthouse   Date: _8/28/2023_

Alice Salthouse (Founder & CEO)